



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18006646/Gqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 11-04-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SLM 8532T
Policy No.	2100503975	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	10/04/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	03/04/2018	Inspection Date	10/04/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 1 June 2018 10:24 AM
To: 'Boo seng yak'; Guo Qiang (LKKAuto); SUR; Carrine Leong
Subject: RE: FINAL REVISION - SLM8532T - OD IG - SURVEYED 10 APR 18

Dear Mr Boo,

Confirm final fig \$9,882.04 before excess \$600.00 & GST and 6 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Saturday, 26 May 2018 6:26 PM

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>

Subject: FINAL REVISION - SLM8532T - OD IG - SURVEYED 10 APR 18

Hi Guo Qiang and all,

Revised estimate is attached.

Please confirm repair cost of \$9882.04 @ 8 days of repairs exclude 1 Sunday and 1 PH. Checked items replaced and parts order have taken up 2 more days.

Mr. Taufik re-inspected checked items on 7 May 18

Your early closure is appreciated.

Best regards - jb

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 12 April 2018 4:39 PM
To: 'Claims Dept'; SUR
Subject: RE: SLM 8532 T Own Damage Claim

Dear Jeffrey,

As instructed by our client AIG Insurance , please proceed to repair the insured vehicle **SLM 8532T (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 10 April 2018 10:57 AM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: SLM 8532 T Own Damage Claim

Dear all,

Kindly assist in the Own Damage Claim approval for the above mentioned vehicle.

Survey was done this morning.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				By	
No.	On	Audit	Remarks		
1	04 Apr 2018 14:34	Clim Veh Model Changed	Reg No: SLM8532T. Policy No: 2100503975-00000. Acct Date: 2018/04/03. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA118044902	[I] Merimen Administrator	
2	04 Apr 2018 14:34	Clim Created		[I] Merimen Administrator	
3	05 Apr 2018 12:10	Clim Registration Modified		Acct Time:20:40:00->20:00:00.	[I] Abu Kassim, Noor Marisa
4	06 Apr 2018 15:28	Clim Registration Modified		Init.Est.:->4,000 - 5,000.	[I] Azlan, Syazairdina
5	11 Apr 2018 12:05	Clim Registration Modified		Setl.Type:3->0. Claim Type:SC->OD.	[I] CATHERINE CHONG KAI LING
6	11 Apr 2018 12:05	Adj Clim Retrieved		Adj: LKK Auto Consultants Pte Ltd (HQ)	[I] CATHERINE CHONG KAI LING
7	11 Apr 2018 12:05	Adj Co Assigned		LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
8	11 Apr 2018 12:05	Adj Next Rpt Changed		Next Rpt:Final Rpt.Due Date:2018/04/20	[A] CATHERINE CHONG KAI LING
9	11 Apr 2018 12:05	Adj Mandate Set		Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
10	11 Apr 2018 12:05	Clim Registration Modified		Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
11	11 Apr 2018 12:05	Clim Veh Model Changed		(205280) AUDI A3 999cc TFSI (A).	[A] CATHERINE CHONG KAI LING
12	11 Apr 2018 12:05	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] CATHERINE CHONG KAI LING	
13	11 Apr 2018 16:04	Adj Rpt Initiated		[A] SHIAU CHAN	
14	11 Apr 2018 16:04	Insured Phone No Updated	[None] -> [+6581808771]	[A] SHIAU CHAN	
15	11 Apr 2018 16:04	Clim Dtl Modified	JPJ Reg. Date: -> 2017/04/13.	[A] SHIAU CHAN	
16	11 Apr 2018 16:04	Clim Details Notified		[A] SHIAU CHAN	
17	11 Apr 2018 16:11	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/04/20	[A] SHIAU CHAN	
18	11 Apr 2018 16:12	Adj Mandate Request	Cur.Req:16760.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN	
19	11 Apr 2018 16:54	Clim Registration Modified	Excess: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Tr, Tinesh	
20	11 Apr 2018 16:54	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator	
21	12 Apr 2018 12:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/20. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK	
22	12 Apr 2018 12:00	Adj Mandate Set	Approved:10390.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK	

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1773989	11/04/2018 16:04	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLM8532T		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 11 Apr 2018

Preliminary Advice

Vehicle No	: SLM8532T	Accident Date	: 03/04/2018
Make	: AUDI A3	Policy No.	: 2100503975
Assignment Date	: 11/04/2018	Excess	: S\$0.00
Date of Inspection	: 10/04/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,467.00
Revised Amount	:S\$	10,390.00
Check Items (Estimated)	:S\$	6,370.00
Total	:S\$	16,760.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	116,000.00
COE / PARF Rebate	:S\$	58,993.00
Salvage Value	:S\$	
Margin for Repair	:S\$	57,007.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	63861
Vehicle Details	
Vehicle No.:	SLM8532T
Vehicle to be Exported:	No
Intended De-registration Date:	11 Apr 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CHZ314960
Chassis No.:	WAUZZZ8V0H1055634
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,456.00
Original Registration Date:	13 Apr 2017
First Registration Date:	13 Apr 2017
Transfer Count:	0
Actual ARF Paid:	\$16,239.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Apr 2027
PARF Rebate Amount:	\$12,179.00
Intended COE Rebate Details	
COE Expiry Date:	12 Apr 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$52,000.00
COE Rebate Amount:	\$46,814.00
Total Rebate Amount:	\$58,993.00

The information contained herein is correct as at 11 Apr 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/04/2018 14:01
Date Of Accident	03/04/2018 20:40
Exact Location Of Accident	JUNCTION OF MARYMOUNT RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM8532T
Insured/Policyholder	
Name Of Registered Owner	LIM FUN YEN MRS SOH-LIM FUN YEN
NRIC No	S7606386I
Email Address	FUNYEN.LIM@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81808771
Alternative Phone No	OTHERS-81808771

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100503975-00000
Cover Note Number	

Driver

Name of Driver	SOH SOON GUAN
NRIC No	S7411088F
Date Of Birth	06/04/1974
Occupation	INDOOR
Date Of Driving Pass	12/03/1994
Driving Experience	24 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	+65-86880008
Fax Number	
Contact Number	
EMail Address	SOHSG46@YAHOO.COM

Address	13 JALAN MATA AYER #01-75
Postcode	759155
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

THE ACCIDENT HAPPENED AT AROUND 8.40 PM AT A TRAFFIC JUNCTION. I WAS SEEING A GREEN LIGHT AND A VEHICLE STILL DO THE RIGHT TURN IN FRONT OF ME. AS THE RIGHT SIDE VEHICLES BLOCK PARTIAL OF MY VIEW, I AM CAREFUL TO SEE IF THERE'S ANY 2ND VEHICLE MAKING A RIGHT TURN. JUST AS I WAS CROSSING THE JUNCTION, A CAR TURN RIGHT, I IMMEDIATELY BRAKED BUT COULD NOT AVOID THE IMPACT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLC137G
Vehicle Make/Model/Colour	AUDI
Details Of Properties	
Vehicle Category	
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

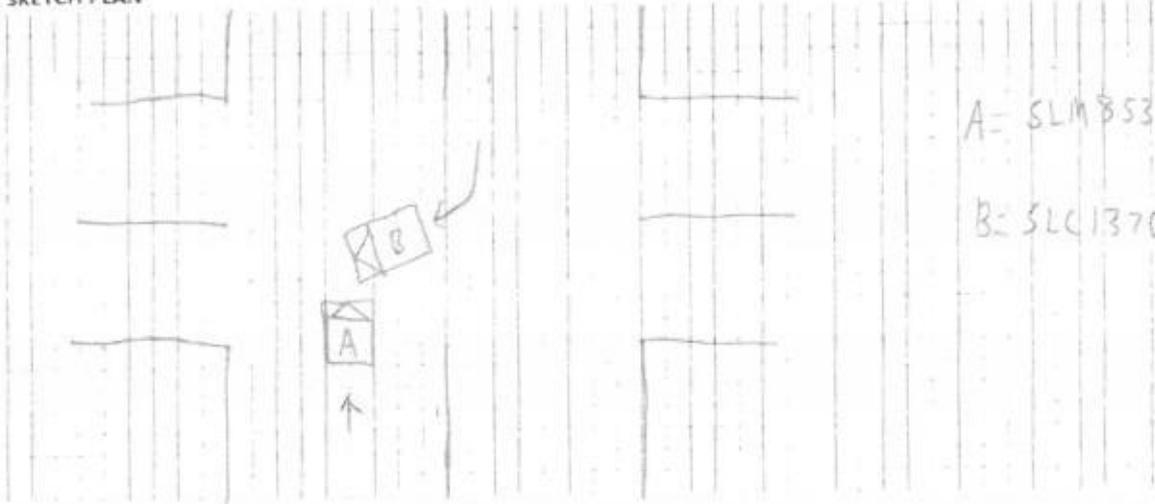
Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time: 04/04/2017


Reporting Centre Personnel's Signature
Name: Tony Fung
NRIC/TIN No: 620401670

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

The accident happened at around 8.40pm at a traffic junction. I was seeing green light and a vehicle still do the right turn in front of me. As the right side vehicles block part of my view, I am unable to see if there's any 2nd vehicle making a right turn. Just as I was crossing the junction, a car turn right, I immediately braked but could not avoid the impact.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Shin
Driver's Signature
(If driver is not the policyholder)
Date & Time: 02/01/2017
12.05pm

Reporting Centre Personnel's Signature
Name: Tony Fong
NRIC/FIN No.: 62010147X



Accident Photo



Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #14-00 Singapore 048580
Tel (65) 6224 0030 Fax (65) 6224 0030
Operating Hours: Monday to Friday, 09:00 - 17:00
UEN: S665500200 / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: MPA118044902-01 Vehicle Registration No: SLM8532T
Name (as shown in NRIC): LIM FUN YEN MRS SOH-LIM FUN YEN NRIC/FIN/Passport No:
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address: Singapore
Contact (Tel): Mobile No:
Email Address:
Date of Accident: 3/04/18 Time of Accident: 20:40
Place of Accident: JUNCTION OF MARYMOUNT RD
Insurance Company: AIG

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

To ammend the diagram in sketch plan.

