

INSURANCE

INS. CASE OWNER:

CC 6/AIG1800

6717, Aeb39

LKK:  
IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

10/4/18

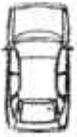
Date / Time:

10/4/18

Registered in Merimen:

11/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLQ 1302R

Name of Insured:

UM EMU FEONG

Insured Tel No.:

HP:

82828128

Excess Sec II :SS

D.O.A.:

7/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

DR 6

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES NO; TP GIA REPORT: YES NO

Insured Liability: %

Final ? Yes / No

SLQ 19072

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:Success  
UnitedINSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time		STAGE	DATE / PIC
17/4/18	SLQ 19072 - 4	Non-Reporting ltr (1st):	
17/4/18	Adrian	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
13/04/18 1030	Called OI NO RESPONSE.	Call OI:	EMAIL 26.4.18
20/4/18 1110	Called OI NO RESPONSE.	After call ltr to OI:	
	EMAIL WSP LIABILITY CLAIM.	Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

RECEIVED 20 JUL 2018

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by: bwp
FINALIZATION	Date/Time:	Confirm with: -	Confirm by: bwp
Repair Cost:	43 SS 5,200	( 6 days) Reduction:	45 %
FINAL SETTLEMENT	Date/Time: 18.7.18	Confirm with: S. B. M. S.	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	15
Repair Cost:	n/551 SS 5,564.00	01 CHANGED LANE HIT TP.	
Loss of Rental (LOR):	SS -	( days)	
Loss of Use (LOU):	SS 700.00	(S100 x 7 days)	
Loss of Income (LOI):	SS -	(S x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	SS 2.00		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 6,266.00	Global Sum SS:	
FINAL PAYMENT	Date/Time: 18.7.18	Confirm with: S. B. M. S.	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 6,266.00	Name 1:	SUCCESS UNITED PTE LTD
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT  
18/7/18

ASS. REC. BY: Adrian King

REF:

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLG1907Z Yr Regn: 2016, AugustType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Tucson c.c. 1999Colour: Grey A/G: Insured / Std / NI / NASp. Reading: 15412 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KMHJ3813MHU295212Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/60R17R: 225/60R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 10/02/18Survey held at Success UnitedDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP ALG.4s: +5,200 (RED: +1,318.80 45%)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

S + RS \$ \_\_\_\_\_

☐ : Interview (\$ \_\_\_\_\_)

Photos \_\_\_\_\_

☐ : Tech. Invs (\$ \_\_\_\_\_)

Others \_\_\_\_\_

☐ : Weekend (\$ \_\_\_\_\_)

TOTAL \_\_\_\_\_

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$) \_\_\_\_\_

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG18006717/Aeb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 11-04-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLQ 1302R	Veh. Inspected	SLG 1907Z	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	11/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	02/04/2018	Inspection Date	10/04/2018	
Survey held at	SUCCESS UNITED PTE LTD 2 KAKI BUKIT AVE 2 #01-33 KAKI BUKIT AUTOHUB SINGAPORE 417921			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



聯成汽車維修

**SUCCESS UNITED PTE LTD**

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg Co. / GST Reg: 200402570G

**Estimate : TP/18-044**

M/s **AIG Asia Pacific Insurance Pte Ltd**  
AIG Building  
78 Shenton Way, #07-16  
Singapore 079120

Date : 10 April 2018

Attn : Motor Claims

Tel: 64191053

Fax: 68357416

Vehicle No : **SLG 1907Z**

Make/ Model : Hyundai Tucson 2.0 GLS

Chassis No : KMHJ3813MHU2952

Acc. Date : 02.04.18

Policy No :

Your Ref : SLQ 1302R

S/n.	Qty	Particulars	Unit Price	Amount
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**Materials**

