

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 29 January 2019 1:26 PM
To: ANG Yvonne
Cc: SUR; CHOW Soon Hee Gene (gene.chowsh@axa.com.sg)
Subject: FW: SE 98S-DOA: 9/4/2018 (AXA REF: S8M00DK9)
Attachments: SUPPLEMENTARY_(2 ND).pdf

Dear Yvonne,

Please refer email from repairer.

Kindly advised.

Hi Veron,

Please help to appeal the offer as \$120,000 because this case took quite long time and also Adrian has write off m

Thank you so much awaiting your kindness reply.

Best Regards

Ash Tay

*Etalia Autoworkz Pte Ltd
No.51 Ubi Avenue 1, #01-04
Paya Ubi Industrial Park,
Singapore 408933.
Tel : 6747 5277 Fax : 6444 0200*

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ANG Yvonne <yvonne.ang@axa.com.sg>
Sent: Tuesday, 29 January 2019 9:40 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; CHOW Soon Hee Gene <gene.chowsh@axa.com.sg>
Subject: RE: SE 98S-DOA: 9/4/2018 (AXA REF: S8M00DK9)

Hi Veron

Thank you for clarification that the second set supplementary should be \$16,250 instead of \$13,550
However, please try to negotiate to \$10k

Thanks

Yvonne Ang
Assistant Manager
Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: yvonne.ang@axa.com.sg
DID: 1800 880 4888



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From: ANG Yvonne
Sent: Tuesday, January 29, 2019 9:21 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: sur@lkkauto.com; CHOW Soon Hee Gene <gene.chowsh@axa.com.sg>
Subject: FW: SE 98S-DOA: 9/4/2018 (AXA REF: S8M00DK9)

Hi Veron

Thank you for your detail information

11/6/18 Received 1st supplementary, refer IA 11.6.18

22/6/18 Received via SMART CLAIM to negotiate \$100K. – we had not given approval for this

10/12/18 Received 2nd supplementary, refer IA 11.12.18 – \$13,550 are we able to finalize off at \$10k ?

Regards

Yvonne Ang
Assistant Manager
Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: yvonne.ang@axa.com.sg
DID: 1800 880 4888



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, January 04, 2019 2:28 PM

To: ANG Yvonne <yvonne.ang@axa.com.sg>

Subject: FW: SE 98S-DOA: 9/4/2018 (AXA REF: S8M00DK9)

Dear Yvonne,

We refer to the above mentioned.

11/6/18 Received 1st supplementary, refer IA 11.6.18

22/6/18 Received via SMART CLAIM to negotiate \$100K.

10/12/18 Received 2nd supplementary, refer IA 11.12.18

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 24 December 2018 7:58 AM

To: ANG Yvonne <yvonne.ang@axa.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: SE 98S-DOA: 9/4/2018 (AXA REF: S8M00DK9)

Dear Yvonne,

Please refer attached 1st IA and 2nd IA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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