

INS. CASE OWNER

CC 3, UR, 1800 6708, 15/11/18

LKK:
IDAC

Surveyor:

Kalin

DOI:

ASSIGNMENT

10/4/18

Date / Time:

10/4/18

Registered in Merimen:

11/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLM 57864

Name of Insured:

UR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

10/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

:

140596114159

Policy No.:

:

Make / Model:

:

Place of Accident:

:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SL 90002



INSRS:

WSP:

Tel:

Liability:

RMKS:

LONG



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	STAGE	DATE / PIC
13/4/18	Non-Reporting ltr (1st):	19-4-18
7/4/18	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>
13/4/18	UR non reporting	
16/5/19	PENDING LONGER V/F FROM TP	
30/9/19	ALG REQ. LONGER VIDEO.	
30/9/19	ALG instructed to reject TP claim. - Aileen (TP) said that in meeting with ALG, ALG agreed to offer for amicable settlement.	
30/9/19	ALG approve mandate @ 30% liability for (\$80-100) all in.	
14/10/18	File pass to Shu Pei to close	
PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	PIP SS 100	(1 days) Reduction: 92 %
FINAL SETTLEMENT	Date/Time: 9/10/19	Confirm with: Aileen
Final Liability:	% 30	(Agreed / Assessed) BOLA S/N No.: NIL
Repair Cost:	SS 32.10	
Loss of Rental (LOR):	SS 30.10	(1 days) x \$117
Loss of Use (LOU):	SS -	(5 - x - days)
Loss of Income (LOI):	SS -	(5 - x - days)
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]
GIA/LTA Search:	SS 7.49	
Medical:	SS -	
Disbursement:	SS -	(e.g. Tow/ Independent)
Legal Cost:	SS -	
Total:	SS 74.69	Global Sum SS: 100
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 100	Name 1: COMFORTOELGRO ENGINEERING PTE LTD
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

10/1/17

Surveillance: Kavin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimate Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Insp: Vehicle No: _____

at Work Shop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Vh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____

Consistent?: Yes or No

GIA / PR Seen: _____

Consistent?: Yes or No

Est. Repairs: _____

days

Res.: Yes or No

Lum Sum: _____

P/P %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: _____

SH 9000 Z

Yr Regn: _____

20 Dec 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / T~~O~~ / Prime Mover /

Truck / Trailer or

Make: _____

Hyundai Z40

C.C

1685

Colour: _____

Blue

A/C: _____

Insured / Std / NI / NA

Sp. Reading: _____

42429

T/Radio: _____

Insured / Std / NI / NA

Eng/No: _____

C/No: _____

1CM HLB 414AH4099777

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD Rim or

Tyre Size: _____

F: _____

205/60 R 16

R: _____

7

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Haruh

Front

Rear

R/Bal: _____

2

mm

R/Bal: _____

2

mm

L/Bal: _____

2

mm

L/Bal: _____

2

mm

D.O.A: _____

6/4/16

D.O.I: _____

10/4/18

Survey held at

CD4E (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S 23 mm

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
11/4/18	Label P/P \$100 / 1 Pp. ATK
	(Red \$1,134.40 / 92%) P/P

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Date/Time, File Return to?

2)

Add Fee: _____

☐

: Site Insp (\$ _____)

☐

: Interview (\$ _____)

Photos



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/LCR18006708/K1jb3

78 SHENTON WAY #08-16
CHARTIS BUILDINGS SINGAPORE 079120

Date : 11-04-2018



Code : LCR

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLM 5786Y	Veh. Inspected	SH 9000Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	11/04/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	06/04/2018	Inspection Date	10/04/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 571701
Mainline + 65 6363 6280 Facsimile + 65 6260 9755

Workshops

69 Loyang Drive Singapore 508988 34 Serangoon Loop Singapore 758104
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 72
45 Pandan Road Singapore 609988 8 Defu Avenue 1 Singapore 536532
314-316 Road 3 Singapore 366455

Date/Time: 10.04.2018 10:47

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO305140431

CUSTOMER	REGN NO: SH 9000Z	MILEAGE
MR/MS COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL E 1/2
CUSTOMER NO. 7010045	MODEL I-40	DATE/TIME IN 10.04.2018 09:31
ADDRESS 383 SIN MING DRIVE Singapore SINGAPORE 575717	YR OF MANU. 20.12.2017	TARGET DATE
TEL (R) 65508755 (O)	CHASSIS CODE KMHLB41UMHU099377	COMPLETION DATE/T
DISCOUNT CARD NO.		

JOB DESCRIPTION

Accident Date: 06.04.2018
NATURE: 3P 06.04.18/C

S/NO LABOR CODE DESCRIPTION

AIG

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Name:
I/C No.:
Vehicle No.: SH 9000Z FZ AIG

Vehicle No.: SH 9000Z

Name of Service Advisor

Signature/Date

Name of Service Advisor

Date

REPAIR ESTIMATE*

VEHICLE NO : SH 9000Z

DATE 10/4/2018 11:27

MAKE :

MODEL : HYUNDAI i40

Fauzy

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Door Mirror (RH) <i>X 1/2</i>			\$ 980.50
	SUB TOTAL			\$ 980.50
	LESS 20%			\$ 196.10
	DISCOUNTED TOTAL			\$ 784.40
	Labour Charge			<i>50</i>
	Panel Beating			\$ 200.00
	Spray Painting Charge			\$ 200.00 <i>50</i>
	Wiring Charge			\$ 50.00 <i>X</i>
	TOTAL LABOUR			\$ 450.00
	ESTIMATE TOTAL			\$ 1,234.40
<p><i>Ka Lin 11/4/18</i></p> <p><i>10/4/18 12:15h</i></p> <p><i>1 Ry</i></p> <p><i>RIP</i></p> <p><i>After from p4</i></p>				
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged parts during resurvey • Parts prices are subject to confirmation • Third party survey report a "Without Prejudice" basis • No illegal modification is allowed • Supplementary item(s) must be new, approved and is subject to final approval from insurance company <p>Acknowledged by Repairer</p>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 9000Z

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
20.12.2017

CHASSIS CODE
KMHLB41UMHU099377

INV. NO/DATE
91369837 27.04.2018

JOB NO.
305140433

ODIOMETER READING

DATE/TIME IN
10.04.2018 09:35

Description : 3P 06.04.18

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001 L

PANEL BEATING

50.00

50.00

0002 L

SPRAY PAINTING CHARGE

50.00

50.00

SUB-TOTAL : 100.00

Items total 100.00

Add GST @ 7.000 % 7.00

Invoice amount 107.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE ON HIRE ON AN "AS IS" BASIS. OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DELIVERY, ADVISE THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 14 DAYS FROM THE DELIVERY DATE) IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF THE AMOUNT DUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 14 DAYS FROM THE DELIVERY DATE) PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL BE DEEMED TO BE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ
8010004	91369837	107.00	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 9000Z

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
20.12.2017

CHASSIS CODE
KMHLB41UMHU099377

INV. NO/DATE
91369837 27.04.2018

JOB NO.
305140433

ODOMETER READING

DATE/TIME IN
10.04.2018 09:35

Issued by : KATHERINETAN 27.04.2018 15:11:03
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES AND CANNOT AND EXIST OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS REPORT ANY DAMAGE OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO BE IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE DATE OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL DEEM THIS INVOICE CORRECT AND BINDING.

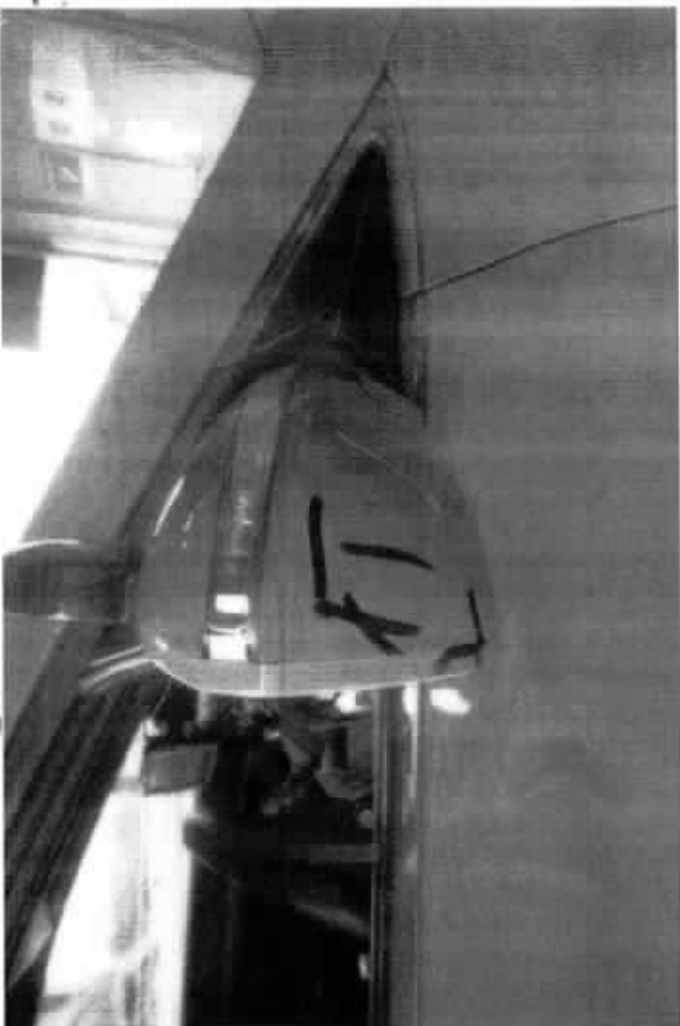
ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHK
8010004	91369837	107.00	



Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 8 October 2019 5:52 PM
To: Aileen Tan Lee Noi
Cc: Admin A
Subject: RE: [Counter Offer] AIG/LKK Ref: 1405961141SG CDGE Ref: T0418/SH9000Z/AT >> Acc on 06.04.2018 invlg SH9000Z & SLM5786Y [AIG]

Tracking:	Recipient	Delivery
	Aileen Tan Lee Noi	
	Admin A	
	oliviaiau@lkkauto.com	Delivered: 8/10/2019 5:53 PM
	Meikwan@lkkauto.com	Delivered: 8/10/2019 5:53 PM
	shupeil@lkkauto.com	Delivered: 8/10/2019 5:53 PM

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement on a global sum of **\$100.00(all in)** on this matter.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent: Tuesday, 8 October 2019 10:30 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [Counter Offer] AIG/LKK Ref: 1405961141SG CDGE Ref: T0418/SH9000Z/AT >> Acc on 06.04.2018 invlg SH9000Z & SLM5786Y [AIG]

WITHOUT PREJUDICE

Ms Khanchna

M/s LKK Auto Consultants Pte Ltd

We refer to your email dated 8 October 2019.

Strictly without admission of liability and solely for quick amicable settlement, we counter propose a global sum of **S\$145.00**.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

Kindly let us have your reply with confirmation and DV to wrap up this claim. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Tuesday, 8 October 2019 10:13

To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [Reminder 3] AIG/LKK Ref: 14059611415G CDGE Ref: T0418/SH9000Z/AT >> Acc on 06.04.2018 invlg SH9000Z & SLM5786Y [AIG]

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement on a global sum of **\$80.00(all in)** on this matter.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Tuesday, 8 October 2019 9:48 AM
To: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: [Reminder 3] AIG/LKK Ref: 1405961141SG CDGE Ref: T0418/SH9000Z/AT >> Acc on 06.04.2018 invlg SH9000Z & SLM5786Y [AIG]

WITHOUT PREJUDICE

Mr Jeffrey Ng

M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your reply to our email dated 16 August 2019 and reminder of 6 September 2019. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Friday, 6 September 2019 09:37
To: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: [Reminder 2] AIG/LKK Ref: 1405961141SG CDGE Ref: T0418/SH9000Z/AT >> Acc on 06.04.2018 invlg SH9000Z & SLM5786Y [AIG]

WITHOUT PREJUDICE

Khanchna (LKK Auto)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Monday, 30 September 2019 4:16 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: [Reminder] AIG/LKK Ref: 1405961141SG CDGE Ref: T0418/SH9000Z/AT >> Acc on 06.04.2018 invlg SH9000Z & SLM5786Y [AIG]

Importance: High

To offer \$80 (30% liability) and up to \$100.00

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Friday, August 16, 2019 11:01 AM
To: Ng, Hai-Chuan
Cc: Admin A
Subject: [EXTERNAL] FW: [Reminder] AIG/LKK Ref: 1405961141SG CDGE Ref: T0418/SH9000Z/AT >> Acc on 06.04.2018 invlg SH9000Z & SLM5786Y [AIG]

This message is from an external sender; be cautious with links and attachments.

AIG REF: **TP** / 1405961141SG

Dear Mr. Ng Hai Chuan,

The above matter and e-mail from Third party repairer below refers.

As per your instructions in your e-mail to us dated 29/7/2019, we have informed the third party repairer on rejecting their claim and to deny the liability.

However, the Third party repairer informed via e-mail below that she was informed that AIG would instruct us (LKK) to give them an offer.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Friday, 16 August 2019 10:38 AM
To: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: [Reminder] AIG/LKK Ref: 1405961141SG CDGE Ref: T0418/SH9000Z/AT >> Acc on 06.04.2018 invlg SH9000Z & SLM5786Y [AIG]

WITHOUT PREJUDICE

Khanchna (LKK Auto)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Monday, 30 September 2019 4:16 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: [Reminder] AIG/LKK Ref: 1405961141SG CDGE Ref: T0418/SH9000Z/AT >> Acc on 06.04.2018 invlg SH9000Z & SLM5786Y [AIG]

Importance: High

To offer \$80 (30% liability) and up to \$100.00

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Friday, August 16, 2019 11:01 AM
To: Ng, Hai-Chuan
Cc: Admin A
Subject: [EXTERNAL] FW: [Reminder] AIG/LKK Ref: 1405961141SG CDGE Ref: T0418/SH9000Z/AT >> Acc on 06.04.2018 invlg SH9000Z & SLM5786Y [AIG]

This message is from an external sender; be cautious with links and attachments.

AIG REF: **TP** / 1405961141SG

Dear Mr. Ng Hai Chuan,

The above matter and e-mail from Third party repairer below refers.

As per your instructions in your e-mail to us dated 29/7/2019, we have informed the third party repairer on rejecting their claim and to deny the liability.

However, the Third party repairer informed via e-mail below that she was informed that AIG would instruct us (LKK) to give them an offer.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Friday, 16 August 2019 10:38 AM
To: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: [Reminder] AIG/LKK Ref: 1405961141SG CDGE Ref: T0418/SH9000Z/AT >> Acc on 06.04.2018 invlg SH9000Z & SLM5786Y [AIG]

WITHOUT PREJUDICE

Mr Jeffrey Ng
M/s AIG Asia Pacific Insurance Pte Ltd

We refer to subject matter and our RTM in your office on 7 August 2019.

You informed that you would arrange for LKK to write to us with offer to resolve this case.

We await your early reply. Thank you.

Best Regards

Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Friday, 5 July 2019 10:48
To: Joy Irene (LKK Auto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [Reminder] AIG/LKK Ref: TBA CDGE Ref: T0418/SH9000Z/AT >> Acc on 06.04.2018 invlg SH9000Z & SLM5786Y [AIG]

Dear Ms Joy Irene
M/s LKK Auto Consultants Pte Ltd

Please let us have your reply to our email of 10 April 2019.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi
Sent: Wednesday, 10 April 2019 17:07
To: Joy Irene (LKKAuto)
Cc: Admin A
Subject: AIG/LKK Ref: TBA CDGE Ref: T0418/SH9000Z/AT >> Acc on 06.04.2018 invlg SH9000Z & SLM5786Y [AIG]

WITHOUT PREJUDICE

Ms Joy Irene
M/s LKK Auto Consultants Pte Ltd

We refer to subject matter resting with our email dated 13 February 2019.

