

INS. CASE OWNER:

CL

CC 4/ASM1800

6787, Khaz

LKK-IDAC

39505

Surveyor:

Kenneth

DOI:

12/4/18

Date/Time

11-4-18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLA 3586J

Claim No.:

SSMOODIJ

Name of Insured:

CHIA MUI PING

Policy No.:

VAL/GA15277

Insured Tel No.:

HP: 97896773

Make / Model:

Lexus RX 201

Excess Sec II :SS

D.O.A: 4-4-18

Place of Accident:

5 PROMPER WALK

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SK6870m



INSRS: WSP: Tel: Liability: RMKS:

City Auto



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE / PIC
12/4/18	Non-Reporting ltr (1st)	
	Non-Reporting ltr (2nd)	
	Non-Reporting ltr (Final)	
	Notification ltr (if non-pickup)	
17/10/18 @ 9:30AM	Call OI:	17/10/18 - vic
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 28/01/19 Sent By: TP Accountant

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: US \$5,770.00 (7 days) Reduction: 43% Email  Call

FINAL SETTLEMENT Date/Time: 28/02/19 Confirm with: VRONICA Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 2A

Repair Cost (w/gst) \$5,296.80

Loss of Rental (LOR): \$5 ( days)

Loss of Use (LOU): \$5 (5 x days) OPC

Loss of Income (LOI): \$5 (5 x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search \$2.00

Medical \$5

Disbursement \$5 (e.g. Tow/ Independent)

Legal Cost \$5

Total: \$5,770.00 Global Sum SS: \$5,770.00

FINAL PAYMENT Date/Time: Confirm with: Email  Call

Payee 1: \$5,770.00 Name 1: CITY AUTO PTE LTD

Payee 2: (Strike if N.A.) \$5 Name 2: -

Payee 3: (Strike if N.A.) \$5 Name 3: -

INSURANCE

SKG 8702m Reg: 10 12

From: 12042018  
 Estimated Cost:  
 OD: (TP) WS / TP RES / OD RES / EVA / INV / MV  
 To: Inspect Vehicle No: SK17 8702m  
 at Workshop no: City Auto  
 of: 160 Sim Ming Drive #03-01  
 Insured:  
 Policy No:  
 Claims No:  
 Sum Insured: Excess:  
 (Client's Record)  
 Make of Veh:  
 (Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value: 846k  
 IDAC Accident Report: Consistent? Yes or No  
 GIA / PR Scan: Consistent? Yes or No  
 Est. Repair: 07 days Res: Yes or No  
 Lum Sum: 20 % 3 Val: Yes or No  
 CA / REV / REP: / 24 HRS  
 Date: Person Contacted: Vehicle: IN / OUT

N/S	O/S

Vehicle Type: (C) M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: NIS R744 (A) CC: 1498  
 Colour: M.L. Blue A/C: Insured / Std / NI / NA  
 Sp. Reading: 30849 T/Ratio: Insured / Std / NI / NA  
 Engine:  
 C.No: JN1BAA-G118 0151287  
 Gen. Cond: (C) Good / Fair / Poor / Burnt  
 Steering: Inoper / Jammed / Leaked / Burnt or  
 Brake: Inoper / Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD RIM or  
 Tyre Size: F: 195/65R15  
 R:  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (P/R) SUMI /  
 TOYO / YOKO or  
 Front: R/Bal: 9 mm  
 Rear: R/Bal: 9 mm  
 L/Bal: 9 mm  
 D.O.A: 9/4/18 D.O.I: 12/4/18  
 Survey held at:  
 Des. of Damages: Frit / Rear / O/S / N/S / U/C / Rooftop or  
 O/S Acc body  
 The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction  
13/4 1526 per to Customer

HO 2 4,980.00  
CRAB: 2,765.17 (45%)

CRAB could more than  
\$15463

DayTime File Pass of:  Preli. Report  
 Final Report

Days Of Repair:  
 Resurvey No. of Trip:

Add Fee:  Site Insp. \$  
 Inform. \$  
 Transport \$  
 ... \$

Survey Fee:  
 Transport:  
 ...  
 ...  
 ...

