

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 9 May 2019 9:13 AM
To: Fongyee_etalia
Cc: SUR
Subject: RE: Follow up-SE 98S

Dear Ash,

Have check with OIC, in the process.

Will post out to you shortly.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Wednesday, 8 May 2019 5:11 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Follow up-SE 98S

Hi Veron,

Is the AXA company will mail the cheque to you or to us ? I have called AXA just now, they ask me check with surveyor.
Please let me know soon

Thank you

Best Regards

Ash Tay

*Etalia Autoworkz Pte Ltd
No.51 Ubi Avenue 1, #01-04
Paya Ubi Industrial Park,
Singapore 408933.
Tel : +65 6747 5277 Fax : +65 6444 0200*

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 23 April, 2019 7:54 AM
To: Fongyee_etalia <fongyee@etalia.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Ash,

We have submitted our survey report to insurance.

For payment kindly check with insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Monday, 22 April 2019 5:08 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Veron,

How is it ?

Thank you

Best Regards

Ash Tay

Etalia Autoworkz Pte Ltd

No.51 Ubi Avenue 1, #01-04

Paya Ubi Industrial Park,

Singapore 408933.

Tel : +65 6747 5277 Fax : +65 6444 0200

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 17 April, 2019 2:14 PM
To: Fongyee_etalia <fongyee@etalia.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Ash,

AXA has approved Lump Sum \$118,000/- before excess \$20,000

Kindly forward us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 16 April 2019 1:17 PM

To: Fongyee_etalia <fongyee@etalia.sg>

Subject: RE: Follow up-SE 98S

Dear Ash,

Just check with AXA OIC Yvonne, she will check and get back to us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>

Sent: Tuesday, 16 April 2019 11:18 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: Follow up-SE 98S

Hi Veron,

How is the result for SE 98 S ?

Best Regards

Ash Tay

Etalia Autoworkz Pte Ltd

No.51 Ubi Avenue 1, #01-04

Paya Ubi Industrial Park,

Singapore 408933.
Tel : +65 6747 5277 Fax : +65 6444 0200

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 8 April, 2019 9:46 AM
To: Fongyee_etalia <fongyee@etalia.sg>
Subject: RE: Follow up-SE 98S

Dear Ash,

Check with AXA, they are looking into the matter.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Friday, 5 April 2019 5:57 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Follow up-SE 98S

Hi Veron,

Any news for SE 98 S ?

Thank you

Best Regards

Ash Tay

Etalia Autoworkz Pte Ltd

No.51 Ubi Avenue 1, #01-04

Paya Ubi Industrial Park,

Singapore 408933.

Tel : 6747 5277 Fax : 6444 0200

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 25 March, 2019 10:12 AM
To: Fongyee_etalia <fongyee@etalia.sg>

Cc: SUR <sur@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Ash,

Have check with AXA officer,still pending management approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Monday, 18 March 2019 11:05 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Veron,

How is the AXA approval result ? Please let me know very soon.

Thank you.

Best Regards

Ash Tay

Etalia Autoworkz Pte Ltd

No.51 Ubi Avenue 1, #01-04

Paya Ubi Industrial Park,

Singapore 408933.

Tel : 6747 5277 Fax : 6444 0200

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, 15 February, 2019 5:12 PM
To: Fongyee_etalia <fongyee@etalia.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Ash,

Will get approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>

Sent: Friday, 15 February 2019 11:14 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: Follow up-SE 98S

Hi Veron,

We accept and confirm the Lump Sum \$118k. When will receive the payment ?

Thank you

Best Regards

Ash Tay

Etalia Autoworkz Pte Ltd

No.51 Ubi Avenue 1, #01-04

Paya Ubi Industrial Park,

Singapore 408933.

Tel : 6747 5277 Fax : 6444 0200

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, 1 February, 2019 3:38 PM

To: Fongyee_etalia <fongyee@etalia.sg>; SUR <sur@lkkauto.com>

Subject: RE: Follow up-SE 98S

Dear Ash,

Insurance counter offer Lump Sum \$118K.

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Thursday, 31 January 2019 10:46 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Veron,

The offer still can be appeal to \$120k ?

Thank you

Best Regards

Ash Tay

*Etalia Autoworkz Pte Ltd
No.51 Ubi Avenue 1, #01-04
Paya Ubi Industrial Park,
Singapore 408933.
Tel : 6747 5277 Fax : 6444 0200*

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 31 January, 2019 10:44 AM
To: Fongyee_etalia <fongyee@etalia.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Ash,

Offer Lump Sum \$115,000/-before excess \$20,000/-

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 30 January 2019 7:55 AM
To: 'Fongyee_etalia' <fongyee@etalia.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Ash,

Will get approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Tuesday, 29 January 2019 10:36 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Follow up-SE 98S

Hi Veron,

Please help to appeal the offer as \$120,000 because this case took quite long time and also Adrian has write off many of the items to replace .

Thank you so much awaiting your kindness reply.

Best Regards

Ash Tay

Etalia Autoworkz Pte Ltd

No.51 Ubi Avenue 1, #01-04

Paya Ubi Industrial Park,

Singapore 408933.

Tel : 6747 5277 Fax : 6444 0200

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 29 January, 2019 9:39 AM
To: Fongyee_etalia <fongyee@etalia.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Ash,

Offer Lump Sum \$110,000/-before excess \$20,000/-

Please and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Thursday, 17 January 2019 10:16 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Follow up

Hi,

Hopefully can receive it earlier. Thank you very much

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 17 January, 2019 10:14 AM
To: Fongyee_etalia <fongyee@etalia.sg>
Subject: RE: Follow up

Dear Ash,

AXA officer is looking into the matter.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Wednesday, 16 January 2019 5:06 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Follow up

Dear Veron,

Can you please help me to chase the Insurance company ? Because is almost CNY and we sill have many payment for supplier haven't clear yet. Please let me know as soon as possible.

Thank you

Best Regards

Ash Tay

Etalia Autoworkz Pte Ltd
No.51 Ubi Avenue 1, #01-04
Paya Ubi Industrial Park,
Singapore 408933.
Tel : 6747 5277 Fax : 6444 0200

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 15 January, 2019 4:23 PM
To: Fongyee_etalia <fongyee@etalia.sg>
Subject: RE: Follow up

Dear Ash,

Will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Tuesday, 15 January 2019 3:11 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Follow up

Hi Veron,

Is there any of the finalist amount for SE 98 S ?

Thank you

Best Regards

Ash Tay

Etalia Autoworkz Pte Ltd
No.51 Ubi Avenue 1, #01-04
Paya Ubi Industrial Park,
Singapore 408933.
Tel : 6747 5277 Fax : 6444 0200

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 3 December, 2018 12:39 PM
To: Fongyee_etalia <fongyee@etalia.sg>
Subject: RE: SE 98S-DOA: 9/4/2018 (AXA OD)

Dear Ash,

Refer attach.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Monday, 3 December 2018 12:32 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: SE 98S-DOA: 9/4/2018 (AXA OD)

Dear Veron,

I'm Ash. I just want to check with you is my last admin submit the first Labour Estimate for you ? Please kindly replay us.

Thank you

Best Regards

Ash Tay

Etalia Autoworkz Pte Ltd

No.53 Ubi Avenue 1, #01-16

Paya Ubi Industrial Park,

Singapore 408934.

Tel : 6747 5277 Fax : 6444 0200

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 17 May, 2018 10:48 AM
To: Fongyee_etalia <fongyee@etalia.sg>; SUR <sur@lkkauto.com>
Subject: SE 98S-DOA: 9/4/2018 (AXA OD)

Dear Fong Yee,

As instructed by our client, please proceed to repair the insured vehicle **SE 98S on Lump Sum basis,(Excess \$20,000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)