

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 30 January 2019 7:54 AM  
**To:** 'Fongyee\_etalia'  
**Cc:** SUR  
**Subject:** RE: Follow up-SE 98S

Dear Ash,

Will get approval from insurance.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Fongyee\_etalia <fongyee@etalia.sg>  
**Sent:** Tuesday, 29 January 2019 10:36 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** RE: Follow up-SE 98S

Hi Veron,

Please help to appeal the offer as \$120,000 because this case took quite long time and also Adrian has write off many of the items to replace .

Thank you so much awaiting your kindness reply.

*Best Regards*

*Ash Tay*

*Etalia Autoworkz Pte Ltd*

*No.51 Ubi Avenue 1, #01-04*

*Paya Ubi Industrial Park,*

*Singapore 408933.*

*Tel : 6747 5277 Fax : 6444 0200*

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Tuesday, 29 January, 2019 9:39 AM  
**To:** Fongyee\_etalia <[fongyee@etalia.sg](mailto:fongyee@etalia.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Follow up-SE 98S

Dear Ash,

Offer Lump Sum \$110,000/-before excess \$20,000/-

Please and confirm.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**From:** Fongyee\_etalia <[fongyee@etalia.sg](mailto:fongyee@etalia.sg)>  
**Sent:** Thursday, 17 January 2019 10:16 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** RE: Follow up

Hi,

Hopefully can receive it earlier. Thank you very much

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Thursday, 17 January, 2019 10:14 AM  
**To:** Fongyee\_etalia <[fongyee@etalia.sg](mailto:fongyee@etalia.sg)>  
**Subject:** RE: Follow up

Dear Ash,

AXA officer is looking into the matter.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**From:** Fongyee\_etalia <[fongyee@etalia.sg](mailto:fongyee@etalia.sg)>  
**Sent:** Wednesday, 16 January 2019 5:06 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** RE: Follow up

Dear Veron,

Can you please help me to chase the Insurance company ? Because is almost CNY and we sill have many payment for supplier haven't clear yet. Please let me know as soon as possible.

Thank you

*Best Regards*

*Ash Tay*

*Etalia Autoworkz Pte Ltd  
No.51 Ubi Avenue 1, #01-04  
Paya Ubi Industrial Park,  
Singapore 408933.  
Tel : 6747 5277 Fax : 6444 0200*

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Tuesday, 15 January, 2019 4:23 PM  
**To:** Fongyee\_etalia <[fongyee@etalia.sg](mailto:fongyee@etalia.sg)>  
**Subject:** RE: Follow up

Dear Ash,

Will check and revert.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Fongyee\_etalia <[fongyee@etalia.sg](mailto:fongyee@etalia.sg)>  
**Sent:** Tuesday, 15 January 2019 3:11 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** Follow up

Hi Veron,

Is there any of the finalist amount for SE 98 S ?

Thank you

*Best Regards*

*Ash Tay*

*Etalia Autoworkz Pte Ltd  
No.51 Ubi Avenue 1, #01-04  
Paya Ubi Industrial Park,  
Singapore 408933.  
Tel : 6747 5277 Fax : 6444 0200*

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Monday, 3 December, 2018 12:39 PM  
**To:** Fongyee\_etalia <[fongyee@etalia.sg](mailto:fongyee@etalia.sg)>  
**Subject:** RE: SE 98S-DOA: 9/4/2018 (AXA OD)

Dear Ash,

Refer attach.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Fongyee\_etalia <[fongyee@etalia.sg](mailto:fongyee@etalia.sg)>  
**Sent:** Monday, 3 December 2018 12:32 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** RE: SE 98S-DOA: 9/4/2018 (AXA OD)

Dear Veron,

I'm Ash. I just want to check with you is my last admin submit the first Labour Estimate for you ? Please kindly replay us.

Thank you

*Best Regards*

*Ash Tay*

*Etalia Autoworkz Pte Ltd  
No.53 Ubi Avenue 1, #01-16  
Paya Ubi Industrial Park,  
Singapore 408934.  
Tel : 6747 5277 Fax : 6444 0200*

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Thursday, 17 May, 2018 10:48 AM  
**To:** Fongyee\_etalia <[fongyee@etalia.sg](mailto:fongyee@etalia.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** SE 98S-DOA: 9/4/2018 (AXA OD)

Dear Fong Yee,

As instructed by our client, please proceed to repair the insured vehicle **SE 98S on Lump Sum basis,(Excess \$20,000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

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