

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 23 April 2019 7:54 AM
To: Fongyee_etalia
Cc: SUR
Subject: RE: Follow up-SE 98S

Dear Ash,

We have submitted our survey report to insurance.

For payment kindly check with insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Monday, 22 April 2019 5:08 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Veron,

How is it ?

Thank you

Best Regards

Ash Tay

Etalia Autoworkz Pte Ltd

No.51 Ubi Avenue 1, #01-04

Paya Ubi Industrial Park,

Singapore 408933.

Tel : +65 6747 5277 Fax : +65 6444 0200

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 17 April, 2019 2:14 PM

To: Fongyee_etalia <fongyee@etalia.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Follow up-SE 98S

Dear Ash,

AXA has approved Lump Sum \$118,000/- before excess \$20,000

Kindly forward us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 16 April 2019 1:17 PM

To: Fongyee_etalia <fongyee@etalia.sg>

Subject: RE: Follow up-SE 98S

Dear Ash,

Just check with AXA OIC Yvonne,she will check and get back to us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>

Sent: Tuesday, 16 April 2019 11:18 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: Follow up-SE 98S

Hi Veron,

How is the result for SE 98 S ?

Best Regards

Ash Tay

*Etalia Autoworkz Pte Ltd
No.51 Ubi Avenue 1, #01-04
Paya Ubi Industrial Park,
Singapore 408933.
Tel : +65 6747 5277 Fax : +65 6444 0200*

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 8 April, 2019 9:46 AM
To: Fongyee_etalia <fongyee@etalia.sg>
Subject: RE: Follow up-SE 98S

Dear Ash,

Check with AXA, they are looking into the matter.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Friday, 5 April 2019 5:57 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: Follow up-SE 98S

Hi Veron,

Any news for SE 98 S ?

Thank you

Best Regards

Ash Tay

*Etalia Autoworkz Pte Ltd
No.51 Ubi Avenue 1, #01-04
Paya Ubi Industrial Park,
Singapore 408933.
Tel : 6747 5277 Fax : 6444 0200*

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 25 March, 2019 10:12 AM
To: Fongyee_etalia <fongyee@etalia.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Ash,

Have check with AXA officer, still pending management approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Monday, 18 March 2019 11:05 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Veron,

How is the AXA approval result ? Please let me know very soon.

Thank you.

Best Regards

Ash Tay

Etalia Autoworkz Pte Ltd

No.51 Ubi Avenue 1, #01-04

Paya Ubi Industrial Park,

Singapore 408933.

Tel : 6747 5277 Fax : 6444 0200

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 15 February, 2019 5:12 PM
To: Fongyee_etalia <fongyee@etalia.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Ash,

Will get approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>

Sent: Friday, 15 February 2019 11:14 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: Follow up-SE 98S

Hi Veron,

We accept and confirm the Lump Sum \$118k. When will receive the payment ?

Thank you

Best Regards

Ash Tay

Etalia Autoworkz Pte Ltd

No.51 Ubi Avenue 1, #01-04

Paya Ubi Industrial Park,

Singapore 408933.

Tel : 6747 5277 Fax : 6444 0200

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, 1 February, 2019 3:38 PM

To: Fongyee_etalia <fongyee@etalia.sg>; SUR <sur@lkkauto.com>

Subject: RE: Follow up-SE 98S

Dear Ash,

Insurance counter offer Lump Sum \$118K.

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Thursday, 31 January 2019 10:46 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Veron,

The offer still can be appeal to \$120k ?

Thank you

Best Regards

Ash Tay

*Etalia Autoworkz Pte Ltd
No.51 Ubi Avenue 1, #01-04
Paya Ubi Industrial Park,
Singapore 408933.
Tel : 6747 5277 Fax : 6444 0200*

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 31 January, 2019 10:44 AM
To: Fongyee_etalia <fongyee@etalia.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Follow up-SE 98S

Dear Ash,

Offer Lump Sum \$115,000/-before excess \$20,000/-

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 30 January 2019 7:55 AM

To: 'Fongyee_etalia' <fongyee@etalia.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Follow up-SE 98S

Dear Ash,

Will get approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>

Sent: Tuesday, 29 January 2019 10:36 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: Follow up-SE 98S

Hi Veron,

Please help to appeal the offer as \$120,000 because this case took quite long time and also Adrian has write off many of the items to replace .

Thank you so much awaiting your kindness reply.

Best Regards

Ash Tay

Etalia Autoworkz Pte Ltd

No.51 Ubi Avenue 1, #01-04

Paya Ubi Industrial Park,

Singapore 408933.

Tel : 6747 5277 Fax : 6444 0200

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Tuesday, 29 January, 2019 9:39 AM

To: Fongyee_etalia <fongyee@etalia.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Follow up-SE 98S

Dear Ash,

Offer Lump Sum \$110,000/-before excess \$20,000/-

Please and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Thursday, 17 January 2019 10:16 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Follow up

Hi,

Hopefully can receive it earlier. Thank you very much

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 17 January, 2019 10:14 AM
To: Fongyee_etalia <fongyee@etalia.sg>
Subject: RE: Follow up

Dear Ash,

AXA officer is looking into the matter.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Wednesday, 16 January 2019 5:06 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Follow up

Dear Veron,

Can you please help me to chase the Insurance company ? Because is almost CNY and we sill have many payment for supplier haven't clear yet. Please let me know as soon as possible.

Thank you

Best Regards

Ash Tay

*Etalia Autoworkz Pte Ltd
No.51 Ubi Avenue 1, #01-04
Paya Ubi Industrial Park,
Singapore 408933.
Tel : 6747 5277 Fax : 6444 0200*

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 15 January, 2019 4:23 PM
To: Fongyee_etalia <fongyee@etalia.sg>
Subject: RE: Follow up

Dear Ash,

Will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Tuesday, 15 January 2019 3:11 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: Follow up

Hi Veron,

Is there any of the finalist amount for SE 98 S ?

Thank you

Best Regards

Ash Tay

*Etalia Autoworkz Pte Ltd
No.51 Ubi Avenue 1, #01-04
Paya Ubi Industrial Park,
Singapore 408933.*

Tel : 6747 5277 Fax : 6444 0200

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 3 December, 2018 12:39 PM
To: Fongyee_etalia <fongyee@etalia.sg>
Subject: RE: SE 98S-DOA: 9/4/2018 (AXA OD)

Dear Ash,

Refer attach.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Monday, 3 December 2018 12:32 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: SE 98S-DOA: 9/4/2018 (AXA OD)

Dear Veron,

I'm Ash. I just want to check with you is my last admin submit the first Labour Estimate for you ? Please kindly replay us.

Thank you

Best Regards

Ash Tay

Etalia Autoworkz Pte Ltd

No.53 Ubi Avenue 1, #01-16

Paya Ubi Industrial Park,

Singapore 408934.

Tel : 6747 5277 Fax : 6444 0200

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 17 May, 2018 10:48 AM
To: Fongyee_etalia <fongyee@etalia.sg>; SUR <sur@lkkauto.com>
Subject: SE 98S-DOA: 9/4/2018 (AXA OD)

Dear Fong Yee,

As instructed by our client, please proceed to repair the insured vehicle **SE 98S on Lump Sum basis,(Excess \$20,000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)