Report Format:  
 Lump Sum / LB / ...



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18006787/Kha3	
		Date : 12-04-2018	
		Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SLA 3586J	Veh. Inspected	SKG 8702M
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00DIJ	Excess (\$)	0.00
Assign From		Assign Date	12/04/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	09/04/2018	Inspection Date	12/04/2018
Survey held at	CITY AUTO PTE LTD BLK 8, SIN MING IND. ESTATE #01-60/62 SIN MING ROAD SINGAPORE 575643.		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Yours faithfully,

KENNETH KONG  
Licensed Appraiser

Kh

2160



# CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-80/82, SIN MING ROAD, SINGAPORE 575543  
 TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
 24hrs Towing Services Tel: 9823 9998  
 Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AXA INSURANCE SINGAPORE PTE LTD  
 NO. 8  
 SHENTON WAY  
 AXA TOWER  
 SINGAPORE 068811

Estimate : QUOT201804-000268(00)

Date : 11/04/2018  
 Vehicle No : SKG8702M  
 Make/Model : NISSAN SYLPHY 1.5L 4AT ABS  
 D/AB 2WD 4DR  
 Mileage (km) : 0  
 Chassis No : JN1BAAG11Z0151287  
 Accident Date : 09/04/2018 00:00:00  
 Claim No : SLA3586J  
 Reference : SKG8702M / TP  
 Policy No : D17MTRENT000691

Contact : 6220875/62208751 Fax No. :

*Not Authorized  
 L/Sig @?  
 Presure, After Paint  
 7days*

S/No	Particular	Quantity	Unit Price	Amount S\$
<b>NET ITEMS</b>				
1	Front RH door	1.0	1,015.00	1,015.00 ✓
2	Front RH door chrome protector	1.0	92.80	92.80 ✓
3	Front RH door frame sticker	1.0	19.80	19.80 ✓
4	Rear RH door	1.0	1,015.00	1,015.00 ✓
5	Rear RH door chrome protector	1.0	61.30	61.30 ✓
6	Rear RH door frame sticker	1.0	19.80	19.80 ✓
7	Rear RH fender	1.0	996.40	996.40 ✓
8	<del>Rear bumper</del>	1.0	<del>660.00</del>	<del>660.00</del> X
9	Rear bumper chrome moulding	1.0	162.80	162.80 ✓
10	<del>RH taillamp</del>	1.0	<del>241.80</del>	<del>241.80</del> X
11	Rear windscreen glass moulding	1.0	157.30	157.30 ✓
12	<del>Front RH door regulator</del>	1.0	<del>94.20</del>	<del>94.20</del> ? X
13	<del>Front RH door regulator motor</del>	1.0	<del>576.00</del>	<del>576.00</del> ? X
Total Parts Purchased S\$				5,113.70
10% Of The Above Parts S\$:				511.37
Based on Cost Plus S\$:				5,625.07
SPECIAL NET				
1	RH side skirt	1.0	343.00	343.00 ✓
2	Rear RH rim	1.0	333.60	333.60 ✓
③	Rear RH wheel bearing	1.0	363.50	363.50 ✓
4	Rear windscreen glass sealant	1.0	40.00	40.00 ✓
SPECIAL NET Total S\$:				1,080.10
LABOUR				
*To transfer doors mechanism		1.0	80.00	80.00 ✓
*To conduct wheel alignment		1.0	60.00	60.00 ✓
*To remove and install rear windscreen glass		1.0	120.00	120.00 ✓
*To remove and refix rear seats and upholstery		1.0	120.00	120.00 ✓
*To change wheel bearing		1.0	80.00	80.00 ✓
*To check and re-wiring		1.0	40.00	40.00 ✓
- To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts		1.0	650.00	650.00 ✓
- Spray painting on affected & replace parts		1.0	850.00	850.00 ✓
				1,910