We attach the following two CCTV footage for your attention:-

1. Part 1 - Taxi stopped on the left of SLM5786Y due to red traffic lights.
2. Part 2 - Taxi moved forward when traffic lights turned green and side-swiped by SLM5786Y on its right

Please let us have your reply with offer to resolve this long outstanding claim. Thank you.

Best Regards

Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Wednesday, 13 February 2019 15:24
To: Joy Irene (LKKAuto)
Cc: KK Lau LKK; Aileen Tan Lee Noi
Subject: Re: SH 9000Z ON 06.04.2018 / AIG SLM 5786Y

Without Prejudice

Dear Sir/Madam

There's no response received by us since our last email on 17 Aug 2018. Please review and revert by **20/02/2019**.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Friday, 17 August 2018 9:13 AM
To: Joy Irene (LKKAuto)
Subject: Re: SH 9000Z ON 06.04.2018 / AIG SLM 5786Y

Without Prejudice

Dear Sir/Madam

Your insured disputes that there was no collision happened. Attached video shows your insured stopped and alighted after the collision. Your insured's statement is not credible.

Note: The video footage(s) is/are solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage(s) in whole or in part, to any third party.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Sent: Thursday, 16 August 2018 4:31 PM

To: Cecilia Lee Peng Geok

Cc: Admin A

Subject: RE: SH 9000Z ON 06.04.2018 / AIG SLM 5786Y

WITHOUT PREJUDICE

Dear Cecilia,

This is pending AIG's instruction and they are waiting for the longer video clip requested for their review and mandate.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Friday, 3 August 2018 11:33 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: SH 9000Z ON 06.04.2018 / AIG SLM 5786Y

Without Prejudice

Dear Sir/Madam

Please review & let us have your settlement offer.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>, CS A Team <cs-a@lkkauto.com>
Date: 18/06/2018 04:41 PM
Subject: RE: SH 9000Z ON 06.04.2018 / AIG SLM 5786Y

Without Prejudice

Dear Sir/Madam

Attached screenshot that shows your driver alighted from his car after the collision. If no collision happened as alleged, why would he alighted the car?

Please let us have your settlement offer.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, CS A Team <cs-a@lkkauto.com>
Date: 05/06/2018 05:07 PM
Subject: RE: SH 9000Z ON 06.04.2018 / AIG SLM 5786Y

WITHOUT PREJUDICE

Dear Cecilia,

We forwarded your video to our principal M/s AIG and they requested to obtain a longer video clip.

Kindly send us a video covering 20 seconds before the incident.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

.
From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Friday, 25 May 2018 5:22 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Re: SH 9000Z ON 06.04.2018 / AIG SLM 5786Y

Without Prejudice

Dear Sir/Madam

Attached video footage. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Date: 27/04/2018 11:14 AM
Subject: SH 9000Z ON 06.04.2018 / AIG SLM 5786Y

WITHOUT PREJUDICE

Dear Cecilia,

We would like to request for your reported video. Our insured reported no collision/no damage.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

[attachment "E-FILE-SLM 5786Y.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Our Ref : T 0418 / SH 9000Z /CL(st)
Your Ref: _____
Date : 4-May-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 9000Z YOUR INSURED SLM5786Y
AND OTHER ON 06.04.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 9000Z which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLM5786Y we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 107.00
2	1 days Loss of Rental @ \$ 117.00 per day	\$ 117.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
Sub Total :		\$ 231.49

HIRER'S CLAIM

7	1 days Loss of Income @ \$ 80.00 per days	\$ 80.00
Total Claims :		\$ 311.49

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : SLM5786Y
- c) GIA / Police report/s of : SH 9000Z
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecillalee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 190000400

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609256

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Defu
6 Defu Avenue 1
Singapore 539537

Yishun
501 Yishun Industrial Park A
Singapore 758732

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SH9000Z , SLM5786Y **ON 06-Apr-18 16:00**
ALONG UBI AVE 1 TWDS PIE NEAR BLK 315 TRAFFIC JUNCTION,

I / We **LEE SWEE KIAT** (Hirer) NRIC No.: **S1857319I**

and/or **SIM TIONG YONG** (Relief) NRIC No.: **S1004612B**

Taxi Number **SH9000Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **07-Apr-2018**

Name of Hirer **LEE SWEE KIAT**

Hirer NRIC **S1857319I**

Signature :



Address **20 CHAI CHEE ROAD #08-410**
461020

Contact No. **98323397**

Name of Relief **SIM TIONG YONG**

Relief NRIC **S1004612B**

Signature :



Address **315 UBI AVENUE 1 06-401**
400315

Contact No. **83086227**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$100.00 (Global Sum) for vehicle no. SH9000Z that was damaged pursuant to the accident which occurred on 06/04/2018 (date) along UBI AVE 1 TOWARDS PIE NEAR BLK 315 (location) involving vehicle no/s SLM5786Y.

This is pursuant to the inspection conducted on 10/04/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SH9000Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SH9000Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of October (month) 2019 (year)



Signed by appointed surveyor

AILEEN TAN
Manager, Claims

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508989

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 9000Z

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
20.12.2017

CHASSIS CODE
KMHL841UMHU099377

INV. NO/DATE
91369837 27.04.2018

JOB NO.
305140433

OILMETER READING

DATE/TIME IN
10.04.2018 09:35

Description : 3P 06.04.18

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001	I.	PANEL BEATING	50.00	50.00
0002	I.	SPRAY PAINTING CHARGE	50.00	50.00

SUB-TOTAL : 100.00

Items total	100.00
Add GST @ 7.000 %	7.00
Invoice amount	107.00

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROTECTION BELONGING TO CUSTOMERS AND SOLELY ARE OWNERS RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT PAID BY CUSTOMER TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE DUE DATE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91369837	107.00	

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 9000%

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
20.12.2017

CHASSIS CODE
KMHLB41UMHU099377

INV. NO/DATE
91369837 27.04.2018

JOB NO.
305140433

ODOMETER READING

DATE/TIME IN
10.04.2018 09:35

Issued by : KATHERINETAN 27.04.2018 15:11:03
Repair type : C180/57/57
Payment Type/Term: /Credit 30 days

WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY WILL NOT BE RESPONSIBLE FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT AT OWNERS RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF AMT. UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91369837	107.00	

Our Ref: CT18040153

Date: 12 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	06/04/2018 @ 16:00 hrs
ALONG	UBI AVE 1 TWDS PIE NEAR BLK 315 TRAFFIC JUNCTION,
INVOLVING	SLM5786Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH9000Z** (the "Taxi"). The Taxi was hired to **LEE SWEE KIAT IC NO S1857319I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING






Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Apr 2018 Edit Reg		10 Apr 2018 00:00 Edit Adj Rpt	S\$100.00 Edit Estimates	S\$100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF Pte Ltd, Co. Reg. No.: -								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SH9000Z	Date of Loss:	06/04/2018 16:00 - :59 [3 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1405961141SG	Policy/Cover Note No.:	0999994804						
Vehicle Reg. No. (Insured):	SLM5786Y	Policy No. (Claimant):	D-18088936MFSH						
	Excess:								
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 20/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (12/04/2018): NO OI GIA REPORT									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SH9000Z (14059611415G)
[SLM5786Y]
TP
COMFORT TRANSPORTATION PTE LTD
Apr 6 2018 4:00PM
[LCRF Pte Ltd]
ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <input type="button" value="View in Browser"/>	
Video										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	05/07/19 10:58	Video - Accident TP VIDEO PART 1							Load MP4		
2	05/07/19 10:58	Video - Accident TP VIDEO PART 2							Load MP4		
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
2	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
3	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
4	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
5	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
6	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
7	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
8	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
9	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
10	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
11	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
12	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
13	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
14	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
15	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
16	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
17	11/04/18 17:41	General View							Load JPG <input checked="" type="checkbox"/>		
18	12/04/18 08:11	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
19	12/04/18 08:11	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
20	12/04/18 08:11	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
21	12/04/18 08:11	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
22	12/04/18 08:11	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
23	12/04/18 08:11	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
24	17/07/19 10:43	Screenshot OI alighting from vehicle							Load JPG <input checked="" type="checkbox"/>		
Documentation										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	11/04/18 18:33	TP GIA REPORT							Load PDF		
2	11/04/18 18:33	TP ESTIMATE- MARKED							Load PDF		
3	19/04/18 10:11	NON-REPORTING LETTER TO LCR							Load PDF		
4	16/08/19 10:53	EMAIL TO TP REPAIRER REJECT CLAIM							Load PDF		
5	16/08/19 10:54	INSTRUCTION FROM AIG TO REJECT TP CLAIM							Load PDF		
6	28/08/19 11:25	TP LOD, FINAL REPAIR INVOICE, LTA search, Rental supporting doc							Load PDF		
7	05/11/19 09:11	WORKSHOP INVOICE							Load PDF		
8	05/11/19 09:11	AUTHORISATION TO ACT FORM							Load PDF		
9	05/11/19 09:11	Release Voucher							Load PDF		
10	05/11/19 09:11	RENTAL RECEIPT							Load PDF		

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
		LKK Auto Consultants Pte Ltd (HQ)			
11	05/11/19 09:11	RENTAL MILEAGE		 Load PDF	
12	05/11/19 09:11	LTA SEARCH		 Load PDF	
13	05/11/19 09:11	LOD		 Load PDF	
No	Finalized On			Thumbnail	Print
		AIG Asia Pacific Insurance Pte. Ltd. (SG)			
1	25/04/18 10:39	Singapore Accident Statement OI GIA REPORT		 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLM5786Y (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SH9000Z (TP veh)		
Date of Accident:	06/04/2018		

Global Sum Settlement	: [X] Yes	[] No
Repair Estimate	: \$	1,530.64
Final Repair Cost	: \$	100.00
Loss of Use	: \$	days at \$0.00 per day
Rental (if any)	: \$	1 days
LTA / GIA Search Fee	: \$	
Others:	: \$	
	: \$	
Final Settlement Sum (Global Sum)	: \$	100.00

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____
 _____ NIL _____
 BOLA Liability: 30 (%) Assessed Liability (*): _____ (%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	: \$	100.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

05 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
 Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18006708/K1KB3Q2

Date: 05/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994804
 Claimant SH9000Z Insured Vehicle No : SLM5786Y
 Vehicle No : SH9000Z
 Date of Loss: 06/04/2018 Nature of Claim: TP Claim No: 1405961141SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SH9000Z
 Make & Model: HYUNDAI I40, 1.7 D (A) Engine No: D4FDGU715646
 Reg. Date: 20/12/2017 (Man. Year: 2016) Chassis No: KMHLB41UMHU099377
 Colour: Blue Odometer: 42429 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Hankook 7 mm Rear Left Side: Hankook 7 mm
 Front Right Side: Hankook 7 mm Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	980.50	0.00	980.50	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	450.00	100.00	350.00	77.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,430.50	100.00	1,330.50	93.01
+ GST 7.00/7.00% (S\$)	100.14	7.00	93.14	93.01
Nett Amount (S\$)	1,530.64	107.00	1,423.64	93.01
+ Car Rental (1.0 x S\$117.00/day) (S\$)		117.00		
		224.00		
Liabe Amount (30.00%) (S\$)		67.20		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		74.69		
Global Sum Settlement (S\$)		100.00		

INSPECTION

Date of Assignment: 10/04/2018
 Date Inspected: 10/04/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)
 59 Loyang Drive
 Singapore 508969

Estimated Period of Repair: 1.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR MIRROR (RH)	Repair	980.50 F	*- F
				Total Parts (\$\$)	980.50	0.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	200.00	50.00
2	SPRAY PAINTING CHARGE	New	200.00	50.00
3	WIRING CHARGE	New	50.00	0.00
Gross Labour Cost (\$\$)			450.00	100.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >