

INS. CASE OWNER:

CC4

6162 MI 11/15/18

IDAC:

Surveyor:

Ma

ASSIGNMENT

14/5/18

Date / Time:

12/4/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFE 6667E

Claim No.:

Name of Insured:

MOHAMMAD AZMR BIN MOHAMMAD ROSDI

Policy No.:

BMPPTAIR-000015

Insured Tel No.:

HP: 91087201

Make / Model:

Honda

Excess Sec II :S\$

D.O.A.:

7/4/18

Place of Accident:

Upp Thomson Rd TMS

Is driver the owner?

(YES / NO)

Nature of Acc:

Sembawang

If NO, Driver Name / Age:

Driver Tel No.:

(V/I) 0

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SGV 618u



INSRS:

WSP:

Tel:

Liability:

RMKS:

cke



INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

16/4/18

31/4/18

11/2/19

31/4/18

SGV 618u - 0

SFE 6667E - 0

Call OI confirm details
 to some extent to inform report to
 claim OI
 under sent to OI

File passed to Shu per to Alex

Unable to contact OI to do address
 at PIS near scene photos.
 - sum submit to EQ.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

PRELIMINARY ADVICE Date/Time:		Sent By:		Post-Repair Photos:	
				Others:	
FINALIZATION Date/Time:		Confirm with:		Confirm by:	
Repair Cost: S\$		(days) Reduction: %		Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT Date/Time: 11/4/19		Confirm with: JUDU		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability: %		(Agreed / Assessed) BOLA S/N No.: 27		If NO or B 28, Ass. Lia:	
Repair Cost: w/hy S\$ 1337.50				COPY SENT 11/4/19	
Loss of Rental (LOR) w/hy S\$ 321.00		(3 days) x \$100.00			
Loss of Use (LOU): S\$ -		(\$ x days)			
Loss of Income (LOI): S\$ -		(\$ x days)			
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>		LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]			
GIA/LTA Search S\$ 2.00					
Medical: S\$ -				1) Claim status: No m/Reject/Private Settle	
Disbursement: S\$ -		(e.g. Tow/ Independent)		2) Report Format: G/F	
Legal Cost: S\$ -				3) Survey fee: \$400.00	
Total: S\$ 1660.50		Global Sum S\$:			
FINAL PAYMENT Date/Time:		Confirm with:		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1: S\$ 1660.50		Name 1: Cycle & Carriage France Pte Ltd			
Payee 2: (Strike if N.A.) S\$ -		Name 2:			
Payee 3: (Strike if N.A.) S\$ -		Name 3:			

6162
8/5/18
PL

REF: E02

COURTESY

ASSIGNMENT

From: Date: 14052018

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop no/s

of

Insured

Policy No.

Claims No.

Sum Insured

Excess

(Client's Record)

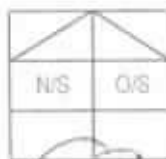
Make of Veh:

Jian Ye

(Policy Condition)

After 11am

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res:

Yes or No

Lump Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SGV618U.

Yr Regn: Nov 2015

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or:

Make:

CITROEN

cc 1560

Colour:

White

A/C Insured / Std / NI / NA

Sp. Reading:

44455

T/Ratio: Insured / Std / NI / NA

Eng/No:

C/No:

VF73DBH71F3771672

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Wonder / Jammed / Leaked / Burnt or

Brake: Wonder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55/17A

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

mc

Front:

Rear:

R/Bal:

7

mm

R/Bal:

7

mm

L/Bal:

7

mm

L/Bal:

7

mm

D.O.A:

7/4/2018

D.O.I:

14/5/2018

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

PIP \$ 1250 (Reel \$ 3121 720)

Date/Time: File Pass to:



Prel. Report

11.



Final Report

Date/Time: File Return to:

12.

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

1. C-PT 30

2. Acc

3. Other

4. Other

TOTAL

Report Format:

Lump Sum / I.B.F. /

Add Fee:



Site Insp (\$



Interview (\$



Tech. Insp (\$



Wheeland (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ118006762/M1mb3

Date: 21.05.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SGV618U

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 14.05.2018 at the premises of M/s Cycle & Carriage France Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,482.00
Revised Estimate Amount	: S\$	1,250.00
"Check" Items Amount	: S\$	262.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

MA CHIN FOOK
Licensed Appraiser



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQI18006762/mb3

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 12-04-2018



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKE 6667E	Veh. Inspected	SGV 618U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/04/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	07/04/2018	Inspection Date
Survey held at	CYCLE & CARRIAGE FRANCE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

