

15/1/18

INS. CASE OWNER:

CC 6, QBE 180 0 6681, P1 pa3/1

LKK:

IDAC:

Surveyor:

MAGNU

DOI:

11-4-18

Date / Time:

11.04.18

Registered in Meritmen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XD 62746

Claim No.:

VC011341

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II:SS

D.O.A.:

31/03/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

PC 32815



INSRS:

WSP:

Tel:

Liability:

RMKS:

SC Auto.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

URGENT

Date/Time		STAGE	DATE / PIC
16/10	PC32815 - 15/11/18 (1st): MAGNU	Non-Reporting hr (1st):	
04/11	XD62746-X	Non-Reporting hr (2nd):	
		Non-Reporting hr (Final):	
		Notification hr (if non-pickup):	
		Call OI	
		After call hr to OI	1st 12/14/18 (by email)
18/11/18	TP ✓ video	Documentation Check List:	Handler Typist
	Old overtook TP & hit TP side mirror. TP was driving within own lane.	Notification hr (if non-pickup)	
19/11/18	File pass to type machine	After call hr to OI	
20/11/18	DV sent	Authorisation To Act:	
29/11/18	File to SC Auto Industries	Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed BOLA S/N No.:
Repair Cost:	SS	2760.60
Loss of Rental (LOR):	SS	days)
Loss of Use (LOU):	SS	250.00 (29/11/18) x 3 days)
Loss of Income (LOI):	SS	(S x days)
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		[Tick only one]
GIA/LTA Search	SS	2.00
Medical:	SS	
Disbursement:	SS	(e.g. Tow/Independent)
Legal Cost	SS	
Total:	SS	3512.60
Global Sum SS:		
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS	3512.60
Payee 2: (Strike if N.A.)	SS	
Payee 3: (Strike if N.A.)	SS	

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

440.00



SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road, Singapore 758133
T 65 6758 2222 F 65 6257 6931
E sales@scauto.com.sg
scauto.com.sg

Co. Reg. No. 199800107D

M/S KHIM SEAH ENTERPRISE PTE LTD
NO 71 WOODLANDS IND PARK E9
#06-08 WAVE 9
SINGAPORE 757048
Insured KHIM SEAH ENTERPRISE PTE LTD
Policy VFX/P0902358/00259

ESTIMATE Bill

GST Reg. No: 19-9800107D
Date: 9/4/2018
Our Case Ref. SC18/04/076/4KS-TP
Accident Date 31/3/2018

Damaged Vehicle No: PC3251S

S/no	Description	QTY	Price	Disc	Amount
Replaced Parts					
1	RHS REAR VIEW MIRROR	1 PC	\$1,980.00	- <i>CPA</i>	\$1,980.00
Labour Charges					
1	LABOUR FOR WIRING	1	\$150.00	- <i>30</i>	\$150.00
2	SPRAY PAINTING	1	\$350.00	- <i>250</i>	\$350.00
3	LABOUR FOR REAR VIEW MIRROR	1	\$640.00	- <i>320</i>	\$640.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Resur
Hp 90010068
2 days
P/P
11/04/18 @ 0945
Resy by paint

Sub Total S 3,120.00

Authorised Signature

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 6 November 2018 9:52 AM
To: 'Jenny Toh'
Cc: Admin A
Subject: <Seek Mandate> Direct Settlement - Accident Involving XD6274G (OI : QBE - VC011341) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; TP LOD_PC 3251S.pdf; Vehicle Details-PC3251S.pdf; Scene Video.mp4

Your ref : **VC011341**
Our ref : CC6/QBE18006681/R1pa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD 6274G(OI) & PC 3251S(TP) ON 31/03/2018

We refer to the above matter.

Based on third party video footage, third party was driving within his own lane. Our vehicle was driving closely to third party vehicle and resulted the collision. We are of the view that liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer " **SC AUTO INDUSTRIES (S) PTE LTD** " at **\$3,512.60(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,338.40	\$ 2,760.60
2. Loss of Use (3days x \$450.00)	\$ 1,350.00	\$ 750.00 (3days x \$250.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,690.40	<u>\$ 3,512.60</u>

*02days recommendation for repair + 1PRS = 3days.

