

ASS. REC. BY:

REF

CS/FCI18006675/Kqd3n2

Total Instructions:

Surveyor:

Kenneth

ASSIGNMENT (Office)

CWS

From (Person):

Karen Tan

of

FCI

Date/Time: 10/4/18 @ 5:54pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLQ 4336Z

Insured:

SHA 7816S

at Workshop m/s

Esteem Performance

Tel:

G 484 1221

of

BLK 5033, AMK Ind park 2 # 01-251

Policy No:

Claim No:

D18002748MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A

05/04/2018

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time:

9:32am @ 11/4/18

Person Contacted:

Carmen

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLQ 4336Z - X
13/4/18 @ 3:23pm	SHA 7816S - CS/MSG18006193/Klg b revised to Karen Tan by email.
14/6	83268-86 cashed by email (Ref # 4016-41, 55%)

REF: FCI

ASSIGNMENT

From:

Date: 11/4/2018

Estimated Cost:

OD / TP WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLQ 4336 Z

at Workshop m/s Esteem Performance
of BIK 5033, AMK Ind. Prk 2# 01-251

Insured:

Policy No.

Claims No.

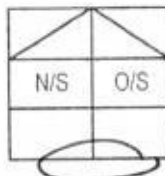
Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: 4-5 days Res.: Yes or No

Lum Sum: 1.8.7 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 'DS'

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time Action / Instruction

12/4 Pk pass to Catherine

Veh No:

SLQ 4336 Z Yr Regn: 07 17

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Vios

C.C.

1497

Colour:

M. Silver

A/C: Insured / Std / NI / NA

Sp. Reading:

3210 P

T/Radio: Insured / Std / NI / NA

Eng/No:

MHFB29F3802011653

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/50R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

P

mm

L/Bal.

7

mm

L/Bal.

P

mm

D.O.A.

5/4/18

D.O.I.

11/4/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

RECEIVED 14 JUN 2018

Date/Time File Pass to?

14/6 14/6

Date/Time File Return to?

2)

☐

: Preli. Report

☐

: Final Report

Days Of Repair: 4

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

) \$ * RE \$

: Photos

: Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$

3268.86

150

50

50 + 50

20

320



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18002748MFSH

Date: 13 April 2018

Our Ref: CS/FCI18006675/Kqd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

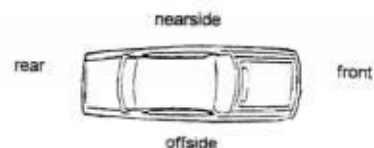
INITIAL INSPECTION REPORT OF VEHICLE NO. SLQ 4336Z

Please be informed that we had conducted the inspection of the abovementioned vehicle on 11/04/2018 at the premises of M/s ESTEEM PERFORMANCE, and have the following to report:-

Workshop Estimate Amount	: S\$ <u>7,285.27</u>
Revised Estimate Amount	: S\$ <u>3,079.51</u>
"Check" Items Amount	: S\$ <u>1,623.14</u>
Market Value	: S\$ <u>-</u>
LTA Reimbursement Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the rear portion.



Yours faithfully

KONG SENG CHEONG
Licensed Appraiser

MOTOR SURVEY ASSIGNMENT

Date	06-04-2018	Our Ref No. D18002748MFSH
Accident Date	05-04-2018	Claim Type. Third Party
Insured Vehicle	SHA7816S	Third Party Vehicle. SLQ4336Z
Survey Location	BLK 5033 ANG MO KIO, IND PARK 2 #01-251/259	
Contact Person.	CARMEN LIM	
Contact No.	64841221/ 87990066	Fax No. 64847829
Survey Type	DIRECT SETTLEMENT:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	ESTEEM PERFORMANCE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	KARENT	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/236733)



PRI Documents



Close



PRI Header Details

Claim No	D18002748MFSH	Policy No	D-18088936MFSH	Claimant S.No & Name	1 & ESTEEM P
Workshop Name	ESTEEM PERFORMANCE PTE LTD (Contact Person : CARMEN LIM)	Survey Location & Contact Details	BLK 5033 ANG MO KIO, IND PARK 2 #01-251/259 Mobile: 87990066 , Phone: 64841221 , Fax: 64847821 EmailId: CARMEN@ESTEEMPERF.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	DIRECT SETTLEMENT:		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHA7816S	TP Vehicle No	SLQ4336Z
PRI Recieved Date	10-04-2018 02:43:19 PM	Surveyor Appointed Date	10-04-2018 05:53:24 PM	Surveyor Accept Date	11-04-2018 0

