Veron Chen (LKKAuto)

From: ANG Yvonne <yvonne.ang@axa.com.sg>
Sent: Tuesday, 29 January 2019 9:40 AM

To: Veron Chen (LKKAuto)
Cc: SUR; CHOW Soon Hee Gene

Subject: RE: SE 98S-DOA: 9/4/2018 (AXA REF: S8M00DK9

Attachments: SUPPLEMENTARY_(2 ND).pdf

Hi Veron

Thank you for clarification that the second set supplementary should be \$16,250 instead of \$13,550 However, please try to negotiate to \$10k

Thanks

Yvonne <u>Ang</u> Assistant Manager Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: yvonne.ang@axa.com.sg

DID: 1800 880 4888







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From: ANG Yvonne

Sent: Tuesday, January 29, 2019 9:21 AM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Cc: sur@lkkauto.com; CHOW Soon Hee Gene <gene.chowsh@axa.com.sg>

Subject: FW: SE 98S-DOA: 9/4/2018 (AXA REF: S8M00DK9

Hi Veron

Thank you for your detail information

11/6/18 Received 1st supplementary, refer IA 11.6.18

22/6/18 Received via SMART CLAIM to negotiate \$100K. – we had not given approval for this

10/12/18 Received 2nd supplementary, refer IA 11.12.18 - \$13,550 are we able to finalize off at \$10k?

Regards

Yvonne <u>Ang</u> Assistant Manager Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: yvonne.ang@axa.com.sg

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Friday, January 04, 2019 2:28 PM **To:** ANG Yvonne <<u>yvonne.ang@axa.com.sg</u>>

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Subject: FW: SE 98S-DOA: 9/4/2018 (AXA REF: S8M00DK9)

Dear Yvonne.

We refer to the above mentioned.

11/6/18 Received 1st supplementary, refer IA 11.6.18

22/6/18 Received via SMART CLAIM to negotiate \$100K.

10/12/18 Received 2nd supplementary, refer IA 11.12.18

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 24 December 2018 7:58 AM **To:** ANG Yvonne <yvonne.ang@axa.com.sg>

Cc: SUR < sur@lkkauto.com >

Subject: SE 98S-DOA: 9/4/2018 (AXA REF: S8M00DK9)

Dear Yvonne,

Please refer attached 1st IA and 2nd IA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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