

## Vic (LKKAUTO)

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**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <audrey@smrt.com.sg>  
**Sent:** Friday, 12 October, 2018 9:09 AM  
**To:** Thin Thin (LKKAUTO); Admin A; 'claimsdept@sg.cntaiping.com'  
**Cc:** Vivian Lau (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Subject:** URGENT Reminder ! China Taiping - SMRT BUS/04/18/5012/AW - Accident involving SMB3519L and GX9001D on 9 April 2018 along Bukit Batok West Ave 6 before bus stop no. 43371 / Blk 109  
**Attachments:** img-507110830-0001.pdf  
**Importance:** High

SMRT : BUS/04/18/5012/AW  
LKK : CC3/CTI18006753/R1ub3  
China Taiping : GX9001D

Dear Thin Thin (LKK),

LOD had been issued since 7 May 2018.

*We have not heard from LKK or China Taiping for the past 5 months at all.*

Please let us have China Taiping's offer to settle/DV soon. Thanks !

**Audrey Woo** | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140



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From: Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]  
Sent: Monday, 7 May, 2018 8:24 PM  
To: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)  
Cc: Admin A; Thin Thin (LKKAUTO)  
Subject: FW: LOD to China Taiping - SMRT BUS/04/18/5012/AW - Accident involving SMB3519L and GX9001D on 9 April 2018 along Bukit Batok West Ave 6 before bus stop no. 43371 / Blk 109  
Importance: High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/CTI18006753/R1ub3	Thin Thin

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [mailto:audrey@smrt.com.sg]

Sent: Monday, 7 May 2018 11:23 AM

To: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: LOD to China Taiping - SMRT BUS/04/18/5012/AW - Accident involving SMB3519L and GX9001D on 9 April 2018 along Bukit Batok West Ave 6 before bus stop no. 43371 / Blk 109

Importance: High

SMRT : BUS/04/18/5012/AW

China Taiping : GX9001D

Dear Motor Claims Officer,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB3519L. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 2800
Loss of Use ( 2 Days x \$350 Double Decker Bus )	\$700
LTA search fee	\$7
Total	\$ 3507

We enclose the following documents,

- Repair Invoice
- GIA report
- LTA Search
- Accident Scene Photos
- Survey Report and Damaged Bus Photos, to be furnished by LKK (China Taiping's own appointed surveyor).

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140