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	11-04-2018	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make	Model	Please Select Model	Year	Select Year
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

File Name

Action

Surveyor Job Remarks

Remarks

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 13 April 2018 3:23 PM
To: 'Claim Workflow System'; assignments
Cc: KARENTAN@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18002748MFSH/1
Attachments: CSFCI18006675Kqd3.pdf

Dear Karen,

Enclosed herewith preliminary advice of SLQ 4336Z.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 11 April 2018 9:43 AM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: KARENTAN@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18002748MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 10 April 2018 5:54 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; KARENTAN@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18002748MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLQ 4336 Z

Parts	(a) Cost / List Price Items	\$	5,160.36
	Plus/Less 25%	\$	1,290.09
	Total of Cost / List	\$	3,870.27
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	245.00
Total Parts Cost		\$	4,115.27
Labour		\$	3,170.00
Total		\$	7,285.27

Not Authorized
Resurvey 1.B.1
By Repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary sum(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth
Company : LKK
Survey conducted on : 11/4/18 at _____

Remarks By Surveyor

- (a) The repair of this vehicle is authorized / is not authorized until further notice. no
- (b) Recommended Days of Repair : 4-5 days day(s)
- (c) Resurvey : Required / Not Required
- (d) Excess : \$ _____
- (e) Signature of surveyor : Se Date: 11/4/18



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Spare Parts

Vehicle No. : SLQ 4336 Z
Make & Model : TOYOTA VIOS
Chassis No : MHFB29F3802011653

Submit By : Carmen Lim
Year Manufacture : 2017
Engine No. :
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor <i>Shen</i>	2	\$200.00	S.N	✓
2	Rear number plate <i>Shen</i>	1	\$45.00	S.N	X
3	Rear bumper <i>Bu</i>	1	\$497.10		✓
4	Rear bumper clip <i>Me</i>	10	\$40.00		✓
5	Rear bumper side retainer LH <i>Di</i>	1	\$91.80		✓
6	Rear bumper side retainer RH <i>Di</i>	1	\$91.80		✓
7	Rear bumper reinforcement <i>Bu</i>	1	\$345.80		✓
8	Bootlid <i>Bu</i>	1	\$750.61		✓
9	Bootlid lock <i>Di</i>	1	\$98.80		✓
10	Bootlid hinge LH <i>R</i>	1	\$67.20		X
11	Bootlid hinge RH <i>R</i>	1	\$67.20		X
12	Bootlid emblem <i>Me</i>	1	\$59.80		✓
13	Wording "E" <i>Me</i>	1	\$41.20		✓
14	Wording "VIOS" <i>Me</i>	1	\$44.17		✓
15	Bootlid garnish <i>Shen</i>	1	\$173.80		X
16	Tail end panel <i>R</i>	1	\$721.60		X
17	Tail end panel garnish <i>Mj Di</i>	1	\$229.40		✓
18	Tail end panel garnish clip <i>Me</i>	8	\$28.00		✓
19	Boot weatherstrip <i>Shen</i>	1	\$195.10		X
20	Tail lamp LH <i>Shen</i>	1	\$350.84		X
21	Tail lamp RH <i>Shen</i>	1	\$350.84		X
22	Spare tyre well panel <i>R</i>	1	\$693.70		X
23	Spare tyre board <i>Shen</i>	1	\$221.60		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 250, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SLQ 4336 Z** Submit By : **Carmen Lim**
Make & Model : **TOYOTA VIOS** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER,BOOTLID,END PANEL, SPARE TYRE WELL PANEL)	\$1,200.00	(500/ 600)
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER,BOOTLID,END PANEL, SPARE TYRE WELL PANEL)	\$1,200.00	600
3	To remove & refit reverse sensor	\$120.00	50
4	To check wiring	\$50.00	20
5	To tuff coat	\$150.00	30
6	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$180.00	60
7	To transfer boot mechanism to new boot	\$150.00	50
8	To conduct water leakage tests to ensure proper air and sealing	\$120.00	20

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18006675/Kqd3n2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 18-06-2018		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 7816S	Veh. Inspected	SLQ 4336Z	
Policy No.	D-18088936MFSH	Coverage (\$)	0.00	
Claim No.	D18002748MFSH	Excess (\$)	0.00	
Assign From	KARENT	Assign Date	10/04/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA VIOS (A)	c.c	1497	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	MHFB29F3802011653	Colour	METALLIC SILVER	
Odometer	32109	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/50 R16	BRIDGESTONE	7 mm	
L/H Front Tyre	195/50 R16	BRIDGESTONE	7 mm	
R/H Rear Tyre	195/50 R16	BRIDGESTONE	8 mm	
L/H Rear Tyre	195/50 R16	BRIDGESTONE	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	05/04/2018	Inspection Date	11/04/2018	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
5a. Remarks				
A)DAMAGES CONSISTENT TO ACCIDENT REPORT. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 4336Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	BUCKLED	497.10	497.10
10	REAR BUMPER CLIP	NECESSARY	40.00	40.00
1	REAR BUMPER SIDE RETAINER LH	DISTORTED	91.80	91.80
1	REAR BUMPER SIDE RETAINER RH	DISTORTED	91.80	91.80
1	REAR BUMPER REINFORCEMENT	BENT	345.80	345.80
1	BOOTLID	BENT	750.61	750.61
1	BOOTLID LOCK	DENTED	98.80	98.80
1	BOOTLID HINGE LH	TO REPAIR SEE LABOUR	67.20	-
1	BOOTLID HINGE RH	TO REPAIR SEE LABOUR	67.20	-
1	BOOTLID EMBLEM	NECESSARY	59.80	59.80
1	WORDING "E"	NECESSARY	41.20	41.20
1	WORDING "VIO"	NECESSARY	44.17	44.17
1	BOOTLID GARNISH	SERVICEABLE	173.80	-
1	TAIL END PANEL	TO REPAIR SEE LABOUR	721.60	-
1	TAIL END PANEL GARNISH	MTG DISTORTED	229.40	229.40
8	TAIL END PANEL GARNISH CLIP	NECESSARY	28.00	28.00
1	BOOT WEATHERSTRIP	SERVICEABLE	195.10	-
1	TAIL LAMP LH	SERVICEABLE	350.84	-
1	TAIL LAMP RH	SERVICEABLE	350.84	-
1	SPARE TYRE WELL PANEL	TO REPAIR SEE LABOUR	693.70	-
1	SPARE TYRE BOARD	SERVICEABLE	221.60	-
	LESS 25% DISCOUNT		-1,290.09	-579.62
			3,870.27	1,738.86
SPECIAL NETT ITEMS				
2	REVERSE SENSOR (SN)	SHORTED	200.00	200.00
1	REAR NUMBER PLATE (SN)	SERVICEABLE	45.00	-
			245.00	200.00

Report Ref No. CS/FC118006675/Kqd3n2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER,BOOTLID,END PANEL,SPARE TYRE WELL PANEL).INCLUSIVE OF THE REPAIR OF BOOTLID HINGE LH,BOOTLID HINGE RH,TAIL END PANEL AND SPARE TYRE WELL PANEL.		1,200.00	500.00
	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER,BOOTLID,END PANEL,SPARE TYRE WELL PANEL).		1,200.00	600.00
	TO REMOVE & REFIT REVERSE SENSOR.		120.00	50.00
	TO CHECK WIRING.		50.00	20.00
	TO TUFF COAT.		150.00	30.00
	TO REMOVE & REFIT SPARE TYRE,SPARE TYRE BOARD,CARPET TRIM TO ASSIST WORK LOAD.		180.00	60.00
	TO TRANSFER BOOT MECHANISM TO NEW BOOT.		150.00	50.00
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.		120.00	20.00
			3,170.00	1,330.00
	GRAND TOTAL		7,285.27	3,268.86
RECOMMENDED COST OF REPAIRS				3,268.86

Report Ref No. CS/FC118006675/Kqd3n2

KONG SENG CHEONG

Licensed Appraiser

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