CONTINUE NEXT PAGE



# CITY AUTO PTE LTD

One-Stop Automotive Solutions

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643  
 TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
 24hrs Towing Services Tel: 9823 9898  
 Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

**Estimate : QUOT201804-000268(00)**

AXA INSURANCE SINGAPORE PTE LTD

NO. 8  
 SHENTON WAY  
 AXA TOWER  
 SINGAPORE 068811

Contact : 62208751/62208751

Fax No. :

Date : 11/04/2018  
 Vehicle No : SKG8702M  
 Make/Model : NISSAN SYLPHY 1.5L 4AT ABS  
 D/AB 2WD 4DR  
 Mileage (km) : 0  
 Chassis No : JN1BAAG11Z0151287  
 Accident Date : 09/04/2018 00:00:00  
 Claim No : SLA3586J  
 Reference : SKG8702M / TP  
 Policy No : D17MTRENT000691

*Not Authorised  
 L/Sig B?  
 Resurvey After Paint  
 7 days*

S/No	Particular	Quantity	Unit Price	Amount S\$
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**NET ITEMS**

1	Front RH door	1.0	1,015.00	1,015.00 ✓
2	Front RH door chrome protector	1.0	92.80	92.80 ✓
3	Front RH door frame sticker	1.0	19.80	19.80 ✓
4	Rear RH door	1.0	1,015.00	1,015.00 ✓
5	Rear RH door chrome protector	1.0	61.30	61.30 ✓
6	Rear RH door frame sticker	1.0	19.80	19.80 ✓
7	Rear RH fender	1.0	996.40	996.40 ✓
8	Rear bumper	1.0	660.60	660.60 X
9	Rear bumper chrome moulding	1.0	162.80	162.80 ✓
10	RH taillamp	1.0	241.80	241.80 X
11	Rear windscreen glass moulding	1.0	157.30	157.30 ✓
12	Front RH door regulator	1.0	94.20	94.20 ?
13	Front RH door regulator motor	1.0	576.90	576.90 ?

Total Parts Purchased S\$

10% Of The Above Parts S\$:

Based on Cost Plus S\$:

**SPECIAL NET**

1	RH side skirt	1.0	343.00	343.00 ✓
2	Rear RH rim	1.0	333.60	333.60 ✓
3	Rear RH wheel bearing	1.0	363.50	363.50 ?
4	Rear windscreen glass sealant	1.0	40.00	40.00 ✓
SPECIAL NET Total S\$:				1,080.10

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature: \_\_\_\_\_  
 Date: \_\_\_\_\_

**LABOUR**

*To transfer doors mechanism	1.0	80.00	80.00 ✓
*To conduct wheel alignment	1.0	60.00	60.00 ✓
*To remove and install rear windscreen glass	1.0	120.00	120.00 ✓
*To remove and refix rear seats and upholstery	1.0	120.00	120.00 100%
*To change wheel bearing	1.0	80.00	80.00 ?
*To check and re-wiring	1.0	40.00	40.00 20%
- To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts	1.0	650.00	650.00 ✓
- Spray painting on affected & replace parts	1.0	850.00	850.00 80%

CONTINUE NEXT PAGE



# CITY AUTO PTE LTD

One Stop Automotive Solutions

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## Estimate : QUOT201804-000268(00)

Date : 11/04/2018  
Vehicle No : SKG8702M  
Make/Model : NISSAN SYLPHY 1.5L 4AT ABS  
D/AB 2WD 4DR  
Mileage (km) : 0  
Chassis No : JN1BAAG11Z0151287  
Accident Date : 09/04/2018 00:00:00  
Claim No : SLA3586J  
Reference : SKG8702M / TP  
Policy No : D17MTRENT000691

AXA INSURANCE SINGAPORE PTE LTD

NO. 8  
SHENTON WAY  
AXA TOWER  
SINGAPORE 068811

Contact : 62208751/62208751 Fax No. :

