22/03/2002

ASS. REC. BY: | REF: CS/CTI18006621/ TI rd3 | Special Instruction:

Surveyor: Meimen

ASSIGNMENT (Office)

From (Person): Chong Boon sen of CTI Date/Time: 10/4/18 @ 3.58pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKX 6777 X Insured: GBG 8154B

at Workshop m/s Hitachi Capital Asia Tel: 97107 392

of No. 8 Fourth Lok Yang Rd

Policy No: DMCVSN18018918 00 Claim No: SNM18D01762C02

Sum Insured: Excess:

Make of Veh: (Client's Record) D.O.A. 03/04/2018

CA / REV / REP. / REV 24 HRS (wp) 11/04/2018

H.O.D. Endorsement:

Date/Time: 4.45pm @ 10/4/18 Person Contacted: cheong Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SKX 6777 X - X
	GBG 8154B - X
13/11/18	Confirm with Vonn $7254.25 @ 6 day (Red.: $4401.75, 36%)

Surveyor Taufik | REF: CT1

ASSIGNMENT

From: Date: 11/4/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKX 6777X

at Workshop m/s Hitachi Capital

of No.8 Fourth Lok yang Road

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh: cheong 097107392

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rport: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 1wp

Vehicle: IN / OUT

Date: Person Contacted:

Veh No. SKX6777X. Yr Regn: 2015, Nov

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Toyota Harrier c.c 1986

Colour Blue. A/C: Insured / Std / NI / NA

Sp.Reading 48603 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: ZSU60026050 1

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi : Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/55R18.

R: 2 4

BSY DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front		Rear	
R/Bal.	6 mm	R/Bal.	6 mm
L/Bal.	6 mm	L/Bal.	6 mm
D.O.A.		D.O.I.	11/4/18 @170.

Survey held at Hitachi Capital

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction

RECEIVED 13 NOV 2018

Date/Time. File Pass to?

1) typist

Date/Time. File Return to?

2)

☐ : Preli. Report

☑ : Final Report

Days Of Repair: 6

Resurvey No. of Trip: 1

Survey Fee: 220

Transportation

Add Fee: ☐ : Site Insp ($) S + RS SI

☐ Interview ($) Photos

☐ Tech. Invs ($) Others

☐ Weekend ($)

TOTAL 220

Report Format : TP

Lump ~~Sum~~ I.B.I: ($ 7254.25)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Apr 2018		10 Apr 2018 15:58 Assign				**New Assignment** Cancel Case

Main | Reference | Claim Details | Documents | Show All

CLAIM SUBFOLDER DETAILS **[Created by insurer]**

Insured:			
Main Claimant:	**HITACHI CAPITAL ASIA PACIFIC PTE LTD,** Co. Reg. No.: 199400399N		
Vehicle Reg. No.:	**SKX6777X**	Date of Loss:	03/04/2018 12:00 - :59
Claim Type:	**TP** / SNM18D01762C02	Policy/Cover Note No.:	DMCVSN1801891800
Vehicle Reg. No. (Insured):	**GBG8154B**	Policy No. (Claimant):	MSD/VPCP/17-002480-00
		Excess:	S$0.00
Repairer:	**Hitachi Capital Asia Pacific Pte. Ltd (HQ)** No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022		
Handling Insurer:	**China Taiping Insurance (Singapore) Pte. Ltd. (HQ)** - Tel: 6389 6111 ... [Handled by **Chong Boon Sen**]		
Claimant's Insurer:	**MSIG Insurance (Singapore) Pte. Ltd. (HQ)** - Tel: +65 6827 7888		
Adjuster:	**LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [**Final Rpt** due 19/04/2018]		

ASSOCIATED MAIL RECEIVED View All | Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS View All | Search Tasks | Create New Task | Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?

No results.

Nivitha (LKK Auto)

From:	Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent:	Tuesday, 10 April 2018 4:01 PM
To:	Jamilah, Binte MohdKassim; KeanYap, Chong; HengCheong, Poon; chialiang.cheong@hcspl.com.sg; 'assignments'; Ashley Chong (LKK Auto)
Cc:	Lucas Lee; Angie Foo; Alfred Toh; Hwang Shiang Yi; Chee So Chow; Chong Boon Sen; Jowyn Tay; Adeline Chng; Irene Tay; Hsiao Tong
Subject:	SKX6777X Third party claim against GBG8154B (China Taiping Insurance) Liability check confirmation and arrange survey Car IN (SNM18D01762C02/4)
Attachments:	juntaiyo@hcspl.com.sg_20180406_064126.pdf; 2018-04-05-VIDEO-00000011.mp4

Without Prejudice

Your Ref: SKX6777X
Our Ref: SNM18D01762C02/4 (GBG8154B)

Dear Sirs

We refer to your email pertaining to the above matter.

Please be advised that liability is in favor of your client.

In view of the above, we agree to go for Direct Settlement, subject to consistency of damages, based on M/s LKK Auto Consultants Pte Ltd's findings, with supporting documents.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for the survey.

Merimen folder shall be created shortly.

Aside to Lucas/Merimen, please assist to follow up on the matter.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
TEL: +65 6389 6116
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: ChiaLiang, Cheong [mailto:chialiang.cheong@hcspl.com.sg]
Sent: Friday, April 06, 2018 8:51 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; KeanYap, Chong <keanyap.chong@hcspl.com.sg>; HengCheong, Poon <poonhengcheong@hcspl.com.sg>
Subject: RE: SKX6777X Third party claim against GBG8154B (China Taiping Insurance) Liability check confirmation and arrange survey Car IN (SNM18D01762C02/4)

WITHOUT PREJUDICE

Dear All,

Please refer to above subject matter.

Attached with Gia report and estimate for your arrangement.

Kindly assign survey, car in NO.8 Fourth lok yang road Singapore 629705

Please revert for direct settlement.

Please revert on the status in liability with a possibility of a direct settlement for this case within the next two (02) working days.

Best regards,

Cheong Chia Liang
Customer Technical Advisor
Auto Servicing Section

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road, Singapore 629705
t: 6833 6285 f: 6896 6591
H/P:97107392
e: ChiaLiang.Cheong@hcspl.com.sg
w: www.hitachi-capital.com.sg

HITACHI
Inspire the Next

NOTE: Effective **01 April 2015**, Hitachi Capital Singapore Pte. Ltd. has been renamed "***Hitachi Capital Asia Pacific Pte. Ltd.***".
However, our main business operation and activities remain unchanged, including our operating address and contact.
Kindly assist to address all future correspondences including all issuance of cheques and remittances to "Hitachi Capital Asia Pacific Pte. Ltd.".
We thank you for your attention and cooperation, and we look forward to being of service to you.

DISCLAIMER:
This email and/or any files and/or attachments transmitted are PRIVATE & CONFIDENTIAL and may be LEGALLY PRIVILEGED. This email is intended solely for the attention and use of the name addressee(s). If you are not a named addressee, you must not use, disseminate, forward, print or copy this email and all its contents/attachments. If you have received this email in error, please notify the sender immediately by email and delete it from your system.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	04/04/2018 13:08
Date Of Accident	03/04/2018 12:05
Exact Location Of Accident	GAMBAS CRESCENT
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKX6777X
Insured/Policyholder	
Name Of Registered Owner	HITACHI CAPITAL ASIA PACIFIC PTE LTD
Co Reg No	199400399N
Email Address	JUNTAIYO@HCSPL.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-64663022
Vehicle Particulars	
Manufacturer	TOYOTA
Model	HARRIER-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	MSD/VPCP/17-002480-00
Cover Note Number	
Driver	
Name of Driver	PUNITHA KUNESAKRAN
NRIC No	S8065288G
Date Of Birth	17/01/1980
Occupation	INDOOR
Date Of Driving Pass	12/06/2008
Driving Experience	9 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91076682
Fax Number	
Contact Number	
EMail Address	PUNITAAKUNESAKRAN@YAHOO.COM

Address	BLK 578 WOODLANDS DRIVE 16#12-560
Postcode	730578
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - LESSEE
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : SON GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes,Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

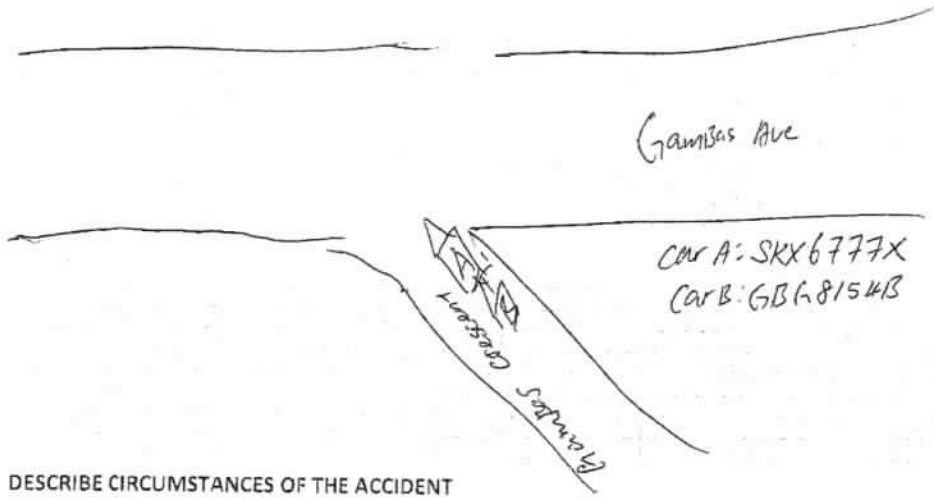
Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBG8154B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	YAN NAING SOE
NRIC/Passport Number	092032132
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At about 12.05pm, on Tuesday 3rd April 2018, I was driving my car (Toyota Harrier) SKX 6777X along Gambas Crescent. While I was waiting at the minor road (Gambas Crescent) waiting to merge into the major road (Gambas Ave), by checking the flow of traffic from the major road. I heard a very ~~loo~~ loud bang from the rear of my vehicle. Another vehicle, GBG 8154 B had crashed ~~my~~ the rear of my car.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:	Driver's Signature (If driver is not the policyholder) Date & Time:	Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

   I understand, acknowledge, agree and consent that:

   (a) My insurer, my workshop and the General Insurance Association of Singapore ("**GIA**") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

   (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

   (ii) investigating the accident and/or my claims;

   (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

   (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

   (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")

   (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

   (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

   (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

   (e) the information so collected under (d) above may be shared / disclosed:

   (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

   (ii) for complying with requirements under any regulations, laws or court orders.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
Tel : 64663022 Fax : 68966591
Co. Reg.No. 199400399N GST Reg.No. M2-011899-3

VEHICLE ESTIMATE

CHINA TAIPING INSURANCE

ATTN: MOTOR CLAIMS DEPT

QUOTE NO :
ACCIDENT DATE : 03/04/2018@12:05
VRN : SKX6777X
MODEL : TOYOTA HARRIER
TP VRN :
:

	Qty		S$ Unit		S$ Amt	S$ Labor
PARTS REPLACEMENT						
1. Body Repair						
1 Tail gate	1	$	2,379.00	$	2,379.00 bl	
2 Tail gate hinge	2	$	135.00	$	270.00 RY	
3 Tail gate lower spoiler	1	$	601.00	$	601.00 ne	
4 Tail gate logo	1	$	60.00	$	60.00 ne	
5 Tail gate logo (HARRIER)	1	$	110.00	$	110.00 ne	
6 Tail gate refector light	2	$	498.00	$	996.00 LH-cm ✓, RH-X	
7 Tail gate windscreen moulding set	1	$	145.00	$	145.00 ne	
8 Sealant (s/nett)	1	$	45.00	$	45.00 ne	
9 Rear bumper	1	$	1,415.00	$	1,415.00 de	
10 Rear bumper sponge	1	$	125.00	$	125.00 de	
11 Rear bumper clips	8	$	5.50	$	44.00 ne	
12 Tail lamp	2	$	465.00	$	930.00 X	
13 Tail lamp lower bracket	2	$	75.00	$	150.00 X	
14 Rear bumper side retainer	2	$	85.00	$	170.00 X	am
15 End panel	1	$	541.00	$	541.00 X photo	
16 Rear bumper lower garnish	1	$	455.00	$	455.00 X	
17 Discount 25%	1	$	2,097.75	$	2,097.75	
			TOTAL	$	6,338.25	

2. Labor Charges

1 Panel beat, cut, weld, re-align & replace damaged parts of REAR area	800	$	1,600.00
2 Spray painting on REAR portion of affected area	800	$	1,200.00
3 Check Wiring and ensure proper function	30	$	80.00
4 Remove and refit 2 pieces bumper sensors	30	$	120.00
5 Cavity treatment on new parts	40	$	80.00
6 Remove and reinstall Rear reverse camera	30	$	120.00
7 Remove,replace & re-install tailgate spoiler	50	$	150.00
8 Remove & re-install REAR tailgate glass	120	$	180.00
9 Transfer tailgate lock & mechanism to new tailgate	60	$	80.00

10 Conduct water seepage test	2	$	120.00
11 Remove & re-install rear trim compartment to facilitate cutting and repairing work	6	$	150.00

Sub Total	:	$	3,880.00
			11,356.00
Grand Total	:	$	10,218.25
Add 7% GST	:	$	715.28
Nett Total	:	$	10,933.53

No. of repair days: 7

11346.75

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

CUSTOMER SIGNATURE

HITACHI CAPTIAL ASIA PACIFIC PTE LTD
(MANAGER)

Tanglin 97495249
'WP'
11/4/18@ 1700
6days
Resurvey before paint
SWOP Inbantown

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
Tel : 64663022 Fax : 68966591
Co. Reg.No. 199400399N GST Reg.No. M2-011899-3

SUPPLYMENTRY ESTIMATE

CHINA TAIPING INSURANCE

ATTN: MOTOR CLAIMS DEPT

QUOTE NO :
ACCIDENT DATE : 03/04/2018@12:05
VRN : SKX6777X
MODEL : TOYOTA HARRIER
TP VRN :
:

	Qty		S$ Unit		S$ Amt	S$ Labor
PARTS REPLACEMENT						
1. Body Repair						
1 REAR LH WHELL HOUSE AIR DUCT	1	$	189.00	$	189.00 de	
2 REAR TAIL GATE CATCH TOP COVEI	1	$	885.00	$	885.00 de	
3 REAR DECK TRIM COVER	1	$	443.00	$	443.00 de	
4 Discount 25%	1	$	(379.25)	$	(379.25)	
		TOTAL				
		Sub Total		:	1137.75	1137.75

Grand Total : $ 1,137.75
Add 7% GST : $ 79.64
Nett Total : $ 1,217.39

No. of repair days: 7

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

CUSTOMER SIGNATURE

HITACHI CAPTIAL ASIA PACIFIC PTE LTD
(MANAGER)

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
Tel : 64663022 Fax : 68966591
Co. Reg.No. 199400399N GST Reg.No. M2-011899-3

VEHICLE ESTIMATE

CHINA TAIPING INSURANCE

ATTN: MOTOR CLAIMS DEPT

QUOTE NO :
ACCIDENT DATE : 03/04/2018@12:05
VRN : SKX6777X
MODEL : TOYOTA HARRIER
TP VRN :
:

	Qty		S$ Unit		S$ Amt	S$ Labor
PARTS REPLACEMENT						
1. Body Repair						
1 Tail gate	1	$	2,379.00	$	2,379.00	
2 Tail gate hinge	2	$	135.00	$	270.00 RY	
3 Tail gate lower spoiler	1	$	601.00	$	601.00	
4 Tail gate logo	1	$	60.00	$	60.00	
5 Tail gate logo (HARRIER)	1	$	110.00	$	110.00	
6 Tail gate refector light	2	$	498.00	$	~~996.00~~ LH 498 RH.?	
7 Tail gate windscreen moulding set	1	$	145.00	$	145.00	
8 Sealant (s/nett)	1	$	45.00	$	45.00	
9 Rear bumper	1	$	1,415.00	$	1,415.00	
10 Rear bumper sponge	1	$	125.00	$	125.00	
11 Rear bumper clips	8	$	5.50	$	44.00	
12 Tail lamp	2	$	465.00	$	930.00 ?	
13 Tail lamp lower bracket	2	$	75.00	$	150.00 ?	
14 Rear bumper side retainer	2	$	85.00	$	170.00 ?	
15 End panel	1	$	541.00	$	541.00 ? photo.	
16 Rear bumper lower garnish	1	$	455.00	$	455.00 ?	
17 Discount 25%	1	$	2,097.75	$	2,097.75	
			TOTAL	$	6,338.25	

