

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 5 August, 2019 9:55 AM  
**To:** Claims Dept of CTI  
**Cc:** Chong Boon Sen; Alfred Toh; Admin A; Vic (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Subject:** RE: OUR REF: SNM18D01881C02/1/LKKDS & YR SMB3519L (TP : LKK REF - CC3/CTI18006753/R1hb3 ) on 09.04.2018  
**Attachments:** Email from TP dd 020819.pdf

Dear Alfred,

We refer to the below mandate.

Please be informed that our offer of LOU @ \$250/day was rejected. TP counter proposed for a LOU @ \$350/day or a global sum of **\$3,457.00 (all in) as per attached email.**

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

**Sent:** Friday, 2 August, 2019 2:11 PM

**To:** Vic (LKKAUTO); Admin A

**Cc:** Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAUTO)

**Subject:** RE: OUR REF: SNM18D01881C02/1/LKKDS & YR SMB3519L (TP : LKK REF - CC3/CTI18006753/R1hb3 ) on 09.04.2018

**LKK REF - CC3/CTI18006753/R1hb3**

**CTI REF – SNM18D01881C02/1(cbs)**

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,307.00.

We await your payment advice to enable Boon Sen to act accordingly.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #XX-00 Springleaf Tower Singapore 079909**  
**DID : (65) 6389 6183**  
**FAX: (65) 6224 7478**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG**

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Friday, 2 August, 2019 1:59 PM  
**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM18D01881C02/1/LKKDS & YR SMB3519L (TP : LKK REF - CC3/CTI18006753/R1hb3 ) on 09.04.2018

Dear Boon Sen,

We refer further to our below email.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 17 July, 2019 3:15 PM  
**To:** Chong Boon Sen  
**Cc:** Admin A; Vic (LKKAuto); Claims Dept of CTI; Alfred Toh  
**Subject:** RE: OUR REF: SNM18D01881C02/1/LKKDS & YR SMB3519L (TP : LKK REF - CC3/CTI18006753/R1hb3 ) on 09.04.2018

Dear Boon Sen,

We refer further to our below email.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicapeh@lkkauto.com](mailto:vicapeh@lkkauto.com) | fax: 6741-4108

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**From:** Jia Le (LKK Auto)

**Sent:** Friday, 10 May, 2019 2:02 PM

**To:** Chong Boon Sen

**Cc:** Vic (LKKAuto); Admin A

**Subject:** RE: OUR REF: SNM18D01881C02/1/LKKDS & YR SMB3519L (TP : LKK REF - CC3/CTI18006753/R1ub3 ) on 09.04.2018

Your ref : **SNM18D01881C02**

Our ref : CC3/CTI18006753/R1hb3

Dear Sirs/Madam,

**ACCIDENT INVOLVING GX 9001D(OI) & SMB 3519L(TP) ON 09/04/2018**

We refer to the above matter.

Insured driver entering yellow box and resulted accident. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**SMRT BUSES LTD**" at **\$3,307.00(all-in).**

The summary is as follows: -

|                                      | Amount<br>Claimed | Amount Revised               |
|--------------------------------------|-------------------|------------------------------|
| 1. Cost of Repair (w/GST)            | \$ 4,380.31       | \$ 2,800.00                  |
| 2. Loss of Rental (2days x \$350.00) | \$ 700.00         | \$ 500.00 (2days x \$250.00) |
| 3. LTA/ GIA Search Fee               | \$ 7.00           | \$ 7.00                      |
| Total                                | \$ 5,087.31       | <b><u>\$ 3,307.00</u></b>    |

\*\*02 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

Best Regards,

**Carlhor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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**From:** Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>

**Sent:** Friday, 13 April 2018 5:57 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** OUR REF: SNM18D01881C02/1/LKKDS & YR SMB3519L (TP : LKK REF - CC3/CTI18006753/R1ub3 ) on 09.04.2018

Dear Shu Pei,

We refer to your email of 12<sup>th</sup> April 2018.

We attached our Insured's SAS Report and Assignment Letter for your necessary action.

Please be advised that our Insured is claiming Third Party.

Kindly take note, the claim handler for this case is Chong BoonSen 6389 6171 and do not email to me when seeking instruction or mandate.

Thank you.

Regards,  
Angie Foo  
Executive  
Motor Division  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909  
Co.Reg.No.200208384E  
DID: 6389 6186  
Fax: 6224 7478 /6224 7175  
Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Thursday, 12 April, 2018 5:30 PM

**To:** Claims Dept of CTI

**Cc:** Angie Foo; Chong Boon Sen; Admin A; Thin Thin (LKKAuto)

**Subject:** Direct Settlement - Accident Involving GX9001D (OI : CTI - TBA) and SMB3519L (TP : LKK REF - CC3/CTI18006753/R1ub3 ) on 09.04.2018

**WITHOUT PREJUDICE**

Dear Boon Sen,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SMB 3519L at M/s SMRT Automotive Services Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank You.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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