1	1	Frt Door RH <i>dent</i>	\$	1,468.00 ✓
2	1	Frt Mechanism lock RH <i>for new</i>	\$	299.00 x
3	1	Frt Door weatherstrip RH	\$	169.00 x
4	1	Frt Door Lower Protector Garnish RH <i>cut</i>	\$	247.00 ✓
5	1	Rear Door RH <i>Distorted</i>	\$	1,380.00 ✓
6	1	Rear Door Weatherstrip RH <i>new</i>	\$	139.00 x
7	1	Rear Door Mechanism Lock RH <i>damaged</i>	\$	315.00 ✓
8	2	Rear Door Hinge (Top & lower) RH <i>for new</i>	\$	110.00 x
9	1	Rear Door Center Checker RH	\$	70.00 x
10	1	Rear Door Lower Protector Garnish RH <i>cut</i>	\$	174.00 ✓
11	1	Rear Door Sock Rocker Skirt RH <i>cut</i>	\$	471.00 ✓
12	1	Rear Shock Absorber RH <i>new</i>	\$	320.00 x
13	1	Rear lower Arm RH <i>But</i>	\$	435.00 ✓
14	1	Rear wheel Hub Assy RH <i>damd.</i>	\$	395.00 ✓
15	1	Anti Roll Bar <i>for new</i>	\$	298.00 x
16	1	Anti Roll Bar linkage RH	\$	92.00 x
17	1	Rear Trailing Arm RH <i>But</i>	\$	310.00 ✓
18	1	Rear Knuckle Arm RH <i>But</i>	\$	644.00 ✓

Less 20%

20	1	Rear Sports Rim RH <i>cut</i>	S/Nett	\$ 850.00 <i>600</i>
21	1	Tyre <i>cut</i>	S/Nett	\$ 380.00 <i>200</i>
Parts Total			\$	7,098.80

**Labour**

1	To remove, rearrange electrical wirings, check lightings	\$	60.00	30
2	To putty and respray painting on frt door, rear fender RH door pillar RH.	\$	1,200.00	600
3	Remove&replace&transfer door components,	\$	250.00	160
4	Remove&replace rear undercarriage.	\$	550.00	200
5	Reset wheel alignment	\$	180.00	80
6	Apply Nano sealant coating	\$	180.00	x
Labour Total		\$	2,420.00	

Total Parts & Labour : \$ 9,518.80



Success United Pte Ltd

聯成汽車維修

**SUCCESS UNITED PTE LTD**

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg Co. / GST Reg: 200402370G

No of Days \_\_\_\_\_

Re-Survey Before/After Paint

Part By Part/Lump Sum

Surveyed By \_\_\_\_\_ Contact No. \_\_\_\_\_

Date of Survey \_\_\_\_\_ Fax No. \_\_\_\_\_

NOTE: LUMP SUM WILL BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

Adrian Ling

W/S 10/04/18

06 Days

total 6541.20

W/S 5.2K

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 3433D

### Vehicle Details

Vehicle No.: SLG1907Z  
Vehicle to be Exported: No  
Intended De-registration Date: 06 Apr 2018  
Vehicle Make: HYUNDAI  
Vehicle Model: TL TUCSON 2.0 GLS AT 2WD  
Primary Colour: Grey  
Manufacturing Year: 2016  
Engine No.: G4NAGU239319  
Chassis No.: KMHJ3813MHU295212  
Maximum Power Output: 114.0 kW (152 bhp)  
Open Market Value: \$18,370.00  
Original Registration Date: 12 Aug 2016  
First Registration Date: 12 Aug 2016  
Transfer Count: 0  
Actual ARF Paid: \$18,370.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 11 Aug 2026  
PARF Rebate Amount: \$13,777.00

### Intended COE Rebate Details

COE Expiry Date: 11 Aug 2026  
COE Category: B - Car above 1600cc or 97kW (130bhp)  
COE Period(Years): 10  
QP Paid: \$57,010.00  
COE Rebate Amount: \$47,584.00  
**Total Rebate Amount: \$61,361.00**

The information contained herein is correct as at 05 Apr 2018

OK



聯 成 汽 車 維 修

**SUCCESS UNITED PTE LTD**

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg Co. / GST Reg: 200402570G

Your Ref: CC6/AIG18006717/Aeb3

11th July 2018

M/s. AIG Asia Pacific Insurance Pte Ltd  
AIG Building  
78 Shenton Way, #07-16  
Singapore 079120

Attn: Motor Claims

Dear Sir

**Re: Acc Invlg SLG 1907Z & SLQ 1302R on 02.04.18**

We refer to the above accident which was caused due to the negligence of your insured driver of Veh No. SLQ 1302R

We are claiming for the following costs and losses incurred:

1)	Cost of Repairs (Inc. 7% GST)	\$ 5,564.00
2)	Loss of Use (\$100 x 7 days)	\$ 700.00
3)	Search Fees	\$ 2.00
<b>Total:</b>		<b><u>\$ 6,266.00</u></b>

Enclosed herein the following documents for your perusal.

- 1) Tax Invoice No. SU1807-0005
- 2) GIA Search Fee
- 3) Letter of Authorisation

We appreciate your prompt attention and response.