Policyholder / Driver's Signature
Date:

Reporting Centre Personnel's Signature
Name: MASTURA BIE OSMAN
NRIC/FIN No.: SR602625 H
Date: 5/4/18

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7411088F**
 Name: **SOH SOON GUAN (SU SHUNYUAN)**

Birth Date: **06 Apr 1974**
 Issue Date: **08 Feb 2018**

002771796A




REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. **S7411088F**



Name: **SOH SOON GUAN (SU SHUNYUAN)**
 苏 顺 源

Race: **CHINESE**

Date of birth: **06-04-1974** Sex: **M**

Country/Place of birth: **SINGAPORE**

S7411088F




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	EFFECTIVE DATE
Class 2B Motorcycles =< 200 cc	12 Nov 1997
Class 3 Motor cars with unladen weight =< 3000kg with =< 7 passengers, exclusive of driver; and other motor vehicles with unladen weight =< 2500kg	12 Mar 1994

NP 428A

Licence No: S7411088F



5880525



NRIC No: **S7411088F**



Date of issue: **08-02-2018**

Address: **13 JALAN MATA AYER #01-75 SINGAPORE 759155**



CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1955 (MALAYSIA)

HOTLINE: TEL: (65) 6419 3000
FAX: (65) 6415 3722

(M.S.)

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100403975-00000

OWN DAMAGE EXCESS S\$600.00 (1)
WINDSCREEN EXCESS S\$100.00

(for policies with effect from 01 November 2005)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes

SLM8532T

LIM FUN YEN MRS SOH-LIM FUN YEN

13 Apr 2017

12 Apr 2018

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT

4) DATE OF EXPIRY OF INSURANCE

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *
SUBJECT TO AGE CONDITION -40 years old and above

a) The Insured.
b) Any other person who is driving on the Insured's order or with his permission.
A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorized Driver (named or unnamed) if You are or the said Authorized Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any endorsement or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.
The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Vehicle.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

- Audi Customer Service Centre - 35 Ubi Road, Ubi, Singapore
- APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)
 - 30 Bukit Timah Road, Singapore
 - 30 Bukit Timah Road, Singapore

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY DBS BANK LTD
/ EMPLOYER'S LOAN

* Limitations mentioned/inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Issued At Singapore 19 Apr 2017

AIG Asia Pacific Insurance Pte. Ltd.

904725-201
PREMIUM LEASING - DK
30 ALEXANDRA ROAD AUDI CUSTOMER SERVICE
CENTRE SINGAPORE 139538

AUTHORIZED REPRESENTATIVE

24-hours AIG Auto Hotline: (65) 6338 6200

Important: Keep this document in your car

What can the 24-hour AIG Auto Hotline do for you?

- Emergency breakdown services
- Towing services (accident or non-accident related)
- Advance car Major Claims procedures
- Medical Referral Assistance

What to do in the event of an accident?

- Keep calm and move to a safe place
- Do not admit or discuss fault or blame
- Report the accident to us with your accident report
- Report the accident to the relevant authorities (Police, Fire, etc.)
- Submit Written Statement/Carriero's report immediately

If no one is injured:

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours of the next working day of the accident

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicle non-injury hit & run case:

- Report the accident to the Police, providing full details of the circumstances of the accident
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s) - if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours of the next working day of the accident

15 DAYS LOSS OF USE / CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419 3000 for assistance.

The Certification of Insurance (CI) should be produced without demand when collecting the Rental Car and Premium Automobiles Pt. Ltd. is subject to the terms and conditions contained in the Endorsement under the Policy issued to the policyholder. The validity of this benefit is conditional upon the Motor Policy insured here

Steps to activate Loss of Use / Car Replacement Benefit and Important Information

- To activate your loss of use car replacement, please call Premium Automobiles Pt. Ltd at 6474 1223 after filing reporting to your insurer.
- Your rental car will be made available within 3 hours of activation with Premium Automobiles Pt. Ltd upon activation of the benefit.
- At the time of collection of the Rental Car, the original insurance policy and scheduled issued by AIG, a copy of the Accident Report and Workshop must be produced.
- The number of days of loss of use entitlement is based on the period your vehicle is in the repair workshop subject to a maximum of 15 days.
- A refundable security deposit of S\$350 is required by the rental company during each rental period.
- The rental car will be picked up and returned at Premium Automobiles Pt. Ltd upon activation of the benefit.
- Rental cars are strictly for use in Singapore only. Additional premium of S\$35/- per day is applicable if the rental car is used in Malaysia.
- Extension of rental beyond repair period approved by AIG surveyor will be chargeable to customer by the rental company.
- Upgrade of Rental Car is available upon request subject to additional charges by the rental company.
- Excess liability for all Rental Cars is S\$3,000. Customers may choose to reduce the liability to S\$1,000 per day and by a maximum of S\$25 per day.

For use of Rental Car in Malaysia, additional excess liability of \$2,000 applies.

If our car fails to inform Premium Automobiles Pt. Ltd that he is travelling into Malaysia using the Rental Car and if any accident or damage to the car occurs, the owner's sole responsibility. Premium Automobiles Pt. Ltd reserves the right to pursue a claim against the owner.

Additional age requirement

Minimum: 23 years old to maximum: 65 years old with at least 2 years of driving experience

Premium Automobiles Pt. Ltd Operations Hours

Monday to Friday: 0900hrs - 1800hrs
Saturday: 0900hrs to 1300hrs except Sundays and Public Holidays
Customer Service Line: 64741223 Facsimile: 67457823
55 Ubi Road 1 Singapore 408669

*Premium Automobiles' Terms & C.

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that the Certificate of Insurance has been lost or destroyed. A Statutory Declaration to that effect must be made to the relevant authorities. The insured is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and insurance company if the Certificate of Insurance has been lost or destroyed. A Statutory Declaration to that effect must be made to the relevant authorities. The insured is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and insurance company if the Certificate of Insurance has been lost or destroyed. A Statutory Declaration to that effect must be made to the relevant authorities. The insured is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and insurance company if the Certificate of Insurance has been lost or destroyed. A Statutory Declaration to that effect must be made to the relevant authorities.

The Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been made to the new owner.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7411088F**

Name: **SOH SOON GUAN (SU SHUNYUAN)**

Birth Date: **06 Apr 1974**

Issue Date: **08 Feb 2018**

002771796A




REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7411088F



Name

SOH SOON GUAN (SU SHUNYUAN)

苏 顺 源

Race

CHINESE

Date of birth

06-04-1974

Sex

M

S7411088F

Country/Place of birth

SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		EFFECTIVE DATE
Class 2B	Motorcycles =< 200 cc	12 Nov 1997
Class 3	Motor cars with unladen weight =< 3000kg with =< 7 passengers, exclusive of driver; and other motor vehicles with unladen weight =< 2500kg	12 Mar 1994

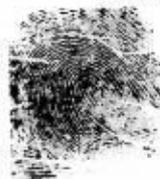


NP 428A

5880525



NRIC No: **S7411088F**



Date of issue

08-02-2018

Address

**13 JALAN MATA AYER
 #01-75
 SINGAPORE 759155**

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT/CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (MALAYSIA)



AUDI AUTO PROTECTOR
CERTIFICATE NO. 2100503975-00000

OWN DAMAGE EXCESS S\$600.00 (1)
WINDSCREEN EXCESS S\$100.00
(the policies with effect from 1st November 2002)

SUM INSURED
INSURING WITH COE/PARF Yes
SLM8532T

LIM FUN YEN MRS SOH-LIM FUN YEN

13 Apr 2017

12 Apr 2018

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT

4) DATE OF EXPIRY OF INSURANCE

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE * SUBJECT TO AGE CONDITION 40 years old and above

a) The insured.

b) Any other person who is driving on the Insured's order or with his permission.

A Young and/or Inexperienced Driver Excess ("YIDEC") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or reward, tuition, driving test, racing, pace-making, reliability trial, speed-testing or carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

- Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)
- APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)
- Comfordelgo Engin - 205 Bussell Rd (Tel: 63837118) 3. D95 Body & Paint Workshop - 209 Pandan Gardens (Tel: 65844591)
- Ehuz - 38 Bukit Batok Crest (Tel: 66547777) 5. Olivo-Fix - 32 Ubi Ave 3 (Tel: 62780887) - For windscreen only
- Ken Fook Sing Motor - 61 Dohi Lane 12 (Tel: 67479560) 7. Lai Hui (Meng Kee) Motor - 21 Sin Ming Rd (Tel: 64538110)
- Automotive - 1188 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
- SME Motor - 1 Kaki Bukit Ave 6 Bld D (Tel: 67490168)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY DBS BANK LTD
EMPLOYERS LOAN

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 188) and Section 85 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 188) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 19 Apr 2017 AIG Asia Pacific Insurance Pte. Ltd.

54125-201
PREMIUM LEASING, DL
301 ALEXANDRA ROAD AUDI CUSTOMER SERVICE
CENTRE SINGAPORE 159938

AUTHORISED REPRESENTATIVE

24-hours AIG Auto Hotline: (65) 6338 6200

Important: Keep this document in your car

What can the 24-hour AIG Auto Hotline do for you?

- Reminds you to take an accident report to the police station
- Provides emergency breakdown services
- Provides towing services (subject to non-accident related damage)
- Provides advance on Motor Claims procedures
- Provides medical expenses assistance

If no one is injured:

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s)
- Obtain vehicle (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident report (whether damaged, or not) via our approved reporting methods (e.g. via our app) within 24 hours of the accident or the next working day of the next day

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles, temporary hire & van clubs:

- Report the accident to the Police, providing particulars of the circumstances of the accident
- Obtain vehicle number, name and address, insurance company and policy number of the other vehicle(s) (if applicable)
- Obtain details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident report (whether damaged, or not) via our approved reporting methods (e.g. via our app) within 24 hours of the accident or the next working day of the next day

15 DAYS LOSS OF USE / CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 64193000 for assistance.

The Certification of Insurance (CI) should be produced without demand when collecting the Rental Car and Premium Automobiles Pte Ltd to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Endorsement under the Policy issued to the policyholder. The validity of this benefit is conditional upon the Motor Policy insured here.

Steps to activate Loss of Use / Car Replacement Benefit and Important Information

- To activate your loss of use car replacement, please call Premium Automobiles Pte Ltd at 64741223 after filing reporting to your rental car company.
- Your rental car will be made available within 3 hours of activation with Premium Automobiles Pte Ltd, subject to availability.
- At the time of collection of the Rental Car, the original insurance policy and scheduled issued by AIG, a copy of the Accident Report and Approved Workshop must be produced.
- The number of days of loss of use entitlement is based on the period your vehicle is in the repair workshop subject to a maximum of 15 days.
- A refundable security deposit of S\$350 is required by the rental company during each rental period.
- The rental car will be picked up and returned at Premium Automobiles Pte Ltd upon activation of the benefit.
- Rental cars are strictly for use in Singapore only. Additional premium of S\$350 per day is applicable if the rental car is used outside Singapore.
- Extension of rental beyond repair period approved by AIG surveyor will be chargeable to customer by the rental company or Premium Automobiles Pte Ltd.
- Upgrade of Rental Car is available upon request subject to additional charges by the rental company.
- Excess liability for all Rental Cars is S\$3,000. Customers may choose to reduce the liability to S\$1,000 per day and by paying a Damage Waiver of S\$25 per day.

For use of Rental Car in Malaysia, additional excess liability of \$2,000 applies.

If our car fails to inform Premium Automobiles Pte Ltd that he is travelling into Malaysia using the Rental Car and if any accident occurs, the entire cost of repair will be the owner's sole responsibility. Premium Automobiles Pte Ltd reserves the right to pursue a claim against the owner.

Additional age requirement

Minimum 23 years old to maximum 65 years old with at least 2 years of driving experience

Premium Automobiles Pte Ltd Operations Hours

Monday to Friday 0900hrs - 1800hrs
Saturday 0900hrs to 1500hrs except Sundays and Public Holidays
Customer Service Line: 64741223 Facsimile: 67457923
85 Ubi Road 1 Singapore 408599

*Premium Automobiles' Terms & Cc

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that a motor vehicle without a valid policy of insurance under the Act.

The insured is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made to comply with this obligation. This obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap 188).

The Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been approved by the insurer.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0412/2018/CCS
Date : 04-Apr-18

Vehicle NOT IN workshop. Kindly assist to arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Lim Fun Yen
Address : 13 Jalan Mata Ayer
#01-75
Singapore 759155
Telephone : HP +65 86880008
Type of Claim : Own Damage Claims
Policy No. : 2100503975-00000
Vehicle No : **SLM 8532 T**
Model Code : Audi A3 SEDAN 1.0 TFSI
Model / Year : Apr-17
Engine No : CHZ 314960
Chassis No : WAUZZZ8V0H1055634
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 03-Apr-18
Place of Accident : Junction of Marymount Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLM 8532 T.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	/
2	To dismantle and renew front bumper, rhs front fender, bonnet and rhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,700.00	1250
3	To respray front bumper, rhs front fender and bonnet. <i>LH fender</i>	\$ 2,200.00	/
4	To carry out diagnostic checks.	S/N \$ 192.00	/
TOTAL LABOUR CHARGES		: \$ 5,452.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
 Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 8532 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER / de	\$ 1,739.00	1391.20
2	FRONT BUMPER GUIDE - RH NN	\$ 33.00	X
3	FRONT BUMPER GRILLE - CENTER / CRA	\$ 140.00	112
4	FRONT BUMPER COVER TRIM - RH / CRA de	\$ 140.00	111.60
5	FRONT BUMPER GRILLE - RH / CRA	\$ 164.00	131.20
6	RADIATOR GRILLE / CRA	\$ 1,239.00	991.20
7	RADIATOR GRILLE CLOSING ELEMENT / CRA	\$ 167.00	133.20 ✓
8	FRONT BUMPER COVER - LH/RH / de	2 \$ 210.00	83.60 ✓
9	FRONT BUMPER FOAM / de	\$ 162.00	129.60
10	FRONT REINFORCEMENT BEAM / BT	\$ 633.00	506 ✓
11	FRONT FENDER - RH X repair	\$ 746.00	
12	FRONT FENDER BRACKET - RH FRONT X	\$ 34.00	} NN
13	FRONT FENDER BRACKET - RH REAR X	\$ 24.00	
14	FRONT FENDER RIVET SET X	\$ 18.00	
15	FRONT FENDER BRACE - RH X	\$ 84.00	
16	FRONT WHEEL HOUSING LINER - RH X	\$ 151.00	
17	WHEEL HOUSING LINER ATTACHMENT PARTS X	\$ 77.00	
18	LED HEADLIGHT - RH NN	\$ 4,888.00	X
19	HEADLIGHT WASHER CYLINDER - RH X NN	\$ 123.00	
20	BONNET / BT	\$ 2,755.00	2704
SUB-TOTAL SPARE PARTS		\$ 13,527.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
 Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 8532 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	BONNET EDGE PROTECTION <i>- MCL</i>	\$ 24.00	18.88
22	SIGN ' CAUTION ' STICKER <i>X</i>	\$ 12.00	9.28 ✓
23	STICKER FOR AIR CONDITIONER <i>X</i>	\$ 7.00	4.88 ✓
24	LOCK CARRIER AIR GUIDE - RH <i>X</i>	\$ 20.00	15.92 ✓
25	FRONT NO. PLATE <i>- BT</i>	S/N \$ 25.00	✓
26	SUNDRIES <i>X</i>	\$ 400.00	12.48 ✓
TOTAL SPARE PARTS		: \$ 14,015.00	
TOTAL LABOUR CHARGES		: \$ 5,452.00	
GRAND TOTAL		: \$ 19,467.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
 Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Guo Qiy.
Surveyed Date :
Authorised Date : 10/4/18
Excess Cost :
Liability : Not Authorised.
Remarks : before paint photos.
6 Days.


23/5/18.

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

UKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

7 May.

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0412/2018/CCS
Date : 4-Apr-18

Vehicle NOT IN workshop. Kindly assist to arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Guo Qiang
You recommended 6 dys
We took 8 days exclude 1 PH 1 Sunday
jb - 26 May 18

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Lim Fun Yen
Address : 13 Jalan Mata Ayer
#01-75
Singapore 759155
Telephone : HP +65 86880008
Type of Claim : Own Damage Claims
Policy No. : 2100503975-00000
Vehicle No : **SLM 8532 T**
Model Code : Audi A3 SEDAN 1.0 TFSI
Model / Year : Apr-17
Engine No : CHZ 314960
Chassis No : WAUZZZ8V0H1055634
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 3-Apr-18
Place of Accident : Junction of Marymount Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLM 8532 T.

<u>S/N</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, rhs front fender, bonnet and rhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,700.00	\$ 1,250.00
3	To respray front bumper, rhs front fender and bonnet.	\$ 2,200.00	\$ 2,200.00
4	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 5,452.00	\$ 4,002.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 8532 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,739.00	\$ 1,391.20
2	FRONT BUMPER GUIDE - RH	\$ 33.00	
3	FRONT BUMPER GRILLE - CENTER	\$ 140.00	\$ 112.00
4	FRONT BUMPER COVER TRIM - RH	\$ 140.00	\$ 111.60
5	FRONT BUMPER GRILLE - RH	\$ 164.00	\$ 131.20
6	RADIATOR GRILLE	\$ 1,239.00	\$ 991.20
7	RADIATOR GRILLE CLOSING ELEMENT	\$ 167.00	\$ 133.20
8	FRONT BUMPER COVER - LH/RH	2 \$ 210.00	\$ 83.60
9	FRONT BUMPER FOAM	\$ 162.00	\$ 129.60
10	FRONT REINFORCEMENT BEAM	\$ 633.00	\$ 506.00
11	FRONT FENDER - RH	\$ 746.00	
12	FRONT FENDER BRACKET - RH FRONT	\$ 34.00	
13	FRONT FENDER BRACKET - RH REAR	\$ 24.00	
14	FRONT FENDER RIVET SET	\$ 18.00	
15	FRONT FENDER BRACE - RH	\$ 84.00	
16	FRONT WHEEL HOUSING LINER - RH	\$ 151.00	
17	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 77.00	
18	LED HEADLIGHT - RH	\$ 4,888.00	
19	HEADLIGHT WASHER CYLINDER - RH	\$ 123.00	
20	BONNET	\$ 2,755.00	\$ 2,204.00
SUB-TOTAL SPARE PARTS		\$ 13,527.00	\$ 5,793.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 8532 T.

S/N	Parts Description		Damage Parts & Prices	
			S/NETT	REMARKS
		<i>c/f</i>		\$ 5,793.60
21	BONNET EDGE PROTECTION		\$ 24.00	\$ 18.88
22	SIGN ' CAUTION ' STICKER		\$ 12.00	\$ 9.28
23	STICKER FOR AIR CONDITIONER		\$ 7.00	\$ 4.88
24	LOCK CARRIER AIR GUIDE - RH		\$ 20.00	\$ 15.92
25	FRONT NO. PLATE	S/N	\$ 25.00	\$ 25.00
26	SUNDRIES		\$ 400.00	\$ 12.48
	TOTAL SPARE PARTS	:	\$ 14,015.00	\$ 5,880.04
	TOTAL LABOUR CHARGES	:	\$ 5,452.00	\$ 4,002.00
	GRAND TOTAL	:	\$ 19,467.00	\$ 9,882.04

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLM 8532 T

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0412/2018/MAS

26 June 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLM 8532 T, Audi A3 Sedan 1.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SLM 8532 T**, claimant, **Lim Fun Yen Mrs Soh-Lim Fun Yen**, please find the related document per attached.

1. A copy of the Original invoice no. 85012622 – S\$9,931.78
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLM 8532 T

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Apr 2018		11 Apr 2018 12:05 Edit Adj Rpt	S\$9,882.04 Edit Estimates	S\$9,882.04 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS [\[Created by insurer\]](#)

Insured: **LIM FUN YEN MRS SOH-LIM FUN YEN**, ID: S7606386I, Tel: +6581808771

Vehicle Reg. No.: **SLM8532T** Date of Loss: 03/04/2018 20:00 - :59
[11 Months and 21 Days From LTA Reg Date (Man Yr)]

Claim Type: **OD / 2151211149SG** Policy/Cover Note No.: 2100503975 (Comprehensive)
Excess: S\$600.00

Repairer: **Premium Automobiles Pte Ltd (UBI)** 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911

Handling Insurer: **AIG Asia Pacific Insurance Pte. Ltd. (SG)** - Tel: 65-6419-3000 ... [Handled by **Tr, Tinesh**]
Tinesh.Tr@aig.com

Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **XING GUO QIANG**] ... **[Final Rpt due 20/04/2018]**

Driver/Custodian: **SOH SOON GUAN** (43 / Male), NRIC: S7411088F, Tel: +6586880008

[View All](#) [Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

- AIG_SG (12/04/2018): **Alert - Adj Mandate Approved (S\$10390.00) - SLM8532T - Claim Handler: Tr, Tinesh**
- AIG_SG (11/04/2018): **SLM8532T / OD / 03/04/2018 / Coverage & Excess update**

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLM8532T (2151211149SG)
 OD
 Apr 3 2018 8:00PM
 [LIM FUN YEN MRS SOH-LIM FUN YEN]
 Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View Use Viewer	
Assessment Reports										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	11/04/18 16:11	Adjuster Immediate Advice							Load HTM		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
2	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
3	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
4	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
5	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
6	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
7	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
8	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
9	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
10	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
11	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
12	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
13	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
14	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
15	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
16	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
17	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
18	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
19	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
20	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
21	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
22	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
23	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
24	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
25	11/04/18 15:52	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>	
26	11/04/18 15:52	Chassis Number							Load JPG	<input checked="" type="checkbox"/>	
27	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
28	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
29	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
30	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
31	11/04/18 15:52	General View							Load JPG	<input checked="" type="checkbox"/>	
32	01/06/18 10:07	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
33	01/06/18 10:07	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
34	01/06/18 10:07	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
35	01/06/18 10:07	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
36	01/06/18 10:07	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
37	01/06/18 10:07	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
38	01/06/18 10:07	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
39	01/06/18 10:07	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	

40	01/06/18 10:07	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
41	01/06/18 10:07	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
42	01/06/18 10:07	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
43	01/06/18 10:07	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
44	01/06/18 10:07	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
45	01/06/18 10:07	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
46	01/06/18 10:07	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
47	01/06/18 10:07	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
					1 per page <input checked="" type="checkbox"/>
Documentation					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/04/18 15:50	Singapore Accident Statement	1	Load PDF	
2	11/04/18 15:50	ADDENDUM GIA REPORT	1	Load PDF	
3	11/04/18 15:50	Certificate of Insurance	1	Load PDF	
4	11/04/18 15:50	Driver's Driving License	1	Load PDF	
5	11/04/18 15:50	ESTIMATE	1	Load PDF	
6	29/06/18 12:04	WORKSHOP INVOICE	1	Load PDF	
7	29/06/18 12:04	DISCHARGE VOUCHER	1	Load PDF	

Linked Accident Report Documents

					View Use Viewer <input checked="" type="checkbox"/>
Assessment Reports					1 per page <input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	04/04/18 14:34	Accident Statement	1	Load HTM	
2	05/04/18 09:01	Addendum Sheet	1	Load JPG	<input checked="" type="checkbox"/>
3	05/04/18 09:02	Accident Statement Addm. #1	1	Load HTM	
					3 per page <input checked="" type="checkbox"/>
Photos/Images					
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	04/04/18 14:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	04/04/18 14:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	04/04/18 14:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	04/04/18 14:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	04/04/18 14:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	04/04/18 14:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	04/04/18 14:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	04/04/18 14:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	04/04/18 14:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
10	04/04/18 14:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
11	04/04/18 14:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
12	04/04/18 14:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
13	04/04/18 14:30	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
					1 per page <input checked="" type="checkbox"/>
Documentation					
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	05/04/18 09:00	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	05/04/18 09:00	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

Reset Save Print

DOCUMENTS CHECKLIST

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18006646/GQBN2

Date: 29/06/2018

REFERENCE

Insured/Claimant: LIM FUN YEN MRS SOH-LIM FUN YEN **Policy No:** 2100503975
Date of Loss: 03/04/2018 **Nature of Claim:** OD **Claim No:** 2151211149SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLM8532T	Engine No:	CHZ314960
Make & Model:	AUDI A3, 999cc TFSI (A)	Chassis No:	WAUZZZ8V0H1055634
Reg. Date:	13/04/2017 (Man. Year: 2017)	Odometer:	23280 km
Colour:	White		
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$116,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Bridgestone 7 mm	Rear Left Side:	Bridgestone 7 mm
Front Right Side:	Bridgestone 7 mm	Rear Right Side:	Bridgestone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	14,015.00	5,880.04	8,134.96	58.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,452.00	4,002.00	1,450.00	26.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,467.00	9,882.04	9,584.96	49.24
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	18,867.00	9,282.04	9,584.96	50.80
+ GST 7.00/7.00% (S\$)	1,320.69	649.74	670.95	50.80
Nett Amount (S\$)	20,187.69	9,931.78	10,255.91	50.80

INSPECTION

Date of Assignment: 11/04/2018

Date Inspected: 10/04/2018 **Inspected At:**

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 6.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,739.00 FS	*1,391.20 FS
2	1		*FRONT BUMPER GUIDE-RH	Not Necessary	33.00 FS	*- FS
3	1		*FRONT BUMPER GRILLE-CENTER	Cracked	140.00 FS	*112.00 FS
4	1		*FRONT BUMPER COVER TRIM-RH	Deformed	140.00 FS	*111.60 FS
5	1		*FRONT BUMPER GRILLE-RH	Cracked	164.00 FS	*131.20 FS
6	1		*RADIATOR GRILLE	Cracked	1,239.00 FS	*991.20 FS
7	1		*RADIATOR GRILLE CLOSING ELEMENT	Cracked	167.00 FS	*133.20 FS
8	2		*FRONT BUMPER COVER-LH/RH	Deformed	210.00 FS	*83.60 FS
9	1		*FRONT BUMPER FOAM	Deformed	162.00 FS	*129.60 FS
10	1		*FRONT REINFORCEMENT BEAM	Bent	633.00 FS	*506.00 FS
11	1		*FRONT FENDER-RH	Repair	746.00 FS	*- FS
12	1		*FRONT FENDER BRACKET-RH FRONT	Not Necessary	34.00 FS	*- FS
13	1		*FRONT FENDER BRACKET-RH REAR	Not Necessary	24.00 FS	*- FS
14	1		*FRONT FENDER RIVET SET	Not Necessary	18.00 FS	*- FS
15	1		*FRONT FENDER BRACE RH	Not Necessary	84.00 FS	*- FS
16	1		*FRONT WHEEL HOUSING LINER-RH	Not Necessary	151.00 FS	*- FS
17	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	77.00 FS	*- FS
18	1		*LED HEADLIGHT-RH	Not Necessary	4,888.00 FS	*- FS
19	1		*HEADLIGHT WASHER CYLINDER-RH	Not Necessary	123.00 FS	*- FS
20	1		*BONNET	Bent	2,755.00 FS	*2,204.00 FS
21	1		*BONNET EDGE PROTECTION	Necessary	24.00 FS	*18.88 FS
22	1		*SIGN CAUTION STICKER	Necessary	12.00 FS	*9.28 FS
23	1		*STICKER FOR AIR CONDITIONER	Necessary	7.00 FS	*4.88 FS
24	1		*LOCK CARRIER AIR GUIDE-RH	Deformed	20.00 FS	*15.92 FS
25	1		*FRONT NO PLATE	Bent	25.00 FS	*25.00 FS
26	1		*SUNDRIES	Necessary	400.00 FS	*12.48 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	14,015.00	5,880.04
---------------------------	------------------	-----------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,RHS FRONT FENDER,BONNET AND RHS HEADLIGHT.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,700.00	1,250.00
3	TO RESPRAY FRONT BUMPER,RHS FRONT FENDER AND BONNET	New	2,200.00	2,200.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			5,452.00	4,002.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >