

**Vivian Lau (LKKAUTO)**

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**From:** Vivian Lau (LKKAUTO)  
**Sent:** Tuesday, 23 April, 2019 7:24 PM  
**To:** Joel Goh; 'Janet Tan'  
**Cc:** Admin A  
**Subject:** RE: Pre-Repair Survey /Inspection; Your Ref: SJR6978B; EQ Ref: SKH6702X/TO BE ADVISED; Accident on 07-04-2018 involving SKH6702X & SJR6978B & SFU903M ALONG ENG NEO AVE TOWARDS BUKIT TIMAH \*\*\*LKK  
REF:CC4/EQI18006763/Gwb3

Dear Sir/Madam,

**Accident on 07-04-2018 involving SKH6702X & SJR6978B & SFU903M ALONG ENG NEO AVE TOWARDS BUKIT TIMAH**

We refer to the above matter.

Be informed that till date TP's repairer had not finalised with our surveyor since 13/04/2018 after inspection .

TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Francis Ng [mailto:[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)]  
**Sent:** Thursday, 26 April, 2018 10:09 AM  
**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Subject:** RE: Pre-Repair Survey /Inspection; Your Ref: SJR6978B; EQ Ref: SKH6702X/TO BE ADVISED; Accident on 07-04-2018 involving SKH6702X & SJR6978B & SFU903M ALONG ENG NEO AVE TOWARDS BUKIT TIMAH \*\*\*LKK  
REF:CC4/EQI18006763/Gwb3

Dear Shu Pei,

SKH6702X has not reported the accident.

Regards,

**Francis Ng**

Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
www.eqinsurance.com.sg

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**From:** Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]

**Sent:** Thursday, April 26, 2018 9:59 AM

**To:** Francis Ng <francis.ng@eqinsurance.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

**Subject:** RE: Pre-Repair Survey /Inspection; Your Ref: SJR6978B; EQ Ref: SKH6702X/TO BE ADVISED; Accident on 07-04-2018 involving SKH6702X & SJR6978B & SFU903M ALONG ENG NEO AVE TOWARDS BUKIT TIMAH \*\*\*LKK  
REF:CC4/EQI18006763/Gwb3

**WITHOUT PREJUDICE**

Dear Francis,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAUTO)

**Sent:** Monday, 16 April 2018 6:31 PM

**To:** 'Francis Ng' <francis.ng@eqinsurance.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

**Subject:** RE: Pre-Repair Survey /Inspection; Your Ref: SJR6978B; EQ Ref: SKH6702X/TO BE ADVISED; Accident on 07-04-2018 involving SKH6702X & SJR6978B & SFU903M ALONG ENG NEO AVE TOWARDS BUKIT TIMAH \*\*\*LKK  
REF:CC4/EQI18006763/Gwb3

**WITHOUT PREJUDICE**

Dear Francis,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJR 6978B at M/s Kah Motor Co. Sdn Bhd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 12 April 2018 9:14 AM

**To:** 'Francis Ng' <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Pre-Repair Survey /Inspection; Your Ref: SJR6978B; EQ Ref: SKH6702X/TO BE ADVISED; Accident on 07-04-2018 involving SKH6702X & SJR6978B & SFU903M ALONG ENG NEO AVE TOWARDS BUKIT TIMAH

Dear Francis,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]

**Sent:** Wednesday, 11 April, 2018 4:32 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: Pre-Repair Survey /Inspection; Your Ref: SJR6978B; EQ Ref: SKH6702X/TO BE ADVISED; Accident on 07-04-2018 involving SKH6702X & SJR6978B & SFU903M ALONG ENG NEO AVE TOWARDS BUKIT TIMAH

Dear Sirs,

Please arrange PRS as requested by the workshop below.

Please first call the workshop in advance to arrange.

Our insured has not reported the accident

Regards,

**Francis Ng**

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
www.eqinsurance.com.sg

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**From:** Steven Chui [<mailto:stevenchui@honda.com.sg>]

**Sent:** Wednesday, April 11, 2018 3:21 PM

**To:** Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>

**Cc:** [ntchan@singnet.com.sg](mailto:ntchan@singnet.com.sg)

**Subject:** RE: Pre-Repair Survey /Inspection; Your Ref: SJR6978B; EQ Ref: SKH6702X/TO BE ADVISED; Accident on 07-04-2018 involving SKH6702X & SJR6978B & SFU903M ALONG ENG NEO AVE TOWARDS BUKIT TIMAH

Dear Sir/Mdm,

Thank you for reply,

We choose LKK surveyor to survey the car SJR6978B. kindly let know in an advance for survey.

Steven Chui  
Bodyshop Service Advisor  
Kah Motor Co. Sdn Bhd  
15 Ubi Road 4  
Singapore 408610  
E-mail: [stevenchui@honda.com.sg](mailto:stevenchui@honda.com.sg)

Contact : 68465672  
H/phone:90721766

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**From:** Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>

**Sent:** Wednesday, 11 April, 2018 2:25 PM

**To:** Steven Chui <[stevenchui@honda.com.sg](mailto:stevenchui@honda.com.sg)>

**Cc:** [ntchan@singnet.com.sg](mailto:ntchan@singnet.com.sg)

**Subject:** Pre-Repair Survey /Inspection; Your Ref: SJR6978B; EQ Ref: SKH6702X/TO BE ADVISED; Accident on 07-04-2018 involving SKH6702X & SJR6978B & SFU903M ALONG ENG NEO AVE TOWARDS BUKIT TIMAH

To: Kah Motor Co. Sdn. Bhd

Dear Sirs,

**Without Prejudice**

We refer to your email below.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors.

If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Hui Lian</b>
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,  
**Francis Ng**  
Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
www.eqinsurance.com.sg



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**From:** Steven Chui [<mailto:stevenchui@honda.com.sg>]

**Sent:** Wednesday, April 11, 2018 9:49 AM

**To:** Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>

**Cc:** [ntchan@singnet.com.sg](mailto:ntchan@singnet.com.sg)

**Subject:** [SKH6702X] & SJR6978B DOA 07.04.2018; DIRECT SETTLEMENT;

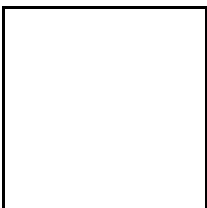
Dear Sir/Mdm,

Attached is the estimate for the car SJR6978B which damaged by your Insured carSKH6702X on Eng Neo Ave twds Bukit Timah on 07/04/2018

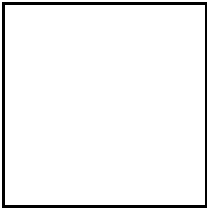
Thank you!

Steven Chui  
Bodyshop Service Advisor  
Kah Motor Co. Sdn Bhd  
15 Ubi Road 4  
Singapore 408610  
E-mail: [stevenchui@honda.com.sg](mailto:stevenchui@honda.com.sg)

Contact : 68465672  
H/phone:90721766



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