Yours faithfully



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 26 April 2018 12:31 PM  
**To:** 'EUGENELIM.ASIA@YAHOO.COM'  
**Subject:** ACCIDENT INVOLVING SLQ 1302R AND SLG 1907Z ON 02/04/2018

**Our Ref: CC6/AIG18006717/Aeb3**

26 APRIL 2018

**LIM ENG KEONG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLQ 1302R AND SLG 1907Z ON 02/04/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



## LETTER OF AUTHORISATION

To: **Success United Pte Ltd**  
**Singapore**

RE: ACCIDENT INVOLVING VEHICLE NOS: **SLG 1907Z & SLQ 1302R**  
**ALONG Along Pasir Ris Drive 1 Towards Tampiness ON 02.04.18**

I/We, **Yap Guan Hong(Ye Yuanfeng)** Co's Rgn/NRIC No. **S8323433D**  
of **23 Tampines Street 86 #12-16 Singapore 528568**  
the owner of vehicle no. **SLG 1907Z** hereby authorise you to commence repair to the said  
vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request:

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident claim and all and any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.

My/Our insurer is/are **AVIVA LTD**  
Policy No. **10764709**

Expiry Date: **11/8/2019**

Date: **09.04.18**

Excess: **0**

Owner's Signature/Co's stamp

**Yap Guan Hong(Ye Yuanfeng)**

NRIC No: **S8323433D**

Witness Signature/Name

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **SUCCESS UNITED PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,564.00** (Repair Cost), **S\$700.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLG 1907Z** that was damaged pursuant to the accident which occurred on **02/04/2018** (date) along **PASIR RIS DRIVE 1 TOWARDS TAMPINES** (location) involving vehicle no/s **SLQ 1302R**.

This is pursuant to the inspection conducted on **10/04/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **YAP GUAN HONG (YE YUANFENG)** ("the third party claimant") of vehicle no. **SLG 1907Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLG 1907Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18th (day) of July (month) 2018 (year)



**LWP**

Signed by appointed surveyor



Signed by "the workshop" (with chop)



聯成汽車維修

**SUCCESS UNITED PTE LTD**

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg Co. / GST Reg: 200402570G

**Tax Invoice : SU1807-0005**

M/s. AIG Asia Pacific Insurance Pte Ltd  
AIG Building  
78 Shenton Way, #07-16  
Singapore 079120  
Attn: Motor Claims

Date : 11th July 2018

Vehicle No : **SLG 1907Z**  
Make/ Model : Hyundai Tucson 2.0  
Chassis No : KMHJ3813MHUJ295212  
Date of Acc. : 02.04.18

Tel : 64191053

Fax : 68357416

Your Ref. : SLQ 1302R

S/n.	Qty	Particulars	Unit Price	Amount
		To provide material, labour and respray painting.		
		LUMP SUM REPAIRS	\$	5,200.00



for Success United Pte Ltd

Sub Total : \$ 5,200.00  
Add GST 7% : \$ 364.00  
**TOTAL DUE : \$ 5,564.00**



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-053497

Date of Request: 10/04/2018

Your Ref No: Online Purchase

Success United Pte Ltd  
2 Kaki Bukit Ave 2 #01-33  
Kaki Bukit AutoHub  
Singapore 417921

Dear Sir/Madam,

Enquiry Date 10/04/2018

Enquiry By Sirina Soon

TP Vehicle No. SLQ1302R

Accident Date 02/04/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLQ1302R	AIG Asia Pacific Insurance Pte. Ltd.	28/06/2017-27/06/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-053497

Date of Request: 10/04/2018

Your Ref No: Online Purchase

Success United Pte Ltd  
2 Kaki Bukit Ave 2 #01-33  
Kaki Bukit AutoHub  
Singapore 417921

Dear Sir/Madam,

Enquiry Date 10/04/2018  
Enquiry By Sirina Soon  
TP Vehicle No. SLQ1302R  
Accident Date 02/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