ESTIMATE

Company Reg No. 200609327M
 GST Reg No. MR-8520111-X

Invoice Name & Address		Owner Name & Vehicle Info	
LEOW HONG YEW (LIAO FENGYOU)		Cust No/Name	/MR LEOW HONG YEW (LIAO FENGYOU)
BLK 303A PUNGGOL CTRL		Reg No/Reg Date	SGV618U / 25/11/2015
#09-780 Coralinus		Date in/Mileage	/ 0
Singapore 821303		Chassis No	VF73DBHZTFJ771672
Contact No Mobile: 84557888		Engine No	10JBHD3014836
		Make/Model	CIT/C4P 1.6 BLUEHDI EAT6 SEDUCTION
		Colour/Trim	WPP / BMF

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00073	Cash	09/04/2018/ 19:44		465 / Tay Jian Ye	13399

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 TO RENEW REAR BUMPER				600 1280.00
E PNT98000 PAINT WORK SPRAY REAR BUMPER				720 840.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				30 60.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				1 200.00
M SUNDRY SUNDRIES				X 50.00 nm
M REAR BUMPER	1.00	898.00	0.00	X 898.00 nm
M BUMPER BRACKET	1.00	258.00	0.00	X 258.00 nm
M BUMPER SKIRT	1.00	313.00	0.00	X 313.00 nm
M BRACKET SET	1.00	101.00	0.00	X 101.00 nm
M BRACKET	1.00	143.00	0.00	X 143.00 nm
M LOW RR PAN FIX	1.00	167.00	0.00	X 167.00 nm
M SENSOR	2.00	131.00	0.00	X 262.00 nm

SURVEYOR NAME: _____

SURVEYOR SIGNATURE: _____

DATE: _____

REMARKS: _____

LKK Auto Consultants hence notify the Repairer of the following:

- To repair of windscreen after spray painting
- To display damaged parts for confirmation
- Parts provided subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal or unauthorised work is allowed
- Supplementary items must be returned and is subject to our approval from Insurance Company

Acknowledged by Repairer:
 Signature: *[Signature]*
 Date: *20/04/18*

Confirm & accepted by

Authorized signatory and company stamp

Parts	2,142.00
Labour	2,290.00
Standard Menu	0.00
Specialist Job	0.00
Diagnostics Job	0.00
Sundry/Others	50.00
Total (w/o GST)	4,482.00

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
 Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

4432

VEHICLE NO : SGV618U
MODEL : CIT/C4P 1.6 BLUEHDI EAT6 SEDUCTION
WIP : 13399

Material	:	\$	-
Labour	:	\$	1,250.00
Sub-Total	:	\$	1,250.00
	:		
Less Excess	:	\$	-
Total	:	\$	1,250.00
GST 7%	:	\$	87.50
Grand Total	:	\$	1,337.50
Finalise By/Date	:	<u>JoJo dtd 29/08/2018</u>	

Email :

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 2 WORKING DAYS + Days () Weekends
+ Days () Public Holiday
TOTAL DAYS REPAIR TOOK = 2

☐ TP Claim

☐ Claim GIA / LTA fee

☐ Claim Loss ☐ Use ☐ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report

PRO-FORMA INVOICE

Company Reg No. 200609327M
 GST Reg No. MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
LEOW HONG YEW (LIAO FENGYOU) BLK 303A PUNGGOL CTRL #09-780 Coralinus Singapore 821303	Cust No/Name /MR LEOW HONG YEW (LIAO FENGYOU) Reg No/Reg Date SGV618U / 25/11/2015 Date In/Mileage 14/05/2018/ 44455 Chassis/Package VF730BH2TFJ771672 /FS515N Engine No 10JBHD3014836 Make/Model CIT/C4P 1.6 BLUEHDI EAT6 SEDUCTION Colour/Trim WPP / 8MF
Contact No Mobile: 84557888	



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00073	Cash	29/08/2018/ 15:51	TLT	881 / Jojo Cheng	13399	0

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPAIR REAR BUMPER				✓ 600.00
E PNT98000 RESPRAY REAR BUMPER				✓ 420.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				✓ 30.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				✓ 200.00
Z TEXT EQ TP CLAIM SKE6667E DOA: 07/04/2018 SURVEYOR: MA LKK 14/05/2018				
<i>"Guarantee your warranty, maintain with Cycle & Carriage."</i>				

Parts	0.00	Nett	1,250.00
Labour	1,250.00	7% GST on	87.50
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	1,337.50
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	1,337.50
Total(w/o GST)	1,250.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

