

000000

INS. CASE OWNER:

Angie Chan

CC 4, LCR180 0 6656, K p 039

LKK:

DAE:

Surveyor:

KSC

DOI:

ASSIGNMENT

21/18

Date / Time:

11-04-18

Registered in Merimen:

11-04-18

Pre-assign / CCU / FTE

SLF 43710



Insured Vehicle No.:

Name of Insured:

CCP PLC

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

10.4.18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

56662046656  
0909094792  
Wit Affrage 1.2  
Compulsive st.

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

5033645



INSRS:

WSP:

Tel:

Liability:

RMKS:

LYB



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

15/5  
04/1

1033645 - X SLF 43710 - X

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI

After call 1st to OI: 21/18 (6/4/18)

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Working Invoice:

OIA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others: Xertly Payment

Confirm by:

Email

Call

Confirm by:

Email

Call

Confirm by:

Email

Call

Confirm by:

Email

Call

Confirm by:

Email

Call

Confirm by:

Email

Call

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Confirm by:

Email

Call

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS

(days) Reduction:

%

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

Agreed / A/Cessed) BOLA S/N No.:

If No or B 28, Ass. Lia:

Repair Cost:

SS 630.00

Loss of Rental (LOR):

SS 180.00

(3 days) x \$60

Loss of Use (LOU):

SS

(5 days) x \$60

Loss of Income (LOI):

SS 180.00

(5 days) x \$60

LOR only

LOU only

SS

LOR + LOU

SS

LOR + LOU

SS

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$320 + \$20.

Total:

SS 1017.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1017.45

Name 1:

Lim Yaw Bu Spray Paint Co.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

RECEIVED 17 SEP 2018

COMPLIMENT

ASS. REC. BY:

REF:

A/L

6656 / kpar

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

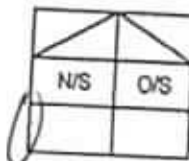
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 1.21 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time Action / Instruction

15 A/L pass to Customer

PIP # 650 (Pee' 810 / 557.1)

Veh No: SLD 33645 Yr Regn: 10.09

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Privia c.c. 1798

Colour: M. Silver A/C: Insured / Std / NI / NA

Sp. Reading: 175867 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDKN364605060289

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal. 8 mm R/Bal. 8 mm

L/Bal. 8 mm L/Bal. 8 mm

D.O.A. 10/4/18 D.O.A. 7/5/18

Survey held at: \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S Acc

The UIC / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1) Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ )☐ : Interview (\$ )☐ : Tech Invs (\$ )☐ : Weekend (\$ )

Survey Fee:

Transportation:

\$ - RS. \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$ )



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/LCR18006656/Kpa3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 11-04-2018		
		Code : LCR		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLF 4371D	Veh. Inspected	SLD 3364S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	11/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	10/04/2018	Inspection Date	07/05/2018	
Survey held at	LIM YEW BOO SPRAY PAINT CO BLOCK 10, SECTOR C SIN MING ROAD INDUSTRIAL ESTATE, #01-10 SINGAPORE 575645.			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



# LIM YEW BOO SPRAY PAINT CO.

Blk 10, Sector C, #01-10, Sin Ming Ind. Est. Singapore 575645

No. 176, Sin Ming Drive, #03-05, Sin Ming AutoCare, Singapore 575721

Tel: 6453 4177 Fax: 6459 3724

Email: limyewboo@singnet.com.sg

Company Reg. No.: 200514/001.

Estimate : TP18/024

Date : 19/04/2018

Vehicle Num : SLD 3364S

Make/Model : TOYOTA PRIUS T SPIRT HYBRID

Chassis/Eng# :

Accident Date : 10/04/2018

Claim No. :

Reference : LYB/SLD3364/AIG/tp/sy

Policy No. :

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY #07-16  
CHARTIS BUILDING SINGAPORE 079120

Attention : Motor Claim Department

Contact : 64191000 Fax No. : 64193727 Claims Dept

*Not Withheld  
Money After Paint  
2 days  
8650t*

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

## LABOUR :

TO ADJUSTMENT

TO APPLY RUST-PROOFING ON REPAIRED/ REPLACED PANELS

TO REPAIR & SPRAY RIM

*Nn 120.00 X  
nn 120.00 X  
120.00 Sel*

TO REPAIR PANEL BEAT, ALGN ON LEFT REAR AFFECTED FENDER  
& BUMPER USING 2K PAINT.

*200t 500.00*

TO PUTTY, PRIMER TO SPRAY ON REAR LEFT AFFECTED FENDER,  
BUMPER USING 2K PAINT.

*400t 600.00*

Labour Total S\$ :

1,460.00

E & O.E

Total S\$ :

1,460.00

for LIM YEW BOO SPRAY PAINT CO.

**LKK Auto Consultants** hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

All cheques should be crossed and made payable to:  
Lim Yew Boo Spray Paint Co.

Customer

E & O.E

**Catherine Chong (LKK Auto)**

---

**From:** Supramaniam, Darshene <Darshene.Supramaniam@aig.com>  
**Sent:** Wednesday, 11 April, 2018 1:00 PM  
**To:** 'admin-a@lkkauto.com'; 'assignments@lkkauto.com'  
**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Chan, Yoke Shi; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Fan, Winnie-LW; Md Ishak, Mohd Imran  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018  
**Attachments:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF437... (55.6 KB); LTA receipt-20180410-163851.pdf; SLD3364S\_10042018.pdf

Hi,

Please refer to the enclosed request from Lim Yew Boo Spray Paint Co.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thank you.

Best Regards,

**Darshene Supramaniam**

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto  
Shared Services - Malaysia | Global Business Services

Level 12, Menara Worldwide, 198 Jalan Bukit Bintang. 55100 Kuala Lumpur, Malaysia  
Tel +603 2719 6000 ext 100-2208 | Fax +603 2719 6150

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11042018 @ 1:35pm  
Serene.veh not in

Hi Serene,

We are pending for insured GIA report for our necessary action.

Hi Mei Kwan,

FYNA, CC4/LCR18006656/pa3

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Serene LIM [<mailto:serene@autocare.com.sg>]

**Sent:** Thursday, 12 April 2018 12:43 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Fw: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018

Hi Hsiao Tong

We spoke, please establish liability

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**From:** Supramaniam, Darshene

**Sent:** Wednesday, April 11, 2018 11:48 AM

**To:** [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**Cc:** Tan, Lily (AIG) ; Fong, Andy-SY ; Kaur, Baljit ; Lim, Sheng Yang ; Chan, Yoke Shi ; Chin, Lee-Ying ; Abu Kassim, Noor Mariesa ; Fan, Winnie-LW ; Md Ishak, Mohd Imran

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018

**WITHOUT PREJUDICE**

Your Reference : SLD3364S

Our Reference : SLF4371D

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

- We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

**Darshene Supramaniam**

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto  
Shared Services - Malaysia | Global Business Services

Level 12, Menara Worldwide, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia  
Tel +603 2719 6000 ext 100-2208 | Fax +603 2719 6150

**From:** Serene LIM [mailto:serene@autocare.com.sg]

**Sent:** Tuesday, April 10, 2018 5:06 PM

**To:** AIG SGP, Claims-Survey

**Subject:** PRI SLD3364S & SLF4371D ALONG COMPASSVALE STREET ON 10/04/2018

To : Motor Claims Dept (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA)**

**ACCIDENT INVOLVING SLD3364S & SLF4371D ALONG COMPASSVALE STREET ON 10/04/2018**

We are the repairer for M/S B.E AUTOMOBILE PTE LTD the owner of vehicle no. SLD3364S

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co

Blk 10 Sin Ming Industrial Estate #01-10 Singapore 575645

Tel: 64534177 Fax: 64593724 Email: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

Contact Person: Serene Lim Hp : +65 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Direct : +65 64545011

Mobile : +65 96852332

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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 14 April 2018 3:04 PM  
**To:** 'Gan, Angiegeokling'  
**Subject:** Your Ref: 5666820466SG \*Our Ref: CC4/LCR18006656/pa3 [ACCIDENT INVOLVING SLF 4371D(OI-LCR) & SLD 3364S(TP) ON 10/04/2018]  
**Attachments:** SLD 3364S vs SLF 4371D - TP VIDEO.avi

Your Ref: **5666820466SG**  
Our Ref: CC4/LCR18006656/pa3

Dear Sirs/ Madam,

### **ACCIDENT INVOLVING SLF 4371D(OI-LCR) & SLD 3364S(TP) ON 10/04/2018**

We refer to the above matter.

Attached here with a copy of video footage from third party for your easy reference.  
The video shows that our insured driver came out from slip road and collided onto third party who has the right of way. Liability is down against our insured driver. Therefore, we will proceed to negotiate and settle the matter with third party.

For your comments/instruction(if any).

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Hsiao Tong (LKKAUTO)**

---

**From:** Serene LIM <serene@autocare.com.sg>  
**Sent:** Thursday, 26 July 2018 11:58 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3  
**Attachments:** Final Bill \$650.pdf; LTA receipt-20180410-163851.pdf; RENTAL AGREEMENT.tif; Weekly Partner Statement - 2018-W11.pdf

Hi Hsiao Tong

We spoke

We are re-quantifying the below

RC \$650  
LOI \$292 x 2 das \$584  
LOR \$110 x 2 days \$220  
LTA \$7.45  
**Total : \$1461.45**

Pls revert asap

Thank you & Regards  
Serene LIM  
Lim Yew Boo Spray Paint Co  
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332  
E-mail: serene@autocare.com.sg

**From:** Serene LIM  
**Sent:** Saturday, July 21, 2018 10:38 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

Morning Hsiao Tong

As requested, attached rental agreement

Thank you & Regards  
Serene LIM  
Lim Yew Boo Spray Paint Co  
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332  
E-mail: serene@autocare.com.sg

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, July 14, 2018 2:09 PM

**To:** Serene LIM

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

Without Prejudice

Hi Serene,

We refer to the above matter.

We would like to request a copy of rental agreement for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Serene LIM [mailto:[serene@autocare.com.sg](mailto:serene@autocare.com.sg)]

**Sent:** Friday, 13 July 2018 12:37 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Fw: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

Hi Hsiao Tong

Kindly revert asap

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

---

**From:** Serene LIM

**Sent:** Monday, July 02, 2018 12:20 PM

**To:** Hsiao Tong

**Subject:** Fw: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

Morning

Kindly revert. Thanks

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**From:** Serene LIM

**Sent:** Friday, June 22, 2018 5:10 PM

**To:** Hsiao Tong (LKKAUTO)

**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S  
ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

Hi

We are quantifying the below

RC \$770

LOI \$292 x 2 das \$584

LOR \$110 x 2 days \$220

LTA \$7.45

**Total : \$1581.45**

Pls revert asap

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**From:** Hsiao Tong (LKKAUTO)

**Sent:** Monday, April 16, 2018 9:49 AM

**To:** Serene LIM

**Cc:** assignments ; Admin A

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S  
ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

**Without Prejudice**

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Serene LIM [<mailto:serene@autocare.com.sg>]

**Sent:** Saturday, 14 April 2018 12:57 PM

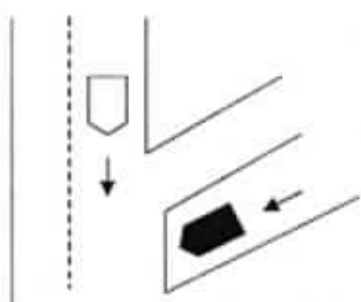
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018

Hi Hsiao Tong

Liability was obvious. We also attached the Bola scenario 1 for your easy reference as well as the video footage you requested.

