

INS. CASE OWNER

LKK:

IDAC:

Surveyor:

DOI:

ASSIGNMENT

Date / Time

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

19/4
ASWSF25555A - call AXAI 7015335 / 161742: 08:00 - 10:00
Skm 1284 S - 033 / sm 014019747 / 4652 / 7015 4016

* Party est.

19.4.18

Email WSP Liability Clear.

3.8.18

File Press Typist To Prepare Report.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 3.8.18

Sent By: ASW

FINALIZATION

Date/Time:

Confirm with:

Confirm by: ASW WSP

Repair Cost: 45 SS 5,500

(7 days) Reduction: 64 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 11.10.18

Confirm with: ASW

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

SS 5,500.00

00 REPR ENDED TP

Loss of Rental (LOR):

SS -

(days)

Loss of Use (LOU):

SS 120.00

(\$ 80 x 9 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS 1.45

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 6,221.45

Global Sum SS:

FINAL PAYMENT

Date/Time: 11.10.18

Confirm with: ASW

Email ☒ Call ☐

Payee 1:

SS 6,221.45

Name 1: Hua Meng, Spun Pong, Vengap

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

45102

REF:

ASS. REC. BY: Adrian Ling

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: _____
at Workshop m/s _____
of _____
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)
Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
IDAC Accident Report: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 7 days Res.: Yes or No
Lum Sum: 20 % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS
Vehicle: IN / OUT
Date: _____ Person Contacted: _____

Veh No: SFZSSSA Yr Regn: 2008, March
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or _____
Make: Toyota Wsh cc 1754
Colour: Black A/C: Insured / Std / NI / NA
Sp. Reading: 170372 TiRadio: Insured / Std / NI / NA
Eng/No: _____
C/No: JTDER12WX03002906
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 195/65R15
R: 195/65R15
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Habilesd
Front Rear
R/Bal. 06 mm R/Bal. 06 mm
L/Bal. 06 mm L/Bal. 06 mm
D.O.A. _____ D.O.I. 16/04/18
Survey held at Hua Meng
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TP FWD</u> <u>Trilgate Repair</u>
	<u>Restore Exhaust Replace</u>
	<u>MV: 19K</u> <u>45: +9.900</u> <u>(RSD: +9.659.75 64%)</u>
	<u>PV: 9.4K</u>
	<u>Nett: 9.6K</u>

Date/Time, File Pass to? ☐ : Preli. Report
☐ : Final Report

Days Of Repair: _____
Resurvey No. of Trip: _____

Date/Time, File Return to? _____
2) _____

Report Format : _____
Lump Sum / I.B.I.: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)
☐ : Interview (\$ _____)
☐ : Tech. Invs (\$ _____)
☐ : Weekend (\$ _____)

Survey Fee:	
Transportation:	
\$ + R\$	\$1
Photos	
Others	
TOTAL	

HUA MENG SPRAY PAINTING WORKSHOP

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883

Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

ESTIMATE

JTDER12W X03002906

TAN AI CHING SERENE
BLK 273D PUNGGOL PLACE
#03-892
S 824273

TP FWD.
Asher

Date :30.05.2018
Vehicle no :SFZ 5555 A
Make/Model :TOYOTA WISH
Accident date :11.04.2018

No	Description	Qty	Amount (\$\$)
----	-------------	-----	---------------

List Items

1	Rear tailgate <i>Dented</i>	1	\$ 1403.5 1275
2	Rear tailgate upper lock <i>and</i>	1	\$ 397.8
3	Rear tailgate lower lock <i>new</i>	1	\$ 38.8 x
4	Rear tailgate hinges @ \$94.50 <i>3 new</i>	2	\$ 189 x
5	Rear tailgate absorber @ \$252.60 <i>2 new</i>	2	\$ 505.2 x
6	Rear tailgate inner board <i>3 new</i>	1	\$ 361 x
7	Rear tailgate weather strip <i>new</i>	1	\$ 332.9 x
8	Rear tailgate centre logo <i>new</i>	1	\$ 72.7
9	Rear tailgate handle <i>new</i>	1	\$ 191.3 x
10	Rear end panel <i>Dented</i>	1	\$ 509.5
11	Rear end panel inner top garnish <i>deformed</i>	1	\$ 269.5
12	Rear lamp @ \$622.40 <i>caulied</i>	2	\$ 1244.8 816
13	Rear lamp housing @ \$186.60 <i>new</i>	2	\$ 373.2 x
14	Rear bumper <i>Deformed</i>	1	\$ 941.5 470.70
15	Rear bumper reflector @ \$63.20 <i>new</i>	2	\$ 126.4 x
16	Rear bumper bracket @ \$51.00 <i>new</i>	2	\$ 102 x
17	Rear bumper side holder @ \$61.20 <i>new</i>	2	\$ 122.4
18	Rear bumper clips (1set) <i>new</i>	1	\$ 50.50
19	Rear exhaust pipe <i>Best</i>	1	\$ 1085.7 782.50
20	Rear exhaust pipe chrome <i>Best</i>	1	\$ 95
21	Rear exhaust pipe mounting <i>new</i>	1	\$ 85 x
22	Rear centre exhaust pipe <i>new</i>	1	\$ 2835.4 x
			\$ 11332.6
Less 25 % Disc			\$ 2833.15
Total			\$ 8499.45

Special Nett Items

1	Rear bumper lip <i>deformed</i>	1	\$ 900 750
2	Rear bumper reverse sensor <i>and</i>	1	\$ 380 200
3	Rear camera <i>new</i>	1	\$ 800 x
Total			\$ 2080

HUA MENG SPRAY PAINTING WORKSHOP

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883

Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

ESTIMATE

TAN AI CHING SERENE
BLK 273D PUNGGOL PLACE
#03-892
S 824273

Date : 30.05.2018
Vehicle no : SFZ 5555 A
Make/Model : TOYOTA WISH
Accident date : 11.04.2018

No	Description	Qty	Amount (S\$)
----	-------------	-----	--------------

Labour Cost

1	To supply rear end panel inner sealant		\$ 200.60
2	To supply rear widnscreen sealant		\$ 50 ✓
3	Remove & reinstall rear widnscreen		\$ 200.120
4	Remove & reinstall exhaust pipe	2330	\$ 280.80
5	Remove & reinstall reverse sensor		\$ 150.50
6	Remove & reinstall boot lid inner garnish		\$ 150.80
7	Remove & reinstall camera		\$ 100.50
8	Remove, replace & repair consistent to the accident		\$ 1800.80
9	Respray painting		\$ 1500.100
10	Tuff kote		\$ 150.40
Total			\$ 4580
Grand Total			\$ 15159.45

total 6910.82
h/s: 5.5k
07 days

SSK
07 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FWD SINGAPORE PTE LTD		Ref : CC4/FWD18006741/Aea3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4SINGAPORE 038986		Date : 11-04-2018	
		Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKM 1284S	Veh. Inspected	SFZ 5555A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	11/04/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	11/04/2018	Inspection Date	16/04/2018
Survey held at	HUA MENG SPRAY PAINTING WKSP 1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0923A
Vehicle Details	
Vehicle No.:	SFZ5555A
Vehicle to be Exported:	Yes
Intended De-registration Date:	16 Apr 2018
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8 AUTO
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	1ZZ3238510
Chassis No.:	JTDER12WX03002906
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$18,662.00
Original Registration Date:	27 Mar 2009
First Registration Date:	27 Mar 2009
Transfer Count:	1
Actual ARF Paid:	\$18,662.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Mar 2019
PARF Rebate Amount:	\$9,331.00
Intended COE Rebate Details	
COE Expiry Date:	26 Mar 2019
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$3,000.00
COE Rebate Amount:	\$65.00
Total Rebate Amount:	\$9,396.00

The information contained herein is correct as at 16 Apr 2018

OK



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\$58 until it's SOLD!

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New 5 Years Coe Renewal Toyota ARIS 1.6A



\$3800 Downpayment Monthly
From \$686 Onwards. Lowest
LSP/PL/ABQR Cars Financing
GV Credit Pte Ltd Stand

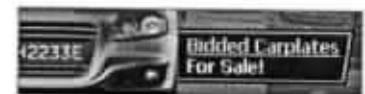

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19 vehicles

Toyota Wish

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Toyota Wish	Any	Any	2009	Any	Any	Any	Available
	Toyota Wish 1.8A (New 5-yr COE)	\$41,800	\$8,360 /yr	09-Feb-2009	1,794 cc	130,000 km	MPV	Available
World Renown Most Reliable And Smooth-Drive MPV, Spacious Interior For Whether A Family Outing Or Shopping Spree, This Brilliant Wish Combines All In One For Your Needs, Incredible Fuel Efficiency, Pe...								
Posted: 30-Mar-2018 Tags: 2009 Toyota Wish, Toyota Wish, Toyota, Wish, Used Toyota								
	Toyota Wish 1.8A	\$18,588	\$11,140 /yr	12-Feb-2009	1,794 cc	108,300 km	MPV	Available
Road Tax Worth About \$810 Paid Till Last Day Of COE In Feb 2019! Lowest Depreciation In The Market For Such A Low Mileage Wish Compared To Other Similar Cars! Pay \$18,588 Now, Get Back Minimum PARF \$9...								
Posted: 11-Apr-2018 Tags: 2009 Toyota Wish, Toyota Wish, Toyota, Wish, Used Toyota								
	Toyota Wish 1.8A	\$19,800	\$12,010 /yr	27-Feb-2009	1,794 cc	-	MPV	Available
Extended Warranty Available! Well Taken Care By Previous Owner In Exceptionally Good Condition, Awaits You To Test Drive It! Buy With A Peace Of Mind From A Company Accredited With Outstanding Awards,...								
Dickson Automobile								
Posted: 12-Apr-2018 Tags: 2009 Toyota Wish, Toyota Wish, Toyota, Wish, Used Toyota								
	Toyota Wish 1.8A	\$19,800	\$11,610 /yr	12-Mar-2009	1,794 cc	-	MPV	Available
Best Fuel Consumption Family MPV 7 Seater, MPV For It's Comfort And Smooth Drive. View To Believe! Call Now. Loan Up To 90% Available. Trade In Available. Call Now To Arrange A Viewing!								
Monster Motors Pte Ltd								
Posted: 06-Apr-2018 Tags: 2009 Toyota Wish, Toyota Wish, Toyota, Wish, Used Toyota								
	Toyota Wish 1.8A	\$19,800	\$11,170 /yr	25-Mar-2009	1,794 cc	146,200 km	MPV	Available
Best Fuel Efficiency For This Well Known MPV! Very Well Maintained By Ex Owner, Highest Trade In Offer! Not To Be Missed! Call Us Now!								
Posted: 12-Apr-2018 Tags: 2009 Toyota Wish, Toyota Wish, Toyota, Wish, Used Toyota								
	Toyota Wish 1.8A	\$21,800	\$11,790 /yr	08-May-2009	1,794 cc	123,000 km	MPV	Available
Agent Unit! Owner Hardly Used Low Mileage Service, Well Kept Condition, Low Maintain And Fuel Efficient, Good Buy! 100% Accident Free! View To Believe! Low Driveway, In-House Loan Available! Call Now								
Posted: 13-Apr-2018 Tags: 2009 Toyota Wish, Toyota Wish, Toyota, Wish, Used Toyota								
	Toyota Wish 1.8A X	\$28,600	\$14,260 /yr	26-Jul-2009	1,797 cc	110,000 km	MPV	Available
Best Selling Japanese MPV For All Family, Well Taken Care And Serviced Regularly, Tip Top Condition, Fuel Saving Yet Powerful Drive. 100% Accident Free. Immaculate Condition. Loan And Trade In Availab...								
Posted: 11-Apr-2018 Tags: 2009 Toyota Wish, Toyota Wish, Toyota, Wish, Used Toyota								
	Toyota Wish 1.8A X	\$28,998	\$13,350 /yr	21-Aug-2009	1,797 cc	110,358 km	MPV	Available

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[Lifestyle](#)


Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	11 Apr 2018 20:07	Cim Veh Model Changed	(201172) TOYOTA WISH 1.8 (A).	[A] HOW MEI KWAN
2	11 Apr 2018 20:07	Cim Created	Reg No: SFZ5555A, Acct Date: 2018/04/11. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: Hua Meng Spray Painting Workshop (HQ)	[A] HOW MEI KWAN
3	11 Apr 2018 20:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Appraisals Associates Pte Ltd.	[A] HOW MEI KWAN
4	11 Apr 2018 20:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/20	[A] HOW MEI KWAN
5	11 Apr 2018 20:07	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	11 Apr 2018 20:08	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
7	12 Apr 2018 10:04	Cim Registration Modified	Pol No:->PNPV2018-00002094.	[I] Clara Li Zi Rong
8	03 Aug 2018 15:43	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/04/20	[A] Asher Sng Rong Yi
9	21 Aug 2018 09:37	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
10	21 Aug 2018 09:37	Cim Dtl Modified	JPJ Reg. Date: -> 2009/03/27.	[A] JOANNE LEE KHANG MIN
11	21 Aug 2018 09:37	Cim Details Notified		[A] JOANNE LEE KHANG MIN
12	30 Aug 2018 15:37	Adj Mandate Request	Cur.Reg:6227.45;LIABILITY: 100% B:27 OLD REAR ENDED TP QUANTUM: (a) COR : \$5,500.00 + (b) LOU : \$720.00 (9days x \$80) + (c) LTA : \$7.45 Total: a+b+c = \$6,227.45 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None



Go

ACTIVITY

[19/04/2018 11:54] Asher Sng Rong Yi:
FILE REVIEW: 100% B:27 OLD REAR ENDED TP
[18/04/2018 11:22] HOW MEI KWAN:
Pending estimated cor

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Acc. Type	Acc. Name	Co. Name (Branch)	Ref 1	Ref 2	Amount
1879162	03/08/2018 15:43	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFZ5555A	SKM12845	10.70

Print Received Message

This mail is associated with :

***SFZ5555A (1201800004513)**
[SKM1284S]

TP

TAN AI CHING SERENE

Apr 11 2018 12:00AM

[Ng Siew Cheun]

Hua Meng Spray Painting Workshop

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 24/09/2018 20:13 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6227.45) - SFZ5555A - Claim Handler: Clara Li Zi Rong

Approved:6227.45.



華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883
Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680
Reg. No.: 254678/00M



Your Ref : SKM 1284 S

Our Ref : SFZ 5555 A

Date: 01-08-2028

Attn: Motor Claims Dept

**ACCIDENT ON 11.04.2018 INVOLVING VEHICLE SFZ 5555 A & SKM 1284 S ALONG
KPE EXIT 9A TOWARDS TAMPINES ROAD**

With regards to the above, we are writing on behalf of the registered owner of vehicle SFZ 5555 A which was involved in the above mentioned accident.

We are informed that the above accident was caused solely by the negligence of your insured vehicle SKM 1284 S. As a result of the accident, our client's vehicle was damaged and our client had instructed us to submit his claims for loss and expenses, particulars of which are follows:

1) Repair cost	\$	5,500.00
2) Loss of use-\$200 X 9days	\$	1800.00
3) LTA search	\$	7.49
Total	\$	7,307.49

We hereby enclosed herewith the following documents for your consideration of the above claim.

- | | |
|------------------------------------|--|
| a) Final Repair Bill Of SKZ 5555 A | c) LTA SEARCH |
| b) GIA report | d) Owner / Driver NRIC & Driving License |

 華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP
AUTOBAY@KAKI BUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34 SINGAPORE 417883
Tel: 6747 8064, 6746 5519 FAX: 6743 4896
Yours faithfully,
HUA MENG SPRAY PAINTING WORKSHOP

AUTHORISATION TO ACT

I/We, Tan Ai Ching Serene ("the third party claimant") of
81K 2730 Punggol Pines #03-89 2, 5 (854673) (address),
owner of SF25335A (vehicle no.) hereby authorise **HUA MENG SPRAY PAINTING**
WORKSHOP ("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SF25335A that was damaged pursuant
to the accident which occurred on 11-04-2018 (date) along KPE Exit 9A ends
Tampines Road (location) involving vehicle no/s SKM12845 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem
fit and the workshop is further authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 16 (day) of 04 (month) 2018 (year)

Serene

Signed by "the third party claimant"
(with company stamp if applicable)

華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP
110, TODAY PARK BLVD
#01-34 SINGAPORE 417883
TEL: 6743 5519 FAX: 6743 4091

Signed by "the workshop"
(with company stamp)

WITHOUT PREJUDICE
TO OUR CLIENT'S PERSONAL LIABILITY
CLAIM (PRESENT OR FUTURE) WHICH IS
EXPRESSLY RESERVED

RELEASE

Claim Reference:	1201800004513
Surveyor's Reference:	CC4/FWD18006741/Aea3
TP Reference:	SFZ 5555A

We, **HUA MENG SPRAY PAINTING WORKSHOP** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SFZ 5555A** ("Vehicle") to accept the sum of **\$6,227.45**, being the amount claimed for **\$5,500.00** (repair costs), **\$720.00** (loss of rental/ use), **\$ -** (loss of income), **\$7.45** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **11/04/2018** (date of accident) at / along **KPE EXIT 9A TWDS TAMPINES ROAD** (location) involving vehicle no/s. **SFZ 5555A** and **SKM 12845**.

This is pursuant to the inspection conducted on **16/04/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SKM 12845** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 26 day of 04 2018

CLAIMANT

HUA MENG SPRAY PAINTING WORKSHOP
1170 BAYVIEW KAKI BUKIT
#01-34 SINGAPORE 417883
TEL: 6746 5519 FAX: 6743 4897
[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



LWP
LWP

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.



華 明 噴 漆 廠
HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref : Spm 12845

Our Ref : SFZ 5555 A

28/7/2018

Date: _____

VEHICLE NO	:SFZ 5555 A
MAKE / MODEL	:TOYOTA WISH
NAME	:TAN AI CHING SERENE
ADDRESS	:BLK 273D PUNGGOL PLACE
	#03-982
	S 824273

FINAL REPAIR BILL FOR VEHICLE NO:SFZ 5555 A

TO SUPPLY AND REPLACE PARTS, LABOUR CHARGES FOR
REPAIRING, KNOCKING, WELDING AND TO RESPRAY PAINTING
(LUMP SUM REPAIR)

\$ 5,500.00

SINGAPORE DOLLARS:FIVE THOUSAND AND FIVE HUNDRED ONLY



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Apr 2018 / 13:57:54

Receipt Date/Time : 11 Apr 2018 / 13:57:54

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180411-001142

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKM1284S As at 11 Apr 2018/07:20:00 Insurance Co: FWD SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SKM1284S Enquiry Fee 20180411135401576534	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180411135706532	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Apr 2018 Edit Reg		11 Apr 2018 00:00 Edit Adj Rpt	\$55,500.00 Edit Estimates	\$55,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Ng Siew Cheun , ID: S7613263A								
Main Claimant:	TAN AI CHING SERENE , ID: S8410923A								
Vehicle Reg. No.:	SFZ5555A	Date of Loss:	11/04/2018 00:00 - :59 [108 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800004513	Policy/Cover Note No.:	PNPV2018-00002094 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKM1284S	Policy No. (Claimant):	5080880749-02						
		Excess:							
Repairer:	Hua Meng Spray Painting Workshop (HQ) No 1 Kaki Bukit Avenue 6, #01-61 Autobay@Kaki Bukit, 417883 Kaki Bukit - Tel: 67478064, 67465519								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 20/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (24/09/2018): Alert - Adj Mandate Approved (\$56227.45) - SFZ5555A - Claim Handler: Clara Li Zi...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFZ5555A (1201800004513)
[SKM12845]

TP




































TAN AI CHING SERENE

Apr 11 2018 12:00AM

[Ng Siew Cheun]

Hua Meng Spray Painting Workshop

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Assessment Reports			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/08/18 15:43	Adjuster Immediate Advice		Load HTM
Photos/Images			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
2	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
3	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
4	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
5	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
6	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
7	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
8	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
9	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
10	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
11	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
12	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
13	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
14	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
15	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
16	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
17	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
18	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
19	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
20	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
21	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
22	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
23	11/07/18 12:14	General View		Load JPG <input checked="" type="checkbox"/>
24	11/07/18 12:14	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
25	11/07/18 12:14	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
26	11/07/18 12:14	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
27	11/07/18 12:14	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
28	11/07/18 12:14	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
29	11/07/18 12:14	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
30	11/07/18 12:14	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
32	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
33	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
34	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
35	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
36	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
37	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
38	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
39	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
40	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
41	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
42	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
43	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
44	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
45	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
46	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
47	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
48	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
49	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
50	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
51	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
52	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
53	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
54	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
55	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
56	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
57	11/07/18 12:14	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/04/18 20:08	NOTIFICATION FROM WORKSHOP		<input type="checkbox"/>
2	11/04/18 20:08	ACKNOWLEDGEMENT EMAIL TO FWD DD 11.04.2018		<input type="checkbox"/>
3	12/04/18 17:03	EMAIL - FWD TO OI DD 12.04.2018		<input type="checkbox"/>
4	19/04/18 00:37	TP GIA REPORT		<input type="checkbox"/>
5	03/08/18 15:39	TP ESTIMATE - MARKED		<input type="checkbox"/>
6	21/08/18 09:50	LTA SEARCH		<input type="checkbox"/>
7	21/08/18 09:50	LOD		<input type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	12/04/18 16:45	OI GIA Report		<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKM1284S (Insd veh)	Model:	TOYOTA WISH 1.8 (A)
	SFZ5555A (TP veh)		
Date of Accident:	11/04/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	15,159.45	
Final Repair Cost	:	\$	5,500.00	
Loss of Use	:	\$	720.00	9.00 days at \$80.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	7.45	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	6,227.45	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)				
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 _____ (%)		
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown				
1)	Hua Meng Spray Painting Workshop	:	\$	6,227.45
2)		:	\$	
3)		:	\$	
4)		:	\$	

JOANNE LEE KHANG MIN

08 Nov
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18006741/AEA3Q2

Date: 08/11/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00002094

Claimant Vehicle No : SFZ5555A Insured Vehicle No : SKM1284S

Date of Loss: 11/04/2018 Nature of Claim: TP Claim No: 1201800004513

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFZ5555A

Make & Model: TOYOTA WISH, 1.8 (A)

Engine No: 1ZZ3238510

Reg. Date: 27/03/2009 (Man. Year: 2009)

Chassis No: JTDER12WX03002906

Colour: Black

Odometer: 170372 km

Engine Capacity: 1794 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Habilead 6 mm

Rear Left Side: Habilead 6 mm

Front Right Side: Habilead 6 mm

Rear Right Side: Habilead 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,579.45	4,580.82	5,998.63	56.70
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,580.00	2,330.00	2,250.00	49.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,159.45	6,910.82	8,248.63	54.41
Approved Total (Overridden) (S\$)		5,500.00		
Nett Amount (S\$)	15,159.45	5,500.00	9,659.45	63.72
+ Loss of Use (9.0 x S\$80.00/day) (S\$)		720.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		6,227.45		

INSPECTION

Date of Assignment: 11/04/2018

Date Inspected: 16/04/2018 Inspected At:

Hua Meng Spray Painting Workshop (HQ)
No 1 Kaki Bukit Avenue 6, #01-61
Autobay@Kaki Bukit
Singapore 417883

Estimated Period of Repair: 7.0 days

Adjuster: ADRIAN LING**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 21 Aug 2018)
Parts: M1-MPV	TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SFZ5555A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Dented	1,403.50 FL	*1,275.00 FL
2	1		*REAR TAILGATE UPPER LOCK	Damaged	397.80 FL	*397.80 FL
3	1		*REAR TAILGATE LOWER LOCK	Not Necessary	38.80 FL	*- FL
4	2		*REAR TAILGATE HINGES	Not Necessary	189.00 FL	*- FL
5	2		*REAR TAILGATE ABSORBER	Not Necessary	505.20 FL	*- FL
6	1		*REAR TAILGATE INNER BOARD	Not Necessary	361.00 FL	*- FL
7	1		*REAR TAILGATE WEATHER STRIP	Not Necessary	332.90 FL	*- FL
8	1		*REAR TAILGATE CENTRE LOGO	Necessary	72.70 FL	*72.70 FL
9	1		*REAR TAILGATE HANDLE	Not Necessary	191.30 FL	*- FL
10	1		*REAR END PANEL	Dented	509.50 FL	*509.50 FL
11	1		*REAR END PANEL INNER TOP GARNISH	Deformed	269.50 FL	*269.50 FL
12	2		*REAR LAMP	Cracked	1,244.80 FL	*816.00 FL
13	2		*REAR LAMP HOUSING	Not Necessary	373.20 FL	*- FL
14	1		*REAR BUMPER	Deformed	941.50 FL	*470.70 FL
15	2		*REAR BUMPER REFLECTOR	Not Necessary	126.40 FL	*- FL
16	2		*REAR BUMPER BRACKET	Not Necessary	102.00 FL	*- FL
17	2		*REAR BUMPER SIDE HOLDER	Necessary	122.40 FL	*122.40 FL
18	1		*SET REAR BUMPER CLIPS	Necessary	50.00 FL	*30.00 FL
19	1		*REAR EXHAUST PIPE	Bent	1,085.70 FL	*782.50 FL
20	1		*REAR EXHAUST PIPE CHROME	Bent	95.00 FL	*95.00 FL
21	1		*REAR EXHAUST PIPE MOUNTING	Not Necessary	85.00 FL	*- FL
22	1		*REAR CENTRE EXHAUST PIPE	Not Necessary	2,835.40 FL	*- FL
23	1		*REAR BUMPER LIP	Deformed	900.00 FS	*750.00 FS
24	1		*REAR BUMPER REVERSE SENSOR	Damaged	380.00 FS	*200.00 FS
25	1		*REAR CAMERA	Not Necessary	800.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	13,412.60	5,791.10
- List Item Discount on L Items 25.00/25.00% (\$\$)	2,833.15	1,210.28
Total Parts (\$\$)	10,579.45	4,580.82

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO SUPPLY REAR END PANEL INNER SEALANT	New	200.00	60.00
2	TO SUPPLY REAR WINDSCREEN SEALANT	New	50.00	50.00
3	REMOVE & REINSTALL REAR WINDSCREEN	New	200.00	120.00
4	REMOVE & REINSTALL EXHAUST PIPE	New	280.00	80.00
5	REMOVE & REINSTALL REVERSE SENSOR	New	150.00	50.00
6	REMOVE & REINSTALL BOOT LID INNER GARNISH	New	150.00	80.00
7	REMOVE & REINSTALL CAMERA	New	100.00	50.00
8	REMOVE,REPLACE & REPAIR CONSISTENT TO THE ACCIDENT	New	1,800.00	800.00
9	RESPRAY PAINTING	New	1,500.00	1,000.00
10	TUFF KOTE	New	150.00	40.00
Gross Labour Cost (S\$)			4,580.00	2,330.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >