Vic (LKKAuto)

From: City Auto <cityauto@singnet.com.sg>
Sent: Thursday, 28 February, 2019 5:09 PM
To: Vic (LKKAuto)
Subject: DV for SKG8702M Your Ref: SLA3586J Our ref: SKG 8702M ON 09/04/2018 LKK REF CC4/ASM18006787/Kha3
Attachments: DV - SKG8702M.pdf

Dear Vic,

Please refer to attached DV of above-mentioned claims.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 31 January, 2019 4:19 PM
To: city auto
Subject: RE: LOD for SKG8702M Your Ref: SLA3586J Our ref: SKG 8702M ON 09/04/2018 LKK REF CC4/ASM18006787/Kha3

Without Prejudice

Dear Mrs Quak,

We refer to your below email.

Our principal had approved the LOU @ $60/day at a range as per NIMA benchmark for vehicle below 1.8cc.

If your client insisted to claim on LOU at an $80/day, we will have to reseek mandate approval to our principal.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: city auto [mailto:cityauto@singnet.com.sg]
Sent: Thursday, 31 January, 2019 4:14 PM
To: Vic (LKKAuto)
Subject: RE: LOD for SKG8702M Your Ref: SLA3586J Our ref: SKG 8702M ON 09/04/2018 LKK REF CC4/ASM18006787/Kha3

Dear Vic,

Due to this vehicle belong to rental company, he would like to ask a least $80 per day.

Kindly revert urgent.

Best Regards,

Mrs. Quak
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate
#01-58/60/62 Singapore 575643
Tel: +65-6453 1235 (6 Line)
Fax: +65-6453 7944
Email: cityauto@singnet.com.sg

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, January 31, 2019 2:59 PM
To: city auto <cityauto@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: LOD for SKG8702M Your Ref: SLA3586J Our ref: SKG 8702M ON 09/04/2018 LKK REF CC4/ASM18006787/Kha3

WITHOUT PREJUDICE

Dear Vronica,

We refer further to our below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we are prepared to improve and increase our offer to a global sum of **$5,770.00** (all in).

If agreeable, kindly let the owner chop and sign the attached DV and forward back to us (LKK) a copy for our Principal to process the payment.

The above amount is to be made payable to **CITY AUTO PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: city auto [mailto:cityauto@singnet.com.sg]
Sent: Monday, 14 January, 2019 5:11 PM
To: Vic (LKKAuto)
Subject: RE: LOD for SKG8702M Your Ref: SLA3586J Our ref: SKG 8702M ON 09/04/2018 LKK REF CC4/ASM18006787/Kha3

Dear Vic,

Kindly speedup as this claim had been delay too long.

Best Regards,

Mrs. Quak
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate
#01-58/60/62 Singapore 575643
Tel: +65-6453 1235 (6 Line)
Fax: +65-6453 7944
Email: cityauto@singnet.com.sg

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Monday, January 14, 2019 3:46 PM
To: City Auto <cityauto@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: LOD for SKG8702M Your Ref: SLA3586J Our ref: SKG 8702M ON 09/04/2018 LKK REF CC4/ASM18006787/Kha3

Without Prejudice

Dear Vronica,

We refer to your below email.

Please be informed that we are still pending for instructions from our principal with regards to your appeal on LOU.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: City Auto [mailto:cityauto@singnet.com.sg]
Sent: Tuesday, 20 November, 2018 10:35 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: LOD for SKG8702M Your Ref: SLA3586J Our ref: SKG 8702M ON 09/04/2018 LKK REF CC4/ASM18006787/Kha3

Dear Vic,

This vehicle is not under off peak car.

Kindly check again and revert to us.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 20 November, 2018 10:23 AM
To: City Auto
Cc: Admin A; Vic (LKKAuto)
Subject: RE: LOD for SKG8702M Your Ref: SLA3586J Our ref: SKG 8702M ON 09/04/2018 LKK REF CC4/ASM18006787/Kha3

Without Prejudice

Dear Vronica,

We refer to your below email.

Our principal would like to maintain our offer as per our email dated 01/10/18 and in view that your client's vehicle is an off peak car (OPC), LOU was offered at $25.00 x 8 days).

For your acceptance please.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: City Auto [mailto:cityauto@singnet.com.sg]
Sent: Tuesday, 20 November, 2018 10:04 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: LOD for SKG8702M Your Ref: SLA3586J Our ref: SKG 8702M ON 09/04/2018 LKK REF CC4/ASM18006787/Kha3
Importance: High

REMINDER

Dear Vic,

Please refer to below e-mail.

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: City Auto [mailto:cityauto@singnet.com.sg]
Sent: Tuesday, 2 October, 2018 5:38 PM
To: 'Vic (LKKAuto)'
Cc: 'Admin A'

Subject: RE: LOD for SKG8702M Your Ref: SLA3586J Our ref: SKG 8702M ON 09/04/2018 LKK REF CC4/ASM18006787/Kha3

Dear Vic,

Refer to your email below.

We don't agree the offer. How come the loss of use amount just $100+ only? The repair day is 8 per day.

Kindly assist.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 1 October, 2018 3:16 PM
To: City Auto
Cc: Admin A; Vic (LKKAuto)
Subject: RE: LOD for SKG8702M Your Ref: SLA3586J Our ref: SKG 8702M ON 09/04/2018 LKK REF CC4/ASM18006787/Kha3

WITHOUT PREJUDICE

Dear Vronica,

We refer further to our below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we offer a global sum of **$5,490.00** (all in).

If agreeable, kindly let the owner chop and sign the attached DV and forward back to us (LKK) a copy for our Principal to process the payment.

The above amount is to be made payable to **CITY AUTO PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAuto)
Sent: Wednesday, 25 April, 2018 5:35 PM
To: City Auto
Cc: Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto)
Subject: RE: LOD for SKG8702M Your Ref: SLA3586J Our ref: SKG 8702M ON 09/04/2018 LKK REF CC4/ASM18006787/Kha3

Without Prejudice

Dear Vronica,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: City Auto [mailto:cityauto@singnet.com.sg]
Sent: Wednesday, 25 April, 2018 12:34 PM
To: Vic (LKKAuto)
Subject: LOD for SKG8702M Your Ref: SLA3586J Our ref: SKG 8702M ON 09/04/2018

Dear Vic,

Here we attached the Letter of Demand.
Original documents will send it by post.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 17 April, 2018 9:48 AM
To: City Auto
Cc: Admin A; Vic (LKKAuto)
Subject: Your Ref: SKG 8702M_ACCIDENT INVOLVING VEHICLES SLA 3586J AND SKG 8702M ON 09/04/2018

Your Ref: SKG 8702M "WITHOUT PREJUDICE"
Our Ref: CC4/ASM18006787/Kha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SLA 3586J AND SKG 8702M ON 09/04/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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