CYCLE & CARRIAGE FRANCE PTE LTD

MOTOR VEHICLE CLAIM

OWNER'S SATISFACTION FORM / DISCHARGE VOUCHER

TO : EQ INSURANCE COMPANY LIMITED
5 MAXWELL ROAD
#17-00, TOWER BLOCK, MND Complex,
SINGAPORE 069110

VEHICLE OWNER : LEOW HONG YEW

MOTOR POLICY NO : 2100439700 REGISTRATION NO : SGV618U

VEHICLE MODEL : CITROEN C4 PICASSO 1.6 WIP NO : 13399

ACCIDENT DATE : 07.04.2018 THIRD PARTY : SKE6667E

REPAIRER'S NAME : CYCLE & CARRIAGE FRANCE PTE LTD
209 PANDAN GARDENS
SINGAPORE 609339

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that the payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

OWNER/INSURED SIGNATURE : 

DATE : 17/05/18

TIME : 1423

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S7231469G**

Name: **LEOW HONG YEW (LIAO FENGYOU)**

Birth Date: **30 Aug 1972**

Issue Date: **21 Apr 2003**

10004215788

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S7231469G**

Name: **LEOW HONG YEW (LIAO FENGYOU)**

廖 丰 祐

Race: **CHINESE**

Date of Birth: **30-08-1972** Sex: **M**

Country of Birth: **SINGAPORE**

YOU ARE LICENCED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

VALID DATE: **09 Jun 2008**

Licence No: **S7231469G**

NP 42511

FOR C&C USE ONLY

2004908

Barcode

NRIC No: **S7231469G**

Personal Details: **B+** Date of issue: **19-08-1999**

APT BLK 303A PUNGGOL CENTRAL #09-780
SINGAPORE 821303

NRIC No: **S7231469G** Date: **12/03/2009** Mar: **6101955**

Catherine Chong (LKK Auto)

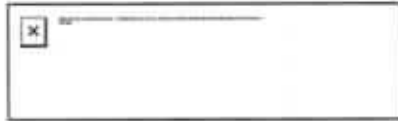
From: Francis Ng <francis.ng@eqinsurance.com.sg>
Sent: Wednesday, 11 April, 2018 5:44 PM
To: assignments
Subject: RE: Pre-Repair Survey /Inspection - Your Ref: SGV618U; EQ Ref: SKE6667E/TO BE ADVISED; Accident on 07-04-2018 involving SKE6667E & SGV618U
Attachments: [Untitled].pdf

Dear Sirs,

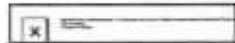
Please arrange PRS as requested by the workshop below.

Please note that our insured has not reported the accident.

Regards,
Francis Ng
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Tay Jian Ye [mailto:jianye.tay@cyclecarriage.com.sg]
Sent: Tuesday, April 10, 2018 6:14 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Subject: RE: Pre-Repair Survey /Inspection - Your Ref: SGV618U; EQ Ref: SKE6667E/TO BE ADVISED; Accident on 07-04-2018 involving SKE6667E & SGV618U
Importance: High

Dear Francis,

I will chose LKK for survey can i have the liability

Best Regards,

Tay Jian Ye
Advisor- Customer Service



CYCLE & CARRIAGE

Exceptional Journeys

From: Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]

Sent: Tuesday, 10 April, 2018 4:02 PM

To: Tay Jian Ye

Subject: Pre-Repair Survey /Inspection - Your Ref: SGV618U; EQ Ref: SKE6667E/TO BE ADVISED; Accident on 07-04-2018 involving SKE6667E & SGV618U

To: Cycle & Carriage Industries Pte Ltd

Dear Jian Ye,

Without Prejudice

We refer to your email below.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors.

If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately by email.

From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]
Sent: Tuesday, April 10, 2018 1:16 PM
To: Janet Tan; Elaine Cheong
Cc: Andre Chow En De; Don Bong Klong Hua; Coco Lu Ting; Edwin Abcede Calna; Yusof Bin Hashim
Subject: FW: TP CLAIM SGV618U AGAIN YOUR INSURE SKE6667E
Importance: High

To Officer In charge,

My client who is driving SGV618U want to claims against SKE6667E which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Best Regards,

Tay Jian Ye
Advisor- Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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Total Control Panel

[Login](#)

To: elaine.cheong@eqinsurance.com.sg [Remove](#) this sender from my allow list
From: jianye.tay@cyclecarriage.com.sg

You received this message because the sender is on your allow list.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and

destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.



Our ref : SGV618U
Your ref: SKE6667E - CC4/EQI1800 6762/m1mb3

Date : 23rd January 2019

Ms Hsiao Tong Chew (Case Handler)
LKK AUTO CONSULTANTS PTE. LTD.
Blk. 51 Paya Ubi Industrial Park
Ubi Avenue 1 #02-25
Singapore 408933

Dear Sir/ Madam,

RE: SUBMISSION OF DOCUMENTS FOR SGV618U – DOA: 07/04/2018

Kindly be informed that our customer, Mr Leow Hong Yew, owner of vehicle registration no. SGV618U (insured with AIG) holds vehicle registration no. SKE6667E which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost	:	\$ 1,337.50	
Loss of Rental	:	\$ 321.00	(\$ 107.00 x 03 days)
GIA Search Fee	:	\$ 2.00	
Total	:	\$ 1,660.50	

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage France Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE FRANCE PTE LTD

MANAGER
SERVICE OPERATIONS - PG

INSPIRED BY YOU



CYCLE & CARRIAGE FRANCE PTE. LIMITED
CITROËN CUSTOMER SERVICE CENTRE

209 PANDAN GARDENS SINGAPORE 609339 - TEL. +65 6568 4555 - FAX +65 6569 1056 - www.citroen.com.sg

INCORPORATED IN SINGAPORE - COMPANY NO. 200609327M - GST REG. NO. M8500111-X

A member of the Jardine Cycle & Carriage Group

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Thursday, 19 April 2018 4:50 PM
To: 'maxphreak@gmail.com'
Cc: Vic (LKKAuto)
Subject: Your Ref: SFE 6667E Our Ref: CC4/EQ18006762/mb3 ACCIDENT INVOLVING SFE 6667E AND SGV 618U ON 07/04/2018

19 APRIL 2018

Your Ref: SFE 6667E
Our Ref: CC4/EQ18006762/mb3

MOHAMMAD AZWIR BIN MOHAMMAD ROSDI

Dear Sir/Madam,

ACCIDENT INVOLVING SFE 6667E AND SGV 618U ON 07/04/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

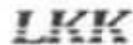
Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

AUTHORIZATION TO ACT

I, Leow Hong Yew ("the third party claimant")
of 207th Pundarik UPL #19 - 180 Lavalinus (v) 821203 (address), owner of
SGV 6184 (vehicle no.) hereby authorize
Cycle & Carriage France Pte Ltd.
("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle no. SGV 6184
that was damaged pursuant to the accident which occurred on 07/4/18
(date) along Junction Between UPP Thomson & Spring Leaf Rd.
(location) involving vehicle no/s SEE 6667E
(*the accident*).

I further authorized the workshop to settle my above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 09 day of April (month) 20 18 (year)



Signed by "the third party claimant"



Signed by "the workshop"

TAX INVOICE

Company Reg No. 30080327M
 GST Reg No. MR-8503111-X

Invoice Name & Address		Owner Name & Vehicle Info	
LEOW HONG YEW (LIAO FENGYOU)		Cust No/Name /LEOW HONG YEW (LIAO FENGYOU)	
BLK 303A PUNGGOL CTRL		Reg No/Reg Date SGV618U / 25/11/2015	
#09-780 Coralinus		Date In/Mileage 14/05/2018/ 44455	
Singapore 821303		Chassis/Package VF73DBHZTFJ771672 /F5515N	
Contact No Mobile: 84557888		Engine No 10JBHD3014836	
		Make/Model CIT/C4P 1.6 BLUEHDI EAT6 SEDUCTION	
		Colour/Trim WPP / BMF	



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00073	Cash	03/01/2019/ 17:50	TLT	881 / Jojo Cheng	13399	73004600

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPAIR REAR BUMPER				600.00
E PNT98000 RESPRAY REAR BUMPER				420.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				30.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				200.00
Z TEXT EQ TP CLAIM SKE6667E DDA: 07/04/2018 SURVEYOR: MA LKK 14/05/2018				
Guarantee your warranty, maintain with Cycle & Carriage.				

Parts	0.00		Nett	1,250.00
Labour	1,250.00	7% GST on	1250.00	87.50
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	1,337.50
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	0.00		Total Due	1,337.50
Total(w/o GST)	1,250.00			

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

LEOW HONG YEW

SINGAPORE

ATTN: ACCOUNTS PAYABLE

INVOICE : AR1805-0261
DATE : 18/05/2018
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201805-0130

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SLG3519Y
Make / Model :
Rental Dates : Rental Billing From 14/05/2018 To 17/05/2018
Period : 3 days
Rental Rate : S\$ 107.00 Per Day (Including GST)
Reference No : SGV618U

300.00

AMOUNT : S\$

THREE HUNDRED TWENTY-ONE DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 300.00
GST 7% : 21.00

TOTAL S\$: 321.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

RENTAL AGREEMENT

201805-0130

Hirer's Name Leow Hong Yew		Date of Birth 30/8/72	Passport/ Nric No. S7231469G	Nationality
Address Blk 303A Punggol Central		Occupation	Driving Licence No. As Above	Date of Expiry Life
# 09-780	Postal Code 82/303	Contact No.	Mobile Phone No. 84557888	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.	

CHECK OUT

CHECK IN

Date 14.5.18	Time 11.55am	Mileage KM	
Date 17.5.18	Time 2.53pm	Mileage KM	Remarks EQ

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability – First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension: One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100 + gst	300.00
DISCOUNT				
GST @ 7%				21.00
TOTAL				321.00
EXTENSION				
Cycle/Tax				
SGV 618u				
DEPOSIT (refundable) \$\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature _____

Joint Hirer's/ Guarantor's Signature

for CHAN'S & GONS ENTERPRISE

VEHICLE NO. SLG35194	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.30PM. SATURDAY 8.30AM TO 12.30PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

Third Party Insurer Enquiry

Our Ref No: GR-18-052594
Date of Request: 09/04/2018

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 09/04/2018
Enquiry By Tay Jian Ye
TP Vehicle No. SKE6667E
Accident Date 07/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKE6667E	EQ Insurance Company Ltd	20/04/2017-25/04/2018	6223 9433

Thank You.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

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Operating Hours: Monday to Friday 9am to 5pm
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TAX INVOICE

Our Ref No: GR-18-052594
Date of Request: 09/04/2018

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 09/04/2018
Enquiry By Tay Jian Ye
TP Vehicle No. SKE6667E
Accident Date 07/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 17/05/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SKE 6667E (Insd Veh)	Your Ref. No. : DMPPHQ17-002415
	SGV 618U (TP Veh)	Our Ref. No. : CC4/EQ118006762/M1pb3q2
Date of Accident	7/4/2018	

Liability	100%	
Final Repair Cost	: \$ 1,337.50	
Loss of Use	: \$	days
Rental (If any)	: \$ 321.00	3 days
Others:	: \$ 2.00	
	: \$	
	1,660.50	
Final Settlement Sum	: \$ 1,660.50	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	CYCLE & CARRIAGE FRANCE PTE.LIMITED	: \$ 1,660.50
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ18006762/M1pb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 17-05-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKE 6667E	Veh. Inspected	SGV 618U
Policy No.	DMPPHQ17-002415	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	FRANCIS	Assign Date	12/04/2018

2. Vehicle Particulars & Condition

Make & Model	CITROEN	c.c	1560
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	VF73DBHZTFJ771672	Colour	WHITE
Odometer	44455	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/55 R17	MICHELIN	7 mm
L/H Front Tyre	215/55 R17	MICHELIN	7 mm
R/H Rear Tyre	215/55 R17	MICHELIN	7 mm
L/H Rear Tyre	215/55 R17	MICHELIN	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	07/04/2018	Inspection Date	14/05/2018
Survey held at	CYCLE & CARRIAGE FRANCE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGV 618U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	SUNDRIES (SN)	NOT NECESSARY	50.00	-
1	REAR BUMPER (SN)	TO REPAIR SEE LABOUR	898.00	-
1	BUMPER BRACKET (SN)	NOT NECESSARY	258.00	-
1	BUMPER SKIRT (SN)	TO REPAIR SEE LABOUR	313.00	-
1	SET BRACKET (SN)	NOT NECESSARY	101.00	-
1	BRACKET (SN)	NOT NECESSARY	143.00	-
1	LOW RR PAN FIX (SN)	NOT NECESSARY	167.00	-
2	SENSOR (SN)	NOT NECESSARY	262.00	-
			2,192.00	-
	<u>LABOUR</u>			
	TO RENEW REAR BUMPER .		1,200.00	600.00
	PAINT WORK SPRAY REAR BUMPER.		840.00	420.00
	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM.		50.00	30.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		200.00	200.00
			2,290.00	1,250.00
	GRAND TOTAL		4,482.00	1,250.00
	RECOMMENDED COST OF REPAIRS			1,250.00

Report Ref No. CC4/EQ18006762/M1pb3q2

MA CHIN FOOK

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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