

Surveyor:

DOI:

## ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT YES NO ; TP GIA REPORT YES / NO

Insured Liability: % Final ? Yes / No

6BE 3465Y



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

6BE3465Y X. CHA5974 G X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

15/7/19

File pass to typist type report

23/7/19

Set mandate via merimen

III reject TP claim. Base on o2d video.  
TP make a illegal U turn.

12/9/19

Email to workshop reject claim.

Viktor  
12/6/19

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No. : Nil

Repair Cost:

S\$ 2086.20

Loss of Rental (LOR):

S\$

( days)

Loss of Use (LOU):

S\$

600 (500 x 6 days)

Loss of Income (LOI):

S\$

( \$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Pick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g Tow/ Independent)

Legal Cost

S\$

Total:

S\$ 2686.50

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N/A)

S\$

Name 2:

Payee 3: (Strike if N/A)

S\$

Name 3:

CORRECT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Regula  
\$250.00

(08/11/13) wef

ASS. REC. BY: Tan JiaREF: III

## ASSIGNMENT

From: \_\_\_\_\_ Date: 23/7/18

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GBE 3465Yat Workshop m/s Sin Sheng Engineeringof 3 Tech Park Crescent

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 30 % 3 Val.: Yes or NoCA / REV / REP. / 24 HRS up

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: GBE 3465Y Yr Regn: 2015, Nov

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Dyna c.c. 2402Colour: Red A/C: Insured / Std / NI / NASp. Reading: 108220 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: STFA135480K205279

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195 R15R: 155 R12

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mmL/Bal. 6 mm

D.O.A. \_\_\_\_\_

Survey held at Sin Sheng

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Roof/Top or

Frt O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal. 6/6 mmL/Bal. 6/6 mmD.O.I. 25/9/18 P1630

Date / Time Action / Instruction

15/7/19 Confirm US \$1950.00 with 4 working days(201-11) 237-60  
55%

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS \$ \_\_\_\_\_

Photos

Others

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I.: (\$ \_\_\_\_\_)

# SIN SHENG ENGINEERING SERVICES

3 TECH PARK CRESCENT

SINGAPORE 638129

Tel No. : 6863-9595 Fax No. : 6863-6477

E-Mail : sinsheng1981@gmail.com

Buss. Reg. No. : 312029/00D

GOLDBELL LEASING PTE LTD

59 SENOKO ROAD

SINGAPORE 758123

Attention : Motor Claim Department

Contact : 6861 0007 Fax No. : 6753 7780

Estimate : ES002538

Date : 20/07/2018

Vehicle Num. : GBE3465Y

Make/Model : TOYOTA DYNA-2015

Chassis/Eng# : JTFAT35Y80K205279/1KD2563430

Accident Date : 07/04/2018

Claim No. :

Reference : SHA5974G

Policy No. : 29004183

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :				
1.	1	FRONT BUMPER		710.70 <i>bl</i>
2.	1	HEADLAMP		978.50 <i>cut</i>
3.	1	HEADLAMP BEZEL		65.80 <i>x Nu</i>
4.	1	STEP GARNISH, RHS		295.20 <i>cut</i>
5.	1	FRONT DOOR, RHS		1,749.00 <i>Rp</i>
List Total S\$ :				3,799.20
25.00% Discount S\$ :				949.80
				2,849.40
NETT ITEMS :				
1.	1	COMPANY REGISTRATION STICKER		20.00 <i>cut</i>
Nett Total S\$ :				20.00
10.00% Discount S\$ :				2.00
				18.00
LABOUR :				
TO PANEL BEAT/REPAIR RH BODY				650.00 <i>450</i>
TO DISMANTLE/REPLACE ABOVEMENTIONED PARTS				

CONTINUE / ...