2. Labor Charges

1 Panel beat, cut, weld, re-align & replace damaged parts of REAR area	800	$	1,600.00
2 Spray painting on REAR portion of affected area	800	$	1,200.00
3 Check Wiring and ensure proper function	30	$	80.00
4 Remove and refit 2 pieces bumper sensors	30	$	120.00
5 Cavity treatment on new parts	40	$	80.00
6 Remove and reinstall Rear reverse camera	30	$	120.00
7 Remove,replace & re-install tailgate spoiler	50	$	150.00
8 Remove & re-install REAR tailgate glass	120	$	180.00
9 Transfer tailgate lock & mechanism to new tailgate	60	$	80.00

10 Conduct water seepage test	30	$	120.00
11 Remove & re-install rear trim compartment to facilitate cutting and repairing work	60	$	150.00

Labor $2050

Sub Total : $ 3,880.00

Grand Total : $ 10,218.25
Add 7% GST : $ 715.28
Nett Total : $ 10,933.53

No. of repair days: 7

HITACHI CAPTIAL ASIA PACIFIC PTE. LTD.

CUSTOMER SIGNATURE

HITACHI CAPTIAL ASIA PACIFIC PTE LTD
(MANAGER)

Parts total : $5422
- discount 25% : $1355.50
$ 4066.50
+ Supplymentry parts $ 1137.75
$5204.25
+ Labor $ 2050
total $ 7254.25

Tanglin 97495249
'WP'
11/4/18 @ 7.00
6 days
Resuing before paint
SWC Wanfawn

Janice Lee (LKKAuto)

From: Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>
Sent: Saturday, October 06, 2018 2:14 PM
To: Taufikh (LKKAuto); Admin A; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Jamilah, Binte MohdKassim; JiongHow, Ng; ChiaLiang, Cheong
Subject: SKX6777X DOA: 03/04/2018 TP CLAIM AGAINST CNTAIPING
Attachments: STI.pdf; IMG_1179.JPG; IMG_1180.JPG; IMG_1181.JPG; IMG_1182.JPG; IMG_1183.JPG; IMG_1158.JPG; IMG_1159.JPG; IMG_1160.JPG; IMG_1161.JPG; IMG_1162.JPG; IMG_1163.JPG; IMG_1164.JPG; IMG_1165.JPG; IMG_1166.JPG; IMG_1167.JPG; IMG_1168.JPG; IMG_1169.JPG; IMG_1170.JPG; IMG_1171.JPG; IMG_1172.JPG; IMG_1173.JPG; IMG_1174.JPG; IMG_1175.JPG; IMG_1176.JPG; IMG_1177.JPG; IMG_1178.JPG

Dear sirs,

We refer to the subject above and the attachments are for your reference.

Kindly confirm the COR at PP, $7,254.25 (before GST), 6 working days.

Thanks & Regards

Vonn Siow
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6274
e: vonnlm.siow@hcspl.com.sg
w: www.hitachi-capital.com.sg

: SGS3757Y

From: Loo, Tong Shing
To: sur@lkkauto.com
Cc:
Sent: 08/10/2018 8:48:54 AM

Hi LKK,

Kindly assist to submit driver DL for excess purpose.

Thank you.

Loo Tong Shing
AIG

Express Claims Adjuster
Claims Operations | AIG Shared Services

TongShing.Loo@aig.com | www.aig.com

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Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Tuesday, November 13, 2018 4:22 PM
To: 'Vonn, LM Siow'; Taufikh (LKKAuto)
Cc: Jamilah, Binte MohdKassim; JiongHow, Ng
Subject: RE: SKX6777X DOA: 03/04/2018 TP CLAIM AGAINST CNTAIPING

Dear Vonn,

Confirm $7,254.25 @ 6 days

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vonn, LM Siow [mailto:vonnlm.siow@hcspl.com.sg]
Sent: Monday, November 05, 2018 1:17 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Subject: RE: SKX6777X DOA: 03/04/2018 TP CLAIM AGAINST CNTAIPING

Hi Taufikh,

My colleague wrongly input the amount.

Please refer to the revised estimate for supplementary.

Thanks & Regards

Vonn Siow
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6274
e: vonnlm.siow@hcspl.com.sg
w: www.hitachi-capital.com.sg

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Apr 2018		10 Apr 2018 15:58 Edit Adj Rpt	**S$7,254.25** Edit Estimates	**S$7,254.25** View Rpt		**Pending for Survey Report** Cancel Case

Main | Reference | Claim Details | Documents | Show All

CLAIM SUBFOLDER DETAILS **[Created by insurer]**

Insured:	-, Co. Reg. No.: -		
Main Claimant:	**HITACHI CAPITAL ASIA PACIFIC PTE LTD**, Co. Reg. No.: 199400399N		
Vehicle Reg. No.:	**SKX6777X**	Date of Loss:	03/04/2018 12:00 - :59 [**28** Months and **15** Days From LTA Reg Date (Man Yr)]
Claim Type:	**TP** / SNM18D01762C02	Policy/Cover Note No.:	DMCVSN1801891800
Vehicle Reg. No. (Insured):	**GBG8154B**	Policy No. (Claimant):	MSD/VPCP/17-002480-00
		Excess:	S$0.00
Repairer:	**Hitachi Capital Asia Pacific Pte. Ltd (HQ)** No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022		
Handling Insurer:	**China Taiping Insurance (Singapore) Pte. Ltd. (HQ)** - Tel: 6389 6111 ... [Handled by **Chong Boon Sen**]		
Claimant's Insurer:	**MSIG Insurance (Singapore) Pte. Ltd. (HQ)** - Tel: +65 6827 7888		
Adjuster:	**LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **MOHD TAUFIKH BIN HAMID**] ... [**Final Rpt** due 19/04/2018]		

ASSOCIATED MAIL RECEIVED View All | Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS View All | Search Tasks | Create New Task | Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?

No results.

Claim Documents

***SKX6777X (SNM18D01762C02)**
[GBG8154B]
TP
HITACHI CAPITAL ASIA PACIFIC PTE LTD
Apr 3 2018 12:00PM
[-]
Hitachi Capital Asia Pacific Pte. Ltd

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1	04/04/18 13:16	**Accident Photo** [Linked Accident Report Documents]	i	Load JPG	☑
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3	04/04/18 13:16	**Driving License** [Linked Accident Report Documents]	i	Load JPG	☑
4	04/04/18 13:16	**Accident Photo** [Linked Accident Report Documents]	i	Load JPG	☑
5	04/04/18 13:16	**Driving License** [Linked Accident Report Documents]	i	Load JPG	☑
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Assessment Reports			1 per page		☑
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Documentation			1 per page		
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1	10/04/18 15:59	**PRS CONTACT**		Load PDF	
2	10/04/18 15:59	**REPAIR ESTIMATE**		Load PDF	
3	10/04/18 16:10	**OI GIA REPORT**		Load PDF	
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)		Thumbnail	Print
1	04/04/18 13:18	**Sketch Plan** [Linked Accident Report Documents]		Load TIF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	16/11/18 11:38	**Supplementary**		Load PDF	

Linked Accident Report Documents

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5	04/04/18 13:16	**Driving License**		Load JPG	
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Documentation			1 per page		
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)		Thumbnail	Print
1	04/04/18 13:18	**Sketch Plan**		Load TIF	

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18006621/T1RD3E2
Date: 16/11/2018

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN1801891800		
Claimant Vehicle No :	SKX6777X	**Insured Vehicle No :**	GBG8154B		
Date of Loss:	03/04/2018	Nature of Claim:	TP	Claim No:	SNM18D01762C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	**SKX6777X**		
Make & Model:	TOYOTA HARRIER, 2.0 (A)	Engine No:	3ZRB657670
Reg. Date:	19/11/2015 (Man. Year: 2015)	Chassis No:	ZSU600060501
Colour:	Blue	Odometer:	48603 km
Engine Capacity:	1986 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S$):	**Market Value/New Car Price**		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:		Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	235/55 R18	Rear Tyre Size:	235/55 R18
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,464.75	5,204.25	2,260.50	30.28
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,880.00	2,050.00	1,830.00	47.16
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S$)	**11,344.75**	**7,254.25**	**4,090.50**	**36.06**
+ GST 7.00/7.00% (S$)	794.13	507.80	286.33	36.06
Nett Amount (S$)	**12,138.88**	**7,762.05**	**4,376.83**	**36.06**

INSPECTION

Date of Assignment:	10/04/2018		
Date Inspected:	11/04/2018	Inspected At:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road Singapore 629705
Estimated Period of Repair:	6.0 days		

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 16 Nov 2018)
Parts:	M1-SUV	TOYOTA HARRIER 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKX6777X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		***TAIL GATE**	Bent	2,379.00 FL	*2,379.00 FL
2	2		***TAIL GATE HINGE**	Repair	270.00 FL	*- FL
3	1		***TAILGATE LOWER SPOILER**	Cracked	601.00 FL	*601.00 FL
4	1		***TAIL GATE LOGO**	Necessary	60.00 FL	*60.00 FL
5	1		***TAIL GATE LOGO (HARRIER)**	Necessary	110.00 FL	*110.00 FL
6	1		***TAIL GATE REFECTOR LIGHT**	N/S Cracked /O/S Not Necessary	996.00 FL	*498.00 FL
7	1		***SET TAIL GATE WINDSCREEN MOULDING**	Necessary	145.00 FL	*145.00 FL
8	1		***SEALANT**	Necessary	45.00 FL	*45.00 FL
9	1		***REAR BUMPER**	Deformed	1,415.00 FL	*1,415.00 FL
10	1		***REAR BUMPER SPONGE**	Deformed	125.00 FL	*125.00 FL
11	8		***REAR BUMPER CLIPS**	Necessary	44.00 FL	*44.00 FL
12	2		***TAIL LAMP**	Not Necessary	930.00 FL	*- FL
13	2		***TAIL LAMP LOWER BRACKET**	Not Necessary	150.00 FL	*- FL
14	2		***REAR BUMPER SIDE RETAINER**	Not Necessary	170.00 FL	*- FL
15	1		***END PANEL**	Not Necessary	541.00 FL	*- FL
16	1		***REAR BUMPER LOWER GARNISH**	Not Necessary	455.00 FL	*- FL
17	1		***REAR LH WHEEL HOUSE AIR DUCT**	Deformed	189.00 FL	*189.00 FL
18	1		***REAR TAIL GATE CATCH TOP COVER**	Deformed	885.00 FL	*885.00 FL
19	1		***REAR DECK TRIM COVER**	Deformed	443.00 FL	*443.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S$)	**9,953.00**	**6,939.00**
- List Item Discount on L Items 25.00/25.00% (S$)	2,488.25	1,734.75
Total Parts (S$)	**7,464.75**	**5,204.25**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEAT, CUT, WELD, RE-ALIGN & REPLACE DAMAGED PARTS OF REAR AREA	New	1,600.00	800.00
2	SPRAY PAINTING ON REAR PORTION OF AFFECTED AREA	New	1,200.00	800.00
3	CHECK WIRING AND ENSURE PROPER FUNCTION	New	80.00	30.00
4	REMOVE & REFIT 2 PIECES BUMPER SENSORS	New	120.00	30.00
5	CAVITY TREATMENT ON NEW PARTS	New	80.00	40.00
6	REMOVE AND REINSTALL REAR REVERSE CAMERA	New	120.00	30.00
7	REMOVE, REPLACE & RE-INSTALL TAILGATE SPOILER	New	150.00	50.00
8	TRANSFER TAILGATE LOCK & MECHANISM TO NEW TAILGATE	New	80.00	60.00
9	CONDUCT WATER SEEPAGE TEST	New	120.00	30.00
10	REMOVE & RE-INSTALL REAR TRIM COMPARTMENT TO FACILITATE CUTTING AND REPAIRING WORK	New	150.00	60.00
11	REMOVE & RE-INSTALL REAR TAILGATE GLASS	New	180.00	120.00
		Gross Labour Cost (S$)	**3,880.00**	**2,050.00**

Report was unsubmitted during this print-out.

< END OF ESTIMATES >