

Jiale

AUTOWORX HOUSE

176 Sin Ming Drive, #02-01 Sin Ming Autocare Singapore 575721

Email: claims.autoworxhouse@gmail.com

•TEL: 6452 8211 •FAX: 6451 7420

Direct Settlement THIRD PARTY CLAIM

Your ref: SLU 8990 L

Our ref: SJQ 7247 B

LONPAC INSURANCE BHD

Attn: Officer In Charge

(Motor Claim Department)

11/10/2019

Dear Sir,

RE : ACCIDENT INVOLVING SJQ 7247 B & SLU 8990 L ON 10/04/2018.

We have been authorized by TEO MENG TECK KENNETH, the registered owner of vehicle number SJQ 7247 B, which was involved in the above accident and at the material time to make a 3rd party claims against vehicle number SLU 8990 L.

The accident was clearly caused by your insured's negligence. We, therefore seeking compensation from you for our client financial losses as itemized below: -

Repair cost	S\$	5,500.00
Loss of Rental (8 days x \$105 + GST at 7%)	S\$	898.80
Search Fee	S\$	2.00
Total	S\$	6,400.80

We have enclosed copies of relevant documents to support our claims.

Please settle this matter within 7 days.

Your prompt settlement of our claim would be much appreciated.

Do contact us at 64528211 for any clarification.

Thank you.

Yours faithfully,


Autoworx House

To: AUTOWORK HOUSE
SINGAPORE

Letter of Authorisation

RE: ACCIDENT INVOLVING STQ 7247 B & QLV 8990 L
ALONG/AT SLE TOWARDS WOODLANDS BEFORE MANDAI EXIT
ON 10 / 04 / 2018.

1. I/We, Teo Meng Teck Kenneth (NRIC No. Q1535785A),
owner/driver of motor vehicle no. STQ 7247 B, & residing at

respectively in consideration of your workshop AUTOWORK HOUSE
repairing my/our vehicle, I/we hereby authorise you to claim on my/our behalf for the costs of
repair and loss of use. I/We further confirm and authorise you to use my/our name/s to engage the
said service of a solicitor to proceed with negotiation with the defaulting party's insurance
company for payment of the same and in the event negotiation fails, to instruct the solicitor to issue
Summons on my/our behalf and in my/our name/s to claim for the same. Irrespective whether the
claim is successful or not, all legal costs incurred shall be borne by you, provided we rendered our
assistance as per second paragraph stated herein below.

2. I/We understand that by signing this Letter of Authorisation, I/we has/have to render whatever
reasonable assistance to you including signing all relevant Court's document and attendance in
Court to give evidence to enable the claim to succeed. If I/we failed or neglected to do so despite
request from you, you shall be entitled to claim from me/us the repair costs together with legal
costs, other incidental costs and expenses pertaining the issuance of Summons in order to obtain
payment from defaulting party.

3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third
party and/or his insurers on such terms as you deem fit. Upon settlement of my/our claim, you are
authorised to sign any Discharge Voucher or any document to confirm my acceptance of the
settlement as full and final discharge of my/our claim, on my/our behalf. You also have my/our
full authority to collect all compensation monies pertaining to the above-mentioned accident from
insurance company or any other party, directly to your workshop M/s
AUTOWORK HOUSE.

4. In the event the claim is settled or judgment is obtained against the defaulting party, payment after
deducing all costs and disbursements incurred should be drawn in your name or my/our name/s (at
your discretion) and will be forwarded to you.

5. This letter of Authorisation is irrevocable.

Signature: Ue

Name: Teo Meng Teck Kenneth

NRIC NO: Q1535785A

Date this 11 day of APRIL 20 18.



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020535
DATE : 27 NOVEMBER 2019

DISCHARGE VOUCHER

I/We, TEO MENG TECK KENNETH confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SLU 8990L the sum of Singapore Dollar Six Thousand Four Hundred and Cents Eighty Only (\$6,400.80) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJQ 7247B and SLU 8990L on 10 April 2018 along SLE TOWARDS WOODLANDS BEFORE MANDAI EXIT.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ CHONG CHIN FOO AND/OR CHONG SU WEI**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **AUTOWORX HOUSE**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 3/1/2019

.....
Signature of vehicle owner/Date

Kenneth Teo Meng Teck

.....
Name of vehicle owner /Date

AUTOWORX HOUSE

C/O.176 SIN MING DRIVE #02-01 SINGAPORE 575721

TEL: 64528211 FAX: 64517420

Registration No. 5296929B


INVOICE

5375

LONPAC INSURANCE BHD

11/10/2019

QUANTITY	PARTICULARS	AMOUNT (\$)
	<u>RE : SJQ 7247 B / HYUNDAI AVANTE</u>	
	Lump sum repair for the above mentioned vehicle.	5,500.00
	Total	5,500.00





友立旅遊服務私人有限公司

UNIQUE TOURIST SERVICE (PTE) LTD

1, Rochor Road, #02-574,
Rochor Centre Singapore 180001
Tel: 6292 7656 Fax: (65) 6293 9720
E-mail: unigtour@singnet.com.sg
STB LIC TA/00076

Co. Reg. No.: 197401067R
GST Reg. No.: M2-0019671-6

Mr Teo Meng Teck, Kenneth
Blk 670 Woodlands Drive 71
#04-33
Singapore 730670



20, Sin Ming Lane,
#08-51, Midview City
Singapore 573968
Tel: 6292 7656

TAX INVOICE

NO. **WP2017360**

20.04.2018

Singapore, _____ 20

DATE	PARTICULARS	Q	\$	cts
	Rental of one unit Toyota Corolla Altis 1.6 Auto Registration no. SJE 8110 T self driven as from 11.04.2018 to 19.04.2018.			
	8 days at \$105.00 per day		\$	840.00
			\$	840.00
	Add GST at 7%		\$	58.80
	Amount Due		\$	898.80
	(SIN DOLLARS: EIGHT HUNDRED NINETY EIGHT AND EIGHTY CENTS ONLY)			
	Standard Rated Supplies:\$		840.00	
	Total Amount of GST:\$		58.80	

AUTHORISED SIGNATURE



UNIQUE TOURIST SERVICE (PTE) LTD.

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968

TEL: 6292 7656 EMAIL: unigtour@singnet.com.sg

COMPANY REG NO: 197401067R

GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

RA No. 21295

VEHICLE NO: SJE 8110T

MAKE/MODEL TOYOTA COROLLA ALTIS

NAME OF HIRER MIR TED MENG TECK KENNETH
ADDRESS ELL 670, WOODLANDS DRIVE 71
#04-33
SINGAPORE 730630
OFFICE TEL _____ RES TEL _____ HP 97468002
NAMED DRIVER MIR TED MENG TECK KENNETH
OCCUPATION _____ NATIONALITY S'POREAN
PASSPORT / NRIC S1535785A DATE OF BIRTH 6/12/62
DRIVING LIC NO S1535785A
PLACE OF ISSUE S'PORE DATE PASS/EXPIRY 4/8/94

ADDITIONAL NAMED DRIVER _____

ADDRESS _____

SINGAPORE _____

OFFICE TEL _____ RES TEL _____ HP _____

OCCUPATION _____ NATIONALITY _____

PASSPORT / NRIC _____ DATE OF BIRTH _____

DRIVING LIC NO _____

PLACE OF ISSUE _____ DATE PASS/EXPIRY _____

BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS

A. COLLISION DAMAGE WAIVER (CDW) AT \$ _____ PER DAY / WEEK / MONTH "X"

B. SURCHARGE OF \$ _____ FOR USE IN MALAYSIA FROM

_____ TO _____ "X"

* THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY.

COMPULSORY EXCESS, DOLLAR \$1200/-

NOTE:

HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS.

YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS

PRINTED OVERLEAF.

FOR SINGAPORE DRIVE ONLY

DATE: 11/4/18

SIGNATURE OF HIRER Ue

DATE OUT 11/4/18 TIME OUT 1700
PETROL OUT E 1/4 1/2 3/4 F
DATE IN 17/4/18 TIME IN 1423 HRS
PETROL IN E 1/4 1/2 3/4 F
RENTAL RATES: \$ _____ C _____
MONTHLY @ \$ _____
WEEKLY @ \$ _____
DAILY 8 @ \$ 105/- 840.00
C.D.W. FEE _____
PETROL CONSUMPTION _____
DELIVERY CHARGE _____
COLLECTION CHARGE _____
SUB-TOTAL _____
GST @ 7% 58.80
RENTAL DEPOSIT _____
TOTAL: 898.80

DEPOSIT REFUND _____

PAYMENT BY: BILL CO / CREDIT CARD / CASH

ATTENDED BY: [Signature]

OF UNIQUE TOURIST SERVICE (PTE) LTD

DECLARATION

I HEREBY DECLARE THAT NO MOTOR ACCIDENT HAD OCCURRED DURING MY HIRE OF YOUR MOTOR VEHICLE AS STATED IN THE ABOVE MENTIONED SCHEDULE * OR TO ANY SUBSTITUTED VEHICLE AS STATED IN THE MEMORANDUM DATED _____

REPLACEMENT VEHICLE NO:

1. _____ ON _____ TIME _____

2. _____ ON _____ TIME _____

3. _____ ON _____ TIME _____

DATE: 11/4/18

SIGNATURE OF HIRER Ue



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-054800

Date of Request: 11/04/2018

Your Ref No: Online Purchase

Supreme Auto Service Pte Ltd
176 Sin Ming Drive #02-01
Sin Ming Autocare
Singapore 575721

Dear Sir/Madam,

Enquiry Date 11/04/2018
Enquiry By Bee Gaik Har
TP Vehicle No. SLU8990L
Accident Date 10/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLU8990L	Lonpac Insurance Bhd	22/11/2017-20/12/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-054800
Date of Request: 11/04/2018

Your Ref No: Online Purchase

Supreme Auto Service Pte Ltd
176 Sin Ming Drive #02-01
Sin Ming Autocare
Singapore 575721

Dear Sir/Madam,

Enquiry Date: 11/04/2018
Enquiry By: Bee Galk Har
TP Vehicle No: SLU8990L
Accident Date: 10/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 13 December 2019 2:17 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VP050/20535 SJQ7247B & SJQ8990L Involving accident at Seletar Expressway towards Woodlands Mandai Exit on 10/04/2018 @ 00:00 hrs ***LKK REF:CC4/LPC18006752/Kdb3 [External Confidential]
Attachments: RE: SJQ7247B TP LONPAC LKK - GIA E-file ***LKK REF:CC4/LPC18006752/Kdb3 - SIGNATURE DIFFERENT; Re: SJQ7247B TP LONPAC LKK - GIA E-file ***LKK REF:CC4/LPC18006752/Kdb3 - SIGNATURE DIFFERENT

Dear Gerald,

Since the signature of DV is different with the Authorization to Act but third party repairer confirmed the DV was signed by owner himself. Therefore, we will proceed to close and submit the bill to you soon.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Thursday, 12 December 2019 4:37 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: FW: Our Ref: 17/18/18/VP050/20535 SJQ7247B & SJQ8990L Involving accident at Seletar Expressway towards Woodlands Mandai Exit on 10/04/2018 @ 00:00 hrs ***LKK REF:CC4/LPC18006752/Kdb3 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Please close your file and submit your bill.

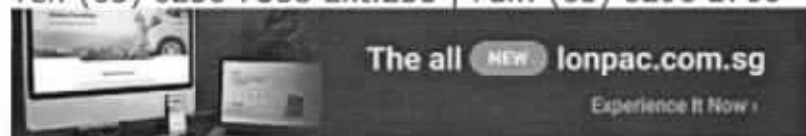
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: GERALD POH WEE BIN

Sent: Wednesday, 27 November 2019 8:49 am

To: 'Jia Le (LKK Auto)'

Cc: MT_Claim_SG

Subject: RE: Our Ref: 17/18/18/VP050/20535 SJQ7247B & SJQ8990L Involving accident at Seletar Expressway towards Woodlands Mandai Exit on 10/04/2018 @ 00:00 hrs ***LKK REF:CC4/LPC18006752/Kdb3 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

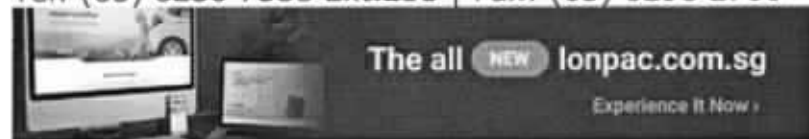
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Friday, 22 November 2019 5:51 pm

To: MT_Claim_SG

Cc: ONG LI LI; GERALD POH WEE BIN

Subject: RE: Our Ref: 17/18/18/VP050/20535 RE: SJQ7247B & SJQ8990L Involving accident at Seletar Expressway towards Woodlands Mandai Exit on 10/04/2018 @ 00:00 hrs ***LKK REF:CC4/LPC18006752/Kdb3

Lonpac Ref: **17/18/18/VP05/020535**

LKK Ref: CC4/LPC18006752/Kdb3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 13/04/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 4 vehicles whereby our insured was the 3rd vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to third party repairer, "AUTOWORX HOUSE" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 14,217.84	\$ 5,500.00
2. Loss of Rental (8days x \$105) (w/GST)	\$ 898.80	\$ 898.80 (8days x \$105) (w/GST)

3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 15,118.64	\$ 6,400.80

**14days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 13 April 2018 4:05 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP050/20535 RE: SJQ7247B & SJQ8990L Involving accident at Seletar Expressway towards Woodlands Mandai Exit on 10/04/2018 @ 00:00 hrs ***LKK REF:CC4/LPC18006752/Kwb3

Dear Shu Pei,

Attached insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 13 April, 2018 1:45 PM

To: ONG LI LI; GERALD POH WEE BIN

Cc: Admin A; MT_Claim_SG; Vivian Lau (LKKAuto)

Subject: RE: Our Ref: 17/18/18/VP050/20535 RE: SJQ7247B & SJQ8990L Involving accident at Seletar Expressway towards Woodlands Mandai Exit on 10/04/2018 @ 00:00 hrs ***LKK REF:CC4/LPC18006752/Kwb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJQ 7247B at M/s Autoworx House.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair

- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 12 April 2018 10:17 AM

To: 'ONG LI LI' <long@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP050/20535 RE: SJQ7247B & SJQ8990L Involving accident at Seletar Expressway towards Woodlands Mandai Exit on 10/04/2018 @ 00:00 hrs

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Thursday, 12 April, 2018 9:55 AM

To: admin@supreme.sg; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: 'Dylan Chew' <autoworxhouse@hotmail.com>

Subject: Our Ref: 17/18/18/VP050/20535 RE: SJQ7247B & SJQ8990L Involving accident at Seletar Expressway towards Woodlands Mandai Exit on 10/04/2018 @ 00:00 hrs

Without Prejudice

Dear Amanda

Thank you for your email. We are appointing LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Dear Catherine (LKK)

fya

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: admin@supreme.sg [mailto:admin@supreme.sg]

Sent: Wednesday, 11 April, 2018 5:41 PM

To: MT_Claim_SG

Cc: 'Dylan Chew'

Subject: SJQ7247B & SJQ8990L Involving accident at Seletar Expressway towards Woodlands Mandai Exit on 10/04/2018 @ 00:00 hrs

Dear Sirs,

Attached our request for Pre- repair Inspection.

Our Client GIA e-filed accident report will be forward to you once we get hold a copy of it.

Thank you.

Best regards,
Amanda Bee
Supreme Auto Service Pte Ltd
No.176 Sin Ming Drive
#02-01 Singapore 575721
Tel: 64528211
Fax: 64517423