

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 6 November 2018 9:52 AM  
**To:** 'Jenny Toh'  
**Cc:** Admin A  
**Subject:** <Seek Mandate> Direct Settlement - Accident Involving XD6274G (OI : QBE - VC011341) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; TP LOD\_PC 3251S.pdf; Vehicle Details-PC3251S.pdf; Scene Video.mp4

Your ref : **VC011341**

Our ref : CC6/QBE18006681/R1pa3q2

Dear Sirs/Madam,

### ACCIDENT INVOLVING XD 6274G(OI) & PC 3251S(TP) ON 31/03/2018

We refer to the above matter.

Based on third party video footage, third party was driving within his own lane. Our vehicle was driving closely to third party vehicle and resulted the collision. We are of the view that liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer " **SC AUTO INDUSTRIES (S) PTE LTD** " at **\$3,512.60(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,338.40	\$ 2,760.60
2. Loss of Use (3days x \$450.00)	\$ 1,350.00	\$ 750.00 (3days x \$250.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,690.40	<b><u>\$ 3,512.60</u></b>

\*02days recommendation for repair + 1PRS = 3days.

\*\* Third party vehicle is a private non-hire bus .

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Sent:** Wednesday, 10 October, 2018 4:00 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** FW: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

Our ref: VC011341

Mei Kwan

Please find attached as per requested.

regards

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 10 October, 2018 3:07 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>  
**Subject:** RE: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

## **URGENT**

Dear Jenny,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

**From:** Mei Kwan (LKKAUTO)

**Sent:** Monday, 6 August, 2018 7:06 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>

**Subject:** RE: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

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Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO)

**Sent:** Friday, 22 June, 2018 11:34 AM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>

**Subject:** RE: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

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Dear Jenny,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO)

**Sent:** Friday, 13 April, 2018 11:57 AM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>

**Subject:** RE: Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

**Importance:** High

**WITHOUT PREJUDICE**

Dear Jenny,

We refer to the above matter.

This is a TP direct settlement case from M/s SC Auto Industries (S) Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice
- CCTV footage

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 11 April, 2018 3:19 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>

**Subject:** Direct Settlement - Accident Involving XD6274G (OI : QBE - TBA) AND PC3251S (TP : LKK REF - CC6/QBE18006681/pa3) on 31.03.2018

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This is a TP direct settlement case from M/s SC Auto Industries (S) Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- CCTV footage

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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