

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 18 July, 2018 1:07 PM
To: Mars Ler
Cc: Chris Bulaclac; Admin A; Vic (LKKAUTO)
Subject: RE: Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/Aha3
Attachments: SLV7575D LOD.PDF

Without Prejudice

Dear Mars Ler,

Noted with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mars Ler [mailto:mars.ler@ccfulco.com.sg]
Sent: Tuesday, 17 July, 2018 7:34 PM
To: Admin A
Cc: Vic (LKKAUTO); Chris Bulaclac
Subject: RE: Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/Aha3

Dear Sir / Mdm ,

As per attach LOD for your reference , original document will mail to your office soon .

Thank You,

Best regards

Mars Ler

B & P Service Advisor

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 16 May, 2018 10:06 AM

To: Chris Bulaclac

Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAUTO); Mars Ler; Adrian Ling (LKKAUTO); Vic (LKKAUTO)

Subject: RE: Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/Aha3

Without Prejudice

Dear Chris,

We confirm COR @ \$3,954.90 with 4 Days.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]

Sent: Tuesday, 15 May, 2018 9:31 AM

To: Adrian Ling (LKKAUTO)

Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAUTO); Mars Ler; Vic (LKKAUTO)

Subject: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/Aha3

Hi Adrian,

Please assist to finalize this case for closure.

Thank you,

Best Regards,

Christopher L. Bulaclac

Senior Executive- Service Operations

H/P 96552177 D/D 65949160

email : chris.bulaclac@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000

Fax : 64875857

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 7 May 2018 15:28

To: Chris Bulaclac; Adrian Ling (LKKAuto)

Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAuto); Mars Ler; Vic (LKKAuto)

Subject: RE: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/Aha3

Without Prejudice

Dear Chris,

Noted with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]

Sent: Monday, 7 May, 2018 2:51 PM

To: Vic (LKKAuto)

Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAuto); Mars Ler

Subject: RE: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/ha3

Vic,

Please assist to forward to surveyor for finalization.

Thank you,

Best Regards,

Christopher L. Bulaclac

Senior Executive- Service Operations

H/P 96552177 D/D 65949160

email : chris.bulaclac@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000

Fax : 64875857

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 2 May 2018 08:40

To: Chris Bulaclac

Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAuto); Mars Ler; Vic (LKKAuto)

Subject: RE: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/ha3

Without Prejudice

Dear Chris,

We take note of your below email.

Please be informed that we can proceed with Direct Settlement as per our below email dated 18/04/2018.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]

Sent: Wednesday, 2 May, 2018 7:54 AM

To: Vic (LKKAuto)

Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAuto); Mars Ler

Subject: RE: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/ha3

Dear Vic,

Good morning, Please be advised that our insured has meet up with your insured driver and returned the S\$100/ previous compensation last 30 of April 2018.

Please advice if we can proceed with Direct Settlement.

Thank you,

Best Regards,

Christopher L. Bulaclac

Senior Executive- Service Operations

H/P 96552177 D/D 65949160

email : chris.bulaclac@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000
Fax : 64875857

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 27 April 2018 11:27

To: Chris Bulaclac

Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAUTO); Vic (LKKAUTO)

Subject: RE: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/ha3

Without Prejudice

Dear Chris,

We refer to our below email.

Kindly advise outcome as our principal would like to be updated as well.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)

Sent: Friday, 20 April, 2018 5:27 PM

To: Chris Bulaclac

Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAUTO)

Subject: RE: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/ha3

Without Prejudice

Dear Chris,

You may advise your client to contact our Insured Driver as below:

Mr Lee at 81126934

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Friday, 20 April, 2018 5:18 PM

To: Chris Bulaclac

Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAuto); Vic (LKKAuto)

Subject: RE: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/ha3

Without Prejudice

Dear Chris,

Noted with thanks.

We will inform our principal accordingly and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]

Sent: Friday, 20 April, 2018 4:40 PM

To: Vic (LKKAuto)

Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAuto)

Subject: RE: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/ha3

Dear Vic,

We have just spoken to our Insured driver , As he is not aware that day and your insured had offer him S\$100/ to compensate him,

He is willing to return back but he got no hand phone number of your insured. You can ask your insured to meet our insured on Monday 23rd April 2010 @ 1000hrs to return the money.

Otherwise you can give us the number of your insured driver to let our insured call him and meet him somewhere.

Thank you,

Best Regards,

Christopher L. Bulaclac
Senior Executive- Service Operations
H/P 96552177 D/D 65949160
email : chris.bulaclac@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000
Fax : 64875857

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 20 April 2018 14:10

To: Chris Bulaclac

Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAuto); Vic (LKKAuto)

Subject: RE: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/ha3

Without Prejudice

Dear Chris,

We refer further to our below email.

Our Insured Driver insisted that he paid **\$100.00** to your client.

Kindly check and confirm with your client.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)
Sent: Wednesday, 18 April, 2018 8:39 AM
To: Chris Bulaclac
Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAUTO); Vic (LKKAUTO)
Subject: RE: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/ha3

WITHOUT PREJUDICE

Dear Chris,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]
Sent: Wednesday, 18 April, 2018 7:59 AM
To: Vic (LKKAUTO)
Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAUTO)
Subject: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/ha3

Dear Vic,

Please advice if we can do Direct Settlement.

Thank you,

Best Regards,

Christopher L. Bulaclac
Senior Executive- Service Operations
H/P 96552177 D/D 65949160
email : chris.bulaclac@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000
Fax : 64875857

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 11 April 2018 19:51
To: Chris Bulaclac
Cc: Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto); assignments
Subject: RE: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M *** LKK REF: CC3/III18006738/ha3

Dear Chris,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]
Sent: Wednesday, 11 April, 2018 4:43 PM
To: Admin A <admin-a@lkkauto.com>
Subject: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre survey ; one day in advance is required.

Thank you,

Best Regards,

Christopher L. Bulaclac
Senior Executive- Service Operations
H/P 96552177 D/D 65949160
email : chris.bulaclac@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000
Fax : 64875857