# SIN SHENG ENGINEERING SERVICES

3 TECH PARK CRESCENT

SINGAPORE 638129

Tel No. : 6863-9595 Fax No. : 6863-6477

E-Mail : sinsheng1981@gmail.com

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GOLDBELL LEASING PTE LTD

59 SENOKO ROAD

SINGAPORE 758123

Attention : Motor Claim Department

Contact : 6861 0007 Fax No. : 6753 7780

Estimate : ES002538

Date : 20/07/2018

Vehicle Num. : GBE3465Y

Make/Model : TOYOTA DYNA-2015

Chassis/Eng# : JTFAT35Y80K205279/1KD2563430

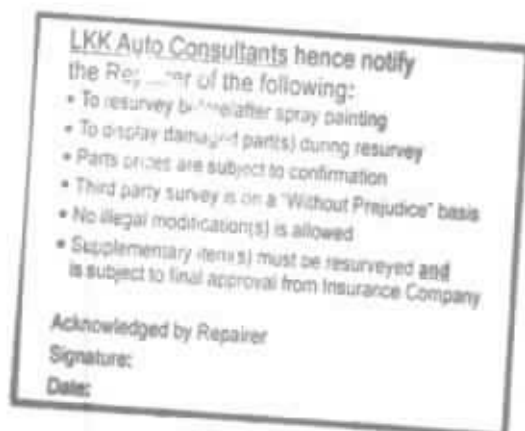
Accident Date : 07/04/2018

Claim No. :

Reference : SHA5974G

Policy No. : 29004183

S/N	Quantity	Particular	Unit Price	Amount S\$
		SPRAY PAINTING		650.00 <sup>450</sup>
		TO APPLY NEW LOGO		120.00 <sup>80</sup>
		LOSS OF USE : 5 DAYS @ \$ 120/DAY		
		Labour Total S\$ :		1,420.00



Tan Jiah 97445344  
WP  
23/7/18 @ 1630  
7 days  
sun @ (Mentor.com)

Total S\$ : 4,287.40

SIN SHENG ENGINEERING SERVICES



新盛机械工程服务

**SIN SHENG ENGINEERING SERVICES**

REGISTRATION NO : 312029/00D

No 3, Tech Park Crescent, Tuas Tech Park, Singapore 638129

Tel : 6863 9595 Fax : 6863 6477 Email : sinsheng1981@gmail.com

28-Aug-18

LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1, #02-25  
Paya Ubi Industrial Park  
Singapore 408933

Fax: 6741 4108

Tel: 6256 3561

Our ref: SSES/L2018/0267

Your ref: SHA5974G

Attn: Ms Joy

Dear Sir,

**VEHICLE: GBE3465Y (DoA: 07/04/2018)**

We refer to the above and append herewith our costings for your perusal: -

Final Repair Bill	:	2,086.50
Loss of Use: 6 days @ S\$ 120/day (including 2 day for PR1)	:	720.00
Survey Fee	:	N/A
Third Party Vehicle Insurance Search Fee	:	N/A
Total	:	<u><u>2,806.50</u></u>

Thank You

Yours faithfully

**Susan Tan**  
**OPERATIONS EXECUTIVE**

Encl

Your Insured's vehicle : SHA5974G

Our customer's vehicle : GBE3465Y

Date : 11/04/2018

## INDIA INT'L INS PTE LTD

Dear Sirs,

**DATE OF ACCIDENT : 07 APR 2018**

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION/SURVEY & SEEK ATTENTION**

We have been appointed by Goldbell Leasing Pte Ltd repair their vehicle no. GBE3465Y

Please be informed that the said vehicle can be inspected at :

Workshop : Sin Sheng Engineering Services

Address : 3 Tech Park Crescent, Tuas Tech Park, Singapore 638129

Contact : Ms Susan / Ms Cheryl Yuan

Tel / Fax : 6863 9595 / 6863 6477

Pursuant to ePractice Direction No 2 of 2011, we hereby give you notice to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday failing which we will commence repairs thereafter without any further notice or reference to you. Kindly acknowledge upon inspection in the acknowledgement box below, Alternatively kindly inform us in writing if you are waiving your rights to an inspection of our customer's vehicle.

*NB. Any settlement of offer is on the express condition that this settlement is in respect of our client's claim for property-related damage only and shall not preclude client's driver/passanger from claiming injury-related damage arising from this accident.*

Your sincerely,

*Susan*

### Acknowledgement

This is to confirm that I ..... <i>Tan Jiah</i> ..... \[Full Name of Surveyor]	
of ..... <i>LKR</i> ..... \[Surveyor's Company]	
have completed the pre-repair inspection on ..... <i>24/7/18</i> ..... \[Date if Inspection]	
at ..... <i>1630</i> ..... \[Time of Inspection]	
<i>[Signature]</i> Signature of Appointed Surveyor	<i>Susan</i> Witnessed By:
Company Stamp	Date