1.		Vehicle X – Turning out from a Side Road Vehicle Y – Moving Straight Ahead  <b>Reason:</b> Vehicle approaching main road should exercise greater caution.	100%	0%
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Please revert without further delay, thank you

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, April 14, 2018 10:29 AM

**To:** <mailto:serene@autocare.com.sg>

Cc: assignments ; Admin A

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S  
ON 10 APRIL 2018

Without Prejudice

Hi Serene,

We refer to the above matter.

Attached is a copy of our insured driver' accident statement for your easy reference.

We would like to request a copy of your client's video footage as stated in his GIA report for our necessary action.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
	
On 14th April 2018, I was travelling on Seleg Road East way at about 15km/h. I received a pickup call from Gresh to pick up passenger from Compassvale Primary School. I then turn my vehicle to the left towards the filter lane. As I was half way turning out from the filter lane, suddenly my car was hit by vehicle SLD 3364S. There was no major damage except scratches on both vehicle. I offer the driver of vehicle SLD 3364S to have his car scratches to be about \$100 on the scratches and he refuse the offer. He insist to report this matter to his car rental company.	
That is all I have to say.	
DECLARATION	
I/We declare the foregoing particulars are true in every respect.	

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 12 April 2018 2:49 PM

**To:** 'serene@autocare.com.sg' <[serene@autocare.com.sg](mailto:serene@autocare.com.sg)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018

Without Prejudice

Hi Serene,

We are pending for insured GIA report for our necessary action.

Hi Mei Kwan,

FYNA. CC4/LCRI18006656/pa3

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Serene LIM [<mailto:serene@autocare.com.sg>]

**Sent:** Thursday, 12 April 2018 12:43 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Fw: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018

Hi Hsiao Tong

We spoke, please establish liability

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**From:** Supramaniam, Darshene

**Sent:** Wednesday, April 11, 2018 11:48 AM

**To:** [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**Cc:** Tan, Lily (AIG) ; Fong, Andy-SY ; Kaur, Baljit ; Lim, Sheng Yang ; Chan, Yoke Shi ; Chin, Lee-Ying ; Abu Kassim, Noor Mariesa ; Fan, Winnie-LW ; Md Ishak, Mohd Imran

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018

**WITHOUT PREJUDICE**

Your Reference : SLD3364S

Our Reference : SLF4371D

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd

Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

**Darshene Supramaniam**

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto  
Shared Services - Malaysia | Global Business Services

Level 12, Menara Worldwide, 198 Jalan Bukit Bintang. 55100 Kuala Lumpur, Malaysia  
Tel +603 2719 6000 ext 100-2208 | Fax +603 2719 6150

---

**From:** Serene LIM [<mailto:serene@autocare.com.sg>]

**Sent:** Tuesday, April 10, 2018 5:06 PM

**To:** AIG SGP, Claims-Survey

**Subject:** PRI SLD3364S & SLF4371D ALONG COMPASSVALE STREET ON 10/04/2018

To : Motor Claims Dept (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA)**

**ACCIDENT INVOLVING SLD3364S & SLF4371D ALONG COMPASSVALE STREET ON 10/04/2018**

We are the repairer for M/S B.E AUTOMOBILE PTE LTD the owner of vehicle no. SLD3364S

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co

Blk 10 Sin Ming Industrial Estate #01-10 Singapore 575645

Tel: 64534177 Fax: 64593724 Email: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

Contact Person: Serene Lim Hp : +65 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Direct : +65 64545011

Mobile : +65 96852332

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## Hsiao Tong (LKKAUTO)

---

**From:** Serene LIM <serene@autocare.com.sg>  
**Sent:** Wednesday, 12 September 2018 11:27 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

Hi Hsiao Tong

We confirm acceptance.

Pls fwd DV

Thank you & Regards  
Serene LIM  
Lim Yew Boo Spray Paint Co  
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332  
E-mail: serene@autocare.com.sg

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, September 12, 2018 11:24 AM  
**To:** Serene LIM  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

**Without Prejudice**

Hi Serene,

We refer to your below email.

We are prepared to improve offer as follows: -

1. Cost of Repair (w/GST)	\$ 650.00
2. Loss of Rental & LOI (2days x \$180.00)	\$ 360.00
3. LTA/GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$1,017.45</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Serene LIM <[serene@autocare.com.sg](mailto:serene@autocare.com.sg)>

**Sent:** Wednesday, 12 September 2018 11:22 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

Hi Hsiao Tong

We propose

1. Cost of Repair (w/GST)	\$ 650.00
2. Loss of Rental & LOI (2days x \$200.00)	\$ 400.00
3. LTA/GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$ 1057.45</u></b>

Please revert, Thanks

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, August 29, 2018 8:30 AM

**To:** Serene LIM

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

**Without Prejudice**

Hi Serene,

Apologise for late reply.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 650.00
2. Loss of Rental & LOI (2days x \$150.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$ 957.45</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Serene LIM <[serene@autocare.com.sg](mailto:serene@autocare.com.sg)>

**Sent:** Tuesday, 28 August 2018 4:21 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Fw: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

Hi Hsiao Tong

Pls revert

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

---

**From:** Serene LIM

**Sent:** Thursday, July 26, 2018 11:58 AM

**To:** Hsiao Tong (LKKAuto)

**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

Hi Hsiao Tong

We spoke

We are re-quantifying the below

RC \$650

LOI \$292 x 2 das \$584

LOR \$110 x 2 days \$220

LTA \$7.45

**Total : \$1461.45**

Pls revert asap

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**From:** Serene LIM

**Sent:** Saturday, July 21, 2018 10:38 AM

**To:** Hsiao Tong (LKKAUTO)

**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

Morning Hsiao Tong

As requested, attached rental agreement

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**From:** Hsiao Tong (LKKAUTO)

**Sent:** Saturday, July 14, 2018 2:09 PM

**To:** Serene LIM

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

Without Prejudice

Hi Serene,

We refer to the above matter.

We would like to request a copy of rental agreement for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Serene LIM [<mailto:serene@autocare.com.sg>]

**Sent:** Friday, 13 July 2018 12:37 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Fw: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

Hi Hsiao Tong

Kindly revert asap

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**From:** Serene LIM

**Sent:** Monday, July 02, 2018 12:20 PM

**To:** Hsiao Tong

**Subject:** Fw: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

Morning

Kindly revert. Thanks

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**From:** Serene LIM

**Sent:** Friday, June 22, 2018 5:10 PM

**To:** Hsiao Tong (LKKAuto)

**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

Hi

We are quantifying the below

\* RC \$770  
LOI \$292 x 2 das \$584  
LOR \$110 x 2 days \$220  
LTA \$7.45  
**Total : \$1581.45**

Pls revert asap

Thank you & Regards  
Serene LIM  
Lim Yew Boo Spray Paint Co  
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332  
E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, April 16, 2018 9:49 AM  
**To:** [Serene LIM](#)  
**Cc:** [assignments](#) ; [Admin A](#)  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018 \*LKK REF: CC4/LCR18006656/pa3

**Without Prejudice**

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Serene LIM [<mailto:serene@autocare.com.sg>]

**Sent:** Saturday, 14 April 2018 12:57 PM

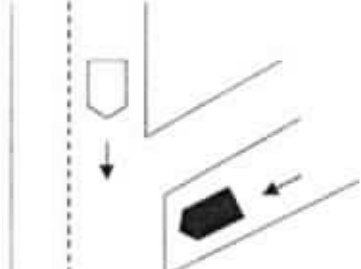
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018

Hi Hsiao Tong

Liability was obvious. We also attached the Bola scenario 1 for your easy reference as well as the video footage you requested.

1.		Vehicle X – Turning out from a Side Road Vehicle Y – Moving Straight Ahead  <b>Reason:</b> Vehicle approaching main road should exercise greater caution.	100%	0%
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Please revert without further delay, thank you

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, April 14, 2018 10:29 AM

**To:** <mailto:serene@autocare.com.sg>

**Cc:** assignments ; Admin A

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10 APRIL 2018

Without Prejudice

Hi Serene,

We refer to the above matter.

Attached is a copy of our insured driver' accident statement for your easy reference.

- We would like to request a copy of your client's video footage as stated in his GIA report for our necessary action.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT



On 11th April 2018, I was travelling on Tampines East way at about 150m/h. I received a pickup call from Grab to pick up passenger from Compressible Primary School. I then turn my vehicle to the left towards the filter lane. As I was half way turning out from the filter lane, suddenly my car was hit by vehicle SLD 32645. There was no major damage except scratches on both vehicle. I offer the driver of vehicle SLD 32645 to have his car scratch to be abraded spray on the scratch and to refuse the offer. He insist to report this matter to his car rental company.

That is all I have to say.

DECLARATION  
I/We declare the foregoing particulars are true in every respect.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 12 April 2018 2:49 PM

To: 'serene@autocare.com.sg' <[serene@autocare.com.sg](mailto:serene@autocare.com.sg)>

Cc: assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON 10  
• APRIL 2018

Without Prejudice

Hi Serene,

We are pending for insured GIA report for our necessary action.

Hi Mei Kwan,

FYNA, CC4/LCR18006656/pa3

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Serene LIM [<mailto:serene@autocare.com.sg>]

**Sent:** Thursday, 12 April 2018 12:43 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Fw: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON  
10 APRIL 2018

Hi Hsiao Tong

We spoke, please establish liability

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**From:** Supramaniam, Darshene

**Sent:** Wednesday, April 11, 2018 11:48 AM

**To:** [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**Cc:** Tan, Lily (AIG) ; Fong, Andy-SY ; Kaur, Baljit ; Lim, Sheng Yang ; Chan, Yoke Shi ; Chin, Lee-Ying ; Abu Kassim, Noor Mariesa ; Fan, Winnie-LW ; Md Ishak, Mohd Imran

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO: SLF4371D AND SLD3364S ON  
10 APRIL 2018

**WITHOUT PREJUDICE**

Your Reference

: SLD3364S

Our Reference : SLF4371D

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

**Darshene Supramaniam**

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto  
Shared Services - Malaysia | Global Business Services

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**From:** Serene LIM [<mailto:serene@autocare.com.sg>]  
**Sent:** Tuesday, April 10, 2018 5:06 PM  
**To:** AIG SGP, Claims-Survey  
**Subject:** PRI SLD3364S & SLF4371D ALONG COMPASSVALE STREET ON 10/04/2018

To : Motor Claims Dept (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA)  
ACCIDENT INVOLVING SLD3364S & SLF4371D ALONG COMPASSVALE STREET ON 10/04/2018**

We are the repairer for M/S B.E AUTOMOBILE PTE LTD the owner of vehicle no. SLD3364S

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co  
Blk 10 Sin Ming Industrial Estate #01-10 Singapore 575645  
Tel: 64534177 Fax: 64593724 Email: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

Contact Person: Serene Lim Hp : +65 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards  
Serene LIM  
Lim Yew Boo Spray Paint Co  
Direct : +65 64545011  
Mobile : +65 96852332

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 16 April 2018 9:48 AM  
**To:** 'Eileen, May Hwee Yap'  
**Subject:** ACCIDENT INVOLVING SLF 4371D(AIG) & SLD 3364S ALONG/AT COMPASVALE STREET ON 10/04/2018  
**Attachments:** SLD 3364S vs SLF 4371D - TP VIDEO.AVI

Your Ref: **SLF 4371D**  
Our Ref: CC4/LCR18006656/pa3

Dear Sirs/ Madam,

### **ACCIDENT INVOLVING SLF 4371D(AIG) & SLD 3364S ALONG/AT COMPASVALE STREET ON 10/04/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLD 3364S against your insurance policy.

Attached here with a copy of video footage from third party for your easy reference. The video shows that our driver came out from slip road and collided onto third party who has the right of way. Liability is down against us.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, B.E.AUTOMOTIVE PTE LTD (the third party claimant")  
of 18 SIN MING LANE #07-37 MIDVIEW CITY SINGAPORE 573960 (address), owner  
of SLD3364S (vehicle no.) hereby authorize LIM YEW BOO SPRAY PAINT CO ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SLD3364S that was damaged pursuant to the accident which occurred  
on 10/04/2018 (date) along COMPASSVALE STREET (location)  
involving vehicle no/s SLF4371D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 07 (day) of 05 (month) 20 18 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, LIM YEW BOO SPRAY PAINT CO. ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$650.00 (Repair Cost), S\$360.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SLD 3364S that was damaged pursuant to the accident which occurred on 10/04/2018 (date) along COMPASSVALE ST (location) involving vehicle no/s SLF 4371D. This is pursuant to the inspection conducted on 07/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner B.E. AUTOMOTIVE PTE LTD (the third party claimant") of vehicle no. SLD 3364S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLD 3364S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 9 (month) 2018 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# LIM YEW BOO SPRAY PAINT CO.

BLK 10, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-10 S'575645  
NO. 176, SIN MING DRIVE, #03-05, SIN MING AUTOCARE, S'PORE 575721  
Tel No. : 64534177 Fax No. : 64593724  
E-Mail : limyewboo@singnet.com.sg  
Website : www.limyewboo.com.sg  
Buss. Reg. No. : 200514/00L

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY #07-16  
CHARTIS BUILDING SINGAPORE 079120

Attention : Motor Claim Department  
Contact : 64191000 Fax No. : 64193727 Claims Dept

## Final Repair Bill : TP18/024

Date : 21/07/2018  
Vehicle Num. : SLD 3364S  
Make/Model : TOYOTA PRIUS T SPIRT HYBRID  
Chassis/Eng# :  
Accident Date : 10/04/2018  
Claim No. :  
Reference : LYB/SLD3364/AIG/tp/sy  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		TO REPAIR & SPRAY RIM		50.00
		TO REPAIR,PANEL BEAT,ALGN ON LEFT REAR AFFECTED FENDER & BUMPER USING 2K PAINT,		200.00
		TO PUTTY,PRIMER TO SPRAY ON REAR LEFT AFFECTED FENDER, BUMPER USING 2K PAINT,		400.00
		Labour Total S\$ :		650.00

E. & O.E.

Total S\$ : 650.00



for LIM YEW BOO SPRAY PAINT CO.



100, North Bridge Road, #02-01, Singapore 068761  
Tel: 6733 6628

## RENTAL AGREEMENT

This AGREEMENT is made on the date, month and year provided in the Schedule between B.E. Car Rental Pte Ltd (B.E. Car Rental) and the Hirer (Hirer) who is a natural person, hereinafter called the parties and the contents of the Schedule form part of the terms and conditions of the hire.

1. DATE OF AGREEMENT  
(Date) 21 (Month) 07 (Year) 2017

2. HIRER DETAILS  
Name: PEK TAI LEONG ROLAND  
Address: BK 610 ANG MO KIO AVE 4 #05-1221 S560610

3. THE GOODS  
Make and Model: TOYOTA PRIUS Auto 1.8 Vehicle No: SLD33645

4. PERIOD OF RENTAL  
Min: 3mths (starting from) 21-07-2017 (max: 60 days) (min: 1 week) (max: 1 year)

5. RENTAL RATE  
Weekly rental rate of: \$510/-

6. SECURITY DEPOSIT  
One week's deposit of: \$1000/- (refundable upon return of car in good condition)

In the event there is a breach of contract (incl. late or failure of rental payment), regardless of the cause, the deposit will be forfeited and will not be returned to the hirer.

7. ADVANCE RENTAL  
Advance/weekly rental of: NO

8. EXCESS LIABILITY  
SGD\$3,500/- within Singapore, SGD\$5,000/- within other Region

9. ADDITIONAL TERMS & CONDITIONS  
Please refer to the back page

OWNER

SIGNED by

Name: VINCENT TAN  
Designation: MANAGER



HIRER

SIGNED by

Name: PEK TAI LEONG ROLAND  
NRIC No: S86079129

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Apr 2018 / 16:38:51

Receipt Date/Time : 10 Apr 2018 / 16:38:32

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180410-001711

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SLF4371D				
As at 10 Apr 2018/15:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLF4371D			
	Enquiry Fee	7.00	0.49	7.49
	20180410163725352386			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	20180410163753882	Direct Debit: eNETS Debit (Internet Banking)		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Name: Pek Tai Leong, Roland  
Vehicle: SLD3364S  
NRIC: S8607912G  
Bank: SG | POSB BANK \*\*\*\*\*9444

## Earnings

Fares	2,067.50
Incentives	394.00
Miscellaneous Payments	6.00

SGD **2,467.50**

## Deductions

Commissions	-413.50
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-413.50****Weekly Total**SGD **2,054.00**

## Fares (incl. trip promos)

	Subtotal
Fares Earned from Cash Rides	499.50
Fares Earned from GrabPay Rides	1,568.00

SGD **2,067.50**

# Incentives

## Qualified

Description	Cash Wallet	Credit Wallet	Subtotal
\$313 GrabEasy All-Time 12 - 18 Mar - Incentive ID 236678			
You've earned \$313.00 incentive as you completed 155 unique rides(minimum requirement: 146 trips).	313.00	-	313.00
\$81 GrabEasy Peak 12 - 18 Mar - Incentive ID 236646			
You've earned \$81.00 incentive as you completed 96 unique rides(minimum requirement: 76 trips).	81.00	-	81.00

**SGD 394.00**

## Miscellaneous Payments

Description	Cash Wallet	Credit Wallet	Subtotal
Cancellation Credit (12 Mar-18 Mar) 3 Trips	-	6.00	6.00
			<b>SGD 6.00</b>

## Cashouts

Date / Time	Description	Cash Wallet	Credit Wallet	Subtotal
18 Mar, 4:08 PM	Cashout request approved - sent to SG   POSB BANK *****9444	-140.00	-	-140.00
17 Mar, 8:14 PM	Cashout request approved - sent to SG   POSB BANK *****9444	-230.00	-	-230.00
16 Mar, 8:49 PM	Cashout request approved - sent to SG   POSB BANK *****9444	-200.00	-	-200.00
15 Mar, 6:05 PM	Cashout request approved - sent to SG   POSB BANK *****9444	-190.00	-	-180.00
14 Mar, 7:01 PM	Cashout request approved - sent to SG   POSB BANK *****9444	-100.00	-	-100.00
13 Mar, 7:32 PM	Cashout request approved - sent to SG   POSB BANK *****9444	-190.00	-	-190.00
12 Mar, 8:39 PM	Cashout request approved - sent to SG   POSB BANK *****9444	-370.00	-	-370.00
12 Mar, 8:17 PM	Cashout request approved - sent to SG   POSB BANK *****9444	-200.00	-	-200.00
				SGD -1,610.00

## Promo Reimbursements

Description	Cash Wallet	Credit Wallet	Subtotal
Total trip level promo	338.00	-	338.00