

ASS. REC. BY:

REF: CS/CTI18006623/Ard3

Special Instruction:

Surveyor

Menireh

ASSIGNMENT (Office)

From (Person): Chong Boon Gen of CTI Date/Time: 10/04/2018 @ 4:57pm

Estimated Cost: _____ Bill to: _____

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SKU 9504M Insured: _____at Workshop m/s Borneo Motors Tel: 9847 6209of 17 ubi Road 4Policy No: DMPCSN1537841702 Claim No: SNM18D01837C01Sum Insured: _____ Excess: \$750.00Make of Veh: _____ D.O.A. 08/04/2018

(Client's Record)

CA / ☒ REV / REP. / REV 24 HRSDate/Time: 5:18pm @ 10/4/18 Person Contacted: SamVehicle ☒ IN ☐ OUT

Date/Time Action/Instruction (✓) Estimate

SKU 9504M - NBA/EQT18006558/Y D.O.A: 08/04/18Revert thru menireh13/4/18 Authorise repair & inform Sam to proceed repair

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Apr 2018		10 Apr 2018 16:57 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	JIANG BOHONG, ID: S6979294D, Tel: +6597325316, Email: TONY.JIANG.BH@GMAIL.COM		
Vehicle Reg. No.:	SKU9504M	Date of Loss:	08/04/2018 12:00 - :59
Claim Type:	OD / SNM18D01837C01	Policy/Cover Note No.:	DMPCSN1537841702 (Comprehensive)
		Excess:	S\$750.00
Repairer:	Borneo Motors (S) Pte Ltd (Ubi) 17 Ubi Road 4, 408611 Ubi - Tel: 6631 1868		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 19/04/2018]		
Driver/Custodian:	JIANG BOHONG (48 / Male), NRIC: S6979294D, Tel: +6597325316		
Adj Asg. Remarks:	SURVEY REVERT		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte.
Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chong Boon Sen

Date: 12 Apr 2018

Preliminary Advice

Vehicle No	: SKU9504M	Accident Date	: 08/04/2018
Make	: TOYOTA WISH	Policy No.	: DMPCSN1537841702
Assignment Date	: 10/04/2018	Excess	: S\$750.00
Date of Inspection	: 11/04/2018	Est. Duration of Repair	: 4.00
Inspection At	: BORNEO MOTORS (S) PTE LTD (UBI) 17 UBI ROAD 4 SINGAPORE 408611		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,297.50
Revised Amount	:S\$	4,227.10
Check Items (Estimated)	:S\$	0.00
Total	:S\$	4,227.10
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	85,000.00
COE / PARF Rebate	:S\$	64,396.00
Salvage Value	:S\$	
Margin for Repair	:S\$	20,604.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Print Received Message

This mail is associated with :

***SKU9504M (SNM18D01837C01)**

OD

Apr 8 2018 12:00PM

[JIANG BOHONG]

Borneo Motors (S) Pte Ltd

From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on 13/04/2018
08:55 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4227.10) - SKU9504M - Claim Handler: Chong Boon Sen

Approved:4227.10:Proceed to authorize repairs at \$4,227.10 BEFORE Excess of \$750.00

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Friday, April 13, 2018 10:57 AM
To: 'sanjoi.sam@borneomotors.com.sg'
Cc: SUR
Subject: SKU 9504M CTI OD DOA : 11.04.2018

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKU 9504M (excess \$750/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9294D
Vehicle Details	
Vehicle No.:	SKU9504M
Vehicle to be Exported:	No
Intended De-registration Date:	12 Apr 2018
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8 CVT
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	2ZR1581105
Chassis No.:	JTDGG20W40J002659
Maximum Power Output:	105.0 kW (140 bhp)
Open Market Value:	\$23,454.00
Original Registration Date:	25 Aug 2015
First Registration Date:	25 Aug 2015
Transfer Count:	0
Actual ARF Paid:	\$24,836.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Aug 2025
PARF Rebate Amount:	\$18,627.00
Intended COE Rebate Details	
COE Expiry Date:	24 Aug 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$62,140.00
COE Rebate Amount:	\$45,769.00
Total Rebate Amount:	\$64,396.00

The information contained herein is correct as at 12 Apr 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/04/2018 14:41
Date Of Accident	08/04/2018 12:15
Exact Location Of Accident	PASIR RIS ST 52
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKU9504M
Insured/Policyholder	
Name Of Registered Owner	JIANG BOHONG
NRIC No	S6979294D
Email Address	TONY.JIANG.BH@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97325316
Alternative Phone No	OFFICE-97325316

Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN1537841702
Cover Note Number	

Driver

Name of Driver	JIANG BOHONG
NRIC No	S6979294D
Date Of Birth	10/11/1969
Occupation	INDOOR
Date Of Driving Pass	19/04/2006
Driving Experience	11 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97325316
Fax Number	
Contact Number	OFFICE-97325316
EEmail Address	TONY.JIANG.BH@GMAIL.COM

Address	65 PASIR RIS GROVE #04-09
Postcode	518217
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER AS ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJU9870S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MR YAP
NRIC/Passport Number	
Contact Number	97950416
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.


 9 Apr 2018
10:00am

Policyholder's Signature / Date & Time

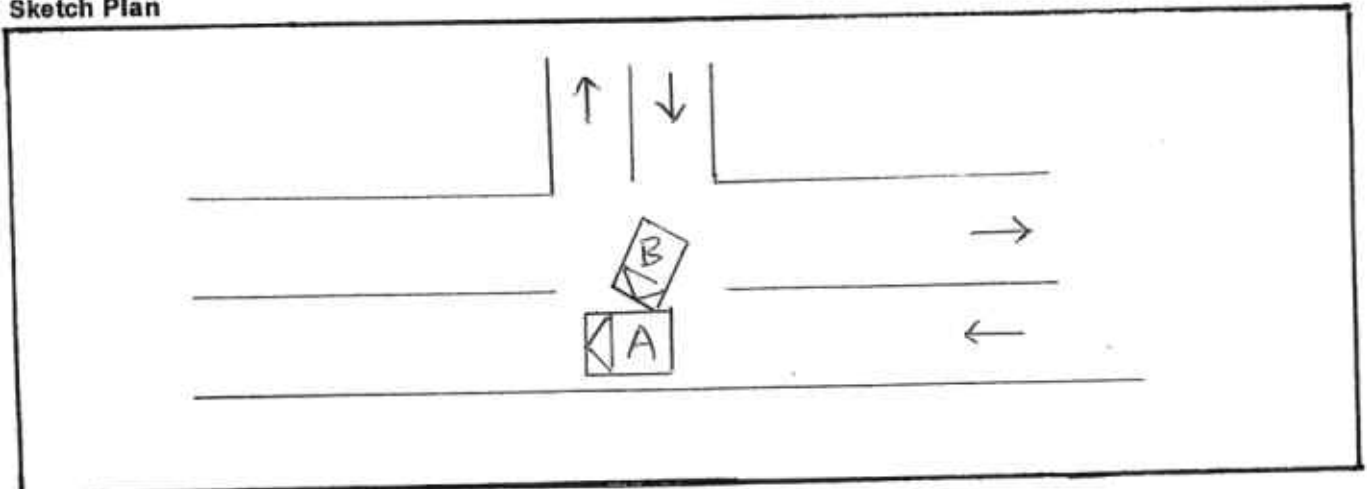


Driver's Signature (if driver is not the policyholder) / Date & Time

9 Apr 2018
10:00am


Witnessed by Reporting Centre Personnel

Sketch Plan



The sketch plan shows a road layout with three horizontal lanes. The top lane has an upward arrow on the left and a downward arrow on the right. The middle lane has a rightward arrow on the right. The bottom lane has a leftward arrow on the right. Two vehicles are shown: vehicle A is in the bottom lane, and vehicle B is in the middle lane, slightly ahead of vehicle A. The vehicles are represented by rectangles with the letters A and B inside.

Describe Circumstances of the Accident

I was driving straight along Pasir Ris Street 52 on 8 Apr 2018
12:15pm noon. Mr Yap driving from sideroad into Pasir Ris ~~St~~
Street 52. My vehicle SKU 95011 back bumper was crashed by Mr Yap
Vehicle SJU 8870S.

Declaration

We declare the foregoing particulars are true in every respect.

 8 Apr 2018
12:00am

Policyholder's Signature / Date &
Time



Driver's Signature (If driver is not the policyholder) / Date
& Time



Witnessed by Reporting Centre
Personnel



中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

J Anson Road #16-00 Springleaf Tower Singapore 070509
Tel: 6389 6111 Fax: 6222 1033
Website: www.sg.cntaiping.com
Cr. Reg. No. 206201384E

ORIGINAL

THE SCHEDULE

Agency	DR0999E	Class of Policy	MOTOR PRIVATE CAR	Policy Number DMPCSN1537841702
Account	DR0999E	Issued on 02/08/2017 in SINGAPORE	Replacing Policy no.	DMPCSN1537841601
Client	6005821	Acceptance Date	02/08/2017		

Period of Insurance from 25/08/2017 to 24/08/2018 , both dates inclusive

Insured's Name.... JIANG BONONG
Address..... 65 PASIR RIS GROVE
#04-09, LIVIA
SINGAPORE S18217

Business/Occupn... I.T. PROFESSIONAL
Financial interest DBS BANK LTD AS HP OWNER

Premium	Base Annual Premium.....	S\$1,781.00		
	Less 10% Loyalty Discount.....	S\$178.10-		
	No Claim Discount20.00%	S\$320.58-		
	Total Annual Premium	S\$1,282.32	Premium Due	S\$1,282.32
			Less Disc.	S\$192.35
			Premium GST	S\$76.30
			Total Due	S\$1,166.27

Risk No. 001 MOTOR PRIVATE CAR
ORIGINAL REGISTRATION DATE: 25 Aug 2015

1. Registration	SKU9504M	Make/Model ..	TOYOTA WISH 1.8 CVT
Type of Cover	Comprehensive	No. of seats	7
Engine No. ..	2ZR1581105	Capacity cc's	1794
Chassis No...	JTDGG20W40J002659		
			Yr of Manuf/Regn 2015/2015
			Certificate Ref. MX1W7

Sum Insured..Market value at the time of loss

Named Drivers Ex Sect. I	S\$750.00
Additional Ex Other than Named Drivers:	
Ex Sect. I - Age <= 25.....	S\$3,000.00
Ex Sect. I - Age >= 26.....	S\$500.00
* Age as at date of accident	
EX ON WINDSCREEN	S\$100.00
Named Drivers THE INSURED	

The following clauses and endorsements apply to this policy

Subject to Endts. 2, 25, 57, 72, N & W.

W

Windscreen/Sun/Moon roof Cover

- (1) Replace at any Distributor (within warranty period - maximum 3 yrs).. unlimited
- (2) Replace at any of our Authorised Workshops unlimited
- (3) Other than the above S\$300.00

One Time Waiver of Excess Clause - Own Damage Claim (Insured and Named Drivers only) - \$500.00

Notwithstanding anything contained to the contrary, we will waive up to the first S\$500.00 (for Insured and Named Drivers only) under the Excess for the first claim lodged under this Policy year in respect of damage to the motorcar covered under this Policy for repairs carried out by our Authorised Workshops as per Certificate of Insurance Card attached.

Subject otherwise to the terms and conditions of this Policy.

Continued on page 2

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S6979294D**

Name **JIANG BOHONG**

Birth Date: **10 Nov 1969**

Issue Date: **19 Apr 2006**

001413301C




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S6979294D**

Name **JIANG BOHONG**

江 伯 鴻

Race **CHINESE**

Date of Birth **10-11-1969**

Sex **M**

Country of Birth **CHINA**





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE **19 Apr 2006**

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver; and other motor vehicles < 2500kg



NP 428A

A0096675

NPIC No. **S6979294D**

Blood Group **B+**

Date of Issue **14-01-2002**

68 LORONG TELUK KURAU #03-07

SINGAPORE 425509

S6979294D

08/06/2013






Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
 www.toyotasingsapore.com.sg
 Toyota Bodycare Centre
 17 Ubi Road 4
 Singapore 409611
 Tel no.: 6631 1188

Co Reg No: 196700086Z
 GST Reg No: MR-8500000-9

ESTIMATEJoin Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Account Detail	Account No.	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICC11	Mr Jiang Bohong 65 Pasir Ris Grove #04-09 Livia Singapore 518217 Mobile: 97325316
	Document No 0	
	Document Date 09/04/2018	

Year	Make	Model	Reg Date	Veh Reg No.	Kilometers	WIP No	Order No/Remarks
15	HPXNP	SS	ZGE20R	25/08/2015	SKU9504M	24679	16303 :7UL/SKU9504M/08041:
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
JTDGG20W40J002659	22R1581105	60	Sam San Joi	09/04/2018 10.45	--/--/----	0.00	

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES ODUL CLAIM <i>hpc</i> POLICY NO.: ACC DATE:08/04/2018 DRIVE IN:09/04/2018 EXCESS: DATE-IN:09/04/2018 DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORIZED ON:				✓ 30.00
2	S	BP-SUBLET REPLACE SPORT RIM AND CONDUCT WHEEL BALANCING				✓ 67.80
3	B	BP-MECH CONDUCT FULL WHEEL ALIGNMENT				✓ 339.00
4	S	BP-SUBLET DRILL HOLE & INSTALL REAR REVERSE SENSOR				✓ 169.50
5	B	BP-MECH RESET ECU AND REPROGRAMME				x 508.50
6	S	BP-SUBLET REPLACE SPORT RIM, REAR BUMPER, ETC STRAIGHTEN & ALIGN RH REAR ACCIDENT AFFECTED AREAS				678 2034.00
7	S	BP-SUBLET RESPRAY JOB ON RH REAR ACCIDENT AFFECTED AREAS				556 1668.00
8	1	T42611-68050 WHEEL, DISC <i>lot</i>	1.00	1522.80		✓ 1522.80
9	2	T52159-68907 REAR BUMPER COVER, <i>De</i>	1.00	574.90		✓ 574.90
10	3	T52155-68030 R/R BUMPER SUPPORT <i>he m</i>	1.00	93.90		x 93.90
11	4	T52152-68030 R/R BUMPER EXTENSION, <i>he</i>	1.00	65.00		✓ 65.00
12	5	S52161-OK040 CLIPS <i>hee</i>	10.00	3.90		✓ 39.00

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts	Less
		Labour	
		Materials	
		Lubrication/Fluid	
		Others	
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

3639642

TO SECURITY GUARD

3639642

PLEASE ALLOW THE UNDERMENTIONED
 VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 09/04/2018
 TIME 14:09

VEHICLE NO SKU9504M

CUSTOMER

SIGNATURE
 FOR BORNEO MOTORS (SINGAPORE) PTE LTD

**Borneo Motors**



Co Reg No : 196700086Z
 GST Reg No : MR-8500000-9

ESTIMATE

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Account Detail	Account No.	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1	Mr Jiang Bohong 65 Pasir Ris Grove #04-09 Livia Singapore 518217 Mobile: 97325316
	Document No 0	
	Document Date 09/04/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
15	HPXNP	S5	25/08/2015	SKU9504M	24679	16303	.7UL/SKU9504M/08041:
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
JTDGG20W40J002659	22R1581105	60	Sam San Joi	09/04/2018 10.45	--/--/----	0.00	

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
13	6	SPZ061-12010 23 1F7 SENSOR <i>Pangd.</i>	1.00	185.10		✓ 185.10 ✓
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modifications is allowed • Supplementary Remit must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: Date:</p> </div> <div style="margin-left: 400px;"> <p><i>Adrian Lg</i> <i>Not Authorised</i> <i>Exam \$150</i> <i>04 Days.</i></p> </div> <p>Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.</p>						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 2,480.70	7,297.50
		Labour 877.50	GST 7.00%
		Materials 3,939.30	510.83
		Lubrication/Fluid 0.00	Less 0.00
		Others 0.00	
			Amount Due 7,808.33

PLEASE TEAR ALONG PERFORATED LINE

3639643

TO SECURITY GUARD

3639643

PLEASE ALLOW THE UNDERMENTIONED
 VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 09/04/2018
 TIME 14:09

VEHICLE NO **SKU9504M**

CUSTOMER

SIGNATURE
 FOR BORNEO MOTORS (SINGAPORE) PTE LTD

**Borneo Motors**

TAX INVOICE

Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

S1000003/ICCI1

China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attn: Motor Claims Dept

39006620

21/05/2018

Mr Jiang Bohong
65 Pasir Ris Grove
#04-09 Livia
Singapore 518217

Mobile: 97325316

15 HPXNP S5 ZGE20R 25/08/2015 SKU9504M 29616 16303 7UL/SKU9504M/080411

JTDGG20W40J002659 2ZR1581105 60 Sam San Joi 09/04/2018 10.45 13/04/2018 8.29

1	Z	BP-SUNDRY	SUNDRIES	ODUL CLAIM		30.00
		POLICY NO.:		ACC DATE:08/04/2018		
		DRIVE IN:09/04/2018		EXCESS:\$750		
		DATE-IN:09/04/2018		DATE SURVEY:11/04/2018		
		NO OF REPAIR DAYS:4		DAYS		
		BY:ADRIAN(LKK)		AUTHORISED ON:13/04/2018		
2	S	BP-SUBLET	REPLACE SPORT RIM AND CONDUCT WHEEL BALANCING	C25		67.80
3	B	BP-MECH	CONDUCT FULL WHEEL ALIGNMENT			339.00
4	S	BP-SUBLET	DRILL HOLE & INSTALL REAR REVERSE SENSOR	A45		169.50
5	S	BP-SUBLET	REPLACE SPORT RIM, REAR BUMPER, ETC	A45		678.00
		STRAIGHTEN & ALIGN RH REAR ACCIDENT AFFECTED AREAS				556.00
6	S	BP-SUBLET	RESPRAY JOB ON RH REAR ACCIDENT AFFECTED AREAS	A45		-750.00
7	V	EXC	Excess element of insurance repair to be paid by the insured party	88		
8	1	T42611-68050	WHEEL, DISC	1.00	1522.80	1522.80
9	2	T52159-68907	COVER RR BUMPER	1.00	574.90	574.90
10	3	T52152-68030	EXTENSION BUMPER	1.00	65.00	65.00
11	4	S52161-0K040	PIECE,RR BUMPER	10.00	3.90	39.00

21/05/2018
07:46

SKU9504M

TAX INVOICE

Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attn: Motor Claims Dept

S1000003/ICCI1

39006620

21/05/2018

Mr Jiang Bohong
65 Pasir Ris Grove
#04-09 Livia
Singapore 518217
Mobile: 97325316

15 HPXNP S5	2GE20R	25/08/2015	SKU9504M	29616	16303	7UL/SKU9504M/08041
JTDGG20W40J002659	22R1501105	60	Sam San Joi	09/04/2018 10.45	13/04/2018	8.29
12 5 SPZ061-12010 23	1F7 SENSOR			1.00	185.10	185.10

COPY DOCUMENT

		3,477.10
2,386.80	GST 7.00%	243.40
369.00		0.00
1,471.30		
0.00		
0.00		3,720.50

PLEASE MAIL YOUR CHEQUE TO 33 LENG KEE ROAD, SINGAPORE 159102

21/05/2018
07:46

SKU9504M

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Apr 2018		10 Apr 2018 16:57 Edit Adj Rpt	S\$4,227.10 Edit Estimates	S\$4,227.10 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS <div> <div> Insured: JIANG BOHONG, ID: 56979294D, Tel: +6597325316, Email: TONY.JIANG.BH@GMAIL.COM Vehicle Reg. No.: SKU9504M Claim Type: OD / SNM18D01837C01 </div> <div> Date of Loss: 08/04/2018 12:00 - :59 [31 Months and 14 Days From LTA Reg Date (Man Yr)] Policy/Cover Note No.: DMPCSN1537841702 (Comprehensive) Excess: S\$750.00 </div> </div>																								
Repairer: Borneo Motors (S) Pte Ltd (Ubi) 17 Ubi Road 4, 408611 Ubi - Tel: 6631 1868 Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen] Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 19/04/2018] Driver/Custodian: JIANG BOHONG (48 / Male) , NRIC: S6979294D, Tel: +6597325316 Adj Asg. Remarks: SURVEY REVERT																								
ASSOCIATED MAIL RECEIVED <div> View All Compose Case Mail </div> <ul style="list-style-type: none"> CHINA_TAIPING (13/04/2018): Alert - Adj Mandate Approved (S\$4227.10) - SKU9504M - Claim Handler: Chong Boon ... 																								
ALL ASSOCIATED TASKS <div> View All Search Tasks Create New Task Complete </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Claim Documents





























*SKU9504M (SNM18D01837C01)

OD

Apr 8 2018 12:00PM

[JIANG BOHONG]

Borneo Motors (S) Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)	Thumbnail	Print
1	09/04/18 14:44	Accident Statement	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/04/18 14:58	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)	Thumbnail	Print
1	09/04/18 14:43	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
2	09/04/18 14:43	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
3	09/04/18 14:43	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
4	09/04/18 14:43	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
5	09/04/18 14:43	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
6	09/04/18 14:43	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
2	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
3	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
4	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
5	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
6	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
7	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
8	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
9	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
10	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
11	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
12	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
13	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
14	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
15	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
16	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
17	12/04/18 15:23	General View	 Load JPG	<input checked="" type="checkbox"/>
18	12/04/18 15:24	General View	 Load JPG	<input checked="" type="checkbox"/>
19	12/04/18 15:24	General View	 Load JPG	<input checked="" type="checkbox"/>
20	12/04/18 15:24	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	10/04/18 16:54	REPAIR ESTIMATE	 Load PDF	
2	10/04/18 16:54	SURVEY CONTACT DETAIL	 Load PDF	
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)	Thumbnail	Print

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)	Thumbnail	Print
1	09/04/18 14:44	Accident Sketch Plan [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
2	09/04/18 14:44	Accident Sketch Plan [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
3	09/04/18 14:44	CI [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
4	09/04/18 14:44	IC [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/06/18 15:01	SKU 9504M ESTIMATE	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)	Thumbnail	Print
1	09/04/18 14:44	Accident Statement	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)	Thumbnail	Print
1	09/04/18 14:43	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	09/04/18 14:43	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	09/04/18 14:43	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	09/04/18 14:43	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	09/04/18 14:43	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	09/04/18 14:43	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)	Thumbnail	Print
1	09/04/18 14:44	Accident Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
2	09/04/18 14:44	Accident Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
3	09/04/18 14:44	CI	Load JPG	<input checked="" type="checkbox"/>
4	09/04/18 14:44	IC	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST Reset Save Print
There are no document checklists configured.
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road, #16-00 Springleaf Tower
Singapore 079909

Our File No: CS/CT118006623/RD3Q2

Date: 13/06/2018

REFERENCE

Insured/Claimant: JIANG BOHONG Policy No: DMPCSN1537841702
Date of Loss: 08/04/2018 Nature of Claim: OD Claim No: SNM18D01837C01

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKU9504M**
Make & Model: TOYOTA WISH, 1.8 (A) Engine No: 2ZR1581105
Reg. Date: 25/08/2015 (Man. Year: 2015) Chassis No: JTDGG20W40J002659
Colour: Silver Odometer: 29616 km
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$85,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,510.70	2,416.80	93.90	3.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,786.80	1,810.30	2,976.50	62.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,297.50	4,227.10	3,070.40	42.07
- Excess (S\$)	750.00	750.00	0.00	0.00
(S\$)	6,547.50	3,477.10	3,070.40	46.89
+ GST 7.00/7.00% (S\$)	458.33	243.40	214.93	46.89
Nett Amount (S\$)	7,005.83	3,720.50	3,285.33	46.89

INSPECTION

Date of Assignment: 10/04/2018
Date Inspected: 11/04/2018 Inspected At: Borneo Motors (S) Pte Ltd (Ubi)
17 Ubi Road 4
Singapore 408611
Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 13 Jun 2018)
Parts:	M1-MPV	TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKU9504M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	30.00 FS	*30.00 FS
2	1		*WHEEL ,DISC	Cut	1,522.80 FS	*1,522.80 FS
3	1		*REAR BUMPER COVER,	Deformed	574.90 FS	*574.90 FS
4	1		*R/RR BUMPER SUPPORT	Not Necessary	93.90 FS	*- FS
5	1		*R/R BUMPER EXTENSION ,	Necessary	65.00 FS	*65.00 FS
6	10		*CLIPS	Necessary	39.00 FS	*39.00 FS
7	1		*1F7 SENSOR	Damaged	185.10 FS	*185.10 FS
Total Parts (S\$)					2,510.70	2,416.80

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REPLACE SPORT RIM AND CONDUCT WHEEL BALANCING	New	67.80	67.80
2	CONDUCT FULL WHEEL ALIGNMENT	New	339.00	339.00
3	DRILL HOLE & INSTALL REAR REVERSE SENSOR	New	169.50	169.50
4	RESET ECU AND REPROGRAMME	New	508.50	0.00
5	REPLACE SPORT RIM ,REAR BUMPER ,ETC STRAIGHTEN & ALIGN RH REAR ACCIDENT AFFECTED AREAS	New	2,034.00	678.00
6	RESPRAY JOB ON RH REAR ACCIDENT AFFECTED AREAS	New	1,668.00	556.00
Gross Labour Cost (S\$)			4,786.80	1,810.30

Report was unsubmitted during this print-out.

< END OF ESTIMATES >