### Waiver

We waive our rights to an inspection/survey of the above vehicle.	
Signature _____	
Name :	
Date :	

# SIN SHENG ENGINEERING SERVICES

3 TECH PARK CRESCENT

SINGAPORE 638129

Tel No. : 6863-9595 Fax No. : 6863-6477

E-Mail : sinsheng1981@gmail.com

Buss. Reg. No. : 312029/00D

GOLDBELL LEASING PTE LTD

59 SENOKO ROAD

SINGAPORE 758123

Attention : Motor Claim Department

Contact : 6861 0007 Fax No. : 6753 7780

Estimate : ES002538

Date : 20/07/2018

Vehicle Num. : GBE3465Y

Make/Model : TOYOTA DYNA-2015

Chassis/Eng# : JTFAT35Y80K205279/1KD2563430

Accident Date : 07/04/2018

Claim No. :

Reference : SHA5974G

Policy No. : 29004183

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :				
1.	1	FRONT BUMPER		710.70 <i>bl</i>
2.	1	HEADLAMP		978.50 <i>bl</i>
3.	1	HEADLAMP BEZEL		65.80 <i>X</i>
4.	1	STEP GARNISH, RHS		295.20 <i>inf</i>
5.	1	FRONT DOOR, RHS		1,749.00 <i>Rp</i>
List Total S\$ :				3,799.20
25.00% Discount S\$ :				949.80
				2,849.40
NETT ITEMS :				
1.	1	COMPANY REGISTRATION STICKER		20.00 <i>at</i>
Nett Total S\$ :				20.00
10.00% Discount S\$ :				2.00
				18.00
LABOUR :				
TO PANEL BEAT/REPAIR RH BODY				450
TO DISMANTLE/REPLACE ABOVEMENTIONED PARTS				650.00

CONTINUE / ...

# SIN SHENG ENGINEERING SERVICES

3 TECH PARK CRESCENT

SINGAPORE 638129

Tel No. : 6863-9595 Fax No. : 6863-6477

E-Mail : sinsheng1981@gmail.com

Buss. Reg. No. : 312029/00D

Estimate : ES002538

GOLDBELL LEASING PTE LTD

59 SENOKO ROAD

SINGAPORE 758123

Attention : Motor Claim Department

Contact : 6861 0007 Fax No. : 6753 7780

Date : 20/07/2018

Vehicle Num. : GBE3465Y

Make/Model : TOYOTA DYNA-2015

Chassis/Eng# : JTFAT35Y80K205279/1KD2563430

Accident Date : 07/04/2018

Claim No. :

Reference : SHA5974G

Policy No. : 29004183

S/N	Quantity	Particular	Unit Price	Amount SS
-----	----------	------------	------------	-----------

SPRAY PAINTING

650.00

TO APPLY NEW LOGO

120.00

LOSS OF USE : 5 DAYS @ \$ 120/DAY

Labour Total SS :

1,420.00

Tan Jiah 92443344  
- WP  
23/7/18 @ 1630  
4 days

Lump Sum \$1950/2

Total SS : 4,287.40

=====



SIN SHENG ENGINEERING SERVICES



**AUTHORIZATION TO ACT**

I, GOLDBELL LEASING PTE LTD ("The Third Party Claimant") of  
NO 59, SENOKO ROAD, SINGAPORE 758123 (address),  
being the owner of GBE3465Y (vehicle no.) hereby authorize  
SIN SHENG ENGINEERING SERVICES ("the workshop") to act for me  
with respect to my claim for repair cost and / or rental and / or loss of use ("claim") for my  
vehicle bearing registration no. GBE3465Y that was damaged pursuant to the accident  
which occurred on 07/04/2018 along Segar Road  
involving vehicle's GBE3465Y / SHA5974G ("the  
accident")

I further authorize the workshop to settle my above mentioned claim in a manner they deem  
fit and the workshop is further authorized to receive payment further to settlement of my  
claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability in so far as the driver/owner/insurers of  
the other vehicle is concerned.