S/No	Particular	Quantity	Unit Price	Amount S\$
				2,000.00

E & O.E

Total S\$:	8,705.17
GST 7% S\$:	609.36
Amount Due S\$:	9,314.53

for CITY AUTO PTE LTD

◀ Re:RE: Re:RE: SEEK MANDATE

Type

🔗 Question

Message

Approved

Reply



# CITY AUTO PTE LTD

*One Stop Automotive Solutions*  
BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

(VIC)

Your ref: SLA3586J  
Our ref: SKG8702M

WITHOUT PREJUDICE

21/04/2018

Attn: Motor Claim Dept

AXA INSURANCE SINGAPORE PTE LTD  
NO. 8  
SHENTON WAY  
AXA TOWER  
SINGAPORE 068811

Dear Sir/Mdm,

**Accident involving SKG8702M and SLA3586J on 09/04/2018**

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

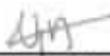
As instructed, we are claiming the following as stated below:-

Cost of Repair	S\$ 5,296.50
Loss of use (8 Days x \$100.00)	S\$ 800.00
LTA Search Fee	S\$ 2.00
	<u>S\$ 6,098.50</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

  
\_\_\_\_\_  
Veronica Law (Claim dept.)  
Tel: 6453 1235  
Fax: 64537944  
Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)



# CITY AUTO PTE LTD

One Stop Automotive Solutions

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## AXA INSURANCE SINGAPORE PTE LTD

NO. 8  
SHENTON WAY  
AXA TOWER  
SINGAPORE 068811

Attention: Motor Claim Department  
Contact 6220875 / 62208751 Fax No. :

## TAX INVOICE

Tax Invoice : I2018-002981  
Date : 20/04/2018  
Vehicle No : SKG8702M  
Make / Model : NISSAN SYLPHY 1.5L 4AT ABS  
D/AB 2WD 4DR  
Mileage (km) : 0  
Chassis No. : JN1BAAG11Z0151287  
Accident Date : 09/04/2018  
Claim No. : SLA3586J  
Reference : JO201804-0314  
Policy No. : D17MTRENT000691

S/No.	Particular	Amount
	* Lumpsum repair	S\$ 4,950.00

Total S\$: 4,950.00  
GST @ 7% S\$: 346.50  
Grand Total S\$: 5,296.50

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

  
for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !



# CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## RE: LETTER OF AUTHORIZATION

Name of owner: TOKYO CENTURY LEASING NRIC: 1979015359

Address: 8 CROSS STREET #09-04/05 PWC BUILDING SG 048424

Name of Driver: TSUNODA MASAOKI NRIC: 93306535W

Address: 5 PIONEER WALK SINGAPORE 627754

Accident on 9th April 2018 Involving SKG8702M AND SLA3586J

At/along 5 PIONEER WALK

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle NISSAN SYLPHY at my/our request I/We the above owner of Motor Vehicle No: SKG 8702M do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: [Signature]

Name: BAN JOKEI

Date: 24/4/2018



Witness Signature: [Signature]

Name: \_\_\_\_\_

Date: \_\_\_\_\_

CITY AUTO PTE LTD  
Blk 8 Sin Ming Road  
#01-60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**

**RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

**Third Party Insurer Enquiry**

Our Ref No: GR-18-054192

Date of Request: 11/04/2018

Your Ref No: Online Purchase

City Auto Pte Ltd  
160 Sin Ming Drive #05-01,  
Sin Ming AutoCity,  
Singapore 575722

Dear Sir/Madam,

Enquiry Date 11/04/2018  
Enquiry By Jason Quak Leng Hui  
TP Vehicle No. SLA3586J  
Accident Date 09/04/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLA3586J	AXA Insurance Pte Ltd	27/02/2018-26/02/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