** Third party vehicle is a private non-hire bus .

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: SC Auto Claims <claims@scauto.com.sg>
Sent: Wednesday, 6 June 2018 9:38 AM
To: Hsiao Tong (LKKAUTO); Admin A
Cc: 'Jason Chow'
Subject: RE: PC3251S / XD6274G (QBE) DOA 31.03.18 *** LKK REF : CC6/QBE18006681/pa3
Attachments: Final Bill.pdf; GIA Search Invoice.pdf; QBE-LOD-PC3251S.pdf

Without Prejudice

Hi Hsiao Tong,

Please find attached our LOD, Final Bill & GIA Search for your kind attention.
We await your prompt settlement.

Thanks and best regards,

Aelyne Lee Mei Lin
Insurance Claims Department
D 6571 9981

SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road Singapore 758133

T 6758 2222 F 6257 5931

scauto.com.sg

Singapore • Hong Kong • Myanmar



SC AUTO

Global Standards. Local Support

Disclaimer Clause:

This email may contain PRIVILEGED and CONFIDENTIAL informations which is only intended for the use of the named addressee(s). Its contents do not constitute a commitment by SC Auto Industries (S) Pte Ltd except where provided for in a written agreement. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you have received this e-mail in error, please contact the sender immediately and permanently delete the original copy and any printout thereof.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, 11 April 2018 3:13 PM

To: SC Auto Claims <claims@scauto.com.sg>

Cc: SC Workshop Staff1 <workshop1@scauto.com.sg>; workshop3@scauto.com.sg; Jason Chow <jason@scauto.com.sg>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: PC3251S / XD6274G (QBE) DOA 31.03.18 *** LKK REF : CC6/QBE18006681/pa3

Dear Sir/ Madam,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SC Auto Claims [<mailto:claims@scauto.com.sg>]

Sent: Monday, 9 April, 2018 12:32 PM

To: Admin A <admin-a@lkkauto.com>

Cc: SC Workshop Staff1 <workshop1@scauto.com.sg>; workshop3@scauto.com.sg; Jason Chow <jason@scauto.com.sg>

Subject: PC3251S / XD6274G (QBE) DOA 31.03.18

Without Prejudice

Hi,

We are writing with regards to the above accident.

Kindly advise us if your end is keen in direct settlement for this case & whether we have a clearance in liability.

Our report, scene video & estimation attached.

We will arrange the survey later.

Thanks and best regards,

Aelyne Lee Mei Lin

Insurance Claims Department

D 6571 9981

SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road Singapore 758133

T 6758 2222 F 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar



SC AUTO
Global Standards. Local Support

Disclaimer Clause:

This email may contain PRIVILEGED and CONFIDENTIAL information which is only intended for the use of the named addressee(s). Its contents do not constitute a commitment by SC Auto Industries (S) Pte Ltd except where provided for in a written agreement. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you have received this e-mail in error, please contact the sender immediately and permanently delete the original copy and any prints thereof.

Hsiao Tong (LKKAUTO)

From: Lee Meilin <meilin.lee@scauto.com.sg>
Sent: Monday, 19 November 2018 7:37 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; claims@scauto.com.sg
Subject: RE: FINAL REMINDER: RE: PC3251S / XD6274G (QBE) DOA 31.03.18 *** LKK REF : CC6/QBE18006681/R1pa3

Without Prejudice

Hi Hsiao Tong,

We hereby confirmed acceptance.
Please let us have your DV soon.

Please note my email address has been changed to – meilin.lee@scauto.com.sg

Thanks and best regards,

Aelyne Lee Mei Lin
After Sales Department
D 6571 9981

SC AUTO INDUSTRIES (S) PTE LTD
51 Senoko Road Singapore 758133
T 6758 2222 F 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar



Disclaimer Clause:

This email may contain PRIVILEGED and CONFIDENTIAL informations which is only intended for the use of the named addressee(s). Its contents do not constitute a commitment by SC Auto Industries (S) Pte Ltd except where provided for in a written agreement. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you have received this e-mail in error, please contact the sender immediately and permanently delete the original copy and any printout thereof.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 19 November 2018 2:48 PM
To: Lee Meilin <meilin.lee@scauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; claims@scauto.com.sg
Subject: RE: FINAL REMINDER: RE: PC3251S / XD6274G (QBE) DOA 31.03.18 *** LKK REF : CC6/QBE18006681/R1pa3

Without Prejudice

Hi Mei Lin,

Apologise for late response.