Dated this 23 day of AUG (month) 2018 (year)


Signed by "the Third Party claimant"



Signed by "the workshop"

# SIN SHENG ENGINEERING SERVICES

3 TECH PARK CRESCENT

SINGAPORE 638129

Tel No. : 6863-9595 Fax No. : 6863-6477

E-Mail : sinsheng1981@gmail.com

Buss. Reg. No. : 312029/00D

GOLDBELL LEASING PTE LTD

59 SENOKO ROAD

SINGAPORE 758123

Attention : Motor Claim Department

Contact : 6861 0007 Fax No. : 6753 7780

Tax Invoice : TI002538

Date : 28/08/2018

Vehicle Num. : GBE3465Y

Make/Model : TOYOTA DYNA-2015

Chassis/Eng# : JTFAT35Y80K205279/1KD2563430

Accident Date : 07/04/2018

Claim No. :

Reference : SHA5974G

Policy No. : 29004183

Amount S\$

ACCIDENT LUMP SUM REPAIR

1,950.00



SIN SHENG ENGINEERING SERVICES

M9-0010014-J

Total S\$ : 1,950.00  
GST @ 7% S\$ : 136.50  
Amount Due S\$ : 2,086.50

=====

## View Received Message

This mail is associated with :

**\*GBE3465Y (MCT18040168)  
[SHA5974G]**

TP  
GOLDBELL LEASING PTE LTD  
Apr 7 2018 1:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Sin Sheng Engineering Services

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on **25/07/2019 10:01 AM**.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Maintained - GBE3465Y - Claim Handler: Pooi Chin Han Daniel

Maintained: Please note that TP cannot turn from that point. It was an illegal U turn. We deny TP claim

### DOCUMENTS SUMMARY

There are no documents.

**Catherine Chong (LKK Auto)**

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Thursday, 12 April, 2018 9:15 AM  
**To:** sinsheng engineeringservices; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Natalie Lee  
**Subject:** RE: Accident Involving GBE3465Y with SHA5974G on 07/04/2018  
**Attachments:** GBE3465Y\_PRI.PDF; SAS GBE3465Y.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle GBE3465Y and let us have your report urgently.

This claim will be handled by Ms Natalie.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**  
Motor Claims Dept.  
**India International Insurance Pte Ltd**  
64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

12042018 @ 10:03am  
Susan veh not in

**From:** sinsheng engineeringservices [mailto:sinsheng1981@gmail.com]  
**Sent:** 11 April, 2018 5:32 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Re: Accident Involving GBE3465Y with SHA5974G on 07/04/2018

Dear Sir/Madam,

We are selected LKK

*Thank You*  
*Regards*

*Susan*  
*Sin Sheng Engineering Services*  
*3 Tech Park Crescent*  
*Tuas Tech Park*  
*Singapore 638129*  
*Tel: 6863 9595*  
*Fax: 6863 6477*

On 11 April 2018 at 17:23, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

**From:** sinsheng engineerservices [mailto:[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)]

**Sent:** 11 April, 2018 4:10 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Accident Involving GBE3465Y with SHA5974G on 07/04/2018

Dear Officer Incharge,

We are repairer of motor vehicle GBE3465Y. Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 norminated surveyors to conduct the Single-Joint Inspection.

Kindly assist to revert the liability issue or offer if direct settlement is in order

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby

notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

**Vivian Lau (LKKAuto)**

---

**From:** Vivian Lau (LKKAuto)  
**Sent:** Thursday, 12 September, 2019 9:48 AM  
**To:** sinsheng engineeringservices  
**Cc:** Admin A  
**Subject:** RE: Accident Involving GBE3465Y with SHA5974G on 07/04/2018  
**Attachments:** Video - Accident.MP4

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/Madam,

**Accident Involving GBE3465Y with SHA5974G on 07/04/2018**

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on our Insured's video, your client cannot turn from that point. It was an illegal U turn

We attached herewith our insured's CCTV video Footage for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** sinsheng engineeringservices [mailto:sinsheng1981@gmail.com]

**Sent:** Wednesday, 21 August, 2019 11:32 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>



Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident Involving GBE3465Y with SHA5974G on 07/04/2018

Hi Ms Vivian,

8TH REMINDER.

Please have your offer @ ASAP

**\*\* KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT \*\***

Thank You

Regards

**Susan**

*Sin Sheng Engineering Services*

*No 8 Tuas Ave 18*

*Singapore 638892*

*(Level 3 Office)*

*(Level 5 Workshop)*

*Tel: 6863 9595*

*Fax: 6863 6477*

On Thu, 25 Jul 2019 at 13:56, Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Susan,

We refer to the email below.

