4 * 190/200	Grandan CC4/1111800 6697, U	W/67 LIKK
INS. CASE OWNER Surveyor.	WAYNOS DOI: ASSIGNMENT / DOI:	Date / Time:
Pre-assign / CCU Insured Vehicle No Name of Insured Insured Tel No. Excess Sec II :S\$	SHA 77437 Claim No. Policy No. Make / Model	and the laterage Inde
Is driver the owner		SENTISA OUTS DE OF ST
Driver Tel N	No.: (V/L: TES/NO.) Insured Liabil	ORT: WE / NO : TP GIA REPORT YE / NO THINKE ity: "Final? Yes/No
INSRS: WSP- Tel: Liability: RMKS:	INSRS: INSRS:	INSRS: WSP: Tet: Liability: RMKS:
Date/ Time		CTAGE DATE INC
12/4/18	RECEIVED 2 3 APR 2018	STAGE DATE / PIC Non-Reporting lit (1st): Non-Reporting lit (2nd): Non-Reporting lit (Final):
13/4/18	Seek hobility unclear via monimer	Notification ltr (if non-pickup); Call Ot:
	7	After call lin to Of:
19/4/18	RECEIVE VIDEO Prom JU	Documentation Check List: Handler Typist Notification br (if non-pickup)
1914/18	Bat ryestion From II	After call for to OE
>olyl1&	II sporou / MPHON. BOSE ON OUD VIDED, TP Supred into OSD'S low.	Authorisation Te Act: Release Voucher: Final Repair Bill:
⊃3/Ψ]I¶	Email to whether reject to glaim -	Car Rental Invoice Towing Invoice LTA / GIA ; Medical Bill:
	23/4/11	PIR: Mandate/Reject Instruction: LOD Payment Breakdown Form:
PRELIMINARY ADVICE	Date/Time: Sent By:	Post-Repair Photos: Others:
FINALIZATION	Date/Time: Confirm with:	Confirm by:
Repair Cost:	SS (days) Reduction: % Date/Time: Confirm with	Email Call
FINAL SETTLEMENT Final Liability:	Date/Time: Confirm with (Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Ass. Lia:
Repair Cost:	SS	
Loss of Rental (LOR):	SS (days)	TOND WAS INST
Loss of Use (LOU):	SS (S x days)	V1148
Loss of Income (LOI): LOR only LOU only	SS (S x dayx) LOR + LOU LOR + LOU Tick only one	
GIA/LTA Search	SS TORYTOOL TORYTON THE STATE OF THE STATE O	
Medical	SS	1) Claim status: Normal/Reject/Private Settle
Disbursement:	SS (e.g. Tow/ Independent.)	2) Report Format: PORG 3) Survey foe: 4 250-00
Legal Cost Total:	SS Global Sum SS:	3) Survey fee: \$4.250.00
FINAL PAYMENT	Date/Time: Confirm with:	Email Call
Payee 1:	SS Name 1:	
Payee 2: (Strike if N.A.)	SS Name 2:	
December 1 Company of M. A. A.	CO Name 3:	

Interview (\$

Tech Invs (\$

Weekend 15

Report Format :

Lump Sum / LBJ: (\$

): Phoes

EMBRED DI

10/04/13

a moka

ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO: 201101753C

Quotation

From:

PEGASUS ENGINEERING & TRADING PTE LTD

C/O 51 DEFU LANE 10

539216

Officer in Charge: TAN LIM MOTOR

Tel: Email: Customer:

GRAB RENTALS PTE LTD

18 SIN MING LANE #01-08 MIDVIEW CITY SINGAPORE 573960

Attn: Tel:

Fax:

Quotation No : QO18/04-1120	Quotation Date: 09/04/2018	Terms: 30 DAYS	
hicle No : SLM4990E	Chassis No: JM6BN22A8H0147227	Third Party Insurer :	
wodel: MAZDA 3		Date of Accident :	

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT (SGD)
1	PANEL BEATING, KNOCKING AND STRAIGHTEN THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. REPAIR RH REAR FENDER AND REAR BUMPER	1	300,0000	200 300.00
2	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	1	550.0000	400 550.00

Not Albourt
20th
Llu photo Afferrage
20/4/18

.K.F. Author Consultants hence notify the Tapairer of the following: . To res n'ey below after spray painting

To Onusy demaged partial during resurvey

Part prices are subject to confirmation

Transplay is on a "Without Prejudice" basis

fy () ill modification(s) is allowed

. Sugarementary nemini must be reserveyed and is - chiect to final approval from Insurance Company

Act - wiedged by Repairer

SE TURE

Sub Total GST(7.00%) Total (SGD)

850.00 59.50 909.50

Please conduct the survey at

Pegasus Engineering @ Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	7200G
Vehicle Details	
Vehicle No.:	SLM4990E
Vehicle to be Exported:	No
Intended De-registration Date:	20 Apr 2018
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	P520435732
Chassis No.:	JM6BN22A8H0147227
Maximum Power Output:	88.0 kW (118 bhp)
Open Market Value:	\$14,640.00
Original Registration Date:	31 Mar 2017
First Registration Date:	31 Mar 2017
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$9,640.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Mar 2027
PARF Rebate Amount: Intended COE Rebate Details	\$7,230.00
COE Expiry Date:	30 Mar 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,789.00
COE Rebate Amount:	\$45,423.00
Total Rebate Amount: Message	\$52,653.00
DI	A A (NITA) is effective as in eaching of up to

Please note that the National Environment Agency (NEA) is offering an incentive of up to \$3,500 for owners of older, more pollutive motorcycles which were registered before 1 July 2003, to de-register their motorcycles on or before 5 April 2023.

The last registered owner of this motorcycle will receive \$2,000 if it is de-registered on or before 5 April 2023. If this motorcycle's COE is not renewed on or after 7 April 2018, the last registered owner will receive an additional \$1,500 upon its de-registration on or before 5 April 2023.

Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

3.

Wednesday, 11 April 2018 10:25 AM

To:

Pegasus Engineering; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc:

Sundari Nagarajan - III

Subject:

RE: Third party survey - SLM4990E Your insured: SHA7793Z DOA: 07.04.2018

Attachments:

10042018103745.pdf; GIA REPORT - SLM4990E.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLM4990E and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

10.50am @ N/ 4/18
person @ caymen
vehicle not In

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: 10 April, 2018 5:51 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: Third party survey - SLM4990E Your insured: SHA7793Z DOA: 07.04.2018

Dear Gabriel.

We will like to appoint LKK Auto Consultants Pte Ltd to survey our vehicle (SLM4990E).

Thanks & Regards,

Alvin Low

-CT

Pegasus Engineering & Trading Pte Ltd

51 Defu Lane 10

Singapore 539216

Tel

: 6858 1846

Fax

: 6487 6070

Email

: claims@pegasusengrg.com.sg

On Tue, Apr 10, 2018 at 12:00 PM, Motor Claim - III < motorclaim@iii.com.sg > wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- · Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: 10 April, 2018 11:13 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Lalitha Krishnan - III < lalitha@iii.com.sg>; Lawrence Sim < lawrencesim@pegasusengrg.com.sg>

Subject: Third party survey - SLM4990E Your insured: SHA7793Z DOA: 07.04.2018

Your Ref: SHA7793Z

Our Ref: SLM4990E

DOA: 07.04.2018

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have a **list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

The vehicle is currently not in our premises.

Thanks & Regards,

Alvin Low

-CT

Pegasus Engineering & Trading Pte Ltd 51 Defu Lane 10 Singapore 539216

Tel

: 6858 1846 : 6487 6070

Fax Email

: claims@pegasusengrg.com.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Vivian Lau (LKKAuto)

From:

Vivian Lau (LKKAuto)

Sent:

Monday, 23 April, 2018 10:34 AM

To:

'Pegasus Engineering' Thin Thin (LKKAuto)

Subject:

Your Ref: SLM 4990E ,Our Ref: CC4/III18006697/Uwb3,Accident involving SLM

4990E & SHA 7793Z ON 07/04/2018

Attachments:

SHA 7793Z.MP4; Sketch Plan .pdf

WTHOUT PREJUDICE

Your Ref: SLM 4990E

Our Ref: CC4/III18006697/Uwb3

Dear Sir/Madam,

Accident involving SLM 4990E & SHA 7793Z ON 07/04/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client swerved into our Insured's lane

We attached herewith our insured's accident report and our insured's video for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\dots CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Natified	Est Submitted	Adj Assigned	Adj Rpt	Ad	j Submitted	Ins Auth'ed	Status	
Main	12 Apr 2018 Edit Reg		20 Apr 2018 00:00 Edit Adj Rpt	S\$600.00 Edit Estin	4 7	600.00 View Rpt		Report	ng for Survey
1	Main)_ R	eference	Cla	im Details		Documents		Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]		
Insured:	COMFORT	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -							
Main Claimant:	GRAB RE	NTALS PTE LTD,	Co. Reg. No.: 201	1617200G					
Vehicle Reg No.:	SLM499	SLM4990E Date of Loss: 07/04/2018 21:00 - :59 [12 Months and 7 Days From LTA Reg Date (Man.)						ate (Man Yr)]	
Claim Type:	TP / MC	TP / MCT18040217				MC0M0015			
Vehicle Reg. No. (Insured):	SHA7793Z				Policy No. Claimant):	A29069766MKF			
					xcess:				
Repairer:	Pegasus	Engineering & T	rading Pte Ltd (HQ	() 51 DEFU L/	ANE 10, 539	216 Defu Lan	e - Tel: 68581846		
Handling Insurer:	India Inte	ernational Insur	ance Pte Ltd (HQ)	- Tel: 63476	100 [Har	ndled by Sund	ari Nagarajan - 6	347 6071]	
Claimant's Insurer:	MSIG Ins	urance (Singapo	ore) Pte. Ltd. (HQ)	- Tel: +65 6	827 7888				
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Handled by	MARCUS CHI	JA] [Final Rp	due 20	/04/2018]
ASSOCIAT	ED MAIL RE	CEIVED					View	All C	ompose Case Mai
III_SG (I	19/04/2018): 13/04/2018): CIATED TAS	Alert - Adj Mand Alert - Adj Mand KS	iate Approved (S\$ iate Approved (S\$ iate Approved (S\$	0.00) - SLM 0.00) - SLM	4990E - Cli 4990E - Cli	aim Handler: aim Handler: View All S	Sundari Nagara Sundari Nagara	ate New T	
Due Date No results.	Priority	Type Task	Group Subjec	t Handle	Assig	ned By	Completed On	Creati	ed On Done

Claim Documents

*SLM4990E (MCT18040217)

[SHA7793Z]

TP

GRAB RENTALS PTE LTD

Apr 7 2018 9:00PM

[COMFORT TRANSPORTATION PTE LTD]

Pegasus Engineering & Trading Pte Ltd

Vid	eo		Fr new Y	100	178
No	Finalized On	India International Insurance Pte Ltd (HO)	1 per i	Thumbnail	∀
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-	1000111010100	Three Production		Lugar Porq	
Pho	otos/Images		3 per i	page V	V
No:	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/04/18 12:43	General View	0	Load JPG	V
2	21/04/18 12:43	General View	0	Load JPG	V
3	21/04/18 12:43	General View	0	Load JPG	V
4	21/04/18 12:43	General View	0	Load JPG	V
5	21/04/18 12:43	General View	0	Load JPG	~
6	21/04/18 12:43	General View	0	Load JPG	V
7	21/04/18 12:43	General View	0	Load JPG	V
В	21/04/18 12:43	General View	0	Load JPG	V
9	21/04/18 12:43	General View	0	Load JPG	V
10	21/04/18 12:43	General View	0	Load JPG	V
11	21/04/18 12:43	General View	0	Load JPG	1
12	21/04/18 12:43	General View	0	Load JPG	₩
13	21/04/18 12:43	General View	0	Load JPG	V
14	21/04/18 12:43	General View	0	Load JPG	N
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17	21/04/18 12:43	General View	0	Load JPG	₩.
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No-	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	14 Met 8	Thumbnail	
1	11/04/18 16:39	EMAIL FROM III DD 11042018	0	Load PDF	
2	11/04/18 16:39	TP ESTIMATE	0	Load PDF	
3	11/04/18 16:39	TP GIA REPORT	0	Load PDF	
4	23/04/18 10:36	Email to wkshop reject claim 23.4.18.	0	Load PDF	
Νά	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print

Documents Checklist

2004	Print

Merimen e-Claims Page 2 of 2

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co Reg No: 199807198R)

51 Ubi Ave 1 #01-25. Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III18006697/UWB3Q2

Date:

24/04/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MC0M0015

Claimant Vehicle No:

SLM4990E

Insured Vehicle No:

SHA7793Z

Date of Loss:

07/04/2018

Nature of Claim:

TP

Claim No: MCT18040217

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLM4990E

Make & Model:

MAZDA 2, 1.5 SEDAN L SP.6EAT (A)

Engine No:

P520435732

Reg. Date:

31/03/2017 (Man. Year: 2017)

Chassis No: Odometer:

JM6BN22A8H0147227

Colour:

No

68159 km

Engine Capacity:

1496 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side:

Bridgestone 5 mm

Rear Left Side:

Bridgestone 5 mm

Front Right Side:

Bridgestone 5 mm

Rear Right Side:

Bridgestone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	850.00	600.00	250.00	29.41
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	850.00	600.00	250.00	29.41
+ GST 7.00/7.00% (S\$)	59.50	42.00	17.50	29.41
Nett Amount (S\$)	909.50	642.00	267.50	29.41

INSPECTION

Date of Assignment:

20/04/2018

Date Inspected:

20/04/2018 Inspected At:

Pegasus Engineering & Trading Pte Ltd

(HQ)

51 DEFU LANE 10 Singapore 539216

Estimated Period of Repair:

2.0 days

Adjuster:

MARCUS CHUA

Manager: VIVIAN LAU PEI FENG

Adjuster Report Page 2 of 4 NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded. https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_... 24/4/2018 Adjuster Report Page 3 of 4

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 23 Apr 2018)

Parts: 143 MAZDA 2 1.5 SEDAN L SP.6EAT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLM4990E)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING ,KNOCKING AND STRAIGHTEN THE NECESSARY PORTION ,REMOVE AND RENEWAL OF PARTS .ADJUST AND REALIGN THE SAME ,REPAIR RH REAR FENDER AND REAR BUMPER	New	300.00	200.00
2	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	550.00	400.00
	Gross Labou	r Cost (S\$)	850.00	600.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >