

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 7 September, 2018 9:19 AM
To: Vic (LKKAUTO); Admin A
Cc: Chong Boon Sen; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau; Olivia Lau (LKKAUTO); Angie Foo; xiaosi.tanss@ssgroup.sg; ivy.limls@ssgroup.sg; ryan.pohlk@ssgroup.sg
Subject: Direct Settlement - Accident Involving PC2124H (OI: SNM18D01867C02/4) and SHB4606X (TP : LKK REF - CC3/CTI18006754/K1hb3)on 09.04.2018
Attachments: TP LOD.pdf; Email to OI dd 170418.pdf

LKK REF - CC3/CTI18006754/K1hb3
CTI REF – SNM18D01867C02/4 (PC2124H)

Dear Vic

We refer to your email of 6 September 2018 pertaining to the above matter.

You may proceed to resolve the property damage claim at \$7,894.73.

We await your payment advice to enable Boon Sen to act accordingly.

Aside to Angie, please follow up on the Section II Excess recovery.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
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From: Vic (LKKAUTO) [mailto:vicaleph@lkkauto.com]
Sent: Thursday, September 06, 2018 6:04 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving PC2124H (OI: SNM18D01867C02/4) and SHB4606X (TP : LKK REF - CC3/CTI18006754/K1hb3)on 09.04.2018

CTI REF – SNM18D01867C02
LKK REF – CC3/CTI18006754/K1hb3

Dear Boon Sen,

ACCIDENT INVOLVING VEHICLES PC 2124H (OI) AND SHB 4606X (TP) ON 09/04/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended to the TP vehicle.

We had spoken to the Insured PIC Mdm Linda and she was informed of the TP claim and liability issues on 17/04/2018 and agreed to settle the matter. A letter was sent out to the Insured to inform about the TP claim and liability. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 13,529.35	\$ 7,040.84
Loss of Rental (\$119.28 x 5.5 days)	\$ 656.04	\$ 596.40 (\$119.28 x 5 days)
Loss of Income (\$80 x 7 days)5.5	\$ 440.00	\$ 250.00 (\$50 x 5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 14,632.88	\$ 7,894.73

Breakdown of days is as follows:

Recommended Days	4 days
Weekends / Downtime	1 day
TOTAL	5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Friday, 13 April 2018 3:16 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving PC2124H (OI : CTI - SNM18D01867C02) and SHB4606X (TP : LKK REF - CC3/CTI18006754/K1hb3)on 09.04.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

Regards,

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6181

Fax: 6224 7175

Email: claimsdept@sg.cntaiping.com

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, 12 April, 2018 5:26 PM

To: Claims Dept of CTI

Cc: Lucas Lee; Chong Boon Sen; Admin A; Vic (LKKAuto)

Subject: Direct Settlement - Accident Involving PC2124H (OI : CTI - TBA) and SHB4606X (TP : LKK REF - CC3/CTI18006754/K1hb3)on 09.04.2018

WITHOUT PREJUDICE

Dear Boon Sen,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 4606X at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupej@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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