We are pending our principal mandate approval.

We will get back to you for an update/offer in due course.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** sinsheng engineeringservices [mailto:[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)]

**Sent:** Thursday, 25 July, 2019 1:12 PM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident Involving GBE3465Y with SHA5974G on 07/04/2018

Hi Ms Joy,

**7TH REMINDER.**

Please assist to revert us with the liability issue/offer if direct settlement is in order.

**\*\* KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT \*\***

*Thank You  
Regards*

**Susan**  
*Sin Sheng Engineering Services  
No 8 Tuas Ave 18*

*Singapore 638892*

*(Level 3\_Office)*

*(Level 5\_Workshop)*

*Tel: 6863 9595  
Fax: 6863 6477*

On Mon, 15 Jul 2019 at 13:56, Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

***SAVE AS TO COSTS***

Dear Susan,

We refer to the email below.

Kindly be informed that we are in the midst of preparing our report to seek mandate approval(quantum) from our principal.

We will expedite and will get back to you for an update.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** sinsheng engineerservices [mailto:[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)]

**Sent:** Monday, 15 July, 2019 11:20 AM

**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident Involving GBE3465Y with SHA5974G on 07/04/2018

Hi Ms Joy,

**6TH REMINDER.**

Please assist to revert us with the liability issue/offer if direct settlement is in order.

**\*\* KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT \*\***

*Thank You*

*Regards*

**Susan**

*Sin Sheng Engineering Services*

*No 8 Tuas Ave 18*

*Singapore 638892*

*(Level 3\_Office)*

*(Level 5\_Workshop)*

*Tel: 6863 9595*

*Fax: 6863 6477*

On Mon, 29 Apr 2019 at 12:59, sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Ms Joy,

**5TH REMINDER.**

Please assist to revert us with the OFFER.

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

On Fri, 22 Mar 2019 at 15:01, sinsheng engineering services <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Ms Joy,

We refer to the above.  
Despite several reminder,  
unfortunately we still had yet  
to received any  
response from your end. We  
have no choice and to close  
the file on our end and will  
pass back the case to our  
client, any action taken by  
our client are not related to  
us.

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

On Fri, 21 Dec 2018 at 14:21, sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Ms Joy,

## **FINAL REMINDER**

We refer to the above.  
Despite several reminder, we  
had yet to received any  
response.

We could appreciate if can  
get your response end of  
28/12/2018, failing which we  
have no choice and to close  
the file on our end.

And will pass back the case  
to our client, any action  
taken by our client are not  
related to us.

*Thank You*  
*Regards*

*Susan*  
*Sin Sheng Engineering Services*  
*3 Tech Park Crescent*  
*Tuas Tech Park*  
*Singapore 638129*  
*Tel: 6863 9595*  
*Fax: 6863 6477*

On Mon, 12 Nov 2018 at 10:30, sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Ms Joy,

## **2ND REMINDER**

Please assist to revert us with the liability issue/offer if direct settlement is in order.

*Thank You*

*Regards*

*Susan*

*Sin Sheng Engineering Services*

*3 Tech Park Crescent*

*Tuas Tech Park*

*Singapore 638129*

*Tel: 6863 9595*

*Fax: 6863 6477*

On Mon, 15 Oct 2018 at 15:06, sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Ms Joy,

## **REMINDER**

Please assist to revert us with the liability issue/offer if direct settlement is in order.

*Thank You*

*Regards*

*Susan*

*Sin Sheng Engineering Services*



3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477

On Tue, 28 Aug 2018 at 16:42, sinsheng engineering services <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Ms Joy,

Attached LOC document and ATA for your attention please.

Kindly assist to revert us with the liability issue/offer if direct settlement is in order.

Thank You  
Regards

Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477

On 28 August 2018 at 16:35, sinsheng engineering services <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Ms Joy,

We are agreed.

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

On 28 August 2018 at 16:15, Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)> wrote:

Hi Taufikh,

Kindly respond to the e-mails for finalization.

WITHOUT PREJUDICE

Dear Susan,

We apologize for the inconvenience caused.

Kindly calculate and confirm cost of repairs as follows:

- 1) Parts : \$ 1,488.30
  - 2) Nett l : \$ 18.00
  - 3) Labour : \$ 980.00
- : \$2,486.30

Our total is at lump sum \$1,950.00 and 4 days for repair.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** sinsheng engineerservices [mailto:[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)]

**Sent:** Tuesday, 28 August 2018 3:12 PM

**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Re: Accident Involving GBE3465Y with SHA5974G on 07/04/2018

Dear All,

## FINAL REMINDER

The SJE for the above mentioned vehicle was conducted by AXA's appointed surveyor, Mr Taufikh on 19/07/2018. The estimate was also given to him on the day of survey. Despite several reminders, we have not received the finalized amount for the repairs.

With reference to the MCF Briefing on the Code of Practice, 5.4, Insurers and repairers to finalize the repair quantum within **2 weeks** upon repair of vehicle.

Kindly assist to revert with the finalized amount by **01/09/2018**, failing which we have no choice but to forward the claim to our Solicitors. Trust that this will not be necessary.

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

On 16 August 2018 at 12:07, sinsheng engineering services <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Mr Taufikh,

**2rd REMINDER.**

Please have your finalized.

*Thank You*  
*Regards*

*Susan*  
*Sin Sheng Engineering Services*  
*3 Tech Park Crescent*  
*Tuas Tech Park*  
*Singapore 638129*  
*Tel: 6863 9595*  
*Fax: 6863 6477*

On 26 July 2018 at 13:34, sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Mr Taufikh,

Please find attached and have your finalized please.

*Thank You*  
*Regards*

*Susan*  
*Sin Sheng Engineering Services*  
*3 Tech Park Crescent*  
*Tuas Tech Park*  
*Singapore 638129*  
*Tel: 6863 9595*  
*Fax: 6863 6477*

On 28 June 2018 at 16:02, Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Susan,

We are pending instruction from M/s III.

Attached statement for your reference.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---

**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 28 June 2018 10:29 AM

**To:** 'sinsheng engineerservices' <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Accident Involving GBE3465Y with SHA5974G on 07/04/2018

Dear Susan,

Thank you for your email.

Dear Joy,

Kindly assist. Our Ref: CC4/III18006750/ja3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** sinsheng engineerservices [<mailto:sinsheng1981@gmail.com>]  
**Sent:** Thursday, 28 June, 2018 10:27 AM  
**To:** [sur@lkkauto.com](mailto:sur@lkkauto.com); Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Natalie Lee <[natalie@iii.com.sg](mailto:natalie@iii.com.sg)>  
**Subject:** Re: Accident Involving GBE3465Y with SHA5974G on 07/04/2018

Dear Sir/Madam,

Please assist to revert us with the liability issue.

Please provide us for your insurer's report and video (if any).

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129*

Tel: 6863 9595  
Fax: 6863 6477

On 12 April 2018 at 09:15, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

Please conduct a survey on TP vehicle GBE3465Y and let us have your report urgently.

This claim will be handled by Ms Natalie.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

**From:** sinsheng engineerservices [mailto:[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)]

**Sent:** 11 April, 2018 5:32 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Re: Accident Involving GBE3465Y with SHA5974G on 07/04/2018

Dear Sir/Madam,



We are selected LKK

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

On 11 April 2018 at 17:23, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**  
Motor Claims Dept.  
**India International Insurance Pte Ltd**  
64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** sinsheng engineerservices [mailto:sinsheng1981@gmail.com]  
**Sent:** 11 April, 2018 4:10 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Accident Involving GBE3465Y with SHA5974G on 07/04/2018

Dear Officer Incharge,

We are repairer of motor vehicle GBE3465Y . Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 nominated surveyors to conduct the Single-Joint Inspection.

Kindly assist to revert the liability issue or offer if direct settlement is in order

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Apr 2018 <a href="#">Edit Reg</a>		12 Apr 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,950.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,950.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	GOLDBELL LEASING PTE LTD, Co. Reg. No.: 199001196N								
Vehicle Reg. No.:	GBE3465Y	Date of Loss:	07/04/2018 13:00 - :59 [29 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18040168	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SHA5974G	Policy No. (Claimant):	29004183						
		Excess:							
Repairer:	Sin Sheng Engineering Services (HQ) 3 Tech Park Crescent, Tuas Tech Park, 638129 Tuas - Tel: 68639595								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by <b>Pool Chin Han Daniel</b> ]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 23/04/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_5G (25/07/2019): Alert - Adj Mandate Maintained - GBE3465Y - Claim Handler: <b>Pool Chin Han Daniel</b></li> <li>III_5G (29/06/2018): Alert - Adj Mandate Approved (S\$0.00) - GBE3465Y - Claim Handler: <b>NATALIE LEE</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*GBE3465Y (MCT18040168)  
[SHA5974G]  
TP  
GOLDBELL LEASING PTE LTD  
Apr 7 2018 1:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Sin Sheng Engineering Services

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View** [View in Browser](#)

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	31/05/18 10:05	Video - Accident		Load MP4

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
2	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
3	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
4	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
5	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
6	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
7	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
8	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
9	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
10	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
11	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
12	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
13	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
14	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
15	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
16	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
17	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
18	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
19	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
20	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
21	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
22	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>
23	15/07/19 11:57	General View		Load JPG <input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/04/18 14:27	ACKNOWLEDGEMENT EMAIL TO III DD 12.04.2018		Load PDF
2	12/04/18 14:27	NOTIFICATION FROM WORKSHOP		Load PDF
3	12/04/18 14:27	TP GIA REPORT		Load PDF
4	25/07/18 09:15	TP ESTIMATE - MARKED		Load PDF
5	22/07/19 08:46	WORKSHOP INVOICE		Load PDF
6	22/07/19 08:46	LOD		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	13/04/18 08:42	Singapore Accident Statement		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18006750/T1WA3Q2

Date: 19/09/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant: GBE3465Y Insured Vehicle No: SHA5974G  
 Vehicle No: GBE3465Y Date of Loss: 07/04/2018 Nature of Claim: TP Claim No: MCT18040168

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: GBE3465Y  
 Make & Model: TOYOTA DYNA 150, 3.0 D (M) Engine No: 1KD2563430  
 Reg. Date: 04/11/2015 (Man. Year: 2015) Chassis No: JTFAT35Y80K205279  
 Colour: Red Odometer: 108220 km  
 Engine Capacity: 2982 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195 R15 Rear Tyre Size: 155 R12 (D)  
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6/6 mm  
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,867.40	1,506.30	1,361.10	47.47
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,420.00	980.00	440.00	30.99
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,287.40</b>	<b>2,486.30</b>	<b>1,801.10</b>	<b>42.01</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,950.00</b>		
<b>(S\$)</b>	<b>4,287.40</b>	<b>1,950.00</b>	<b>2,337.40</b>	<b>54.52</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>300.12</b>	<b>136.50</b>	<b>163.62</b>	<b>54.52</b>
<b>Nett Amount (S\$)</b>	<b>4,587.52</b>	<b>2,086.50</b>	<b>2,501.02</b>	<b>54.52</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

## INSPECTION

Date of Assignment: 12/04/2018  
 Date Inspected: 23/07/2018 Inspected At: Sin Sheng Engineering Services (HQ)  
 3 Tech Park Crescent, Tuas Tech Park  
 Singapore 638129  
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 22 Jul 2019)	
Parts:	N/A	TOYOTA DYNA 150 3.0 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBE3465Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Bent	710.70 FL	*710.70 FL
2	1		*HEADLAMP	Cut	978.50 FL	*978.50 FL
3	1		*HEADLAMP BEZEL	Not Necessary	65.80 FL	*- FL
4	1		*STEP GARNISH ,RHS	Cut	295.20 FL	*295.20 FL
5	1		*FRONT DOOR ,RHS	Repair	1,749.00 FL	*- FL
6	1		*COMPANY REGISTRATION STICKER	Cut	20.00 FN	*20.00 FN
					<b>Sub Total (S\$)</b>	<b>3,819.20 2,004.40</b>
					- List Item Discount on L Items 25.00/25.00% (S\$)	949.80 496.10
					- Nett Item Discount on N Items 10.00/10.00% (S\$)	2.00 2.00
					<b>Total Parts (S\$)</b>	<b>2,867.40 1,506.30</b>

F=Franchise part. L=ListItemDisc. N=NettItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PANEL BEAT/ REPAIR RH BODY TO DISMANTLE /REPLACE ABOVEMENTIONED PARTS	New	650.00	450.00
2	SPRAY PAINTING	New	650.00	450.00
3	TO APPLY NEW LOGO	New	120.00	80.00
Gross Labour Cost (S\$)			<b>1,420.00</b>	<b>980.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >