Venture Cars

Miss Kefir <aiwei@misskefir.com>   Thu, Feb 15, 2018 at 12:23 AM
To: Jeanny Ng Lawyer <jeanny@singnet.com.sg>

Dear Jeanny

This e-mail is written by Ive on behalf of Tan Ai Wei.

As spoken with you just now, the problem with the car occurred again tonight.

The indicator lights came on and the car became very sluggish to drive. Turning the engine off and on did not get rid of the problem.

The problem occurred while turning at the traffic light junction of Telok Ayer Street and Cross Street. Thereafter we slowly drove to the Cross Street carpark where we stopped and took a photo of the dashboard and sent it to you.

Thereafter, we drove slowly back to River Valley Road Yong An Park. The car is presently parked at Yong An Park.

Regarding the collection of the car on Monday night, based on your message Ai Wei messaged Derek to inform him she would collect the car and please get the documents ready.

Derek did not reply, but the technician contacted Ai Wei to ask her what time she would be arriving as he had been told to stand by to wait for her to collect the car.

I (Ive) drove the replacement car to the car dealer and collected the car a little after 8pm on Monday. I received invoices showing certain works had been done to the car by another workshop. I signed the form to take back possession of the car.

As such, the agreement is on.

Therefore, we firmly reject the car now and would like to proceed to claim back from Venture Cars the purchase price.

However, we do not want to release the car to Venture Cars immediately. We would like to contact the other workshop to check the car. As it is the day before CNY, and to be honest both of us are traveling back to Malaysia tomorrow afternoon and back only on Monday, we will arrange for collection on Tuesday being the earliest practical day.

Kindly update us your advice and anything that you hear back from Derek after you contact him tomorrow. However, please impress on him that he must abide the e-mail, and we will not accept any other offer.

Thank you.

Kind regards
Ive

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