

## Vic (LKKAUTO)

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**From:** Sherini Pillai <sherini@iii.com.sg>  
**Sent:** Wednesday, 2 May, 2018 8:38 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: FW: III ref: MCT18040317 - SHD6502M AND SLV7575D DOA 02/04/18 LKK REF CC3/III18006738/Aha3

Dear Vic,

Yes we can proceed with D/S.

Regards,

*Sherini Pillai*

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174



---

**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Wednesday, May 02, 2018 8:33 AM  
**To:** Sherini Pillai <sherini@iii.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: FW: III ref: MCT18040317 - SHD6502M AND SLV7575D DOA 02/04/18 LKK REF CC3/III18006738/Aha3

Dear Sherini,

Please be informed that TP claimant had met up with Insured Driver last 30/04/2018 and returned the \$100/...

TP repairer is requesting if we can still proceed with Direct Settlement.

Kindly advise.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Sherini Pillai [<mailto:sherini@iii.com.sg>]  
**Sent:** Friday, 27 April, 2018 11:34 AM  
**To:** Vic (LKKAUTO)  
**Subject:** FW: FW: III ref: MCT18040317 - SHD6502M AND SLV7575D DOA 02/04/18

Hi Vic,

As discussed, please assist to engage 3P w/s to get their client to contact driver.

Regards,

*Sherini Pillai*

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174



**From:** Carol Chen Chew Yoon [[mailto:carol\\_chen@cdgtaxi.com.sg](mailto:carol_chen@cdgtaxi.com.sg)]  
**Sent:** Friday, April 27, 2018 11:20 AM  
**To:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>  
**Subject:** RE: FW: III ref: MCT18040317 - SHD6502M AND SLV7575D DOA 02/04/18

Dear Sherini

Sorry to trouble you again.

Our driver have yet to hear from third party, pls assist to send a reminder.

Thank you.

Best Regards

Carol Chen

Fleet Safety Department

Comfort Transportation Pte Ltd / CityCab Pte Ltd

Hotline: 6550 8768 / DID: 6550 8558 / Fax: 6453 0491

" Think Safety. Drive Safely."

---

**From:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>  
**To:** Carol Chen Chew Yoon <[carol\\_chen@cdgtaxi.com.sg](mailto:carol_chen@cdgtaxi.com.sg)>  
**Date:** 20/04/2018 05:20 PM  
**Subject:** RE: FW: III ref: MCT18040317 - SHD6502M AND SLV7575D DOA 02/04/18

---

Noted Carol.

Regards,

Sherini Pillai

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711  
DID: 6347 6128 Fax: 6224 4174



**From:** Carol Chen Chew Yoon [[mailto:carol\\_chen@cdgtaxi.com.sg](mailto:carol_chen@cdgtaxi.com.sg)]  
**Sent:** Friday, April 20, 2018 5:17 PM  
**To:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>  
**Subject:** Re: FW: III ref: MCT18040317 - SHD6502M AND SLV7575D DOA 02/04/18

Dear Sherini

Thank you for your fast response.

Please assist to inform third party to contact Mr Lee Bee Eng at 81126934.

Best Regards  
Carol Chen  
Fleet Safety Department  
Comfort Transportation Pte Ltd / CityCab Pte Ltd  
Hotline: 6550 8768 / DID: 6550 8558 / Fax: 6453 0491

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**From:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>  
**To:** Carol Chen Chew Yoon <[carol\\_chen@cdgtaxi.com.sg](mailto:carol_chen@cdgtaxi.com.sg)>  
**Date:** 20/04/2018 05:09 PM  
**Subject:** FW: III ref: MCT18040317 - SHD6502M AND SLV7575D DOA 02/04/18

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Dear Carol,

Please refer to the email from our survey as well as the enclosed email from 3P repairer.

Regards,  
Sherini Pillai  
**Motor Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street, #04/#05 IOB Building, Singapore 049711  
DID: 6347 6128 Fax: 6224 4174



**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Friday, April 20, 2018 5:06 PM  
**To:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: III ref: MCT18040317 - SHD6502M AND SLV7575D DOA 02/04/18

Dear Sherini,

Please find attached email from TP repairer.

Thank you.

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants  
Pte Ltd

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**From:** Vic (LKKAuto)  
**Sent:** Friday, 20 April, 2018 2:08 PM  
**To:** Sherini Pillai  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: III ref: MCT18040317 - SHD6502M AND SLV7575D DOA 02/04/18

Dear Sherini,

We will check and get back for an update.

Thank you.

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
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**From:** Sherini Pillai [<mailto:sherini@iii.com.sg>]  
**Sent:** Friday, 20 April, 2018 11:34 AM  
**To:** Vic (LKKAuto)  
**Subject:** FW: III ref: MCT18040317 - SHD6502M AND SLV7575D DOA 02/04/18

Vic,

Please refer to below email from Comfort.

Can you check with 3P if the driver had taken \$100 as reported by our driver.  
Tks.

Regards,  
Sherini Pillai  
**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174



**From:** Carol Chen Chew Yoon [[mailto:carol\\_chen@cdgtaxi.com.sg](mailto:carol_chen@cdgtaxi.com.sg)]

**Sent:** Friday, April 20, 2018 11:14 AM

**To:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>

**Subject:** III ref: MCT18040317 - SHD6502M AND SLV7575D DOA 02/04/18

Dear Sherini

We refer to the above mentioned.

Our driver's report stated he had paid \$100 to third party for private settlement without any sign note. He appeal to us to refund the said amount to him.

Please assist us to confirm with third party whether he have received \$100 from our driver.

We look forward to your reply soon.

Thank you.

Best Regards

Carol Chen

Fleet Safety Department

Comfort Transportation Pte Ltd / CityCab Pte Ltd

Hotline: 6550 8768 / DID: 6550 8558 / Fax: 6453 0491

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Registration No. 198703792-K

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Registration No. 198703792-K

----- 0000+ on Fri, 20 Apr 2018 08:40:25 <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)> Message from Chris Bulaclac -----  
<[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> "(LKKAuto) Vic" :To

Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, "Bevan Lim (LKK Auto)" <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>, :cc  
assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>, "Mei Kwan (LKKAuto)" <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

RE: Re : Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M :Subject  
\*\*\* LKK REF: CC3/III18006738/ha3

,Dear Vic

him S\$100/ to compensate is not aware that day and your insured had offer Insured driver , As he We have just spoken to our ,him

to meet our insured on number of your insured. You can ask your insured but he got no hand phone He is willing to return back .money the return April 2010 @ 1000hrs to Monday 23<sup>rd</sup>

.him somewhere driver to let our insured call him and meet the number of your insured Otherwise you can give us

,Thank you

,Best Regards

**Christopher L. Bulaclac**  
**Senior Executive- Service Operations**  
**D/D 65949160 H/P 96552177**  
**[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg) : email**  
**Carriage Fulco Motor Dealer Pte Ltd & Cycle**  
**UBI Road 3 Singapore 408650 330**  
**Tel : 67461000**  
**Fax : 64875857**

[<mailto:vicalpeh@lkkauto.com>] (LKKAuto) Vic :**From**

April 2018 14:10 20 ,Friday :**Sent**

Bulaclac Chris :**To**

(Vic (LKKAuto ;(A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAuto Admin :**Cc**

REF: Your Insured SHD6502M \*\*\* LKK & Re : Accident on 02/04/2018 Involving Our Insured SLV7575D :RE :**Subject**  
CC3/III18006738/ha3

Without Prejudice

,Dear Chris

.email We refer further to our below

.client to your **100.00\$** that he paid Our Insured Driver insisted

.with your client Kindly check and confirm

.Thank you

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
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(LKKAuto) Vic :**From**

April, 2018 8:39 AM 18 ,Wednesday :**Sent**

Bulaclac Chris :**To**

(Vic (LKKAuto ;(A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAuto Admin :**Cc**

REF: Your Insured SHD6502M \*\*\* LKK & Re : Accident on 02/04/2018 Involving Our Insured SLV7575D :RE :**Subject**

WITHOUT PREJUDICE

,Dear Chris

.We refer to the above matter

subject to the BOLA submitted by both party, the liability is clear on the accident statements Please be informed that basing  
.settlement guideline

of repair to your client's basis which does not amount to an authorisation is on without prejudice Please note that this e-mail  
of the damages repair cost is subjected to the consistency Insured's part. The final vehicle and admission of any liability to our  
on the number of days of repair as LOU/ LOR will be based to the nature of the accident. And the days of according  
.our surveyor recommended by

.to us if available to proceed with the settlement all supporting documents Kindly forward the LOD and

.Thank you

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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[<mailto:chris.bulaclac@ccfulco.com.sg>] Bulaclac Chris :**From**

April, 2018 7:59 AM 18 ,Wednesday :**Sent**

(LKKAuto) Vic :**To**

(A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAuto Admin :**Cc**

REF: Your Insured SHD6502M \*\*\* LKK & Accident on 02/04/2018 Involving Our Insured SLV7575D : Re :**Subject**

CC3/III18006738/ha3

,Dear Vic

.Direct Settlement Please advice if we can do

,Thank you

,Best Regards

**Christopher L. Bulaclac**

**Senior Executive- Service Operations**

**D/D 65949160 H/P 96552177**

**[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)** : email

Carriage Fulco Motor Dealer Pte Ltd & Cycle

UBI Road 3 Singapore 408650 330

Tel : 67461000

Fax : 64875857

[<mailto:Meikwan@lkkauto.com>] (Kwan (LKKAuto Mei :**From**

April 2018 19:51 11 ,Wednesday :**Sent**



Bulaclac Chris :To  
A; Vic (LKKAuto); Bevan Lim (LKK Auto); assignments Admin :Cc  
REF: Your Insured SHD6502M \*\*\* LKK & Re : Accident on 02/04/2018 Involving Our Insured SLV7575D :RE :Subject  
CC3/III18006738/ha3

,Dear Chris

.We refer to the below email

**.OI GIA report pending for our principal to release** Please be informed that we are currently

.2096 6841 and settlement, please contact Vic at Kindly note that for liability, claim negotiation

.course the matter and revert to you in due Our respective case handler will look into

.survey Meanwhile, please arrange appointment for

***.handler, you may contact the undersigned of the case To check availability***

.Thank you  
.Best Regards  
Admin | **Mei Kwan**  
**Ltd LKK Auto Consultants Pte**  
fax: 67414108 | [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) :Phone: 6366 0055 | email  
(S(408933 | Park, Ubi Avenue 1, #02-25 Blk 51, Paya Ubi Industrial

[<mailto:chris.bulaclac@ccfulco.com.sg>] Bulaclac Chris :From

April, 2018 4:43 PM 11 ,Wednesday :Sent

<[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)> A Admin :To

Your Insured SHD6502M & Accident on 02/04/2018 Involving Our Insured SLV7575D : Re :Subject

,Dear Motor Claims

.to her vehicle your insurer for property damage caused Our client is looking to make a claim against

.for property damage only is prepared to engage in a direct settlement Please confirm if your insurance company

.vehicle from rental of alternative / replacement right to recover further loss arising This settlement excludes out client's

will rented a is in our workshop, our client has during this period that her vehicle As our client requires the use of a vehicle  
.good her loss/rental cost towards your company to make vehicle and will be looking

vehicle does not cost of repairs to our client's any direct settlement reached for the Please confirm that you understand that  
.suffered to recover any other damages he has prejudice her rights

.in advance is required Please arrange for Pre survey ; one day

,Thank you

,Best Regards

**Christopher L. Bulaclac**  
**Senior Executive- Service Operations**  
**D/D 65949160 H/P 96552177**  
[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg) : email  
Carriage Fulco Motor Dealer Pte Ltd & Cycle  
UBI Road 3 Singapore 408650 330  
Tel : 67461000  
Fax : 64875857

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Registration No. 198703792-K

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