# Vic (LKKAuto)

From: Vic (LKKAuto)

Wednesday, 18 April, 2018 8:39 AM Sent:

To: Chris Bulaclac

Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAuto); Vic (LKKAuto) Subject: RE: Re: Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured

SHD6502M \*\*\* LKK REF: CC3/III18006738/ha3

#### WITHOUT PREJUDICE

Dear Chris,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

### Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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**From:** Chris Bulaclac [mailto:chris.bulaclac@ccfulco.com.sg]

Sent: Wednesday, 18 April, 2018 7:59 AM

To: Vic (LKKAuto)

Cc: Admin A; Bevan Lim (LKK Auto); assignments; Mei Kwan (LKKAuto)

Subject: Re: Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M \*\*\* LKK REF:

CC3/III18006738/ha3

Dear Vic,

Please advice if we can do Direct Settlement.

## Thank you,

Best Regards,

Christopher L. Bulaclac Senior Executive- Service Operations H/P 96552177 D/D 65949160

email : <a href="mailto:chris.bulaclac@ccfulco.com.sg">chris.bulaclac@ccfulco.com.sg</a>
Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel: 67461000 Fax: 64875857

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Wednesday, 11 April 2018 19:51

To: Chris Bulaclac

Cc: Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto); assignments

Subject: RE: Re: Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M \*\*\* LKK REF:

CC3/III18006738/ha3

Dear Chris,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.** 

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

# Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris Bulaclac [mailto:chris.bulaclac@ccfulco.com.sg]

**Sent:** Wednesday, 11 April, 2018 4:43 PM **To:** Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 02/04/2018 Involving Our Insured SLV7575D & Your Insured SHD6502M

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre survey; one day in advance is required.

# Thank you,

# Best Regards,

Christopher L. Bulaclac Senior Executive- Service Operations H/P 96552177 D/D 65949160

email: <a href="mailto:chris.bulaclac@ccfulco.com.sg">chris.bulaclac@ccfulco.com.sg</a>
Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel: 67461000 Fax: 64875857