# CITY AUTO PTE LTD

One Stop Automobile Solutions  
BLK 8, SIN MING IND. ESTATE, #01-80/82, SIN MING ROAD, SINGAPORE 575643  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: SLA3586J  
Our ref: SKG8702M

25/04/2018

WITHOUT PREJUDICE

Attr: Motor Claim Dept

AXA INSURANCE SINGAPORE PTE LTD  
NO. 8  
SHENTON WAY  
AXA TOWER  
SINGAPORE 068811

Dear Sir/Mdm,

**Accident involving SKG8702M and SLA3586J on 09/04/2018**

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	S\$ 5,296.50
Loss of use (8 Days x \$100.00)	S\$ 800.00
LTA Search Fee	S\$ 2.00
	<u>S\$ 6,098.50</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)  
Tel: 6453 1235  
Fax: 64537944  
Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)



17 APRIL 2018

CHIA MUI PING  
BLOCK 993 BUKIT TIMAH ROAD  
#02-05  
SINGAPORE 589631

By Post and By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18006787/Kha3  
YOUR REF : SLA 3586J  
ACCIDENT INVOLVING SLA 3586J AND SKG 8702M ALONG 5 PIONEER ROAD ON  
09.04.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s CITY AUTO PTE LTD, acting on behalf of the owner of SKG 8702M against your motor insurance policy.

Based on the accident report, accident scenario and available evidences, it was reported that your vehicle had collided to the Third-Party vehicle SKG 8702M. As such, liability may not be to your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *AXA Insurance Pte Ltd (AXA)*  
*(Motor Claims Dept)*

c.c. [mp\\_chia2005@hotmail.com](mailto:mp_chia2005@hotmail.com)  
*(Email)*

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Tuesday, 17 April, 2018 9:40 AM  
**To:** mp\_chia2005@hotmail.com  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** YOUR REF: SLA 3586J\_ACCIDENT INVOLVING SLA 3586J AND SKG 8702M ALONG 5 PIONEER ROAD ON 09.04.2018



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 APRIL 2018

**CHIA MUI PING**  
**BLOCK 993 BUKIT TIMAH ROAD**  
**#02-05**  
**SINGAPORE 589631**

**By Post and By Email**

Dear Sir/Madam,

**OUR REF : CC4/ASM18006787/Kha3**  
**YOUR REF : SLA 3586J**  
**ACCIDENT INVOLVING SLA 3586J AND SKG 8702M ALONG 5 PIONEER ROAD ON 09.04.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s CITY AUTO PTE LTD, acting on behalf of the owner of SKG 8702M against your motor insurance policy.

Based on the accident report, accident scenario and available evidences, it was reported that your vehicle had collided to the Third-Party vehicle SKG 8702M. As such, liability may not be to your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.



# CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-80/82, SIN MING ROAD, SINGAPORE 575643.  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 6628 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## RE: LETTER OF AUTHORIZATION

Name of owner: TOKYO CENTURY LEASING (S) P/L NRIC: 197901535G  
 Address: 8 CROSS STREET #09-04/05 PWC BUILDING SQ 048424  
 Name of Driver: TSUNODA MASAOKI NRIC: 913306535W  
 Address: 5 PIONEER WALK SINGAPORE 627754  
 Accident on 9th April 2018 Involving SKG 8702M AND SLA 3586J  
 At/along 5 PIONEER WALK

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle NISSAN SYLPHY at my/our request I/We the above owner of Motor Vehicle No: SKG 8702M do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: \_\_\_\_\_

Name: BAN JOKEI

Date: 24/4/2018



Witness Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_

CITY AUTO PTE LTD

Blk 8 Sin Ming Road  
#01-80/82 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)

24/4/18



redefining / insurance

CLAIM REF : S8M00DJ  
INSURED : CHIA MUI PING

**DISCHARGE VOUCHER**

We/I, **TOKYO CENTURY LEASING (SINGAPORE) PTE LTD, CO. REG. NO.197901535G** hereby agree to accept the sum of dollars **FIVE THOUSAND SEVEN HUNDRED SEVENTY ONLY (S\$5,770.00)** paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their insured or the driver of motor vehicle no. **SLA 3586J** as a result of an accident along **S PIONEER WALK** on **09.04.2018** of which we/I were/was the driver/owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. **SKG 8702M**.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **SLA 3586J** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. **SLA 3586J**.

Dated this 26<sup>th</sup> day of February 2019.

Claimant's Signature	:	
NRIC no./ Company Stamp	:	
Occupation/ Business	:	_____
Address	:	_____
Telephone No.	:	_____
Witness's Name	:	<u>CITY AUTO PTE LTD</u>
Witness's Signature	:	<u>Bik 8 Sin Ming Road</u> <u>#01-58/60/62 Sin Ming Ind Est</u> <u>Singapore 575843</u>
Witness's NRIC No.	:	<u>Tel: 6453 1235 Fax: 6453 7944</u> <u>(Claims Section)</u>



# CITY AUTO PTE LTD

One Stop Automotive Solutions

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## TAX INVOICE

Tax Invoice : I2018-002981

Date : 20/04/2018

Vehicle No. : SKG8702M

Make / Model : NISSAN SYLPHY 1.5L 4AT ABS  
D/AB 2WD 4DR

Mileage (km) : 0

Chassis No. : JN1BAAG11Z0151287

Accident Date : 09/04/2018

Claim No. : SLA3586J

Reference : JO201804-0314

Policy No. : D17MTRENT000691

### AXA INSURANCE SINGAPORE PTE LTD

NO. 8  
SHENTON WAY  
AXA TOWER  
SINGAPORE 068811

Attention: Motor Claim Department

Contact : 6220875162208751 Fax No. :

S/No. Particular	Amount
* Lumpsum repair	S\$ 4,950.00

Total S\$:	4,950.00
GST @ 7% S\$:	346.50
<b>Grand Total S\$:</b>	<b>5,296.50</b>

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

**Thank You For Your Business !**



**GENERAL INSURANCE ASSOCIATION OF  
SINGAPORE  
RECORDS MANAGEMENT CENTRE**

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No: GR-18-054192

Date of Request: 11/04/2018

Your Ref No: Online Purchase

City Auto Pte Ltd  
160 Sin Ming Drive #05-01,  
Sin Ming AutoCity,  
Singapore 575722

Dear Sir/Madam,

Enquiry Date 11/04/2018  
Enquiry By Jason Quak Leng Hui  
TP Vehicle No. SLA3586J  
Accident Date 09/04/2018

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLA3586J	AXA Insurance Pte Ltd	27/02/2018-26/02/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**

**RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-054192

Date of Request: 11/04/2018

Your Ref No: Online Purchase

City Auto Pte Ltd  
160 Sin Ming Drive #05-01,  
Sin Ming AutoCity,  
Singapore 575722

Dear Sir/Madam,

Enquiry Date 11/04/2018  
Enquiry By Jason Quak Leng Hui  
TP Vehicle No. SLA3586J  
Accident Date 09/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

GIRO  Cash  Cheque



Service Request Details

Claim	SRM000U
Reference	CC6/ASR18066787/10a3p2
Loss Date	9 April 2018
Report Date	10 Apr 2018 9:35:23 AM
Request Date	11 April 2018
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

**Actions**

Next Step: Wait for Approve Invoice

[Add Photos](#)

**Vehicle Information**

Incident Vehicle Registration #	SKG8702M
Make	TPWD NISSAN
Model	SYLPHY 1.5
Service Address	

**Primary Contact/Insured**

CHIA MUI PING  
 993 BUKIT TIMAH ROAD, #02-05 SARACA COURT,  
 MAPLEWOODS, S89631, Singapore  
 GCINS2@GMAIL.COM

**Claim Handler**

LOH Cynthia  
 6568804843  
 cynthia.loh@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type

[+ Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		MeowMeow	
LKXInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	8 March 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKX AUTO CONSULTANTS PTE LTD (TP)	8 March 2019
payment breakdown SKG 8/02/14.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	8 March 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKX AUTO CONSULTANTS PTE LTD (TP)	8 March 2019
LOD.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	8 March 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKX AUTO CONSULTANTS PTE LTD (TP)	8 March 2019
Email from TP 48 091018.pdf	Letters and Correspondence	Workshop	LKX AUTO CONSULTANTS PTE LTD (TP)	17 December 2018
MANDATE REQUEST.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	30 June 2018
LKX INSPECTION PHOTOS.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	30 June 2018
LKX REINSPECTION PHOTOS.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	30 June 2018
LETTER TO G.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	23 May 2018
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	23 May 2018
LKX SURVEY PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	13 April 2018
Preliminary Advice.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	13 April 2018
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	13 April 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 EMAIL FROM WORKSHOP TP PR2.mcg	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	11 April 2018
 GIA SIGC8702M TP.PDF	Reports & Statement	GIA Report	VISHNU BATHAM Shekhar	11 April 2018



EDIT	SR NO	QUANTITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPL/ BITTEN	DISC QUANTITY	SAVY AGES	PART PRICE(PRT)	ACTION (PARTS)	REMOVE
	9	1			REAR BUMPER CHROME MOULDING		Necessary	162.8	10	0	0	0	146.52	Approve	
	10	1			RH TAILLAMP		Serviceable	0	0	0	0	0	0	Deny	
	11	1			REAR WINDSCREEN GLASS MOULDING		Necessary	157.3	10	0	0	0	141.57	Approve	
	12	1			FRONT RH DOOR REGULATOR		Serviceable	0	0	0	0	0	0	Deny	
	13	1			FRONT RH DOOR REGULATOR MOTOR		Serviceable	0	0	0	0	0	0	Deny	

Labour

EDIT	SR NO	REPAIR/REPLACE LABOUR	PART NAME	LABOUR HUR	LABOUR REMB	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	1		TO TRANSFER DOORS MECHANISM	80	0	0	Approve		
	2		TO CONDUCT WHEEL ALIGNMENT	60	0	0	Approve		
	3		TO REMOVE AND INSTALL REAR WINDSCREEN GLASS	120	0	0	Approve		
	4		TO REMOVE AND RETIE REAR SEATS AND UPHOLSTERY	100	0	0	Approve		
	5		TO CHARGE WHEEL BEARING	50	0	0	Approve		
	6		TO CHECK AND RE-WIRING	30	0	0	Approve		

EDIT	SR NO	REPAIR/REPLACE LABOUR	PART NAME	LABOUR HRS	LABOUR RATE	PRINT	ACTION LABOUR	COMMENT	REMOVE
	7		TO KNOCK JACKOUT DAMAGED PARTS ,PANEL BEATING, WELDING, ALIGN, JETIX AND TO RENEW ACCIDENT PARTS	650	0	0	Approve		
	8		SPRAY PAINTING ON AFFECTED & REPLACE PARTS	800	0	0	Approve		

Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Tiers & Ratio | Parts & Labour | Miscellaneous | Summary

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR:7 DAYS	Approve			
	2	RH SIDE SKIRT	Approve	343	DENIED / CUT	
	3	REAR RH RIM	Approve	333.6	DENIED	
	4	REAR RH WHEEL BEARING	Approve	363.5	BENT /JAMMED	
	5	REAR WINDSCREEN GLASS SEALANT	Approve	40	NECESSARY	

### << Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Rate | Parts & Labour | Miscellaneous | Summary

CATEGORY	ESTIMATE	REVISED AMOUNT	Claim Amount
Spare Parts	\$3,222.18	\$3,222.18	\$4,182.28
Labour	\$1,890.00	\$1,890.00	
Miscellaneous	\$1,080.10	\$1,080.10	

### << Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

EDIT	SIR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	FINAL LUMP SUM	Approve	4950		