We have our principal instruction to offer as follows: -

I. Cost of Repair (w/GST)	\$ 2,760.60
---------------------------	-------------

2. Loss of Use (3days x \$250.00)	\$ 750.00
3. LTA/ GIA Search Fee	\$ 2.00
Total	\$ 3,512.60

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee Meilin <meilin.lee@scauto.com.sg>

Sent: Sunday, 18 November 2018 4:57 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims@scauto.com.sg

Subject: FINAL REMINDER: RE: PC32515 / XD6274G (QBE) DOA 31.03.18 *** LKK REF : CC6/QBE18006681/R1pa3

Importance: High

Without Prejudice

FINAL REMINDER

Hi Hsiao Tong,

We are regretted to inform that to date we have not received any offer from your end.

This case has been pending since June.

Kindly let us have your offer by 23/11/18, otherwise we will have to pass the case to our lawyer.

Please note my email address has been changed to – meilin.lee@scauto.com.sg

Thanks and best regards,

Aelyne Lee Mei Lin

After Sales Department

D 6571 9981

SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road Singapore 758133

T 6758 2222 F 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar



Disclaimer Clause:

This email may contain PRIVILEGED and CONFIDENTIAL information which is only intended for the use of the named addressee(s). Its contents do not constitute a commitment by SC Auto Industries (S) Pte Ltd except where provided for in a written agreement. Any Unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you have received this e-mail in error, please contact the sender immediately and permanently delete the original copy and any printout thereof.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 18 October 2018 11:57 AM

To: Lee Meilin <meilin.lee@scauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; claims@scauto.com.sg

Subject: RE: 2ND REMINDER: RE: PC3251S / XD6274G (QBE) DOA 31.03.18 *** LKK REF : CC6/QBE18006681/R1pa3

Without Prejudice

Hi Mei Lin,

We have just received our insured GIA from QBE.

We are looking into the matter and will get back to you asap.

Kindly hold hands for time being.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee Meilin <meilin.lee@scauto.com.sg>

Sent: Tuesday, 9 October 2018 11:40 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims@scauto.com.sg

Subject: 2ND REMINDER: RE: PC3251S / XD6274G (QBE) DOA 31.03.18 *** LKK REF : CC6/QBE18006681/R1pa3

WITHOUT PREJUDICE

2ND REMINDER

Hi Hsiao Tong,

Kindly be informed that owner had been chasing us on this matter and instructed us to pass the case to lawyer if there is still no settlement.
Therefore, please let us have your offer urgently.

Please note my email address has been changed to – meilin.lee@scauto.com.sg

Thanks and best regards,

Aelyne Lee Mei Lin
After Sales Department
D 6571 9981

SC AUTO INDUSTRIES (S) PTE LTD
51 Senoko Road Singapore 758133
T 6758 2222 F 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar



Disclaimer Clause:

This email may contain PRIVILEGED and CONFIDENTIAL informations which is only intended for the use of the named addressee(s). Its contents do not constitute a commitment by SC Auto Industries (S) Pte Ltd except where provided for in a written agreement. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you have received this e-mail in error, please contact the sender immediately and permanently delete the original copy and any printout thereof.

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 6 August 2018 8:21 AM
To: SC Auto Claims <claims@scauto.com.sg>
Cc: 'Jason Chow' <jason@scauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: REMINDER: RE: PC3251S / XD6274G (QBE) DOA 31.03.18 *** LKK REF : CC6/QBE18006681/R1pa3

Without Prejudice

Hi Aelyne,

Thank you for your email.

We are still pending for our insured GIA report from our principal.

By copy to Mei Kwan,

Kindly assist to follow up on OI GIA.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SC Auto Claims <claims@scauto.com.sg>

Sent: Saturday, 4 August 2018 3:37 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Jason Chow' <jason@scauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: REMINDER: RE: PC3251S / XD6274G (QBE) DOA 31.03.18 *** LKK REF : CC6/QBE18006681/R1pa3

Without Prejudice

REMINDER

Hi Hsiao Tong,

Any update/offer?

Thanks and best regards,

Aelyne Lee Mei Lin

Insurance Claims Department

D 6571 9981

SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road Singapore 758133

T 6758 2222 F 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar



SC AUTO

Global Standards. Local Support

Disclaimer Clause:

This email may contain PRIVILEGED and CONFIDENTIAL information which is only intended for the use of the named addressee(s). Its contents do not constitute a commitment by SC Auto Industries (S) Pte Ltd except where provided for in a written agreement. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you have received this e-mail in error, please contact the sender immediately and permanently delete the original copy and any printout thereof.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 6 June 2018 9:41 AM

To: SC Auto Claims <claims@scauto.com.sg>

Cc: 'Jason Chow' <jason@scauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: PC3251S / XD6274G (QBE) DOA 31.03.18 *** LKK REF : CC6/QBE18006681/R1pa3

Without Prejudice

Hi Aelyne,

Thank you for your email.

We are pending for our Insured GIA report from our principal.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SC Auto Claims [<mailto:claims@scauto.com.sg>]

Sent: Wednesday, 6 June 2018 9:38 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Jason Chow' <jason@scauto.com.sg>

Subject: RE: PC32515 / XD6274G (QBE) DOA 31.03.18 *** LKK REF : CC6/QBE18006681/pa3

Without Prejudice

Hi Hsiao Tong,

Please find attached our LOD, Final Bill & GIA Search for your kind attention.
We await your prompt settlement.

Thanks and best regards,

Aelyne Lee Mei Lin

Insurance Claims Department

D 6571 9981

SC AUTO INDUSTRIES (S) PTE LTD
51 Senoko Road Singapore 758133
T 6758 2222 F 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar



Disclaimer Clause:

This email may contain PRIVILEGED and CONFIDENTIAL information which is only intended for the use of the named addressee(s). Its contents do not constitute a commitment by SC Auto Industries (S) Pte Ltd except where provided for in a written agreement. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you have received this email in error, please contact the sender immediately and permanently delete the original copy and any printout thereof.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 11 April 2018 3:13 PM

To: SC Auto Claims <claims@scauto.com.sg>

Cc: SC Workshop Staff1 <workshop1@scauto.com.sg>; workshop3@scauto.com.sg; Jason Chow <jason@scauto.com.sg>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: PC3251S / XD6274G (QBE) DOA 31.03.18 *** LKK REF : CC6/QBE18006681/pa3

Dear Sir/ Madam,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SC Auto Claims [<mailto:claims@scauto.com.sg>]

Sent: Monday, 9 April, 2018 12:32 PM

To: Admin A <admin-a@lkkauto.com>

Cc: SC Workshop Staff1 <workshop1@scauto.com.sg>; workshop3@scauto.com.sg; Jason Chow <jason@scauto.com.sg>

Subject: PC3251S / XD6274G (QBE) DOA 31.03.18

Without Prejudice

Hi,

We are writing with regards to the above accident.

Kindly advise us if your end is keen in direct settlement for this case & whether we have a clearance in liability.

Our report, scene video & estimation attached.
We will arrange the survey later.

Thanks and best regards,

Aelyne Lee Mei Lin
Insurance Claims Department
D 6571 9981

SC AUTO INDUSTRIES (S) PTE LTD
51 Senoko Road Singapore 758133
T 6758 2222 F 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar



Disclaimer Clause:

This email may contain PRIVILEGED and CONFIDENTIAL information which is only intended for the use of the named addressee(s). Its contents do not constitute a commitment by SC Auto Industries (S) Pte Ltd except where provided for in a written agreement. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you have received this e-mail in error, please contact the sender immediately and permanently delete the original copy and any printout thereof.

Mei Kwan (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 10 October, 2018 4:00 PM
To: Mei Kwan (LKKAUTO)
Cc: Jenny Toh
Subject: FW: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018
Attachments: XD6274G.pdf
Categories: HMK

Our ref: VC011341

Mei Kwan

Please find attached as per requested.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, 10 October, 2018 3:07 PM
To: Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: RE: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

URGENT

Dear Jenny,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 13 April, 2018 11:57 AM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <joylrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: RE: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018
Importance: High

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

This is a TP direct settlement case from M/s SC Auto Industries (S) Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice
- CCTV footage

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 11 April, 2018 3:19 PM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <joylrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

This is a TP direct settlement case from M/s SC Auto Industries (S) Pte Ltd.

Enclosed for your perusal is:



Your Ref : XD6274G
Our Ref : SC18/04/076/4KS-TP (PC3251S)

6th June 2018

QBE Insurance (International) Ltd
Attn: Motor Claims Department

WITHOUT PREJUDICE
BY E-MAIL ONLY

Dear Sir / Mdm,

ACCIDENT INVOLVING PC3251S & XD6274G ON 31.03.18

We are instructed by the owner of PC3251S to claim damages against your insured, the driver of motor vehicle no. XD6274G, in connection with a road traffic accident involving our client's motor vehicle no. PC3251S and motor vehicle no. XD6274G driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our clients have been put to loss and expenses, particulars of which are as follows:

1. Costs of Repair (Incl. GST)	\$ 2,760.60	
2. Loss of Rental/Use	\$ 1,350.00	(\$450 x 3 days)
3. GIA Search Fee	\$ 2.00	
Total	<u>\$ 4,112.60</u>	

Please note that our **bus is under PRIVATE HIRE, NOT PRIVATE NON-HIRE**, thus, not listed in the NIMA Benchmark Rates, we need higher LOU to close.

Please note that you should send us an acknowledgement of receipt of this letter of demand by e-mail to claims@scauto.com.sg within seven (7) days of your receipt of this letter and revert with an offer not later than fourteen (14) days of this letter. If we do not hear from you, we will submit the claim via our solicitors.

Thank You.

Yours faithfully,

SC Auto Industries (S) Pte Ltd
51 Senoko Road, Singapore 758133
T: 65 6758 2222 F: 65 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar

Co. Reg. No. 198002701

Global Standards, Local Support

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 18 October 2018 12:03 PM
To: 'ADMIN@KKLE.COM.SG'
Subject: ACCIDENT INVOLVING XD 6274G(QBE) AND PC 3251S ALONG/ AT JURONG ISLAND SAKRA ROAD ON 31/03/2018

18 Oct 2018

M/s Koh Kock Leong Enterprise Pte Ltd

Dear Sir/Madam,

Your Ref: **XD6274G**

Our Ref: CC6/QBE18006681/R1pa3

ACCIDENT INVOLVING XD 6274G(QBE) AND PC 3251S ALONG/ AT JURONG ISLAND SAKRA ROAD ON 31/03/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, QBE Insurance (S) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PC 3251S against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

Ref. No : SC18/04/076/4KS-TP

To: SC Auto Industries (S) Pte Ltd
No. 51 Senoko Road
Singapore 758133

Dear Sir/Madam:

REPAIR/CLAIM FOR DAMAGES ARISING FROM AN ACCIDENT ON 31-Mar-2018, 21:00:00

AT/ALONG JURONG ISLAND HIGHWAY

INVOLVING VEHICLE NO(S).

200206061K

1. I/We KHIM SEAH ENTERPRISE PTE LTD (NRIC No./Company Registration No. NRIC) am/are the owner(s) of Vehicle No. PC3251S which was involved in an accident with Vehicle No(s) XD 6214B 31-Mar-2018, 21:00:00 at/along JURONG ISLAND HIGHWAY.

2. I/We have appointed the firm of solicitors M/S _____ of _____ to act on my/our behalf to recover damages arising out of the accident from the parties concerned.

3. I/We hereby authorise you to undertake the necessary repairs to bring the Vehicle back to pre accident condition and appoint you as my /our agent to liaise with my/our solicitors with respect to my/our claim for damages.

4. I/We hereby authorise you to claim *Third Party/Own Damaged (OO).

5. I/We have instructed our solicitors to obtain all instructions pertaining to the claim from your goodselves. I/We acknowledge that all instructions given to them by you will therefore be as good as if they were given by me/us.

6. I/We authorise you to appoint surveyors to inspect the Vehicle and to pay the Survey fee on my /our behalf prior to carrying out the repairs.

7. I/We entrust you to carry out the repairs diligently and leave it entirely to your discretion in accepting or rejecting any offer of settlement .

8. I/We have instructed our solicitors to release all monies recovered and received by them in connection with this claim after deducting their fees directly to you and to be made in the name of SC Auto Industries (S) Pte Ltd. I/We authorise you to deduct the sum(s) of money recovered for the costs of repair to meet your repair bill. Any sum(s) of money recovered for the loss of use will be returned to me/us after deducting the survey fees, your handling fees, administrative charges and any other expenses incurred on my/our behalf. We understand that all monies due to me/us shall only be released to me/us after we have signed the discharge vouchers. I/We hereby agree to sign the discharge vouchers promptly on notification .

9. I/We understand and appreciate that my/our claim may be unsuccessful or only partially successful. In such an event, I/We shall pay you the repair costs or any shortfall forthwith on receipt of your invoice. I/We shall also reimburse you for all other expenses incurred by you on my/our behalf including your administrative charges.

