

ASS. REC. BY:

REF: C0/7CL18006781/Agbn2

Special Instruction:

Surveyor: Hidman.

ASSIGNMENT (Office)

From (Person): CWS May Chua of FA Date/Time: 12042018 931am

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKW 1733 Insured: SHA 3070C

at Workshop m/s: Leang Automotul Tel: 9028696

of Blk T Kaki Bukit Ave 6 #02-12

Policy No: _____ Claim No: D18002796MFSH

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 07042018
(Client's Record)

CA / REV / REP. / REV 24 HRS wpi H.O.D. Endorsement: _____

Date/Time: 12042018 1008am Person Contacted: An Leang Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SKW 1733 - NA / INC 15020707 / r3 DCA - 031215
	SHA 3070C - NA / ALH 16018566 / k14 DCA - 200916
13/4/18@3	Sp informed May Chua, we are pending estimate from repairer.
13/6/18@4	Est revised to May Chua by email.
	US \$ 4350, 4 days (Red @ 7187.20, 627.0)

REF: FCL

ASSIGNMENT

From: Date: 12042018

Estimated Cost: OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKW 273S

at Workshop no: Ah Leang

of: Blk 1 Kaki Bukit Ave 6 #02-12

Insured:

Policy No.:

Claims No.:

Sum Insured: Excess:

(Client's Record)

Make of Veh.:

Veh No: SKW473S Yr Regn: 2015 Oct.

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or:

Make: Toyota Esquire Hybrid 1797.

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 151130 T/Ratio: Insured / Std / NI / NA

Eng/No:

C/No: ZWR800125395

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size F: 185/65R15

R: 185/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

N/S	O/S

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP.. / 24 HRS

Date: Person Contacted: Vehicle: IN / OUT

Front Rear

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A: D.O.I: 12/04/18

Survey held at: Leang

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP 1st Cap.

RECEIVED 13 JUN 2018

Date/Time: File Pass to? : Preli. Report

11/13/16 tymp : Final Report

Date/Time: File Return to?

Report Format: 7r

Lump Sum / I.P.T. IS: 4350

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee: Site Insp. (\$)

Interview (\$)

Tech. Insp. (\$)

Weekend (\$)

Survey Fee

Transporter

1000 + PS (\$)

1000

1000

1000

1000

170+15
50
50
44
329

MOTOR SURVEY ASSIGNMENT

Date	10-04-2018	Our Ref No. D18002796MFSH
Accident Date	07-04-2018	Claim Type. Third Party
Insured Vehicle	SHA3070C	Third Party Vehicle. SKW473S
Survey Location	No.1 Kaki Bukit Ave 6 #02-12	
Contact Person.	AH LEANG	
Contact No.	90286516/ 90286516	Fax No. 67443220
Survey Type	WITHOUT PREJUDICE:	<i>12042018 Ca 1008am Ah Leong vth in</i>
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	LEANG AUTOMOTIVE	Attention. NIL
Cc : TP Solicitor	ARASAN LAW CHAMBERS	TP Solicitor Fax No. 68353352
Officer Incharge	MAY CHUA	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 13 June 2018 9:47 AM
To: 'May Chua Hui Chin'
Cc: CWS Motor Claims; SUR
Subject: RE: SURVEY ASSESSMENT - D18002796MFSH/1
Attachments: CSFCI18006781Aqb.pdf

Dear May,

Enclosed herewith preliminary advice of SKW 473S.

We will submit our report to you asap.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua Hui Chin [mailto:maychua@msfirstcapital.com.sg]
Sent: Monday, 11 June 2018 5:08 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18002796MFSH/1

Dear Shiau Chan,

Thank you

May Chua
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3859 | Fax No. : 6507 3849
| Email: maychua@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Monday, June 11, 2018 5:06 PM
To: May Chua Hui Chin <maychua@msfirstcapital.com.sg>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18002796MFSH/1

Dear May,



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18002796MFSH

Date: 13 June 2018

Our Ref: CS/FC118006781/Aqb

The Motor Claims Department
First Capital Insurance Ltd

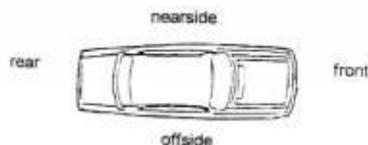
Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SKW 473S

Please be informed that we had conducted the inspection of the abovementioned vehicle on 12/04/2018 at the premises of M/s LEANG AUTOMOTIVE, and have the following to report:-

Workshop Estimate Amount	: S\$ <u>11,537.20</u>
Revised Estimate Amount	: S\$ <u>4,350.00 (Lump Sum)</u>
“Check” Items Amount	: S\$ <u>-</u>
Market Value	: S\$ <u>-</u>
LTA Reimbursement Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:
The vehicle sustained damages
at the rear portion.



Yours faithfully

ADRIAN LING WAI PING
B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI
Licensed Appraiser

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 13 April 2018 3:15 PM
To: 'Claim Workflow System'; assignments
Cc: MAYCHUA@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18002796MFSH/1

Dear May,

Please be informed that we have inspected the vehicle SKW 473S on 12/04/2018.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 12 April 2018 10:09 AM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: MAYCHUA@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18002796MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Thursday, 12 April, 2018 9:31 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; MAYCHUA@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18002796MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department

69093046.

SKW4738

TP 1st Cap.

Toyota Esquire 1797cc

Xiao Chen

ZWR800125395

Rear Bumper	deland	1096.40	✓
Rear Bumper Clips.	m	30	✓
Rear Bumper Side Holder	x02 m	$75.8 \times 2 = 151.60$	✓
Rear Bumper Tow Covers	x02 m	21.70	X
Rear Bumper Side Reflector	x02 m	$85.7 \times 2 = 171.40$	X
Rear Bumper Impact Bracket	x02 m	$70.3 \times 2 = 140.60$	X
Reverse Sensor	Dangd	280(SN)	220(SN) X
Rear End Panel	Repair	821.60	X
Rear End Panel Top Garnish	deland	397.80	—
Rear End Panel Sealant	m	60(SN)	X
Tailgate	Danted.	1881.90	✓
Tailgate Lock	Dangd	413.60	✓
Tailgate Lock Sensor	2 m	137.90	X
Tailgate Weatherstrip.	1 m	378.60	X
Tailgate Inner Trim Board	deland	422.60	—
Tailgate Inner Trim Board Clips.	m	30	—
Tailgate Glass Moulding.	2 m	123.70	—
Tailgate Glass Sealant	1	60(SN)	—

SKW473S.

Esquire Wording	} New	50.80 -
Hybrid Synergy Drive Emblem.		44.20 -
Rear Exhaust Pipe	} NP XMR	780.50 +
Rear Exhaust Mounting		32.70 +
Rear Camera.		580(SN) +

List: 4642.20

Lim 25%: 3481.65

S.N: 280

labour: 1680

total: 5441.65

f/s: 4350

04 Day

Panel Beating

~~1200 600~~

Spray Painting.

~~1200 700~~

Wiring

~~50 30~~

To remove reverse sensor

~~100 50~~

To remove upholstery

~~150 50~~

To remove rear camera.

~~100 50~~

To ~~cancel~~ ^{undersen}

~~150 +~~

To remove tailgate glass

~~180 120~~

To transfer tailgate fittings.

~~150 80~~

To remove exhaust pipe

~~150 +~~

11537.20

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18006781/Aqbn2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 13-06-2018	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHA 3070C	Veh. Inspected	SKW 473S
Policy No.		Coverage (\$)	0.00
Claim No.	D18002796MFSH	Excess (\$)	0.00
Assign From	MAY CHUA	Assign Date	12/04/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA ESQUIRE HYBRID	c.c	1797
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	ZWR800125395	Colour	WHITE
Odometer	151130	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	MICHELIN	6 mm
L/H Front Tyre	195/65 R15	MICHELIN	6 mm
R/H Rear Tyre	195/65 R15	MICHELIN	6 mm
L/H Rear Tyre	195/65 R15	MICHELIN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	07/04/2018	Inspection Date	12/04/2018
Survey held at	LEANG AUTOMOTIVE BLK 1 KAKI BUKIT AVE 6 #01-68 AUTOBAY@ KAKI BUKIT SINGAPORE 417883		
5a. Remarks			
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKW 473S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER	DEFORMED	1,096.40	1,096.40
1	REAR BUMPER CLIPS	NECESSARY	30.00	30.00
2	REAR BUMPER SIDE HOLDER @\$75.80	NECESSARY	151.60	151.60
1	REAR BUMPER TOW COVER	NOT NECESSARY	21.70	-
2	REAR BUMPER SIDE REFLECTOR @\$85.70	NOT NECESSARY	171.40	-
2	REAR BUMPER IMPACT BRACKET @\$70.30	NOT NECESSARY	140.60	-
1	REAR END PANEL	TO REPAIR SEE LABOUR	821.60	-
1	REAR END PANEL TOP GARNISH	DEFORMED	397.40	397.40
1	TAILGATE	DENTED	1,881.90	1,881.90
1	TAILGATE LOCK	DAMAGED	413.60	413.60
1	TAILGATE LOCK SENSOR	NOT NECESSARY	137.90	-
1	TAILGATE WEATHERSTRIP	NOT NECESSARY	378.60	-
1	TAILGATE INNER TRIM BOARD	CRACKED	422.60	422.60
1	TAILGATE INNER TRIM BOARD CLIPS	NECESSARY	30.00	30.00
1	TAILGATE GLASS MOULDING	NECESSARY	123.70	123.70
1	ESQUIRE WORDING	NECESSARY	50.80	50.80
1	HYBRID SYNERGY DRIVE EMBLEM	NECESSARY	44.20	44.20
1	REAR EXHAUST PIPE	NOT NECESSARY	780.50	-
1	REAR EXHAUST MOUNTING	NOT NECESSARY	32.70	-
	LESS 25% DISCOUNT		-	-1,160.55
			7,127.20	3,481.65
<u>SPECIAL NETT ITEMS</u>				
1	REVERSE SENSOR (SN)	DAMAGED	280.00	220.00
1	REAR END PANEL SEALANT (SN)	NOT NECESSARY	60.00	-
1	TAILGATE GLASS SEALANT (SN)	NECESSARY	60.00	60.00
1	REAR CAMERA (SN)	NOT NECESSARY	580.00	-
			980.00	280.00
<u>LABOUR</u>				
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF REAR END PANEL.		1,200.00	600.00

Report Ref No. CS/FC118006781/Aqbn2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPRAY PAINTING.		1,200.00	700.00
	WIRING.		50.00	30.00
	TO REMOVE REVERSE SENSOR.		100.00	50.00
	TO REMOVE UPHOLSTERY.		150.00	50.00
	TO REMOVE REAR CAMERA.		100.00	50.00
	TO UNDERSEAL.	NOT NECESSARY	150.00	-
	TO REMOVE TAILGATE GLASS.		180.00	120.00
	TO TRANSFER TAILGATE FITTINGS.		150.00	80.00
	TO REMOVE EXHAUST PIPE.	NOT NECESSARY	150.00	-
			3,430.00	1,680.00
	GRAND TOTAL		11,537.20	5,441.65
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,350.00

Report Ref No. CS/FCI18006781/Aqbn2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.