Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 23 January 2019 8:56 AM

To: 'ANG Yvonne'

Cc: CHOW Soon Hee Gene

Subject: RE: SE 98S-DOA: 9/4/2018 (AXA REF: S8M00DK9)

Dear Yvonne,

Re-send

According to surveyor Adrian, the repairer is not confident of repairing the vehicle at \$100K as the vehicle is still in the midst of repairs for this high end car.

A second set of supplementary was presented when the vehicle's repairs was almost completed and during test driving, faults and error codes appeared during dianogstic test and hence the existentace of the second supplementary list.

This occurred somewhere in early December 2018.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ANG Yvonne <yvonne.ang@axa.com.sg> Sent: Thursday, 17 January 2019 2:53 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com > Cc: CHOW Soon Hee Gene < gene.chowsh@axa.com.sg > Subject: FW: SE 98S-DOA: 9/4/2018 (AXA REF: S8M00DK9)

Hi Veron

We refer to our tele-conversation.

The first supplementary in June that you submitted for \$114,050 had not been approved, we requested for negotiation to \$100K. How come there is second set of supplementary?

Kindly explain

Regards

Message: PLEASE ADVISE REPAIR STATUS



RE: Re:SE 98S-SUPPLEMENTARY

Reply

LKK AUTO CONSULTANTS PTE LTD (OD) From:

Dear Sir/Madam, We will check and revert. Thanks Veron Chen Message:

Re:SE 98S-SUPPLEMENTARY

Reply

From: **ANG Yvonne**

Message: Can negotiate to \$100K?

Yvonne Ang **Assistant Manager** Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sq

Email: yvonne.ang@axa.com.sg

DID: 1800 880 4888



redefining / insurance



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Friday, January 04, 2019 2:28 PM To: ANG Yvonne < yvonne.ang@axa.com.sg>

Subject: FW: SE 98S-DOA: 9/4/2018 (AXA REF: S8M00DK9)

Dear Yvonne,

We refer to the above mentioned.

11/6/18 Received 1st supplementary, refer IA 11.6.18

22/6/18 Received via SMART CLAIM to negotiate \$100K.

10/12/18 Received 2nd supplementary, refer IA 11.12.18

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 24 December 2018 7:58 AM **To:** ANG Yvonne <<u>yvonne.ang@axa.com.sg</u>>

Cc: SUR < sur@lkkauto.com>

Subject: SE 98S-DOA: 9/4/2018 (AXA REF: S8M00DK9)

Dear Yvonne,

Please refer attached 1st IA and 2nd IA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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