### ...CLAIM SUBFOLDER...(Pending for Survey Report)
































Fastlane














CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Apr 2018 <a href="#">Edit Reg</a>		10 Apr 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$55,200.00</b> <a href="#">Edit Estimates</a>	<b>\$55,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>LIM ENG KEONG</b> , ID: S6930148G								
Main Claimant:	<b>YAP GUAN HONG (YE YUANFENG)</b> , ID: S8323433D								
Vehicle Reg. No.:	<b>SLG1907Z</b>	Date of Loss:	02/04/2018 16:00 - :59 [19 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 9499811240SG</b>	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLQ1302R</b>	Policy No. (Claimant):	10764709						
		Excess:							
Repairer:	<b>Success United Pte Ltd (HQ)</b> 2 Kaki Bukit Ave 2 #01-33, Kaki Bukit AutoHub, 417921 Kaki Bukit - Tel: 6746 1515								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loh, Chee-Heng</b> ] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	<b>Aviva Ltd (HQ)</b> - Tel: (65) 6827 9966								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 20/04/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLG1907Z (9499811240SG)  
[SLQ1302R]  
TP  
YAP GUAN HONG (YE YUANFENG)  
Apr 2 2018 4:00PM  
[LIM ENG KEONG]  
Success United Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Letters/Correspondences										1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown									Edit		
Photos/Images										3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail		Print		
1	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
2	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
3	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
4	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
5	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
6	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
7	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
8	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
9	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
10	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
11	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
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13	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
14	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
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17	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
18	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
19	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
20	11/07/18 13:33	General View									Load JPG <input checked="" type="checkbox"/>		
21	11/07/18 13:33	Reinspection Photo									Load JPG <input checked="" type="checkbox"/>		
22	11/07/18 13:33	Reinspection Photo									Load JPG <input checked="" type="checkbox"/>		
23	11/07/18 13:33	Reinspection Photo									Load JPG <input checked="" type="checkbox"/>		
24	11/07/18 13:33	Reinspection Photo									Load JPG <input checked="" type="checkbox"/>		
25	11/07/18 13:33	Reinspection Photo									Load JPG <input checked="" type="checkbox"/>		
26	11/07/18 13:33	Reinspection Photo									Load JPG <input checked="" type="checkbox"/>		
27	11/07/18 13:33	Reinspection Photo									Load JPG <input checked="" type="checkbox"/>		
28	11/07/18 13:33	Reinspection Photo									Load JPG <input checked="" type="checkbox"/>		
29	11/07/18 13:33	Reinspection Photo									Load JPG <input checked="" type="checkbox"/>		
30	11/07/18 13:33	Reinspection Photo									Load JPG <input checked="" type="checkbox"/>		
31	11/07/18 13:33	Reinspection Photo									Load JPG <input checked="" type="checkbox"/>		
32	11/07/18 13:33	Reinspection Photo									Load JPG <input checked="" type="checkbox"/>		
33	11/07/18 13:33	Reinspection Photo									Load JPG <input checked="" type="checkbox"/>		
34	11/07/18 13:33	Reinspection Photo									Load JPG <input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	11/07/18 13:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	11/07/18 13:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	11/07/18 13:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	11/07/18 13:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	11/07/18 13:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/04/18 18:28	TP GIA REPORT	 Load PDF	
2	26/04/18 12:31	LETTER TO OI	 Load PDF	
3	24/07/18 10:15	WORKSHOP INVOICE	 Load PDF	
4	24/07/18 10:15	AUTHORISATION TO ACT FORM	 Load PDF	
5	24/07/18 10:15	Release Voucher	 Load PDF	
6	24/07/18 10:15	GIA SEARCH	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	12/04/18 09:44	OI GIA REPORT	 Load PDF	
2	17/04/18 13:14	TP GIA	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ1302R (Insd veh)	Model:	HYUNDAI TUCSON 2.0 GLS
	SLG1907Z (TP veh)		(A)
Date of Accident:	02/04/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		<b>10,185.12</b>
Final Repair Cost	:	\$		5,564.00
Loss of Use	:	\$		700.00
Rental (if any)	:	\$		7.00 days at \$100.00 per day
LTA / GIA Search Fee	:	\$		0.00
Others:	:	\$		2.00
	:	\$		0.00
Final Settlement Sum	:	\$		6,266.00

**Is Third Party Workshop GIA Registered?**    ☐ YES    ☒ NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Success United Pte Ltd	:	\$ 6,266.00
2)		:	\$
3)		:	\$

\_\_\_\_\_  
JOANNE LEE KHANG MIN

\_\_\_\_\_  
24 Jul  
2018

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18006717/AEB3Q2

Date: 24/07/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SLG1907Z

Insured Vehicle No : SLQ1302R

Date of Loss: 02/04/2018

Nature of Claim: TP

Claim No: 9499811240SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLG1907Z**

Make &amp; Model: HYUNDAI TUCSON, 2.0 GLS (A)

Engine No: G4NAGU239319

Reg. Date: 12/08/2016 (Man. Year: 2016)

Chassis No: KMHJ3813MHU295212

Colour: Grey

Odometer: 15412 km

Engine Capacity: 1999 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/60 R17

Rear Tyre Size:

225/60 R17

Front Left Side: Hankook 6 mm

Rear Left Side:

Hankook 6 mm

Front Right Side: Hankook 6 mm

Rear Right Side:

Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,098.80	5,471.20	1,627.60	22.93
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,420.00	1,070.00	1,350.00	55.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>9,518.80</b>	<b>6,541.20</b>	<b>2,977.60</b>	<b>31.28</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>5,200.00</b>		
(S\$)	9,518.80	5,200.00	4,318.80	45.37
<b>+ GST 7.00/7.00% (S\$)</b>	666.32	364.00	302.32	45.37
<b>Nett Amount (S\$)</b>	<b>10,185.12</b>	<b>5,564.00</b>	<b>4,621.12</b>	<b>45.37</b>
<b>+ Loss of Use (7.0 x S\$100.00/day) (S\$)</b>		700.00		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>6,266.00</b>		

### INSPECTION

Date of Assignment: 10/04/2018

Date Inspected: 10/04/2018 Inspected At:

Success United Pte Ltd (HQ)  
2 Kaki Bukit Ave 2 #01-33, Kaki Bukit

AutoHub  
Singapore 417921

Estimated Period of Repair: 6.0 days

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**Adjuster:** ADRIAN LING

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT DOOR RH	Dented	1,468.00 FL	*1,468.00 FL
2	1		*FRT MECHANISM LOCK RH	Not Necessary	299.00 FL	*- FL
3	1		*FRT DOOR WEATHERSTRIP RH	Not Necessary	169.00 FL	*- FL
4	1		*FRT DOOR LOWER PROTECTOR GARNISH RH	Cut	247.00 FL	*247.00 FL
5	1		*REAR DOOR RH	Distorted	1,380.00 FL	*1,380.00 FL
6	1		*REAR DOOR WEATHERSTRIP RH	Not Necessary	139.00 FL	*- FL
7	1		*REAR DOOR MECHANISM LOCK RH	Damaged	315.00 FL	*315.00 FL
8	2		*REAR DOOR HINGE (TOP & LOWER) RH	Not Necessary	110.00 FL	*- FL
9	1		*REAR DOOR CENTER CHECKER RH	Not Necessary	70.00 FL	*- FL
10	1		*REAR DOOR LOWER PRORECTOR GARNISH RH	Cut	174.00 FL	*174.00 FL
11	1		*REAR DOOR SICK ROCKER SKIRT RH	Cut	471.00 FL	*471.00 FL
12	1		*REAR SHOCK ABSORBER RH	Not Necessary	320.00 FL	*- FL
13	1		*REAR LOWER ARM RH	Bent	435.00 FL	*435.00 FL
14	1		*REAR WHEEL HUB ASSY RH	Damaged	395.00 FL	*395.00 FL
15	1		*ANTI ROLL BAR	Obstructed	298.00 FL	*- FL
16	1		*ANTI ROLL BAR LINKAGE RH	Not Necessary	92.00 FL	*- FL
17	1		*REAR KNUCKLE ARM RH	Bent	644.00 FL	*644.00 FL
18	1		*REAR TRAILING ARM RH	Bent	310.00 FL	*310.00 FL
19	1		*REAR SPORTS RIM RH	Cut	850.00 FS	*600.00 FS
20	1		*TYRE	Cut	380.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>8,566.00</b>	<b>6,639.00</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>1,467.20</b>	<b>1,167.80</b>
<b>Total Parts (\$\$)</b>	<b>7,098.80</b>	<b>5,471.20</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE,REARRANGE ELECTRICAL WIRINGS ,CHECK LIGHTINGS	New	60.00	30.00
2	TO PUTTY AND RESPRAY PAINTING ON FRT DOOR ,REAR FENDER RH DOOR PILLAR RH	New	1,200.00	600.00
3	REMOVE & REPLACE & TRANSFER DOOR COMPONENTS	New	250.00	160.00
4	REMOVE & REPLACE REAR UNDERCARRIAGE	New	550.00	200.00
5	RESET WHEEL ALIGNMENT	New	180.00	80.00
6	APPLY NANO SEALANT COALTING	New	180.00	0.00
Gross Labour Cost (\$\$)			2,420.00	1,070.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >