

## Vic (LKKAuto)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Monday, 7 May, 2018 8:24 PM  
**To:** audrey@smrt.com.sg  
**Cc:** Admin A; Thin Thin (LKKAuto)  
**Subject:** FW: LOD to China Taiping - SMRT BUS/04/18/5012/AW - Accident involving SMB3519L and GX9001D on 9 April 2018 along Bukit Batok West Ave 6 before bus stop no. 43371 / Blk 109  
**Attachments:** img-507110830-0001.pdf  
**Importance:** High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/CTI18006753/R1ub3	Thin Thin

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [mailto:audrey@smrt.com.sg]  
**Sent:** Monday, 7 May 2018 11:23 AM  
**To:** Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Subject:** LOD to China Taiping - SMRT BUS/04/18/5012/AW - Accident involving SMB3519L and GX9001D on 9 April 2018 along Bukit Batok West Ave 6 before bus stop no. 43371 / Blk 109  
**Importance:** High

**SMRT : BUS/04/18/5012/AW**  
**China Taiping : GX9001D**

Dear Motor Claims Officer,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB3519L. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 2800
Loss of Use ( 2 Days x \$350 Double Decker Bus )	\$700

LTA search fee	\$7
<b>Total</b>	<b>\$ 3507</b>

We enclose the following documents,

- Repair Invoice
- GIA report
- LTA Search
- Accident Scene Photos
- [Survey Report and Damaged Bus Photos, to be furnished by LKK \(China Taiping's own appointed surveyor\).](#)

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to **SMRT BUSES LTD.**

**Audrey Woo** | DID : 6556 3521 | FAX : 6368 7421 | Email : [audrey@smrt.com.sg](mailto:audrey@smrt.com.sg) | Claims  
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140