10. I/We shall on you request furnish you with all relevant documents and information promptly to enable you to process the claim expeditiously. I/We also agree to attend court and/or be a witness if necessary. You shall have the right to discharge yourselves as my/our agent should I/We fail to co-operate with you or furnish you with the relevant documents/information by giving me/us written notice to that effect. In such an event, I/We shall pay the repair costs forthwith on receipt of your invoice and reimburse you all other expenses incurred by you on my/our behalf including your administrative charges.

11. I/We reserve the right to terminate your appointment as our agent at any time before the claim is settled. In such an event, I/We shall pay the repair costs forthwith on receipt of your invoice and reimburse you all other expenses incurred by you on my/our behalf including your administrative charges.

12. I/We acknowledge your right to have a lien over all documents and money held by you until all monies owed by me/us to you (where applicable) has been fully settled.

13. I/We hereby agree to pay you the following handling fee:

- (a) 20% of the total amount claimed for loss of use (after deducting the legal and survey fees) where Court attendance is not required; or
- (b) 25% of the total amount claimed for loss of use (after deducting the legal and survey fees) where Court attendance is required.

14. I/We hereby request you to carry out the following additional repair jobs not resulting from the said accident:

Additional Repair Jobs :

Cost of Repair : S\$

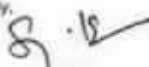
The balance amount due to me for the loss of use shall be used to pay the additional repair job.

I/We hereby agree to pay you the additional costs of repair on receipt of your invoice if the amount successfully claimed for the costs of repair and for loss of use is insufficient to meet the additional costs of repair.

I have read and understand the terms and conditions of this Letter of Authorisation and it has also been explained to me in Mandarin .

Dated this 21 day of November, 2018

Yours Faithfully,



Authorised signatory of owner

Name & NRIC No. : Soleman Kalidan
41038927L



Signature of Witness

Witness's Name & NRIC No. :

Chen Tang Fei
S 823 0641B

Authorised signatory of SC Auto Industries (S) Pte Ltd

Name & NRIC No. :



* Delete where inapplicable

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : PC3251S
Our Reference : VC011341

I/We, **Khim Seah Enterprise Pte. Ltd.** do hereby acknowledge the sum of Singapore Dollars: **Three Thousand Five Hundred Twelve and Cents Sixty only (S\$3,512.60)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**Koh Kock Leong Enterprise Pte Ltd**', over damage to my/our vehicle **PC3251S** from an accident involving **PC3251S** and **XD6274G** at/along **Jurong Island Highway**, which occurred on **31 March 2018** at about **21:00hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**Koh Kock Leong Enterprise Pte Ltd**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 31st of (month) Nov (year) 2018

S. K.
Signature

Selvam Kalidass
Claimant's Name

G16038927L
FIN/NRIC No.

71, Woodlands Indusl. Park

E9, WAVE 9, #06-08

S-757048
Address

[Signature]
Witness's Signature

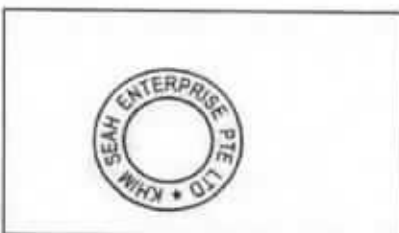
Arlene Lee
Witness's Name

S80632832
FIN/NRIC No.

51 Senoko Road

Sf 759133

Address



Company stamp if applicable

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

**SC AUTO INDUSTRIES (S) PTE LTD**

51 Senoko Road, Singapore 758133
T 65 6758 2222 F 65 6257 6931
E sales@scauto.com.sg
scauto.com.sg

Co. Reg. No. 199800107D

Final Bill

GST Reg. No: 19-9800107D
Date: 3/6/2018
Our Case Ref. SC18/04/076/4KS-TP
Accident Date 31/3/2018

M/S KHIM SEAH ENTERPRISE PTE LTD
NO 71 WOODLANDS IND PARK E9
#06-08 WAVE 9
SINGAPORE 757048
Insured KHIM SEAH ENTERPRISE PTE LTD
Policy VFX/P0902358/00259

Damaged Vehicle No: PC3251S

S/no	Description	QTY	Price	Disc	Amount
<u>Replaced Parts</u>					
1	RHS REAR VIEW MIRROR	1 PC	\$1,980.00	-	\$1,980.00
<u>Labour Charges</u>					
1	LABOUR FOR WIRING	1	\$30.00	-	\$30.00
2	SPRAY PAINTING	1	\$250.00	-	\$250.00
3	LABOUR FOR REAR VIEW MIRROR	1	\$320.00	-	\$320.00
Sub Total					\$ 2,580.00
GST (7%)					\$ 180.60
Total Amount					\$ 2,760.60



Authorised Signature

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-052600
Date of Request: 09/04/2018

Your Ref No: Online Purchase

SC Auto Industries (S) Pte Ltd
51 Senoko Road
#03-01
Singapore 758133

Dear Sir/Madam,

Enquiry Date: 09/04/2018
Enquiry By: Lee Mei Lin
TP Vehicle No: XD6274G
Accident Date: 31/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XD6274G	QBE Insurance (Singapore) Pte Ltd	20/09/2017-19/09/2018	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-052600

Date of Request: 09/04/2018

Your Ref No: Online Purchase

SC Auto Industries (S) Pte Ltd
51 Senoko Road
#03-01
Singapore 758133

Dear Sir/Madam,

Enquiry Date: 09/04/2018
Enquiry By: Lee Mei Lin
TP Vehicle No: XD6274G
Accident Date: 31/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Hsiao Tong (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 13 November 2018 3:43 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving XD6274G (OI : QBE - VC011341) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

Hi Hsiao Tong

Kindly proceed to settle.

Let us have the signed D/V as soon as possible.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 6 November 2018 9:52 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> Direct Settlement - Accident Involving XD6274G (OI : QBE - VC011341) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

Your ref : **VC011341**
Our ref : CC6/QBE18006681/R1pa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD 6274G(OI) & PC 3251S(TP) ON 31/03/2018

We refer to the above matter.

Based on third party video footage, third party was driving within his own lane. Our vehicle was driving closely to third party vehicle and resulted the collision. We are of the view that liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer " SC AUTO INDUSTRIES (S) PTE LTD " at \$3,512.60(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,338.40	\$ 2,760.60
2. Loss of Use (3days x \$450.00)	\$ 1,350.00	\$ 750.00 (3days x \$250.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,690.40	\$ 3,512.60

*02days recommendation for repair + 1PRS = 3days.

** Third party vehicle is a private non-hire bus .

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Wednesday, 10 October, 2018 4:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: FW: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

Our ref: VC011341

Mei Kwan

Please find attached as per requested.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, 10 October, 2018 3:07 PM

To: Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: RE: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

URGENT

Dear Jenny,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 6 August, 2018 7:06 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: RE: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

URGENT

Dear Jenny,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 22 June, 2018 11:34 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: RE: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

URGENT

Dear Jenny,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 13 April, 2018 11:57 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: RE: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

Importance: High

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

This is a TP direct settlement case from M/s SC Auto Industries (S) Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice
- CCTV footage

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 11 April, 2018 3:19 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

This is a TP direct settlement case from M/s SC Auto Industries (S) Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- CCTV footage

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is

unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC6/QBE18006681/R1pa3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 06-12-2018	
		Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	XD 6274G	Veh. Inspected	PC 3251S
Policy No.	8-V0015970-MVA	Coverage (\$)	0.00
Claim No.	VC011341	Excess (\$)	0.00
Assign From		Assign Date	11/04/2018
2. Vehicle Particulars & Condition			
Make & Model	ISUZU LT434P	c.c	7790
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JALLT434PE7000077	Colour	MULTI
Odometer	239310	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	295/80 R22.5	BRIDGESTONE	8 mm
L/H Front Tyre	295/80 R22.5	BRIDGESTONE	8 mm
R/H Rear Tyre	295/80 R22.5 (D)	BRIDGESTONE	8/8 mm
L/H Rear Tyre	295/80 R22.5 (D)	BRIDGESTONE	8/8 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	31/03/2018	Inspection Date	11/04/2018
Survey held at	SC AUTO INDUSTRIES (S) PTE LTD 51, SENOKO ROAD #03-01 SINGAPORE 758133		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 3251S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REPLACEMENT OF PARTS	CRACKED		
	RHS REAR VIEW MIRROR		1,980.00	1,980.00
			1,980.00	1,980.00
	LABOUR			
	LABOUR FOR WIRING .		150.00	30.00
	SPRAY PAINTING .		350.00	250.00
	LABOUR FOR REAR VIEW MIRROR.		640.00	320.00
			1,140.00	600.00
GRAND TOTAL			3,120.00	2,580.00
RECOMMENDED COST OF REPAIRS				2,580.00

Report Ref No. CC6/QBE18006681/R1pa3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.