

ASS. REC. BY:

REF:

CS/MS/18006777/Tigber

Special Instruction:

Surveyor

Taufik

## ASSIGNMENT (Office)

Mermin

From (Person):

Jocelyn Ng

of

NBH

Date/Time:

12042018 9:19am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKP 8732D

Insured:

at Workshop m/s

Cycle &amp; Carriage

Tel:

of

188 Pandan Loop

Policy No:

F08 612450QMY

Claim No:

555099

Sum Insured:

Excess:

\$500.00

Make of Veh:

D.O.A.

10042018

(Client's Record)

CA / REV / REP. / REV 24 HRS \*

H.O.D. Endorsement:

Date/Time:

12042018 1009am

Person Contacted:

Yik

Vehicle IN / OUT

| Date/Time         | Action/Instruction (✓) Estimate                      |
|-------------------|------------------------------------------------------|
|                   | SKP 8732D - NBH / TML / 5106622 / Y                  |
| 13/4/18 @ 2:33pm  | revert to Jocelyn Ng via Mermin.                     |
| 13/4/18 @ 4:47pm  | Kenny Ong informed C/A via Mermin.                   |
| 16/4/18 @ 11:30am | informed Mr Yik C/A & EX \$500 by email.             |
| 27/7/18 @ 9:02am  | 2nd revert to Jocelyn Ng via Mermin. (supplementary) |
| 28/9/18 @ 11:45am | Kenny Ong informed C/A at 81689698 via Mermin.       |

DCA: 100418

Surveys: Taylor

REF: MS16

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

☒ OD / ☐ WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

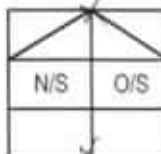
Sum Insured: \_\_\_\_\_ Excess: 9500

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 9104K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 10 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: Yjh

Vehicle: IN / OUT

Veh No: SKP8732D Yr Regn: 2014, out.

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Marcedes Benz CLA180 c.c. 1595

Colour: Black A/C: Insured / Std / NI / NA

Sp.Reading: 77949 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WDD1173422N130604

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ Inorder / Jammed / Leaked / Burnt or

Brake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/40K18

R: \_\_\_\_\_

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. \_\_\_\_\_ D.O.I. 12/6/18

Survey held at C&C Pander Corp

Des. of Damages: ☒ Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction                                                                                                                                                                                                                                           |
|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|             | At the first survey, the damage for the front part was visible. Hence, there was no re-survey (dismantled) photos for the front part. The damage was only to the left & the exhaust. The supp items are all for the front part. Final fig @ 16896.48, 10 days. |

RECEIVED 20 SEP 2018

Date/Time, File Pass to? ☐ : Preli. Report

1) 28/9 12/18 ☐ : Final Report

Date/Time, File Return to?

2) \_\_\_\_\_

Days Of Repair: 10

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$ ) \$ + RS \$

☐ : Interview (\$ ) Photos

☐ : Tech. Invs (\$ ) Others

☐ : Weekend (\$ ) TOTAL

Report Format: MER-TP

Lump Sum / I.B.I: (\$ 16896.48)

|                 |            |
|-----------------|------------|
| Survey Fee:     | <u>200</u> |
| Transportation: |            |
|                 |            |
|                 |            |
|                 | <u>10</u>  |
|                 |            |
|                 |            |
| TOTAL           | <u>210</u> |

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

| Case | Notified    | Est Submitted | Adj Assigned                   | Adj Rpt | Adj Submitted | Ins Auth'd | Status                               |
|------|-------------|---------------|--------------------------------|---------|---------------|------------|--------------------------------------|
| Main | 11 Apr 2018 |               | 12 Apr 2018<br>09:19<br>Assign |         |               |            | <b>New Assignment</b><br>Cancel Case |

| Main                                                                                                                 | Reference                                                                                            | Claim Details                                              | Documents                                                                    | Show All |         |             |              |            |       |
|----------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|------------------------------------------------------------|------------------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b>                                                                                       |                                                                                                      | <b>[Created by insurer]</b>                                |                                                                              |          |         |             |              |            |       |
| Insured:                                                                                                             | CHAN FOOK SING, ID: S14186200, Tel: +6584841822                                                      |                                                            |                                                                              |          |         |             |              |            |       |
| Vehicle Reg. No.:                                                                                                    | SKP8732D                                                                                             | Date of Loss:                                              | 10/04/2018 12:00 - :59<br>[41 Months and 24 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:                                                                                                          | OD / 555099                                                                                          | Policy/Cover Note No.:                                     | A28612452QMY (Comprehensive)<br>Coverage: 17/10/2017 - 16/10/2018            |          |         |             |              |            |       |
|                                                                                                                      |                                                                                                      | Excess:                                                    | S\$500.00                                                                    |          |         |             |              |            |       |
| Repairer:                                                                                                            | Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300 |                                                            |                                                                              |          |         |             |              |            |       |
| Handling Insurer:                                                                                                    | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]  |                                                            |                                                                              |          |         |             |              |            |       |
| Adjuster:                                                                                                            | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 13/04/2018]                   |                                                            |                                                                              |          |         |             |              |            |       |
| Driver/Custodian:                                                                                                    | QUEK MEOW NOI (54 / Female), NRIC: S1606799G, Tel: +6596588187                                       |                                                            |                                                                              |          |         |             |              |            |       |
| Adj Asg. Remarks:                                                                                                    | Car in to survey on URGENT BASIS. Please revert, thank you.                                          |                                                            |                                                                              |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b>                                                                                      |                                                                                                      | <a href="#">View All</a> <a href="#">Compose Case Mail</a> |                                                                              |          |         |             |              |            |       |
| There are no mail for this case.                                                                                     |                                                                                                      |                                                            |                                                                              |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b>                                                                                          |                                                                                                      |                                                            |                                                                              |          |         |             |              |            |       |
| <a href="#">View All</a>   <a href="#">Search Tasks</a>   <a href="#">Create New Task</a>   <a href="#">Complete</a> |                                                                                                      |                                                            |                                                                              |          |         |             |              |            |       |
| Due Date                                                                                                             | Priority                                                                                             | Type                                                       | Task Group                                                                   | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                          |                                                                                                      |                                                            |                                                                              |          |         |             |              |            |       |

12047018 @ 1009am  
71k vsh m

## Claim Audit

| AUDIT TRAIL |                   |                          |                                                                                                                                                                                                                                                                 |                              |
|-------------|-------------------|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|
| No.         | On                | Audit                    | Remarks                                                                                                                                                                                                                                                         | By                           |
| 1           | 11 Apr 2018 11:21 | Cim Veh Model Changed    | (205539) MERCEDES-BENZ CLA180 1.6 (R18 BI) (A).                                                                                                                                                                                                                 | [I] Jocelyn Ng Shin Bun      |
| 2           | 11 Apr 2018 11:21 | Cim Created              | Reg No: SKP8732D. Policy No: A28612452QMY, Acct Date: 2018/04/10. Claim Type: OD. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Cycle & Carriage Industries Pte Ltd (Pandan Loop). Ins.Status => Incoming Claim. Created from SA S:MCC418047971 | [I] Jocelyn Ng Shin Bun      |
| 3           | 11 Apr 2018 11:33 | Adj Co Assigned          | MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):a If c                                                                                                                                                                                                 | [I] Jocelyn Ng Shin Bun      |
| 4           | 11 Apr 2018 11:33 | Adj Next Rpt Changed     | Next Rpt:Im. Advice.Due Date:2018/04/12                                                                                                                                                                                                                         | [I] Jocelyn Ng Shin Bun      |
| 5           | 11 Apr 2018 11:33 | Adj Mandate Set          | Approved:25000.00,Reinsp:Adj decides.                                                                                                                                                                                                                           | [I] Jocelyn Ng Shin Bun      |
| 6           | 11 Apr 2018 13:55 | Assignment 1st Accessed  |                                                                                                                                                                                                                                                                 | [A] Crystal Lee              |
| 7           | 12 Apr 2018 09:18 | Adj Assignment Cancelled | Car in to survey on URGENT BASIS, IHS unable to attend (Morning-Appr full, Afternoon - IHS Meeting, DC-No survey till further instruction)                                                                                                                      | [I] Jocelyn Ng Shin Bun      |
| 8           | 12 Apr 2018 09:18 | Adj Est Details Deleted  | Deleting Est Details For Cancelling Adjuster Assignment                                                                                                                                                                                                         | [I] Jocelyn Ng Shin Bun      |
| 9           | 12 Apr 2018 09:19 | Adj Co Assigned          | LKK Auto Consultants Pte Ltd (HQ):Car in to survey on URGENT BASIS. Please revert, thank you.                                                                                                                                                                   | [I] Jocelyn Ng Shin Bun      |
| 10          | 12 Apr 2018 09:19 | Adj Next Rpt Changed     | Next Rpt:Im. Advice.Due Date:2018/04/13                                                                                                                                                                                                                         | [I] Jocelyn Ng Shin Bun      |
| 11          | 12 Apr 2018 09:19 | Adj Mandate Set          | Approved:25000.00,Reinsp:Adj decides.                                                                                                                                                                                                                           | [I] Jocelyn Ng Shin Bun      |
| 12          | 12 Apr 2018 09:25 | Assignment 1st Accessed  |                                                                                                                                                                                                                                                                 | [A] CATHERINE CHONG KAI LING |
| 13          | 12 Apr 2018 16:30 | Adj Adjuster Assigned    | [None] -> MOHD TAUFIKH BIN HAMID                                                                                                                                                                                                                                | [A] CATHERINE CHONG KAI LING |
| 14          | 13 Apr 2018 14:20 | Adj Rpt Initiated        |                                                                                                                                                                                                                                                                 | [A] SHIAU CHAN               |
| 15          | 13 Apr 2018 14:22 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2018/05/12                                                                                                                                                                                                                          | [A] SHIAU CHAN               |
| 16          | 13 Apr 2018 14:22 | Adj Next Rpt Changed     | Next Rpt:Final Rpt.Due Date:2018/05/12                                                                                                                                                                                                                          | [A] SHIAU CHAN               |
| 17          | 13 Apr 2018 14:32 | Adj Mandate Request      | Cur.Req:21738.39:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.                                                                                                                                                                      | [A] SHIAU CHAN               |
| 18          | 13 Apr 2018 16:42 | Adj Next Rpt Changed     | Next Rpt:Final Rpt.Due Date:2018/05/12. Mandate Remarks: A IF C                                                                                                                                                                                                 | [I] Keny Ong Thiam Beng      |
| 19          | 13 Apr 2018 16:42 | Adj Mandate Set          | Approved:11562.37:A IF C                                                                                                                                                                                                                                        | [I] Keny Ong Thiam Beng      |
| 20          | 27 Sep 2018 09:01 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2018/05/12                                                                                                                                                                                                                          | [A] SHIAU CHAN               |
| 21          | 27 Sep 2018 09:02 | Adj Mandate Request      | Cur.Req:16896.48:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON CHECK ITEMS & SUPPLEMENTARY.                                                                                                                                                     | [A] SHIAU CHAN               |
| 22          | 28 Sep 2018 11:45 | Adj Next Rpt Changed     | Next Rpt:Final Rpt.Due Date:2018/05/12. Mandate Remarks: A IF C                                                                                                                                                                                                 | [I] Keny Ong Thiam Beng      |
| 23          | 28 Sep 2018 11:45 | Adj Mandate Set          | Approved:16896.48:A IF C                                                                                                                                                                                                                                        | [I] Keny Ong Thiam Beng      |

Date From



Date To



Audit Type None

Go

### ACTIVITY

[12/04/2018 09:16] Pauline Soh Li Ping:

Car in, IHS unable to attend (Morning-Appr full, Afternoon - IHS Meeting, DC-No survey till further instruction)

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date        | Acc Type | Acc Name                 | Co Name (Branch)         | Ref 1    | Ref 2 | Amount |
|-------------|------------------|----------|--------------------------|--------------------------|----------|-------|--------|
| 1776099     | 13/04/2018 14:20 | Motor    | LKK Auto Consultants Pte | LKK Auto Consultants Pte | SKP8732D |       | 10.70  |

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Jocelyn Ng Shin Bun

Date: 27 Sep 2018

**Preliminary Advice**

|                    |                                                                                            |                         |                |
|--------------------|--------------------------------------------------------------------------------------------|-------------------------|----------------|
| Vehicle No         | : SKP8732D                                                                                 | Accident Date           | : 10/04/2018   |
| Make               | : MERCEDES-BENZ CLA180                                                                     | Policy No.              | : A28612452QMY |
| Assignment Date    | : 12/04/2018                                                                               | Excess                  | : S\$500.00    |
| Date of Inspection | : 12/04/2018                                                                               | Est. Duration of Repair | : 10.00        |
| Inspection At      | : CYCLE & CARRIAGE INDUSTRIES PTE LTD (PANDAN LOOP)<br>188 PANDAN LOOP<br>SINGAPORE 128378 |                         |                |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front &amp; rear portion and parts claimed are consistent to the accident.

|                             |      |           |                                                         |
|-----------------------------|------|-----------|---------------------------------------------------------|
| Repairer's Estimate (Gross) | :S\$ | 28,535.23 | (ESTIMATE \$23,898.39 +<br>SUPPLEMENTARY<br>\$4,636.84) |
| Revised Amount              | :S\$ | 16,896.48 | (INCLUSIVE OF CHECK<br>ITEMS &<br>SUPPLEMENTARY)        |
| Check Items (Estimated)     | :S\$ | 0.00      |                                                         |
| Total                       | :S\$ | 16,896.48 |                                                         |
| Lump Sum Repair             | :S\$ |           |                                                         |

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 104,000.00 |
| COE / PARF Rebate  | :S\$ | 55,533.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 48,467.00  |

**Remarks**

- ( X ) The vehicle is economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis. KINDLY APPROVE ON CHECK ITEMS & SUPPLEMENTARY.

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 16 April 2018 11:30 AM  
**To:** Yik Chan Hoe  
**Cc:** SUR  
**Subject:** VEHICLE SKP 8732D (DOA: 10/04/2018)

Dear Mr Yik,

As instructed by our client MSIG Insurance , please proceed to repair the insured vehicle **SKP 8732D (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

| AUDIT TRAIL |                      |                          |                                                                                                                                                                                                                                                                 |  | By                                    |
|-------------|----------------------|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|---------------------------------------|
| No.         | On                   | Audit                    | Remarks                                                                                                                                                                                                                                                         |  |                                       |
| 1           | 11 Apr 2018<br>11:21 | Cim Veh Model Changed    | (205539) MERCEDES-BENZ CLA180 1.6 (R18 B1) (A).                                                                                                                                                                                                                 |  | [I] Jocelyn<br>Ng Shin<br>Bun         |
| 2           | 11 Apr 2018<br>11:21 | Cim Created              | Reg No: SKP8732D, Policy No: A28612452QMY, Acct Date: 2018/04/10, Claim Type: OD, Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ), Workshop: Cycle & Carriage Industries Pte Ltd (Pandan Loop), Ins.Status => Incoming Claim. Created from SAMS:MCC418047971 |  | [I] Jocelyn<br>Ng Shin<br>Bun         |
| 3           | 11 Apr 2018<br>11:33 | Adj Co Assigned          | MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):a if c                                                                                                                                                                                                 |  | [I] Jocelyn<br>Ng Shin<br>Bun         |
| 4           | 11 Apr 2018<br>11:33 | Adj Next Rpt Changed     | Next Rpt:Im. Advice.Due Date:2018/04/12                                                                                                                                                                                                                         |  | [I] Jocelyn<br>Ng Shin<br>Bun         |
| 5           | 11 Apr 2018<br>11:33 | Adj Mandate Set          | Approved:25000.00.Reinsp:Adj decides.                                                                                                                                                                                                                           |  | [I] Jocelyn<br>Ng Shin<br>Bun         |
| 6           | 11 Apr 2018<br>13:55 | Assignment 1st Accessed  |                                                                                                                                                                                                                                                                 |  | [A] Crystal<br>Lee                    |
| 7           | 12 Apr 2018<br>09:18 | Adj Assignment Cancelled | Car in to survey on URGENT BASIS, IHS unable to attend (Morning-Appr full, Afternoon - IHS Meeting, DC-No survey till further instruction)                                                                                                                      |  | [I] Jocelyn<br>Ng Shin<br>Bun         |
| 8           | 12 Apr 2018<br>09:18 | Adj Est Details Deleted  | Deleting Est Details For Cancelling Adjuster Assignment                                                                                                                                                                                                         |  | [I] Jocelyn<br>Ng Shin<br>Bun         |
| 9           | 12 Apr 2018<br>09:19 | Adj Co Assigned          | LKK Auto Consultants Pte Ltd (HQ):Car in to survey on URGENT BASIS, Please revert, thank you.                                                                                                                                                                   |  | [I] Jocelyn<br>Ng Shin<br>Bun         |
| 10          | 12 Apr 2018<br>09:19 | Adj Next Rpt Changed     | Next Rpt:Im. Advice.Due Date:2018/04/13                                                                                                                                                                                                                         |  | [I] Jocelyn<br>Ng Shin<br>Bun         |
| 11          | 12 Apr 2018<br>09:19 | Adj Mandate Set          | Approved:25000.00.Reinsp:Adj decides.                                                                                                                                                                                                                           |  | [I] Jocelyn<br>Ng Shin<br>Bun         |
| 12          | 12 Apr 2018<br>09:25 | Assignment 1st Accessed  |                                                                                                                                                                                                                                                                 |  | [A]<br>CATHERINE<br>CHONG<br>KAI LING |
| 13          | 12 Apr 2018<br>16:30 | Adj Adjuster Assigned    | [None] -> MOHD TAUFIKH BIN HAMID                                                                                                                                                                                                                                |  | [A]<br>CATHERINE<br>CHONG<br>KAI LING |
| 14          | 13 Apr 2018<br>14:20 | Adj Rpt Initiated        |                                                                                                                                                                                                                                                                 |  | [A] SHIAU<br>CHAN                     |
| 15          | 13 Apr 2018<br>14:22 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2018/05/12                                                                                                                                                                                                                          |  | [A] SHIAU<br>CHAN                     |
| 16          | 13 Apr 2018<br>14:22 | Adj Next Rpt Changed     | Next Rpt:Final Rpt.Due Date:2018/05/12                                                                                                                                                                                                                          |  | [A] SHIAU<br>CHAN                     |
| 17          | 13 Apr 2018<br>14:32 | Adj Mandate Request      | Cur.Req:21738.39:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.                                                                                                                                                                      |  | [A] SHIAU<br>CHAN                     |
| 18          | 13 Apr 2018<br>16:42 | Adj Next Rpt Changed     | Next Rpt:Final Rpt.Due Date:2018/05/12. Mandate Remarks: A IF C                                                                                                                                                                                                 |  | [I] Keny<br>Ong Thiam<br>Beng         |
| 19          | 13 Apr 2018<br>16:42 | Adj Mandate Set          | Approved:11562.37:A IF C                                                                                                                                                                                                                                        |  | [I] Keny<br>Ong Thiam<br>Beng         |

Date From



Date To



Audit Type None



Go

### ACTIVITY

[12/04/2018 09:16] Pauline Soh Li Ping:  
Car in, IHS unable to attend (Morning-Appr full, Afternoon - IHS Meeting, DC-No survey till further instruction)

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date           | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2 | Amount |
|-------------|---------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| 1776099     | 13/04/2018<br>14:20 | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SKP8732D |       | 10.70  |

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Jocelyn Ng Shin Bun

Date: 13 Apr 2018

**Preliminary Advice**

|                    |                                                                                            |                         |                |
|--------------------|--------------------------------------------------------------------------------------------|-------------------------|----------------|
| Vehicle No         | : SKP8732D                                                                                 | Accident Date           | : 10/04/2018   |
| Make               | : MERCEDES-BENZ CLA180                                                                     | Policy No.              | : A28612452QMY |
| Assignment Date    | : 12/04/2018                                                                               | Excess                  | : S\$500.00    |
| Date of Inspection | : 12/04/2018                                                                               | Est. Duration of Repair | : 9.00         |
| Inspection At      | : CYCLE & CARRIAGE INDUSTRIES PTE LTD (PANDAN LOOP)<br>188 PANDAN LOOP<br>SINGAPORE 128378 |                         |                |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front & rear portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 23,898.39 |
| Revised Amount              | :S\$ | 11,562.37 |
| Check Items (Estimated)     | :S\$ | 10,176.02 |
| Total                       | :S\$ | 21,738.39 |

Lump Sum Repair :S\$

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 104,000.00 |
| COE / PARF Rebate  | :S\$ | 55,533.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 48,467.00  |

**Remarks**

( ) The vehicle is economical/not economical for repair.

( X ) The above survey was conducted on a 'without prejudice' basis.



## Enquire PARF/COE Rebate for Registered Vehicle

|                                     |                                      |
|-------------------------------------|--------------------------------------|
| <b>Vehicle Owner Particulars</b>    |                                      |
| Owner ID Type:                      | Singapore NRIC                       |
| Owner ID:                           | 8620D                                |
| <b>Vehicle Details</b>              |                                      |
| Vehicle No.:                        | SKP8732D                             |
| Vehicle to be Exported:             | No                                   |
| Intended De-registration Date:      | 13 Apr 2018                          |
| Vehicle Make:                       | MERCEDES BENZ                        |
| Vehicle Model:                      | CLA180 (R18 BI)                      |
| Primary Colour:                     | Black                                |
| Manufacturing Year:                 | 2014                                 |
| Engine No.:                         | 27091030481818                       |
| Chassis No.:                        | WDD1173422N130604                    |
| Maximum Power Output:               | 90.0 kW (120 bhp)                    |
| Open Market Value:                  | \$27,318.00                          |
| Original Registration Date:         | 17 Oct 2014                          |
| First Registration Date:            | 17 Oct 2014                          |
| Transfer Count:                     | 0                                    |
| Actual ARF Paid:                    | \$20,246.00                          |
| <b>Intended PARF Rebate Details</b> |                                      |
| PARF Eligibility:                   | Yes                                  |
| PARF Eligibility Expiry Date:       | 16 Oct 2024                          |
| PARF Rebate Amount:                 | \$15,184.00                          |
| <b>Intended COE Rebate Details</b>  |                                      |
| COE Expiry Date:                    | 16 Oct 2024                          |
| COE Category:                       | A - Car up to 1600cc & 97kW (130bhp) |
| COE Period(Years):                  | 10                                   |
| QP Paid:                            | \$62,000.00                          |
| COE Rebate Amount:                  | \$40,349.00                          |
| <b>Total Rebate Amount:</b>         | <b>\$55,533.00</b>                   |

The information contained herein is correct as at 13 Apr 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                                |
|----------------------------|--------------------------------|
| Date Of Report             | 11/04/2018 08:58               |
| Date Of Accident           | 10/04/2018 12:30               |
| Exact Location Of Accident | AIRPORT RD TUNNEL ENTERING KPE |
| Country/State of Loss      | SINGAPORE                      |

### DETAILS OF OWN VEHICLE

|                             |                      |
|-----------------------------|----------------------|
| Vehicle Registration Number | SKP8732D             |
| <b>Insured/Policyholder</b> |                      |
| Name Of Registered Owner    | CHAN FOOK SING       |
| NRIC No                     | S1418620D            |
| Email Address               | NOEMAIL              |
| Mobile Phone No             | (LOCAL) +65-84841822 |
| Alternative Phone No        | OFFICE-84841822      |

### Vehicle Particulars

|              |               |
|--------------|---------------|
| Manufacturer | MERCEDES-BENZ |
| Model        | CLA180        |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

|                  |             |
|------------------|-------------|
| Vehicle Category | PRIVATE CAR |
|------------------|-------------|

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | MSIG INSURANCE (SINGAPORE) PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | A28612452QMY                         |
| Cover Note Number         |                                      |

### Driver

|                      |                      |
|----------------------|----------------------|
| Name of Driver       | QUEK MEOW NOI        |
| NRIC No              | S1606799G            |
| Date Of Birth        | 28/10/1963           |
| Occupation           | INDOOR               |
| Date Of Driving Pass | 06/09/2010           |
| Driving Experience   | 7 YEARS AND 7 MONTHS |
| Gender               | FEMALE               |
| Mobile Number        | (LOCAL) +65-96588187 |
| Fax Number           |                      |
| Contact Number       |                      |
| Email Address        | NOEMAIL              |

|                                                     |                                    |
|-----------------------------------------------------|------------------------------------|
| Address                                             | BLK 32 UPPER SERANGOON VIEW #13-44 |
| Postcode                                            | 534209                             |
| Was driver an employee of the Insured's Company     | NO                                 |
| If No, Relationship of the Driver with the Insured  | SPOUSE                             |
| Vehicle Registration Number of Driver's Own Vehicle | -                                  |
|                                                     | -                                  |
|                                                     | -                                  |
| Insurance Company of Driver's Own Vehicle           | -                                  |
|                                                     | -                                  |
|                                                     | -                                  |

#### General Information of the Accident

|                    |                 |
|--------------------|-----------------|
| Type Of Accident   | CHAIN COLLISION |
| Weather Conditions | CLEAR           |
| Road Surface       | DRY             |

#### Other Information

|                                                                                             |     |
|---------------------------------------------------------------------------------------------|-----|
| Was any foreign vehicle involved in this accident?                                          | NO  |
| Number of vehicles involved in the accident                                                 | 3   |
| Was any body injured in the Accident?                                                       | NO  |
| Was any injured conveyed to hospital by ambulance?                                          | NO  |
| Was any other material or property damaged?                                                 | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)                                                     | 1   |

#### Details of Police Action

|                                           |                                                                |
|-------------------------------------------|----------------------------------------------------------------|
| Was the accident reported to the police?  | YES                                                            |
| If Yes, Please state which Police Station |                                                                |
| Police Station Name                       | HOUGANG NEIGHBOURHOOD POLICE CENTRE                            |
| Police Station Address                    | ROAD: 60 HOUGANG AVE 9 , POSTCODE: 538775 , COUNTRY: SINGAPORE |
| Police Station Contact                    | TEL NO: 1800-4890999 - FAX NO: 63128989                        |
| Was notice of intended Prosecution given? | NO                                                             |
| If Yes, against whom?                     |                                                                |

#### Circumstances of Accident

REFER POLICE REPORT NO: T/20180410/2092.

#### Attachment(s)

|                                               |               |
|-----------------------------------------------|---------------|
| Are accident photos available for attachment? | YES           |
| Was there any video captured by Car Camera?   | YES           |
| Remarks/ Reasons:                             | REFER CSE YIK |
| Was there any audio recorded?                 | NO            |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |                                      |
|-----------------------------|--------------------------------------|
| Vehicle Registration Number | SGM4766X                             |
| Vehicle Make/Model/Colour   |                                      |
| Details Of Properties       |                                      |
| Vehicle Category            | PRIVATE CAR                          |
| Name of Driver              |                                      |
| NRIC/Passport Number        |                                      |
| Contact Number              |                                      |
| Address                     |                                      |
| Postcode                    |                                      |
| Insurance Company Name      | TOKIO MARINE INSURANCE SINGAPORE LTD |

Nature Of Damage

No. Of Passenger (Including Driver)

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

YN1765A

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

\_\_\_\_\_  
Policyholder's Signature  
Date & Time

\_\_\_\_\_  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time

**Yik Chan Hoe**  
Cycle & Carriage Industries Pte Ltd  
Body Care & Repair Center  
4353 HP: 0186 51109 Fax: (672) 1272  
Email: yikchanhoe@yikchanhoe.com.sg  
DID: 6721 4353  
Reporting Centre Personnel's  
Name: \_\_\_\_\_  
NRIC/FIN No.: \_\_\_\_\_

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to police report no.  
 1/20180410/2092

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

  
 Policyholder's Signature  
 Date & Time

  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time

**Yik Chan Hoe**  
 Cycle & Carriage Industries Pte Ltd  
 Body Care & Repair Center  
 DID: 6771 4353 HP: 9186 5109 Fax: 6872 1272  
 Email: [chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)  
 Reporting Centre Personnel's  
 Name:  
 NRIC/FIN No.:



# SINGAPORE POLICE FORCE



T/20180410/2092

Police Station Of Origin:  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4890999

1 of 3

Report No. T/20180410/2092

## REPORT OF A TRAFFIC ACCIDENT

|                                            |                  |                          |
|--------------------------------------------|------------------|--------------------------|
| Date/Time Report Made:<br>10/04/2018 15:13 | Vide Report No.: | Station Diary No.:<br>82 |
|--------------------------------------------|------------------|--------------------------|

### Informant's Particulars

|                                          |            |                              |                                                                    |  |                            |
|------------------------------------------|------------|------------------------------|--------------------------------------------------------------------|--|----------------------------|
| Name of Informant:<br>QUEK MEOW NOI      |            |                              | Address:<br>BLK 32 UPPER SERANGOON VIEW #13-44 SINGAPORE<br>534209 |  |                            |
| ID Type / ID No.:<br>NRIC NO / S1606799G |            |                              | Contact No.:<br>Home/Office: Mobile: 96588187                      |  |                            |
| Nationality:<br>SINGAPORE CITIZEN        |            |                              | Email:                                                             |  |                            |
| Sex:<br>Female                           | Age:<br>54 | Date of Birth:<br>28/10/1963 | Type of Informant:<br>Driver                                       |  |                            |
| Race:<br>Chinese                         |            |                              | Language:                                                          |  | Institution / School Name: |
| Occupation:<br>HOUSEWIFE                 |            |                              | Driving Licence Information:<br>Class: Date of Expiry:             |  |                            |

### General Information of the Accident

|                                                                                             |                                    |                          |                                            |                                     |
|---------------------------------------------------------------------------------------------|------------------------------------|--------------------------|--------------------------------------------|-------------------------------------|
| Type of Accident:                                                                           | Non-Injury<br>Attended by Police   | Drink Drive:<br>No       | Date/Time of Accident:<br>10/04/2018 12:30 | Type of Location:<br>Straight Road  |
| Location:<br>Along Road 1<br>AIRPORT ROAD<br><br>OPPOSITE PAYA LEBAR AIRBASE, ENTERING KPE. |                                    |                          |                                            |                                     |
| Weather:<br>Clear                                                                           | Road Surface:<br>Dry               | Road Speed Limit:        |                                            |                                     |
| Traffic Flow:<br>One Way                                                                    | Traffic Control:<br>Not Controlled | Traffic Volume:<br>Light |                                            |                                     |
| Type of Collision:<br>Between Moving Vehicles - Head To Rear                                |                                    |                          |                                            | Anyone conveyed by ambulance:<br>No |

### Details of Vehicle Involved

| Vehicle No. | Type  | Make | Model | Color | Condition | No of Passenger |
|-------------|-------|------|-------|-------|-----------|-----------------|
| SGM4766X    | Car   |      |       |       |           | 0               |
| SKP8732D    | Car   |      |       |       |           | 0               |
| YN1765A     | Lorry |      |       |       |           | 0               |



**SINGAPORE  
POLICE FORCE**



T/20180410/2092

Police Station Of Origin:  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4890999

2 of 3

Report No. T/20180410/2092

**CONTINUATION OF REPORT**

**Brief Details.**

On the above mentioned date, time and location, when I was entering KPE, I observed that the vehicle (YN1765A, MOHAMMED HANIFF BIN SHABBEER AHMED, S6845100J, BLK 85 CIRCUIT ROAD #01-1017, TEL: 98151586) jammed brake therefore I applied brake and managed to stop in time. However I felt an impact from the back which was a vehicle (SGM4766X, HARON BIN SAFA'AT, S1422971Z, BLK 404 YISHUN AVE 6 #02-1252, TEL: 93878074) collided onto the rear of my vehicle which caused me to hit onto the front vehicle. All parties exited the vehicle to make a check however to my observation, there is no one injured. Ambulance was activated however I am not sure if there is anyone been conveyed. I was instructed by TP IO to lodge a Traffic Accident Report. There is camera installed in my vehicle and it captured the incident. There is no government properties damaged.





**SINGAPORE  
POLICE FORCE**



T/20180410/2092

Police Station Of Origin:  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4890999

3 of 3

Report No. T/20180410/2092

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

F /

Sgt 2 JANSEN KWOK SHU HAO

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

10/04/2018 15:13

Officer In Charge Of Case:

TP / GIT /

Staff Sgt YAN MINGSHENG DANIEL

Contact No.: 65476252

Classification Of Case:

SN 085

Authentication Stamp  
NP168



Signature: \_\_\_\_\_

**Singapore Police Force**

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.  
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807  
 Tel +65 6827 7888, Fax +65 6827 7800  
 Co. Reg. No. 200412212G, GST Reg. No. 20-0412212G

## Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
 (REPUBLIC OF SINGAPORE)  
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1  
 Individual Ownership

**MOTOR MAX PLUS**  
**Comprehensive**

Certificate No. A 28612452 QMY

Excess : SGD500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle  
 SKP8732D

2. Name of Policyholder  
 Chan Fook Sing John

3. Effective Date of the Commencement of Insurance for the purposes of the Act  
 17/10/2017

4. Date of Expiry of Insurance  
 16/10/2018

5. Persons or Classes of Persons entitled to drive\*

Chan Fook Sing John

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

\* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use\*

Use only for social domestic and pleasure purposes and for the Policyholder's business.  
 The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

**PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.**

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers

for Chief Executive Officer

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1606799G



Name



QUEK MEOW NOI

郭妙蓮

Race

CHINESE

Date of Birth

28-10-1963

Sex

F

Country of Birth

SINGAPORE

FOR C&C USE ONLY

1003508



NRIC No. S1606799G



FOR C&C USE ONLY

Blood Group Date of Issue

B+

08-07-1994

BLK 32 UPPER SERANGOON VIEW #13-44  
SINGAPORE 534209

NRIC No: S1606799G

Date: 05-07-2004

No: 5017636

REPUBLIC OF SINGAPORE DRIVING LICENCE

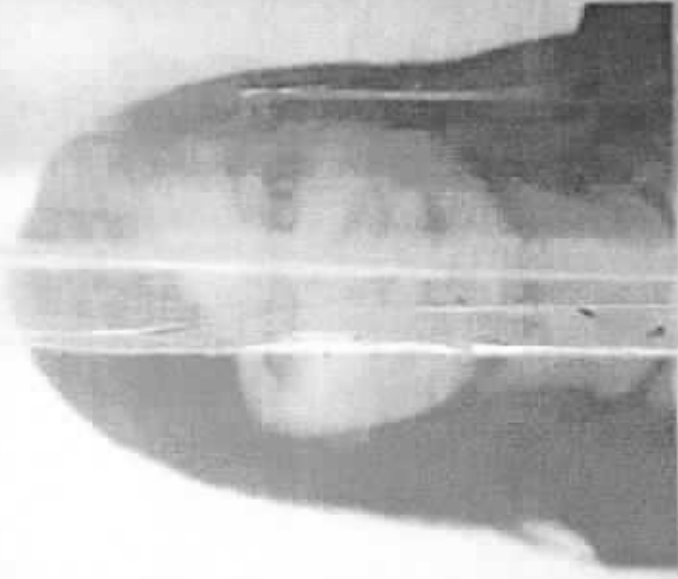
License Number S1606799G

Name

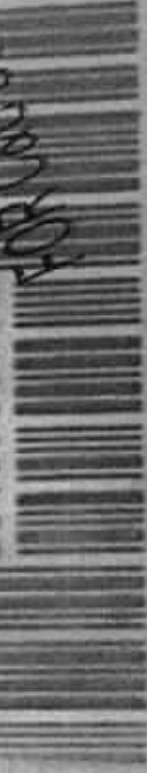
QUEK MEOW NOI

Birth Date: 28 Oct 1963

Issue Date: 06 Sep 2010



001890370D



FOR OFFICIAL USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto)  $\leq$  3000kg 06 Sep 2010  
with  $\leq$  7 passengers, exclusive of the driver; and  
other motor vehicles without clutch pedals  $\leq$  2500kg

FOR CAC USE ONLY

Licence No: S1606799G



NP 428A



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SKP8732D

MSIG INSURANCE (S'PORE) PTE LTD

MOTOR CLAIM DEPARTMENT  
16 RAFFLES QUAY #24-01  
HONG LEONG BUILDING  
SINGAPORE 048581  
66431303

Vehicle & Document Information  
WIP No 22748  
Reg No/Reg Date SKP8732D / 17/10/2014  
Date In/Mileage / 0  
Chassis No WDD1173422N130604  
Engine No 27091030481818  
Make/Model MB/CLA 180 BlueEFFICIENCY (C  
Colour/Trim 021 191 Cosmos Blac/ 041 151-Leather Twi

| Account No                                                             | Terms                           | Date/Time Printed | CSE    | Operator           |     |            |       |        |            |
|------------------------------------------------------------------------|---------------------------------|-------------------|--------|--------------------|-----|------------|-------|--------|------------|
| WI000558                                                               | Credit                          | 11/04/2018/ 09:16 | YK     | 395 / Yik Chan Hoe |     |            |       |        |            |
| Description of Goods / Services                                        |                                 |                   |        |                    | Qty | Unit Price | Disc% | Amount |            |
| M BPNSUN                                                               |                                 |                   |        |                    |     |            |       |        |            |
| POLICY NO/ACC DATE : // 10/04/2018                                     |                                 |                   |        |                    |     |            |       |        |            |
| DRIVE IN/EXCESS : 10/04/2018 // TBA                                    |                                 |                   |        |                    |     |            |       |        |            |
| DATE IN/DATE SURVEY:                                                   |                                 |                   |        |                    |     |            |       |        |            |
| BY/AUTHORIZED ON :                                                     |                                 |                   |        |                    |     |            |       |        |            |
| S BPNSUB                                                               |                                 |                   |        |                    |     |            |       |        |            |
| 1 PC FRONT REG. PLATE                                                  |                                 |                   |        |                    |     |            |       |        |            |
| A BPILAB                                                               |                                 |                   |        |                    |     |            |       |        |            |
| PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW    |                                 |                   |        |                    |     |            |       |        |            |
| BODY PANELS WITH REFINISH.                                             |                                 |                   |        |                    |     |            |       |        |            |
| A BPIRES                                                               |                                 |                   |        |                    |     |            |       |        |            |
| RESPRAY FRONT BUMPER, REAR BUMPER, BOOT LID AND REAR END PANEL         |                                 |                   |        |                    |     |            |       |        |            |
| A BPILAB                                                               |                                 |                   |        |                    |     |            |       |        |            |
| USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET MEMORY TO            |                                 |                   |        |                    |     |            |       |        |            |
| STANDARD SETTINGS.                                                     |                                 |                   |        |                    |     |            |       |        |            |
| A BPILAB                                                               |                                 |                   |        |                    |     |            |       |        |            |
| CHECK HEADLAMP WITH FOCUS ADJUSTMENT.NETT                              |                                 |                   |        |                    |     |            |       |        |            |
| A BPILAB                                                               |                                 |                   |        |                    |     |            |       |        |            |
| CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT |                                 |                   |        |                    |     |            |       |        |            |
| A BPILAB                                                               |                                 |                   |        |                    |     |            |       |        |            |
| REMOVE AND REFIT REAR UPHOLSTERY, TRIMS GARNISHS                       |                                 |                   |        |                    |     |            |       |        |            |
| AND SEATS FOR NEC. REPAIRS.                                            |                                 |                   |        |                    |     |            |       |        |            |
| M                                                                      | FRONT CROSS MEMBER              | 1.00              | 310.54 | 00.00              |     |            |       | 310.54 | mis 310.54 |
| M                                                                      | RADIATOR GRILLE MERCEDES STAR   | 1.00              | 130.65 | 00.00              |     |            |       | 130.65 | mis 130.65 |
| M                                                                      | RADIATOR GRILLE STAR HOLDER     | 1.00              | 72.06  | 00.00              |     |            |       | 72.06  | mis 72.06  |
| M                                                                      | RADIATOR GRILLE ORNAMENTAL TRIM | 1.00              | 72.60  | 00.00              |     |            |       | 72.60  | mis 72.60  |
| M                                                                      | RADIATOR GRILLE ORNAMENTAL TRIM | 1.00              | 72.60  | 00.00              |     |            |       | 72.60  | mis 72.60  |
| M                                                                      | RADIATOR GRILLE TRIM            | 1.00              | 133.95 | 00.00              |     |            |       | 133.95 | mis 133.95 |
| M                                                                      | RADIATOR GRILLE                 | 1.00              | 648.38 | 00.00              |     |            |       | 648.38 | mis 648.38 |
| M                                                                      | FRONT BASIC MOUNTING FOR BUMPER | 1.00              | 137.64 | 00.00              |     |            |       | 137.64 | mis 137.64 |
| M                                                                      | FRONT IMPACT ABSORBER           | 1.00              | 112.37 | 00.00              |     |            |       | 112.37 | mis 112.37 |
| M                                                                      | FRONT PTS SPACER RING           | 2.00              | 6.42   | 00.00              |     |            |       | 12.84  | mis 12.84  |

Confirmed &amp; accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Pandan Loop Service Center  
188 Pandan Loop  
Singapore 120378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg





Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SKP8732D

MSIG INSURANCE (S'PORE) PTE LTD

MOTOR CLAIM DEPARTMENT  
16 RAFFLES QUAY #24-01  
HONG LEONG BUILDING  
SINGAPORE 048581  
66431303

WIP No

## Vehicle &amp; Document Information

22748

Reg No/Reg Date

SKP8732D / 17/10/2014

Date In/Mileage

/ 0

Chassis No

WDD1173422N130604

Engine No

27091030481818

Make/Model

MB/CLA 180 BlueEFFICIENCY (C

Colour/Trim

021 191 Cosmos Blac/ 041 151-Leather Twl

| Account No | Terms  | Date/Time Printed | CSE | Operator           |
|------------|--------|-------------------|-----|--------------------|
| WI000558   | Credit | 11/04/2018/ 09:16 | YK  | 395 / Yik Chan Hoe |

| Description of Goods / Services     | Qty  | Unit Price | Disc% | Amount  |
|-------------------------------------|------|------------|-------|---------|
| M FRONT DISTANCE SENSOR             | 2.00 | 172.07     | 00.00 | 344.14  |
| M FRONT BUMPER MB EMBLEM            | 1.00 | 59.73      | 00.00 | 59.73   |
| M FRONT CPA RADAR BRACKET           | 1.00 | 65.17      | 00.00 | 65.17   |
| M FRONT CPA RADAR SENSOR            | 1.00 | 1157.08    | 00.00 | 1157.08 |
| M FRONT BUMPER UNDER COVER          | 1.00 | 315.08     | 00.00 | 315.08  |
| M FRONT BUMPER GRILLE               | 1.00 | 104.84     | 00.00 | 104.84  |
| M FRONT LICENSE PLATE MOLDING       | 1.00 | 89.83      | 00.00 | 89.83   |
| M FRONT BUMPER                      | 1.00 | 1327.24    | 00.00 | 1327.24 |
| M REAR CROSS MEMBER                 | 1.00 | 559.63     | 00.00 | 559.63  |
| M BOOT LID MODEL PLATE              | 1.00 | 80.90      | 00.00 | 80.90   |
| M MB STAR GROMMET                   | 3.00 | 2.23       | 00.00 | 6.69    |
| M BOOT LID MERCEDES STAR            | 1.00 | 46.63      | 00.00 | 46.63   |
| M REAR BASIC MOUNTING FOR BUMPER    | 1.00 | 115.84     | 00.00 | 115.84  |
| M REAR PTS SPACER RING              | 4.00 | 6.42       | 00.00 | 25.68   |
| M REAR DISTANCE SENSOR              | 4.00 | 172.07     | 00.00 | 688.28  |
| M REAR BUMPER LOWER CHROME MOULDING | 1.00 | 420.05     | 00.00 | 420.05  |
| M REAR BUMPER LOWER                 | 1.00 | 211.58     | 00.00 | 211.58  |
| M REAR BUMPER                       | 1.00 | 1118.59    | 00.00 | 1118.59 |
| M LEFT REAR LAMP COMBINATION        | 1.00 | 731.33     | 00.00 | 731.33  |
| M RIGHT REAR LAMP COMBINATION       | 1.00 | 731.33     | 00.00 | 731.33  |
| M RIGHT HEADLAMP                    | 1.00 | 2457.56    | 00.00 | 2457.56 |
| M LEFT HEADLAMP                     | 1.00 | 2457.56    | 00.00 | 2457.56 |

Tan Kah 97495749  
Ex 9500

Not Authorise, Revert  
12/4/18 @ 1600

- Resurvey before part  
- Resurvey supplementary part  
to get approval from insurance  
ID - 8 - 9 days

Yik Chan Hoe  
21/5/18

Cycle & Carriage Industries Pte Ltd  
Body Care & Repair Center  
DID: 6771 4353 HP: 9186 5109 Fax: 6771 4353  
Email: chanhoe.yik@cyclecarriage.com.sg

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed

• Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Nett 23,898.39  
7% GST on 23898.39 1672.89

Signature: Total Payable 25,571.28  
Date:

Confirmed &amp; accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

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Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SKP8732D

## SUPPLEMENTARY

MSIG INSURANCE (S'PORE) PTE LTD

MOTOR CLAIM DEPARTMENT  
16 RAFFLES QUAY #24-01  
HONG LEONG BUILDING  
SINGAPORE 048581  
66431303

Vehicle & Document Information  
WIP No 22748  
Reg No/Reg Date SKP8732D / 17/10/2014  
Date In/Mileage 16/04/2018 / 77947  
Chassis No WDD 11734 22N 30604  
Engine No 27091030481818  
Make/Model MB/CLA 180 BlueEFFICIENCY (C  
Colour/Trim 021 191 Cosmos Blac/ 041 151-Leather Twl

| Account No | Terms  | Date/Time Printed | CSE | Operator           |
|------------|--------|-------------------|-----|--------------------|
| WI000558   | Credit | 30/08/2018/ 13:24 |     | 395 / Yik Chan Hoe |

| Description of Goods / Services | Qty | Unit Price | Disc% | Amount |
|---------------------------------|-----|------------|-------|--------|
|---------------------------------|-----|------------|-------|--------|

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |      |        |       |         |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|--------|-------|---------|
| <p>M. BPN SUN<br/>POLICE NO/ACC DATE : 0286024520MY // 10/04/2018<br/>DRIVE IN/EXCESS : 10/04/2018 // 3500.00<br/>DATE IN/DATE SURVEY: 12/04/2018 @ 1600 // TAUFIKH LKK<br/>BY/AUTHORIZED ON : 16/04/2018 // SHIAU CHAN LKK</p> <p>A BPILAB<br/>REMOVE &amp; REPLACE DRIVER AND PASSENGER SAFETY BELT , RESET<br/>WITH REPROGRAMMING. (NETT)</p> <p>X RIGHT REAR BASIC MOUNTING FOR BUMPER<br/>X LEFT REAR BASIC MOUNTING FOR BUMPER<br/>X RIGHT REAR SEAT BELT<br/>X LEFT REAR SEAT BELT<br/>X RIGHTSEAT BELT<br/>X SRS CONTROL UNIT<br/>X SRS ACCELERATION SENSOR<br/>X LOCK FOR LEFT REAR SEAT BACKREST<br/>X LOCK FOR RIGHT REAR SEAT BACKREST<br/>X RIGHT REAR SEAT BELT GUIDE<br/>X LEFT REAR SEAT BELT GUIDE<br/>X CLIP</p> |      |        |       |         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1.00 | 65.17  | 00.00 | 65.17   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1.00 | 65.17  | 00.00 | 65.17   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1.00 | 365.59 | 00.00 | 365.59  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1.00 | 365.59 | 00.00 | 365.59  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1.00 | 571.07 | 00.00 | 571.07  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1.00 | 727.09 | 00.00 | 727.09  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 2.00 | 155.82 | 00.00 | 311.64  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1.00 | 322.65 | 00.00 | 322.65  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1.00 | 322.65 | 00.00 | 322.65  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1.00 | 34.74  | 00.00 | 34.74   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1.00 | 34.74  | 00.00 | 34.74   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 2.00 | 5.37   | 00.00 | 10.74   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |      |        |       | 1440.00 |

Yik Chan Hoe

Cycle & Carriage Industries Pte Ltd  
Body Care & Repair Center  
DID: 6771 4353 HP: 9186 3109 Fax: 6872 1272  
Email: chanhoe.yik@cyclecarriage.com.sg

Confirmed &amp; accepted by

Nett 4,636.84  
7% GST on 4636.84 324.58  
Total Payable 4,961.42

Authorized signatory and company stamp

Validity of this estimate is 16 days from date of quote. This is a computer generated document, no signature is required.  
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SKP8732D

## Finalization

MSIG INSURANCE (S'PORE) PTE LTD

MOTOR CLAIM DEPARTMENT  
16 RAFFLES QUAY #24-01  
HONG LEONG BUILDING  
SINGAPORE 048581  
66431303

Vehicle & Document Information  
WIP No 22748  
Reg No/Reg Date SKP8732D / 17/10/2014  
Date In/Mileage 16/04/2018 / 77947  
Chassis No WDD1173422N130604  
Engine No 27091030481818  
Make/Model MB/CLA 180 BlueEFFICIENCY (C  
Colour/Trim 021 191 Cosmos Blac/ 041 151-Leather Twi

|                                 |        |                   |     |                    |       |        |
|---------------------------------|--------|-------------------|-----|--------------------|-------|--------|
| Account No                      | Terms  | Date/Time Printed | CSE | Operator           |       |        |
| WI000558                        | Credit | 30/08/2018/ 13:23 |     | 395 / Yik Chan Hoe |       |        |
| Description of Goods / Services |        |                   | Qty | Unit Price         | Disc% | Amount |

|                                                 |                                                                                                |      |        |       |         |
|-------------------------------------------------|------------------------------------------------------------------------------------------------|------|--------|-------|---------|
| M BPNSUN                                        | DATE IN/DATE SURVEY: 12/04/2018 @ 1600 // TAUFIKH LKK                                          |      |        |       |         |
| DRIVE IN/EXCESS : 16/04/2018 // 4500.00         |                                                                                                |      |        |       |         |
| BY/AUTHORIZED ON : 16/04/2018 // SHIAU CHAN LKK |                                                                                                |      |        |       |         |
| S BPNSUB                                        | SUPPLY ONE PC NO PLATE                                                                         |      |        |       | 60.00   |
| A BPILAB                                        | PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH. |      |        |       | 2880.00 |
| A BPIRES                                        | RESPRAY FRONT BUMPER, REAR BUMPER, BOOT LID AND REAR END PANEL                                 |      |        |       | 2400.00 |
| A BPILAB                                        | USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET MEMORY TO STANDARD SETTINGS.                 |      | 0.10   |       | 380.00  |
| A BPILAB                                        | CHECK HEADLAMP WITH FOCUS ADJUSTMENT NETT                                                      |      |        |       | 120.00  |
| A BPILAB                                        | CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT                         |      |        |       | 120.00  |
| A BPILAB                                        | REMOVE AND REFIT REAR UPHOLSTERY, TRIMS GARNISHS AND SEATS FOR NEC. REPAIRS.                   |      |        |       | 960.00  |
| A BPILAB                                        | REMOVE & REPLACE DRIVER AND PASSENGER SAFETY BELT, RESET WITH REPROGRAMMING. (NETT)            |      |        |       | 1440.00 |
| X BPNEXC                                        | INSURANCE EXCESS                                                                               |      |        |       | -500.00 |
| X                                               | RADIATOR GRILLE MERCEDES STAR                                                                  | 1.00 | 130.65 | 00.00 | 130.65  |
| X                                               | RADIATOR GRILLE STAR HOLDER                                                                    | 1.00 | 72.06  | 00.00 | 72.06   |
| X                                               | RADIATOR GRILLE ORNAMENTAL TRIM                                                                | 1.00 | 72.60  | 00.00 | 72.60   |
| X                                               | RADIATOR GRILLE ORNAMENTAL TRIM                                                                | 1.00 | 72.60  | 00.00 | 72.60   |
| X                                               | RADIATOR GRILLE TRIM                                                                           | 1.00 | 133.95 | 00.00 | 133.95  |

Confirmed &amp; accepted by

Yik Chan Hoe

Cycle & Carriage Industries Pte Ltd  
Body Care & Repair Center

DID: 6771 4353 HP: 9186 5109 FAX: 6872 1272

Email: chanhoe.yik@cyclecarriage.com.sg

Authorized signatory and company stamp

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Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SKP8732D

## Finalization

MSIG INSURANCE (S'PORE) PTE LTD

MOTOR CLAIM DEPARTMENT  
16 RAFFLES QUAY #24-01  
HONG LEONG BUILDING  
SINGAPORE 048581  
66431303

WIP No

22748

Reg No/Reg Date

SKP8732D / 17/10/2014

Date In/Mileage

16/04/2018 / 77947

Chassis No

WDD 173 42 3 N 130604

Engine No

27091030481818

Make/Model

MB/CLA 180 BlueEFFICIENCY (C

Colour/Trim

021 191 Cosmos Blac/ 041 151-Leather Twi

| Account No | Terms  | Date/Time Printed | CSE | Operator           |
|------------|--------|-------------------|-----|--------------------|
| WI000558   | Credit | 30/08/2018/ 13:23 |     | 395 / Yik Chan Hoe |

| Description of Goods / Services        | Qty  | Unit Price | Disc% | Amount  |
|----------------------------------------|------|------------|-------|---------|
| X RADIATOR GRILLE                      | 1.00 | 648.38     | 00.00 | 648.38  |
| X FRONT BASIC MOUNTING FOR BUMPER      | 1.00 | 137.64     | 00.00 | 137.64  |
| X FRONT IMPACT ABSORBER                | 1.00 | 122.97     | 00.00 | 122.97  |
| X FRONT PTS SPACER RING                | 2.00 | 6.42       | 00.00 | 12.84   |
| X FRONT BUMPER MB EMBLEM               | 1.00 | 59.73      | 00.00 | 59.73   |
| X FRONT LICENSE PLATE MOLDING          | 1.00 | 89.83      | 00.00 | 89.83   |
| X FRONT BUMPER                         | 1.00 | 1327.24    | 00.00 | 1327.24 |
| X REAR CROSS MEMBER                    | 1.00 | 559.63     | 00.00 | 559.63  |
| X BOOT LID MODEL PLATE                 | 1.00 | 80.90      | 00.00 | 80.90   |
| X MB STAR GROMMET                      | 3.00 | 2.23       | 00.00 | 6.69    |
| X BOOT LID MERCEDES STAR               | 1.00 | 46.63      | 00.00 | 46.63   |
| X REAR PTS SPACER RING                 | 4.00 | 6.42       | 00.00 | 25.68   |
| X REAR BUMPER LOWER CHROME MOULDING    | 1.00 | 420.05     | 00.00 | 420.05  |
| X REAR BUMPER LOWER                    | 1.00 | 211.58     | 00.00 | 211.58  |
| X REAR BUMPER                          | 1.00 | 1118.59    | 00.00 | 1118.59 |
| X RIGHT REAR BASIC MOUNTING FOR BUMPER | 1.00 | 65.17      | 00.00 | 65.17   |
| X LEFT REAR BASIC MOUNTING FOR BUMPER  | 1.00 | 65.17      | 00.00 | 65.17   |
| X RIGHT REAR SEAT BELT                 | 1.00 | 365.59     | 00.00 | 365.59  |
| X LEFT REAR SEAT BELT                  | 1.00 | 365.59     | 00.00 | 365.59  |
| X RIGHTSEAT BELT                       | 1.00 | 571.07     | 00.00 | 571.07  |
| X SRS CONTROL UNIT                     | 1.00 | 727.09     | 00.00 | 727.09  |
| X SRS ACCELERATION SENSOR              | 2.00 | 155.82     | 00.00 | 311.64  |
| X LOCK FOR LEFT REAR SEAT BACKREST     | 1.00 | 322.65     | 00.00 | 322.65  |
| X LOCK FOR RIGHT REAR SEAT BACKREST    | 1.00 | 322.65     | 00.00 | 322.65  |
| X RIGHT REAR SEAT BELT GUIDE           | 1.00 | 34.74      | 00.00 | 34.74   |
| X LEFT REAR SEAT BELT GUIDE            | 1.00 | 34.74      | 00.00 | 34.74   |
| X CLIP                                 | 2.00 | 5.37       | 00.00 | 10.74   |

Yik Chan Hoe

Cycle & Carriage Industries Pte Ltd  
Body Care & Repair Center

DID: 6771 4353 HP: 9186 5109 Fax: 6872 1272  
Email: chanhoe.yik@cyclecarriage.com.sg

Confirmed &amp; accepted by

Nett 16,396.48  
7% GST on 16396.48 1147.75  
Total Payable 17,544.23

Authorized signatory and company stamp

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |                                                      |                                                       |                                                 |            |                                                                 |
|--------------------------|-------------|---------------|------------------------------------------------------|-------------------------------------------------------|-------------------------------------------------|------------|-----------------------------------------------------------------|
| Case                     | Notified    | Est Submitted | Adj Assigned                                         | Adj Rpt                                               | Adj Submitted                                   | Ins Auth'd | Status                                                          |
| Main                     | 11 Apr 2018 |               | 12 Apr 2018<br>09:19<br><a href="#">Edit Adj Rpt</a> | <b>\$516,896.48</b><br><a href="#">Edit Estimates</a> | <b>\$516,896.48</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                                                                                                                                                                                                                                                                                                | Reference | Claim Details                                                                              | Documents  | Show All |         |             |              |            |       |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|--------------------------------------------------------------------------------------------|------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>                                                                                                                                                                                                                                                                                                                                                              |           |                                                                                            |            |          |         |             |              |            |       |
| Insured: <b>CHAN FOOK SING</b> , ID: S1418620D, Tel: +6584841822                                                                                                                                                                                                                                                                                                                                                                                    |           |                                                                                            |            |          |         |             |              |            |       |
| Vehicle Reg. No.: <b>SKP8732D</b>                                                                                                                                                                                                                                                                                                                                                                                                                   |           | Date of Loss: 10/04/2018 12:00 - :59<br>[41 Months and 24 Days From LTA Reg Date (Man Yr)] |            |          |         |             |              |            |       |
| Claim Type: <b>OD / 555099</b>                                                                                                                                                                                                                                                                                                                                                                                                                      |           | Policy/Cover Note No.: A28612452QMY (Comprehensive)<br>Coverage: 17/10/2017 - 16/10/2018   |            |          |         |             |              |            |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                     |           | Excess: S\$500.00                                                                          |            |          |         |             |              |            |       |
| Repairer: <b>Cycle &amp; Carriage Industries Pte Ltd (Pandan Loop)</b> 188 Pandan Loop, 128378 West Coast - Tel: 91865300                                                                                                                                                                                                                                                                                                                           |           |                                                                                            |            |          |         |             |              |            |       |
| Handling Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Jocelyn Ng Shin Bun</b> ]                                                                                                                                                                                                                                                                                                                |           |                                                                                            |            |          |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 12/05/2018]                                                                                                                                                                                                                                                                                                  |           |                                                                                            |            |          |         |             |              |            |       |
| Driver/Custodian: <b>QUEK MEOW NOI</b> (54 / Female), NRIC: S1606799G, Tel: +6596588187                                                                                                                                                                                                                                                                                                                                                             |           |                                                                                            |            |          |         |             |              |            |       |
| Adj Asg. Remarks: Car in to survey on URGENT BASIS. Please revert, thank you.                                                                                                                                                                                                                                                                                                                                                                       |           |                                                                                            |            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                                                                                                                                                                                                                                                                                       |           |                                                                                            |            |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>MSIG_SG (28/09/2018): Alert - Adj Mandate Approved (\$516896.48) - SKP8732D - Claim Handler: Jocelyn Ng...</li> <li>MSIG_SG (25/09/2018): Please upload final survey report urgently. Thank you.</li> <li>MSIG_SG (24/08/2018): Please upload final survey report. Thank you.</li> <li>MSIG_SG (13/04/2018): Alert - Adj Mandate Approved (\$511562.37) - SKP8732D - Claim Handler: Jocelyn Ng...</li> </ul> |           |                                                                                            |            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>                                                                                                                                                                                                                                                                       |           |                                                                                            |            |          |         |             |              |            |       |
| Due Date                                                                                                                                                                                                                                                                                                                                                                                                                                            | Priority  | Type                                                                                       | Task Group | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                                                                                                                                                                                                                                                                                         |           |                                                                                            |            |          |         |             |              |            |       |

## Claim Documents

\*SKP8732D (555099)  
OD  
Apr 10 2018 12:00PM  
[CHAN FOOK SING]  
Cycle & Carriage Industries Pte Ltd

|                    |                 |                                                   |               |  |  |                    |  |  |            |           |                                     |  |
|--------------------|-----------------|---------------------------------------------------|---------------|--|--|--------------------|--|--|------------|-----------|-------------------------------------|--|
| Upload Documents   |                 |                                                   | Upload Photos |  |  | Compose New Letter |  |  | View       |           | View in Browser                     |  |
| Assessment Reports |                 |                                                   |               |  |  |                    |  |  | 1 per page |           | <input checked="" type="checkbox"/> |  |
| No                 | Finalized On    | Cycle & Carriage Industries Pte Ltd (Pandan Loop) |               |  |  |                    |  |  |            | Thumbnail | Print                               |  |
| 1                  | 11/04/18 09:04  | Accident Statement                                |               |  |  |                    |  |  |            | Load HTM  |                                     |  |
| No                 | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                 |               |  |  |                    |  |  |            | Thumbnail | Print                               |  |
| 1                  | 13/04/18 14:22  | Adjuster Immediate Advice                         |               |  |  |                    |  |  |            | Load HTM  |                                     |  |
| 2                  | 27/09/18 09:01  | Adjuster Immediate Advice                         |               |  |  |                    |  |  |            | Load HTM  |                                     |  |
|                    |                 |                                                   |               |  |  |                    |  |  | 3 per page |           | <input checked="" type="checkbox"/> |  |
| Photos/Images      |                 |                                                   |               |  |  |                    |  |  |            |           |                                     |  |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                 |               |  |  |                    |  |  |            | Thumbnail | Print                               |  |
| 1                  | 13/04/18 14:24  | Odometer Reading                                  |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 2                  | 13/04/18 14:24  | Chassis Number                                    |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 3                  | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 4                  | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 5                  | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 6                  | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 7                  | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 8                  | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 9                  | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 10                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 11                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 12                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 13                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 14                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 15                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 16                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 17                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 18                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 19                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 20                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 21                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 22                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 23                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 24                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 25                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 26                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 27                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 28                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 29                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 30                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 31                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 32                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  | <input checked="" type="checkbox"/> |  |
| 33                 | 13/04/18 14:24  | General View                                      |               |  |  |                    |  |  |            | Load JPG  |                                     |  |

| Assessment Reports |                |                                                   | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
|--------------------|----------------|---------------------------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| No                 | Finalized On   | Cycle & Carriage Industries Pte Ltd (Pandan Loop) | Thumbnail                                                                                      | Print                               |
|                    |                |                                                   |                                                                                                | <input checked="" type="checkbox"/> |
| 34                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 35                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 36                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 37                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 38                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 39                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 40                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 41                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 42                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 43                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 44                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 45                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 46                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 47                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 48                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 49                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 50                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 51                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 52                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 53                 | 13/04/18 14:24 | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 54                 | 13/04/18 14:24 | General View                                      |  Load JPG  | <input checked="" type="checkbox"/> |
| 55                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 56                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 57                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 58                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 59                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 60                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 61                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 62                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 63                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 64                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 65                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 66                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 67                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 68                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 69                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 70                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 71                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 72                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 73                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 74                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 75                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 76                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 77                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 78                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 79                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 80                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 81                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |
| 82                 | 13/04/18 14:24 | General View                                      |  Load JPG | <input checked="" type="checkbox"/> |

| Assessment Reports |                 |                                                   | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
|--------------------|-----------------|---------------------------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| No                 | Finalized On    | Cycle & Carriage Industries Pte Ltd (Pandan Loop) | Thumbnail                                                                                      | Print                               |
| 83                 | 13/04/18 14:24  | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 84                 | 13/04/18 14:24  | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 85                 | 13/04/18 14:24  | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 86                 | 13/04/18 14:24  | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 87                 | 13/04/18 14:24  | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 88                 | 13/04/18 14:24  | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 89                 | 13/04/18 14:24  | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 90                 | 13/04/18 14:24  | General View                                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 91                 | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG   | <input checked="" type="checkbox"/> |
| 92                 | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG   | <input checked="" type="checkbox"/> |
| 93                 | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG   | <input checked="" type="checkbox"/> |
| 94                 | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG   | <input checked="" type="checkbox"/> |
| 95                 | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG   | <input checked="" type="checkbox"/> |
| 96                 | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG   | <input checked="" type="checkbox"/> |
| 97                 | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG   | <input checked="" type="checkbox"/> |
| 98                 | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG   | <input checked="" type="checkbox"/> |
| 99                 | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG   | <input checked="" type="checkbox"/> |
| 100                | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG   | <input checked="" type="checkbox"/> |
| 101                | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG   | <input checked="" type="checkbox"/> |
| 102                | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG   | <input checked="" type="checkbox"/> |
| 103                | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG   | <input checked="" type="checkbox"/> |
| 104                | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG  | <input checked="" type="checkbox"/> |
| 105                | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG | <input checked="" type="checkbox"/> |
| 106                | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG | <input checked="" type="checkbox"/> |
| 107                | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG | <input checked="" type="checkbox"/> |
| 108                | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG | <input checked="" type="checkbox"/> |
| 109                | 27/09/18 08:55  | Reinspection Photo                                |  Load JPG | <input checked="" type="checkbox"/> |
| 110                | 27/09/18 08:56  | Reinspection Photo                                |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation      |                 |                                                   | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
| No                 | Finalized On    | MSIG Insurance (Singapore) Pte. Ltd. (HQ)         | Thumbnail                                                                                      | Print                               |
| 1                  | 11/04/18 11:32  | PARF COE                                          |  Load PDF |                                     |
| 2                  | 11/04/18 11:32  | Transfer Fee Enquiry                              |  Load PDF |                                     |
| 3                  | 11/04/18 11:32  | Estimate Repair Cost + GIA Report + CI + IC + DL  |  Load PDF |                                     |
| 4                  | 11/04/18 11:32  | Email from C&C (Jian Ye) - to arrange survey      |  Load PDF |                                     |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                 | Thumbnail                                                                                      | Print                               |
| 1                  | 13/04/18 14:31  | ESTIMATE                                          |  Load PDF |                                     |
| 2                  | 27/09/18 08:54  | REVISED ESTIMATE                                  |  Load PDF |                                     |
| 3                  | 27/09/18 08:54  | SUPPLEMENTARY LIST                                |  Load PDF |                                     |

## Linked Accident Report Documents

| Assessment Reports |                |                                                   | View                                                                                           | View in Browser                     |
|--------------------|----------------|---------------------------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| No                 | Finalized On   | Cycle & Carriage Industries Pte Ltd (Pandan Loop) | Thumbnail                                                                                      | Print                               |
| 1                  | 11/04/18 09:04 | Accident Statement                                |  Load HTM |                                     |
| Photos/Images      |                |                                                   | 3 per page                                                                                     | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Cycle & Carriage Industries Pte Ltd (Pandan Loop) | Thumbnail                                                                                      | Print                               |
| 1                  | 11/04/18 09:03 | Accident Photo                                    |  Load JPG | <input checked="" type="checkbox"/> |
| 2                  | 11/04/18 09:03 | Accident Photo                                    |  Load JPG | <input checked="" type="checkbox"/> |
| 3                  | 11/04/18 09:03 | Accident Photo                                    |  Load JPG | <input checked="" type="checkbox"/> |
| 4                  | 11/04/18 09:03 | Accident Photo                                    |  Load JPG |                                     |



| Assessment Reports |                |                                                   | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|---------------------------------------------------|------------|-------------------------------------|
| No                 | Finalized On   | Cycle & Carriage Industries Pte Ltd (Pandan Loop) | Thumbnail  | Print                               |
|                    |                |                                                   |            | <input checked="" type="checkbox"/> |
| 5                  | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 6                  | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 7                  | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 8                  | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 9                  | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 10                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 11                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 12                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 13                 | 11/04/18 09:03 | Driving License                                   | Load JPG   | <input checked="" type="checkbox"/> |
| 14                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 15                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 16                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 17                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 18                 | 11/04/18 09:03 | Driving License                                   | Load JPG   | <input checked="" type="checkbox"/> |
| 19                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 20                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 21                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 22                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 23                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 24                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 25                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 26                 | 11/04/18 09:03 | Accident Photo                                    | Load JPG   | <input checked="" type="checkbox"/> |
| Documentation      |                |                                                   | 1 per page | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Cycle & Carriage Industries Pte Ltd (Pandan Loop) | Thumbnail  | Print                               |
| 1                  | 11/04/18 09:02 | Sketch Plan                                       | Load JPG   | <input checked="" type="checkbox"/> |
| 2                  | 11/04/18 09:02 | Sketch Plan #2                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 3                  | 11/04/18 09:02 | Sketch Plan #3                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 4                  | 11/04/18 09:02 | Sketch Plan #4                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 5                  | 11/04/18 09:02 | Sketch Plan #5                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 6                  | 11/04/18 09:02 | Sketch Plan #6                                    | Load JPG   | <input checked="" type="checkbox"/> |
| 7                  | 11/04/18 09:02 | Accident Sketch Plan                              | Load JPG   | <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST                                                                                                                                | Reset | Save | Print |
|----------------------------------------------------------------------------------------------------------------------------------------------------|-------|------|-------|
| There are no document checklists configured.                                                                                                       |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>       |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

MSG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, #21-01 SGX Centre 2  
Singapore 068807

Our File No: CS/MSG18006777/T1QBE2

Date: 28/09/2018

### REFERENCE

|                   |                |                  |              |           |        |
|-------------------|----------------|------------------|--------------|-----------|--------|
| Insured/Claimant: | CHAN FOOK SING | Policy No:       | A28612452QMY | Claim No: | 555099 |
| Date of Loss:     | 10/04/2018     | Nature of Claim: | OD           |           |        |

### DESCRIPTION & IDENTIFICATION OF VEHICLE

|                             |                                        |             |                   |
|-----------------------------|----------------------------------------|-------------|-------------------|
| Reg No:                     | SKP8732D                               | Engine No:  | 27091030481818    |
| Make & Model:               | MERCEDES-BENZ CLA180, 1.6 (R18 BI) (A) | Chassis No: | WDD1173422N130604 |
| Reg. Date:                  | 17/10/2014 (Man. Year: 2014)           | Odometer:   | 77949 km          |
| Colour:                     | Black                                  |             |                   |
| Engine Capacity:            | 1595 cc                                |             |                   |
| Market Value/New Car Price: | S\$104,000.00                          |             |                   |
| Sum Insured (S\$):          | Market Value/New Car Price             |             |                   |

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

|                          |                         |                      |                          |                         |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition:       | Steering (Serviceable): | Yes                  | Footbrake (Serviceable): | Yes                     |
| Handbrake (Serviceable): | Yes                     | Engine Modification: | No                       | Pre-accident Condition: |

### CONDITION OF TYRES

|                   |                  |                  |                  |
|-------------------|------------------|------------------|------------------|
| Front Tyre Size:  | 225/40 R18       | Rear Tyre Size:  | 225/40 R18       |
| Front Left Side:  | Bridgestone 6 mm | Rear Left Side:  | Bridgestone 6 mm |
| Front Right Side: | Bridgestone 6 mm | Rear Right Side: | Bridgestone 6 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                      | Repairer's       | Adjuster's       | Difference       | Diff %       |
|-------------------------------------|------------------|------------------|------------------|--------------|
| Parts                               | 18,075.23        | 8,596.48         | 9,478.75         | 52.44        |
| Miscellaneous Items                 | 0.00             | 0.00             | 0.00             |              |
| Labour                              | 10,460.00        | 8,300.00         | 2,160.00         | 20.65        |
| Paintwork Labour                    | 0.00             | 0.00             | 0.00             |              |
| Towing                              | 0.00             | 0.00             | 0.00             |              |
| <b>Calculated Gross Total (S\$)</b> | <b>28,535.23</b> | <b>16,896.48</b> | <b>11,638.75</b> | <b>40.79</b> |
| <b>- Excess (S\$)</b>               | <b>500.00</b>    | <b>500.00</b>    | <b>0.00</b>      | <b>0.00</b>  |
| <b>(S\$)</b>                        | <b>28,035.23</b> | <b>16,396.48</b> | <b>11,638.75</b> | <b>41.51</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>1,962.47</b>  | <b>1,147.75</b>  | <b>814.72</b>    | <b>41.52</b> |
| <b>Nett Amount (S\$)</b>            | <b>29,997.70</b> | <b>17,544.23</b> | <b>12,453.47</b> | <b>41.51</b> |

### INSPECTION

Date of Assignment: 12/04/2018  
Date Inspected: 12/04/2018 Inspected At:

Cycle & Carriage Industries Pte Ltd  
(Pandan Loop)  
188 Pandan Loop  
Singapore 128378

Estimated Period of Repair: 10.0 days



**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

|                      |                                                                                                                                                                              |                                                                         |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|
| <b>Part Source:</b>  | MRM-SG                                                                                                                                                                       | Version: 1.0 (Last Synchronised: 28 Sep 2018)                           |
| <b>Parts:</b>        | 143                                                                                                                                                                          | MERCEDES-BENZ CLA180 1.6 (R18 BI) (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's                                                                                                                                                                   | (Price-denominated Standard List)                                       |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SKP8732D)                                                                                                                                    |                                                                         |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |                                                                         |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.                                                                                                     |                                                                         |

## Recommended Parts

| No. | Qty | Part No. | Particulars                           | Condition     | Repairer's  | Amount       |
|-----|-----|----------|---------------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *FRONT REG. PLATE                     | Bent          | 60.00 FS    | *60.00 FS    |
| 2   | 1   |          | *FRONT CROSS MEMBER                   | Not Necessary | 310.54 FS   | *- FS        |
| 3   | 1   |          | *RADIATOR GRILLE MERCEDES STAR        | Missing       | 130.65 FS   | *130.65 FS   |
| 4   | 1   |          | *RADIATOR GRILLE STAR HOLDER          | Cracked       | 72.06 FS    | *72.06 FS    |
| 5   | 1   |          | *RADIATOR GRILLE ORNAMENTAL TRIM      | Cut           | 72.60 FS    | *72.60 FS    |
| 6   | 1   |          | *RADIATOR GRILLE ORNAMENTAL TRIM      | Cut           | 72.60 FS    | *72.60 FS    |
| 7   | 1   |          | *RADIATOR GRILLE TRIM                 | Cracked       | 133.95 FS   | *133.95 FS   |
| 8   | 1   |          | *RADIATOR GRILLE                      | Cracked       | 648.38 FS   | *648.38 FS   |
| 9   | 1   |          | *FRONT BASIC MOUNTING FOR BUMPER      | Necessary     | 137.64 FS   | *137.64 FS   |
| 10  | 1   |          | *FRONT IMPACT ABSORBER                | Deformed      | 112.37 FS   | *112.37 FS   |
| 11  | 2   |          | *FRONT PTS SPACER RING                | Necessary     | 12.84 FS    | *12.84 FS    |
| 12  | 2   |          | *FRONT DISTANCE SENSOR                | Not Necessary | 344.14 FS   | *- FS        |
| 13  | 1   |          | *FRONT BUMPER MB EMBLEM               | Necessary     | 59.73 FS    | *59.73 FS    |
| 14  | 1   |          | *FRONT CPA RADAR BRACKET              | Not Necessary | 65.17 FS    | *- FS        |
| 15  | 1   |          | *FRONT CPA RADAR SENSOR               | Not Necessary | 1,157.08 FS | *- FS        |
| 16  | 1   |          | *FRONT BUMPER UNDER COVER             | Not Necessary | 315.08 FS   | *- FS        |
| 17  | 1   |          | *FRONT BUMPER GRILLE                  | Not Necessary | 104.84 FS   | *- FS        |
| 18  | 1   |          | *FRONT LICENSE PLATE MOLDING          | Deformed      | 89.83 FS    | *89.83 FS    |
| 19  | 1   |          | *FRONT BUMPER                         | Deformed      | 1,327.24 FS | *1,327.24 FS |
| 20  | 1   |          | *REAR CROSS MEMBER                    | Bent          | 559.63 FS   | *559.63 FS   |
| 21  | 1   |          | *BOOT LID MODEL PLATE                 | Necessary     | 80.90 FS    | *80.90 FS    |
| 22  | 3   |          | *MB STAR GROMMET                      | Necessary     | 6.69 FS     | *6.69 FS     |
| 23  | 1   |          | *BOOT LID MERCEDES STAR               | Necessary     | 46.63 FS    | *46.63 FS    |
| 24  | 1   |          | *REAR BASIX MOUNTING FOR BUMPER       | Not Necessary | 115.84 FS   | *- FS        |
| 25  | 4   |          | *REAR PTS SPACER RING                 | Necessary     | 25.68 FS    | *25.68 FS    |
| 26  | 4   |          | *REAR DISTANCE SENSOR                 | Not Necessary | 688.28 FS   | *- FS        |
| 27  | 1   |          | *REAR BUMPER LOWER CHROME MOULDING    | Cut           | 420.05 FS   | *420.05 FS   |
| 28  | 1   |          | *REAR BUMPER LOWER                    | Deformed      | 211.58 FS   | *211.58 FS   |
| 29  | 1   |          | *REAR BUMPER                          | Deformed      | 1,118.59 FS | *1,118.59 FS |
| 30  | 1   |          | *LEFT REAR LAMP COMBINATION           | Not Necessary | 731.33 FS   | *- FS        |
| 31  | 1   |          | *RIGHT REAR LAMP COMBINATION          | Not Necessary | 731.33 FS   | *- FS        |
| 32  | 1   |          | *RIGHT HEADLAMP                       | Not Necessary | 2,457.56 FS | *- FS        |
| 33  | 1   |          | *LEFT HEADLAMP                        | Not Necessary | 2,457.56 FS | *- FS        |
| 34  | 1   |          | *RIGHT REAR BASIC MOUNTING FOR BUMPER | Deformed      | 65.17 FS    | *65.17 FS    |
| 35  | 1   |          | *LEFT REAR BASIC MOUNTING FOR BUMPER  | Deformed      | 65.17 FS    | *65.17 FS    |
| 36  | 1   |          | *RIGHT REAR SEAT BELT                 | Activated     | 365.59 FS   | *365.59 FS   |
| 37  | 1   |          | *LEFT REAR SEAT BELT                  | Activated     | 365.59 FS   | *365.59 FS   |
| 38  | 1   |          | *RIGHTSEAT BELT                       | Activated     | 571.07 FS   | *571.07 FS   |
| 39  | 1   |          | *SRS CONTROL UNIT                     | Activated     | 727.09 FS   | *727.09 FS   |

Report was unsubmitted during this print-out.

| No.                | Qty | Part No. | Particulars                        | Condition | Repairer's | Amount     |
|--------------------|-----|----------|------------------------------------|-----------|------------|------------|
| 40                 | 2   |          | *SRS ACCELERATION SENSOR           | Activated | 311.64 FS  | *311.64 FS |
| 41                 | 1   |          | *LOCK FOR LEFT REAR SEAT BACKREST  | Activated | 322.65 FS  | *322.65 FS |
| 42                 | 1   |          | *LOCK FOR RIGHT REAR SEAT BACKREST | Activated | 322.65 FS  | *322.65 FS |
| 43                 | 1   |          | *RIGHT REAR SEAT BELT GUIDE        | Activated | 34.74 FS   | *34.74 FS  |
| 44                 | 1   |          | *LEFT REAR SEAT BELT GUIDE         | Activated | 34.74 FS   | *34.74 FS  |
| 45                 | 2   |          | *CLIP                              | Necessary | 10.74 FS   | *10.74 FS  |
| Total Parts (\$\$) |     |          |                                    |           | 18,075.23  | 8,596.48   |

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                                                                   | Lab.Type | Repairer's | Amount   |
|-------------------------|-----------------------------------------------------------------------------------------------|----------|------------|----------|
| <u>Labour Items</u>     |                                                                                               |          |            |          |
| 1                       | PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH | New      | 4,200.00   | 2,880.00 |
| 2                       | RESpray FRONT BUMPER, REAR BUMPER, BOOT LID AND REAR END PANEL                                | New      | 3,000.00   | 2,400.00 |
| 3                       | USING XENTRY TO CHECK CONTROL UNITS, RESET MEMORY TO STANDARD SETTINGS                        | New      | 380.00     | 380.00   |
| 4                       | CHECK HEADLAMP WITH FOCUS ADJUSTMENT                                                          | New      | 120.00     | 120.00   |
| 5                       | CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE                             | New      | 120.00     | 120.00   |
| 6                       | REMOVE AND REFIT REAR UPHOLSTERY, TRIMS GARNISHS AND SEATS FOR NEC. REPAIRS.                  | New      | 1,200.00   | 960.00   |
| 7                       | REMOVE & REPLACE DRIVER AND PASSENGER SAFETY BELT, RESET WITH PROGRAMMING                     | New      | 1,440.00   | 1,440.00 |
| Gross Labour Cost (S\$) |                                                                                               |          | 10,460.00  | 8,300.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >