

Jasper Chua (LKK Auto)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>
Sent: April 27, 2020 5:48 PM
To: Vic (LKKAuto); Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Jasper Chua (LKK Auto)
Subject: RE: China Taiping - SMRT BUS/04/18/5012/AW - Accident involving SMB3519L and GX9001D on 9 April 2018 along Bukit Batok West Ave 6 before bus stop no. 43371 / Blk 109 LKK REF CC3/CTI18006753/R1hb3
Attachments: img-427173852-0001.pdf

WITHOUT PREJUDICE

Dear Vic,

Attached a copy of the duly signed DV as well as ATA for your perusal and necessary action.
Original copies will be forwarded to your office shortly, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency
Direct line +65 6556 3522 | tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, April 22, 2020 2:31 PM
To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Vic (LKKAuto); Jasper Chua (LKK Auto)
Subject: RE: China Taiping - SMRT BUS/04/18/5012/AW - Accident involving SMB3519L and GX9001D on 9 April 2018 along Bukit Batok West Ave 6 before bus stop no. 43371 / Blk 109 LKK REF CC3/CTI18006753/R1hb3

WITHOUT PREJUDICE

Dear Audrey,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we are prepared to improve and increase our offer to a global sum of **\$3,450.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and **forward back the original signed hard copy to us (LKK)** for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:audrey@smrt.com.sg>]

Sent: Friday, 2 August, 2019 3:26 PM

To: Vic (LKKAuto); Admin A; 'claimsdept@sg.cntaiping.com'

Subject: China Taiping - SMRT BUS/04/18/5012/AW - Accident involving SMB3519L and GX9001D on 9 April 2018 along Bukit Batok West Ave 6 before bus stop no. 43371 / Blk 109 LKK REF
CC3/CTI18006753/R1hb3

SMRT : BUS/04/18/5012/AW

LKK : CC3/CTI18006753/R1ub3

China Taiping : GX9001D

Without Prejudice. Save as to Costs.

Dear Vic,

The loss of use of a 12m bus is \$275 per day and \$350 per day for Double decker or 18m Bendy buses. Your offer of \$3300 would render loss of use per day as \$246.50, which is even lower than that of a 12m bus. As SMB3519L is a double decker, we regret that we are unable to accept your offer of \$3300. However for the sole purpose of speedy settlement, we would be willing to close off this case at \$3457.

Please confirm settlement at \$3457 with revised DV.