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NS. CASE OWNER	North.	c∂₁ /AIG1800	6617 F	T 1803 / 11	DAC
4	Ealv	ASSII	ALY LY	Date / Time	14/18
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Pre-assign / CCU	SK	to Mely		784707	1 hb 7 854
Insured Vehicle No	0.	1110	Claim No.	10	17.5.4
Name of Insured	: Car (ov	e leasing plu	Policy No.	*	
Insured Tel No.		HP: U	Make / Model	4	
Excess Sec II :SS		D.O.A. 7418	Place of Accid		
Is driver the owner					
		Pulling on Account	OLGTA PEDC	ORT: YES / NO ; TP GL	A PEROPT- VES / NO
If NO. Driver Nat Driver Tel		(V/L: YES / NO)	Insured Liabil		inal? Yes/No
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INSRS: W	DE DIN	NSRS:	INSRS:		INSRS:
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				Authorisation To Act:	
13/2/14 -	WO -31	white ticles		Release Voucher	
				Final Repair Bill:	
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				Medical Bill:	
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				Mandate/Reject Instru	ertion:
				LOD	
				Payment Breakdown I	Form:
PRELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos:	
PINTAR PARAMETERS	D			Others:	
FINALIZATION Repair Cost:	Date/Time: SS (Confirm with: (days) Reduction:	Se.	Confirm by:	nail Call
FINAL SETTLEMENT	Date/Time: [3]2		.W:	Email Call	nancan
Final Liphtity:		reed / Asyssed) BOLA S/N No. :	27.	If NO or B 28, Ass. L	ia :
Repair Cost: W/651	ss (618.57			W 6F	MSC
Loss of Rental (LbR):	55 403-50 (3.5 days) × 115.60		14/16	ISL.
Loss of Use (LOU):	The state of the s	x 3-5 days)		MAIN	
Loss of Income (LOI)	SS - (S	x days)		1	
OR only LOU only GIA/LTA Search	SS 7.49	LOR + LOI [Tick only	anej		
Medical:	SS -			1) Claim status: Norm	Al/Reject/Private Settle
Disbursement:	ss -	(e.g. Tow/Indepen	ident)	2) Report Format:	P
egal Cost	ss -			3) Survey fee:	572000
l'otal:	8\$ 3295.240	Global Sum SS: >> 気合し	O		
FINAL PAYMENT	Date/Time:	Confirm with:		Email Call	
Payee 1:	55 2260-00		elgru Engine	eurg ple tel	
Payee 2: (Strike if N.A.)	55	Name 2:	, ,	_	
Payee 3: (Strike if N.A.)	55	Name 3:			

ASS	IGNMENT
Date:	VALIDO SH 9958K TRAGE 17 Mar 2016
stinat Mont	Type: M.Car / M.Cycle / Bus / Van / Lorry / 101 / Prime Mover /
DITP NS /TP RES / OD RES / EVA / INV / MV	Truck/Traffer or
http ≥Vehicle No	Makes Hyml- Z40 as 1685 Collour Ble AC Insuranted ALL MA
Water step mis	Colour Ble ANC Insural INTERIOR
VOEPVIIII	Sp. Reading 337829 TiPadin: Im & d / Std / NI / IIA
and z	Eng/No:
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Est Repolitic 3- days Ren.: You or Mo	717.
LunSurx >5.7 % 3 Val.: You or No.	
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN FOUT	The UIC / Chassis frame / Body Structure affected due to collision
Date / Time Action / Instruction	The ord I dissess have I body outlined
11/4/18 laked PIP\$ 1568.76/	2 Pip
	(20=2300
	\$76.5
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Preli. Report	Days Of Repair:
: Final Report	Resurvey No. of Trip: Survey Fee:
Dinis/Tins, File Return In?	Transportation
Add Fe	99: Site Insp (\$)_\$-R5_5
	Interview (file in Press
	- H (Ab) 6 2-X



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

AIC	ACIA DACIEIO ING	SURANCE PTE LTD	Ref : CC3/AIG18006	613/K1wb3			
AIG	ASIA PACIFIC INC	BURANCEFIELID	Tital Obbirilo 10000				
CHA	SHENTON WAY #0 ARTIS BUILDING GAPORE 079120	8-16	Date: 10-04-2018				
			Code: AIG				
1.		Policy Particu	lars :- THIRD PARTY CLA	IM			
	Insured Veh.	SKF 2987C	Veh. Inspected	SH 9958K			
	Policy No.		Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From		Assign Date	10/04/2018			
2.		Vehicle i	Particulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer	-	Steering Modification				
	Brakes						
	General						
3.		Co	nditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Desc	ription of Damages				
5.		Ge	neral Information	1029.10			
	Accident Date	07/04/2018	Inspection Date	09/04/2018			
	Survey held at	COMFORTDELGRO ENGI		have present he			
		59 LOYANG DRIVE SINGAPORE 508969					
5a.			Remarks				
	A)THE INSPECTIO		"WITHOUT PREJUDICE" BAS				

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

Date/Time: 09.04.2018 08:54

Page

Team: ARC	Repair TP(CLSO)1	JOB CARD	Sales Order: 3816162	JC NO305139655
JSTOMER			REGN NO.: 9958K	MILEAGE
HVMS 7	COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717		MAKE HYUNDAI	FUEL E 1/2 F
DDRESS 383 SI Singap			MODEL 1-40 07.	04.2018 10:40
≟L (R) 655087 (P)	55 (0)		YR OF MANU. 17.03.2016	TARGET DATE
SCOUNT CARD NO.		*	CHASSIS CODE KMHLB41UMGU085580	COMPLETION DATE/TIME:

Accident Date: 07.04.2018

NATURE: 3P 07.04.18/B

LABOR CODE

JOB DESCRIPTION

A1G SKF 29187 C

HECKED & PASSED OUT BY: SERVICE ADVISOR CUSTOMER'S SIGNATURE nowledgement Slip Exit Pass Vehicle No.: FZ AIG LKK SH 9958K e of Service Advisor Signature/Date Name of Service Advisor Date e returned to Service Reception upon collection To be kept by Security Guard

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305140433 ComfortDelGro Engineering Pta Ltd Date 10.04.2018 59 Loyang Drive Singapore 508969 Fax: 6546 6158 **FINALIZATION FORM** LKK To Fax: Attn KALVIN Vehicle Reg No. SH 9958K 07.04.2018 Date of Accident : The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-The repair job shall bill to: SKF2987C The finalized amount shall be: Spare Parts after List discount (a) \$1,148.76 Labour Charges \$420.00 Total for Part-By-Part Repair Cost \$1,568.76 Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: 20% \$0.00 Final Lumpsum Repair cost \$0.00 3. Estimated normal period for repairs: working days. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days 5. Thank you for your assistance. We confirm the estimates and finalized amount Signature: Signature: FAUZY BIN MOKHTAR Name Name Tel 62148319 Date 65468156 Fax For Official Use Only Document Confirm By Item Amount Attached Remarks (Signature) Yes or No 1. Rental Rate P/Day YES 2. Loss of Income Paid N Survey Fees 4. LTA Search Fee 7.49 Medical Fees (on behalf of driver, if applicable) 6 Overrun Remarks:

REPAIR ESTIMATE

Date: 10.04.2018 Time: 09:42:01

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO MILEAGE 305139655 SH 9958K

MAKE

: 0000000000 : HYUNDAI

MODEL

: 1-40

DATE OF REGN

17.03.2016

DATE/TIME IN

: 07.04.2018 10:40

ACCIDENT DATE

200.00

: 07.04,2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0579-G 140VC COVER ASSY-RR BUMPE 1 603.60 20.00 482.88

0002 04-01-0103-0738-G 140VC COVER-RR BUMPER LWR 1 225.00 20.00 180.00

0003 04-01-0101-0111-G HYUNDAI BUMPER COVER CLIP 10 L 22.00 20.00 17.60

0004 04-01-0103-0740-G 140VC BEAM-RR BUMPER# 1 504.35 20.00 403.48

0005 04-01-0103-0851-G 140VC REFLECTOR/REFLEX AS 1 32.00 20.00 25.60

0006 04-01-0103-0742-G 140VC STAY-RR BUMPER LH 1 49.00 20.00 39.20

SUB-TOTAL : 1,148.76

JOB NATURE

0000 L PANEL BEATING

0001 L SPRAY PAINTING CHARGE 200.00

0002 L REMOVE/REFIX REVERSE SENSOR 20.00

SUB-TOTAL: 420.00

Date: 10.04.2018 Time: 09:42:01 Page: 2

REPAIR ESTIMATE

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

REGN NO

JOB NO : 305139655 : SH 9958K

MILEAGE : 0000000000 : HYUNDAI

MAKE MODEL

: 1-40

DATE OF REGN : 17:03:2016 DATE/TIME IN : 07:04:2018 10:40

ACCIDENT DATE : 07.04.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

AUTHORISED: YES / NO

TOTAL : 1,568.76

MVA NAME & SIGNATURE

SURVEYOR NAME & SIGNATURE

DATE:

DATE:

REPAR ESTIMATE*

VEHICLENO: SH 9958K

MAKE:



L

DATE 9/4/2018 10:58

2 ty	Parts Description/ Labour	Type	Unit Price		Amount
	Rear Bumper _ Outrol			5	603.60
	Rear Bumper Reinforcement			5	504.35
	Rear Bumper Reinforcement Bracket (LH/RH)		\$ 180.00	\$	360.00
	Rear Bumper Side Bracket V			S	49.00
	Rear Bumper Clips -			S	22,00
	Rear Bumper Sponge X			5	143.40
				5	225.00
	Rear Bumper Under Cover (4) - va \$ 32				
	SUB TOTAL			S	1,907.35
	LESS 20%			5	381.47
	DISCOUNTED TOTAL			s	1,525.88
				1000	
	Rear Bumper Reverse Sensor × 511			5	135.70
				S	135.70
	Labour Charge				200
	Panel Beating			5	250.00
	Spray Painting Charge			S	250.00
	Wiring Charge			5	50.00
	R/Refix Reverse Sensor			\$	130.00
	TOTAL LABOUR			s	670.00
				_	
	ESTIMATE TOTAL			\$	2,331.58
	Keli (((K)) M 9/4/8 1115h. 2012 P/P Before Part plt	• To dis • Parts (• Third	Auto Consultants hence in pairer of the following: wivey before/after spray painting and damaged partial) during respect to confemation by automatic and a winthout President Automatic Preside	invey	basis
		Cate			
	This is an initial estimate based on a visual inspection of th	e above ve	shiele. The final repair of	Mill I	-

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REPAIR ESTIMATE* VEHICLE NO: SH 9958K

MAKE :

DATE 9/4/2018 10:58

Parts Description/ Labour Rear Bumper	Type			-	602.60
				S	603.60
Rear Bumper Reinforcement ?				S	504.35
		s	180.00	S	360.00
				5	49.00
				5	22.00
(2)				S	143.40
Rear Bumper Under Cover				S	225.00
SUR TOTAL				•	1,907.35
				125	381.47
DISCOUNTED TOTAL				s	1,525.88
Rear Bumper Reverse Sensor 🗡				s	135.70
				s	135.70
Labour Charge					200
Panel Beating				S	250.00
Spray Painting Charge				S	250.00
Wiring Charge				5	50.00
R/Refix Reverse Sensor				5	120.00
TOTAL LABOUR				s	670.00
ESTIMATE TOTAL				S	2,331.58
Kehi ((Ke)		In the second			
2012 1115h.		To display carrage	efter spray of diparties duri	g; aintin g rea	Divery
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	Rear Bumper Reinforcement Bracket (LH/RH)? Rear Bumper Side Bracket ? Rear Bumper Clips Rear Bumper Sponge ? Rear Bumper Under Cover SUB TOTAL LESS 20% DISCOUNTED TOTAL Rear Bumper Reverse Sensor Labour Charge Panel Beating Spray Painting Charge Wiring Charge Wiring Charge R/Refix Reverse Sensor TOTAL LABOUR	Rear Bumper Reinforcement Bracket (LH/RH)? Rear Bumper Side Bracket ? Rear Bumper Clips Rear Bumper Sponge ? Rear Bumper Under Cover SUB TOTAL LESS 20% DISCOUNTED TOTAL Rear Bumper Reverse Sensor Labour Charge Panel Beating Spray Painting Charge Wiring Charge R/Refix Reverse Sensor TOTAL LABOUR ESTIMATE TOTAL Kekir (Ma) Alabour Charge Insh.	Rear Bumper Reinforcement Bracket (LH/RH)? Rear Bumper Side Bracket? Rear Bumper Clips Rear Bumper Sponge? Rear Bumper Under Cover SUB TOTAL LESS 20% DISCOUNTED TOTAL Rear Bumper Reverse Sensor Labour Charge Panel Beating Spray Painting Charge Wiring Charge Wiring Charge R/Refix Reverse Sensor TOTAL LABOUR ESTIMATE TOTAL Kskr (llk) Alexander Constitution Repaire of the Repairer of the Rep	Rear Bumper Reinforcement Bracket (LH/RH)? Rear Bumper Side Bracket? Rear Bumper Clips / Rear Bumper Sponge? Rear Bumper Under Cover SUB TOTAL LESS 20% DISCOUNTED TOTAL LESS 20% DISCOUNTED TOTAL Rear Bumper Reverse Sensor Labour Charge Panel Beating Spray Painting Charge Wiring Charge R/Refix Reverse Sensor TOTAL LABOUR ESTIMATE TOTAL Kelvi (IM) Alpha Alpha Before Pall plan S 180.00 S 180.0	Rear Bumper Reinforcement Bracket (LH/RH)? Rear Bumper Side Bracket? Rear Bumper Clips / S Rear Bumper Sponge? Rear Bumper Under Cover SUB TOTAL LESS 20% DISCOUNTED TOTAL Rear Bumper Reverse Sensor Labour Charge Panel Beating Spray Painting Charge Wiring Charge R/Refix Reverse Sensor TOTAL LABOUR ESTIMATE TOTAL Ks.Liu (III) Alpha IIIsh. 2072 RK Auto Consultants her ce in the following: To take Repairer of the following: To take the follo

Hsiao Tong (LKKAuto)

From:

Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent:

Friday, 25 January 2019 3:50 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Fw: Your Ref: T0418 / SH 9958K/ CL(st), Our Ref: CC3/LCR18006613/K1wb3, Accident

involving Vehicle SH 9958K & SKF 2987C ON 07/04/2018

Attachments:

20181004111822981.pdf

Without Prejudice

Dear Hsiao Tong

The LOI was not included in the TKS's LOD, as such, please include LOI in your offer for our PD claim.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Thursday, 4 October 2018 1:56 PM

To: Vivian Lau (LKKAuto)
Cc: Thin Thin (LKKAuto)

Subject: Re: Your Ref: T0418 / SH 9958K/ CL(st), Our Ref: CC3/LCR18006613/K1wb3, Accident involving Vehicle SH

9958K & SKF 2987C ON 07/04/2018

Without Prejudice

Dear Vivian

Attached herewith TKS's demand letter dated 25/04/2018 and offer email from AIG. The lawyer didn't even include LOI in the demand letter.

We propose GS \$2260 to wrap up the matter. Please revert.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vivian Lau (LKKAuto) <vivianiau@lkkauto.com>

Sent: Friday, 21 September 2018 3:02 PM

To: Cecilia Lee Peng Geok Cc: Thin Thin (LKKAuto)

Subject: RE: Your Ref: T0418 / SH 9958K/ CL(st), Our Ref: CC3/LCR18006613/K1wb3, Accident involving Vehicle SH

9958K & SKF 2987C ON 07/04/2018

WTHOUT PREJUDICE

Dear Cecilia,

Accident involving Vehicle SH 9958K & SKF 2987C ON 07/04/2018

We refer to the above matter

For a quick and amicable settlement, our principal offer to settle global sum at \$\$ 2,080.00

Kindly confirm acceptance

Loss of use/income already claimed by your client in his injury claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Friday, 21 September, 2018 2:33 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Re: Your Ref: T0418 / SH 9958K/ CL(st), Our Ref: CC3/LCR18006613/K1wb3, Accident involving Vehicle SH

9958K & SKF 2987C ON 07/04/2018

Importance: High

Without Prejudice

Dear Vivian

Please review the matter and revert with your offer soon.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 20 July 2018 9:06 AM

To: Vivian Lau (LKKAuto)
Cc: Thin Thin (LKKAuto)

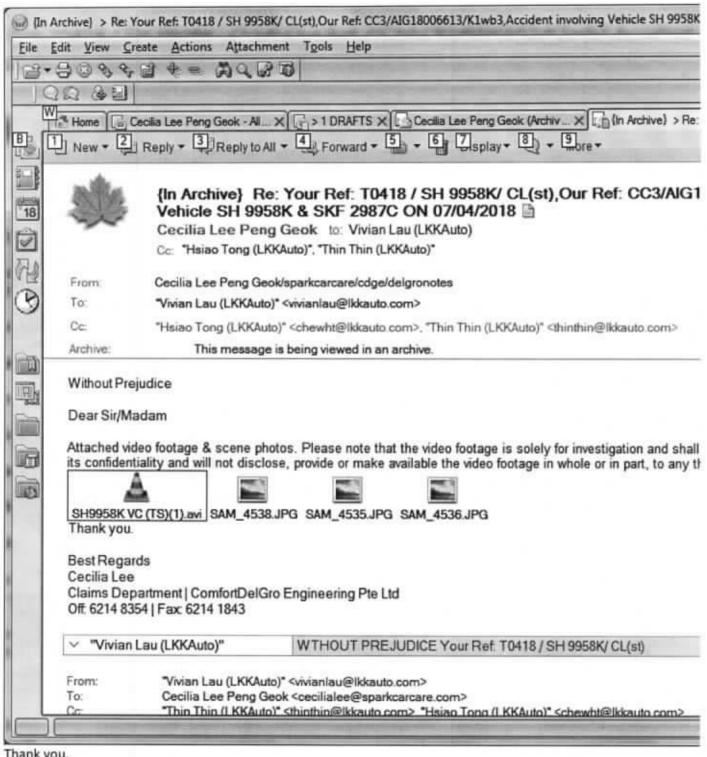
Subject: Re: Your Ref: T0418 / SH 9958K/ CL(st), Our Ref: CC3/LCR18006613/K1wb3, Accident involving Vehicle SH

9958K & SKF 2987C ON 07/04/2018

Without Prejudice

Dear Vivian

On record, the video footage and scene photos have been forwarded to you in Apr 2018.



Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Thursday, 19 July 2018 5:54 PM

To: Cecilia Lee Peng Geok Cc: Thin Thin (LKKAuto)

Subject: Your Ref: T0418 / SH 9928K/ CL(st), Our Ref: CC3/LCR18006613/K1wb3, Accident involving Vehicle SH 9958K

& SKF 2987C ON 07/04/2018

WTHOUT PREJUDICE

Your Ref: T0418 / SH 9928K/ CL(st)
Our Ref: CC3/LCR18006613/K1wb3

Dear Sir/Madam,

Accident involving Vehicle SH 9958K & SKF 2987C ON 07/04/2018

We refer to the above matter

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case.

Our insured has yet to lodge GIA report.

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



COMFORTDELGRO ENGINEERING

Our F		T 0418 / SH 9958	K /CL(st)			ENG	GINEERING
Your Date		16-Apr-18				Coniforthiald	ro Engineering Ptv Lt
		10.191.10	_	CDGE Taxi	Claims Dept		Road Singapore 57970
AIG	ASIA PA	CIFIC INSURANCE	PTE LTD	59 Loyang D	rive 4th Floor		Mainline +65 6383 628
CHA	RTIS Bu	diding		Singapore 5	08969		acsimilia +65 6280 975
	henton W						www.cdge.com.s
#07-		,					Marketon
	apore 079	120					Workshop
-152	- C		0 000000000000				205 Braddell Roa
Attn	: Motor	Claims Departmen	t WITHOUT	PREJUDICE			энодариге 57970
Dear	Sir						Loyani 59 Loyang Drivi
ACC	IDENT IN	VOLVING OUR TAXI	SH 9958K Y	OUR INSURE	D SKF298	7C	Singapore SOUNA
AND	OTHER			ON 07.04.18			383 Sn Ming Driv
		- The State of the	The second of				Singapore 57571
		thorised repair worksho		7			
		SH 9958K which wa					
		vner and the taxi driver					
4	-	heir claims against the	party responsible	for all applicat	ole matters	ansing nom	Singapore 40864
ine a	amage to	the vehicle.					Senoki 24 Senoko Loo
		t was caused by the ne				7C	Singapore 75815
we a	re submitt	ing these claim for you	r consideration or	behalf of the	claimants.		Sungel Kadu
TAX		'S CLAIM					7 Sungel Kadul Way Singapore 72879
1	Cost of	The second secon				78.57	Yishu
2	4	days Loss of Rental		r day		60.00	 Yishun Midustrial Park.
3		Report Fees (Surveye	ed by M/s LKK)		\$	7.40	Singapore 76873
5		A Search Fees			\$	7.49	
6		olice Report Fees / Medical / Transporation	on		\$		
	towning i	medical / Transporati	511	Sub Tota		46.06	
HIRI	ER'S CLA	IM		oub rota		10.00	
7	4	days Loss of Income	@ \$ 80.00 pe	r days	\$ 3	20.00	
		50.0		Total Claims	s: \$ 2,4	66.06	
Wes	anclosed h	nerewith the following d	ocuments to sun	ort the claims			
a)		repair bill and photoco			. 7	pcs.	
b)		arch slip/s of :	SKF2987C				
c)		olice report/s of:	SH 9958K				
d)		authority from owner /					
		otograph/s of Accident So) Certificate of I	nsurance		
		ness statement/s	(x) Downtime/f				
et 11			I III AND THE RESIDENCE OF THE PERSON OF THE	A	7.0	V - 3090	
	y look into as possib	the matter and let us lole.	near from you on	the settlement	of the said	claims as	
						20000200	
		at it is a condition of an		ned that it sha	II be withou	t prejudice	
o an	y persona	I injury claim (if any) of	trie taxi driver.				
Vour	s faithfully	i					
0.0521	OF RESIDENT AND ADDRESS OF TAXABLE PARTY.						

Yours faithfully Cecilia Lee

Executive

CDGE Claims Department

Tel: 6214 8354 Fax: 6214 1843 Email: cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

A member of











51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/AIG18006613/K1wb3

20 July 2018

Car Cove Leasing Pte Ltd 1 Commonwealth Lane, #02-04 One Commonwealth Building Singapore 149544

Dear Sir/Madam,

ACCIDENT INVOLVING SKF 2987C AND SH 9958K ON 07/04/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau Case Handler DID: 6841 8625 FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept) LETTER OF AUTHORISATION

(NAE / PAF)

ACCIDENT INVOLVING

i 40 SH9958K , SKF2987C

ON 07-Apr-18 09:35

ALONG

LOYANG AVE TWDS TAMPINES AVE 7 NEAR THE X JUNCTION OF TPE SLE

17 We

ONG SENG CHYE

(Hirer) NRIC No.:

S0171953Z

and/or

(Relief) NRIC No.:

Taxi Number

SH9958K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

09-Apr-2018

Name of Hirer

ONG SENG CHYE

Hirer NRIC

S0171953Z

Signature:

Address

938 HOUGANG STREET 92 #09-49

530938

Contact No.

96197323

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,260.00 (Global Sum) for vehicle no. SH 9958K that was damaged pursuant to the accident which occurred on 07/04/2018 (date) along LOYANG AVE TWDS TAMPINES AVE 7 (location) involving vehicle no/s SKF 2987C.

This is pursuant to the inspection conducted on 09/04/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>COMFORT TRANSPORTATION</u>

<u>PTE LTD</u> ("the third party claimant") of vehicle no. <u>SH 9958K</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SH 9958K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-COMFORTPELGRO ENGINEERING PTE LTD

COMFORTDELGRO ENGINEERING

A member of COMFORDELCRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braidell Road Bingspore 579701 Maintine + 85 8090 9090 Focumie + 65 8090 9755

Workshops

59 Layeng Drive Singapore Still966 383 Sir Ming Drive Singapore 575717 45 Pwhter Hoed Singapore 605096 200 Utv Pland 3 Singapore 408649

24 Sendra Loop Singapore 738156 7 Sungai Wadut Way Singapore 728731 301 Yutuun tisbasta Pak A Singapore 766730

COMPANY RKG, NO.: 199506048W

8010004

ATG ASTA PACTFIC INSURANCE PER LTD

#08-16 78 SHENTON WAY.CHARTIS BUILD SINGAPORE SG 079120

CONTACT NO: 64193000

Description: 3P 07.04.18

3225094

VEHCLE NO SH 9958K

1NV. NO/DATK 91367313 12.04.2018

MAKE HYUNDAT

JOB NO. 305139655

MODEL. 1-40

ODOMRTER READING

DATE OF REG 17.03.2016

DATE/TIME IN 07.04.2018 10:40

CHASSIS CODE

KMHLR41UMGU085580

S/No Part No.

Oty Unit Price *Disc

Net

PART	REQUISITION					
0001	04-01-0103-0579	140VC COVER ASSY-RE BUMPE	1	603.60	20.00	482.88
0002	04-01-0103-0738	T40VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0003	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
0004	04-01-0103-0740	140VC BRAM-RR BUMPKR#	1.	504.35	20.00	403.48
0005	04-01-0103-0851	140VC REFLECTOR/REFLEX AS	1	32.00	20.00	25.60
0006	04-01-0103-0742	140VC STAY-RR BUMPER LH	1	49,00	20.00	39.20

SUB-TOTAL

JOB NATURE

0001 L

PANEL BEATING

200.00

200.00

1,148,76

0002 L SPRAY PAINTING CHARGE 200.00 200.00

WITHIN 14 DAYS OF RECEIPT IN THE COMMUNICIPATE NOT HER EIGHT THE COMMUNICIPATE THE COMMUNICIPATE THE

ComfortDelGro Engineering Pte Ltd

A member of COMFORTULICAD

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
801.0004	91367313	1,678.57	

Kindly note that no receipt shall be issued unless requested.



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

255 Brestinii Road Singapore 579701 Maestre + 65 5363 6250 Facurelo + 65 6260 9750

Workshops

59 Levelle Dree Singapore 500000
593 Service Drep Singapore 575717
7 Sunger Kattut Way Gingapore 7581701
45 Pander Read Singapore 500000
501 Verum Industrial Park A Singapore 7581701
503 USF Read Singapore 400000

COMPANY REG. NO.: 199506048W Page:

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY CHARTIS BUILD

SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

VRHCLR NO SH 9958K

INV. NO/DATE 91367313 12.04.2018

MAKK HYLINDAT

JOB NO. 305139655

MODEL. [-40]

ODOMETER READING

DATE OF REG 17,03,2016

DATE/FIME IN 07.04.2018 10:40

CHASSIS CODE KMHL841UMGU085580

S/No Part No.

Oty Unit Price &Disc

Net

0003 L

REMOVE/REFIX REVERSE SENSOR

20.00

20.00

SUB-TOTAL

420.00

Items total

1,568,76

Add GST F

7,000 %

109.81

Invoice amount

1,678.57

Issued by

KATHERINETAN 12.04.2018 09:57:44

Repair t Payment

Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMFORDELGRO

Head Office: 205 Braddell Road Singapore 579701

BANK/CHQ No. ACCOUNT No. INVOICE No. AMOUNT 678,57 8010004 91367313

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT18040163

Date: 12 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

07/04/2018 @ 09:35 hrs

ALONG

LOYANG AVE TWDS TAMPINES AVE 7

INVOLVING

SKF2987C

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SH9958K (the "Taxi"). The Taxi was hired to ONG SENG CHYE IC NO S0171953Z a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$115.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	100	X	MILEAGE	HOURS OPERATED (TIME)	(ATED (TIME)	DATE	MANAE OF DRIVER
DATE	NAME OF DRIVER	MILEAGE HEADING	(KM)	FROM	ОТ	71107	
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4-18	and your for	32 831	208	Soom	1200		
6-18	Aus Carl CHIZ	1339102	147	booken	1435M		
4-18	any your rear	329253	22	Starill	220m		
01-10	They But My			W/ora			
1-64-18	MORNOW	1	3	(D.40)	(
87 68	Kapan		Out	(193)			
4							

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time

Search Status

Insurance Company Code

SH9958K

Insurance Company Name

SKF2987C

07 Apr 2018 / 09:25:00

Successful

A04

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Fee 6HG 5116
To theck delivery states or to rase an enquiry on your reportered afficients, please even

Singapus Past Limited (Res No. 191201623Mrl 10 furns Road I 706-30 Singapore Past Centre Singapore 40800

WWW.Eingpost.com

NOTES

Separate forms are to be used for insured and Non-Insured Registered Article.
 Please provide all information required and produce this receipt for all enquiries.
 Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested it relevant * is left blank.
 Please indicate the return address on the item(s) to ensure prompt return in event non-delivery to the addressee(s).
 Please post item(s) at the post office counter according to the connected his to the counter.

Please post item(s) at the post office counter according to the sequence stated below.

For Official Use Only (Nem numbers are printed in order of posting at counter) RA TSN Ref: 2632/148/C0092 Date: 28 May 2018 Date RC265882910SG RC265882923SG RA No: SUR. Z Z SUR Name & Signature ¥ AIR By" . (By*:(YS Y SS Z I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me Z 7 Insurance.: ("Surance" Ξ Contents AR. Contemts AR. is true and the itents) does not contain any hazardous or prohibited item(s). 5 MA 9858 M OI. SEF 29 PTC. TP: SH 9958E 1. Name & Address of Addressee

Car Cove leading Pte Ltd.
1 Common Weath Ince.
03-08 Spore 149744 gingsporg . 419573. Ton KuELIM Alan. 2. Name & Address of Addresses 31 Jalon DauD 01: 4784R Sender's Agreement

SINGAPORE POST TANJONG PAGAR

GST Reg. Add: SINGAPORE POST CENTRE

10 EUNOS ROAD 8 SINGAPORE 408600

No : M2-0105651-9

GST Reg. No : M2-(Date: 28 May 2018 Time: 14:04:24

Description

Amount (S\$) GST#7%

Ref. No: PSL01/2632/148/0084

Postage Label LOCAL

09/2014

2.54

12.70

5 X

0.83

SUB TOTAL

0.83

TOTAL AMOUNT GST COLLECTED BY SINGPOST

12.70

0.83

MOP: CASH

\$12.70

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card.No minimum spend required.T&Cs apply Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST

*Exempt

+Out of Scope

**Supplier Item

Price inclusive of 7% GST where applicable I have checked & confirmed the product is visually good, functional & performed within

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING										
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj Subn	nitted	Ins Authled		tatus		
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	Main		teference	C	aim Det	aits	\mathbf{r}	Docum	ents	\Box	Show All	
CLAIM SU	BFOLDER DI	ETAILS				[Cr	eated	by adjuster)	10			
Insured:	Car Cove	Leasing Pte Ltd	, Co. Reg. No.: -									
Main Claimant:	COMFORT	TRANSPORTAT	TION PTE LTD, Co	Reg. No.:	1993038	21R						
Vehicle Reg No.:	SH9958	к			Date of I			8 09:00 - :59 s and 21 Days	Fram LT	A Reg Date	(Man Yr)]	
Claim Type	TP / 785	Policy/Co Note No.		999480	12							
Vehicle Reg No. (Insured):		SKF2987C Policy No. (Claimant): D-18088936MFSH										
					Excess:							
Repairer:	ComfortD	elGro Engineer	ing Pte Ltd (Loyans	59 Loyan	g Drive, !	508969 Lo	yang -	Tel: 6214 830	0			
Handling Insurer:	AIG Asia	Pacific Insuran	ce Pte. Ltd. (Expres	ss) - Tel: 65	-6419-30	000 [Ha	endled t	y MdNoor, N	orsiah] N	iorsiah.MdN	loor@aig.co	
Claimant's Insurer:	MS First (Capital Insuranc	ce Ltd (HQ) - Tel: 6	2222311								
Adjuster:	19/04/20		e Ltd (HQ) - Tel: 62	56-3561	[Handled	by KALV	IN ANG	WEI KUN)	[Fina	Rpt due		
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Due Dat No results.	e Priority	Type Tasi	k Group Subjec	t Handi	er A	ssigned E	Зу	Completed	On:	Created O	Done?	

Claim Documents

*SH9958K (7857073638SG)

[SKF2987C]

TP

COMFORT TRANSPORTATION PTE LTD

Apr 7 2018 9:00AM

[Car Cove Leasing Pte Ltd]

ComfortDelGro Engineering Pte Ltd

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3	12/04/18 10:13	Non reporting letter	0	Load PDF	
4	02/07/18 11:30	TP SCENE PHOTOS	0	Load PDF	
5	14/02/19 16:11	WORKSHOP INVOICE	0	Load PDF	
6	14/02/19 15:11	AUTHORISATION TO ACT FORM	0	Load PDF	
7	14/02/19 16:11	Release Voucher	0	Load PDF	
8	14/02/19 16:11	RENTAL RECEIPT	0	Load PDF	
9	14/02/19 16:11	RENTAL MILEAGE	0	Load PDF	
10	14/02/19 16:11	LTA SEARCH	0	Load PDF	
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Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE: TO BE COMPLETED BY SURVEYOR

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

70.00			
TEAM			

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

	SH9958K (TP veh)		Model;	HYUNDAI 140 1.7 D (A)	
Date of Accident: 07/04/2018					
		_			
Global Sum Settlem	nent : [X] Yes		[] No		
Repair Estimate		: \$	2,522.18		
Final Repair Cost		: \$	2,260.00		
Loss of Use				3.50 days at \$50.00 per day	
Rental (if any)				3.50 days	
LTA / GIA Search F	ee	:\$			
Others:		: \$			
		:\$			
Final Settlement Su	m (Global Sum)	: \$	2,260.00		
pelow)	kshop GIA Registered' egistered Workshop:		[X] YES	[] NO (Kindly indicate	
			BOLA Applicabl	e: Yes/ No BOLA Scenario No:	
BOLA Liability:	(%)	chain		ity (*):(%) ases where BOLA does not apply.	
BOLA Liability: * Assessed Liab	(%)	chain	Assessed Liabil		
BOLA Liability: * Assessed Liai Remarks	(%)		Assessed Liabil		
BOLA Liability: * Assessed Liab Remarks Payment Instruction	100(%) bility to be filled only for		Assessed Liabilicalisions and for ca	ases where BOLA does not apply.	
BOLA Liability: * Assessed Liab Remarks Payment Instruction ComfortDelGreen	100(%) bility to be filled only for on: Payee's Breakdown		Assessed Liabili collisions and for co	ases where BOLA does not apply.	
BOLA Liability: * Assessed Liab Remarks Payment Instruction 1) ComfortDelGree 2)	100(%) bility to be filled only for on: Payee's Breakdown		Assessed Liabilicalisions and for ca	ases where BOLA does not apply.	
* Assessed Liai Remarks Payment Instruction	100(%) bility to be filled only for on: Payee's Breakdown		Assessed Liabilicallisions and for ca		

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

2019

Date

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG18006613/K1PB3Q2

Date:

14/02/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994802

Claimant Vehicle SH9958K No:

Insured Vehicle No:

SKF2987C

Date of Loss:

07/04/2018

Nature of Claim:

TP

Claim No: 7857073638SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SH9958K

Make & Model:

HYUNDAI 140, 1.7 D (A)

Engine No:

D4FDFU596164

Reg. Date:

17/03/2016 (Man. Year: 2015)

Chassis No: Odometer:

KMHLB41UMGU085580 339429 km

Colour Engine Capacity:

1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side:

Hankook 7 mm

Rear Left Side:

Hankook 7 mm

Front Right Side:

Hankook 7 mm

Rear Right Side:

Hankook 7 mm

The above values represent the remaining tyre treads depth

31.91 37.31
37.31
37.31
33,45
33,45
33.45

INSPECTION

Date of Assignment:

09/04/2018

Date Inspected:

09/04/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang)

Adjuster Report

Page 2 of 4

59 Loyang Drive Singapore 508969

Estimated Period of Repair:

2.0 days

Adjuster: KALVIN ANG WEI KUN Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

Particulars	Condition	Repairer's	Amount		
*REAR BUMPER	Deformed	603.60 FL	*603.60 FL		
*REAR BUMPER REINFORCEMENT	Cracked	504.35 FL	*504.35 FL		
*REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	Serviceable	360.00 FL	*-FL		
*REAR BUMPER SIDE BRACKET	Cracked	49.00 FL	*49.00 FL		
*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL		
*REAR BUMPER SPONGE	Serviceable	143.40 FL	*-FL		
*REAR BUMPER UNDER COVER	Cut	225.00 FL	*225.00 FL		
*REAR BUMPER REFLECTOR (LH)	Cracked	32.00 FL	*32.00 FL		
*REAR BUMPER REVERSE SENSOR	Serviceable	135.70 FS	*-FS		
Nett. L=ListItemDisc.	11.5				
	Sub Total (S\$)	2,075.05	1,435.95		
- List Item Discount on L Items 20.00/20.00% (S\$)					
т	otal Parts (S\$)	1,687.18	1,148.76		
	т	- List Item Discount on L Items 20.00/20.00% (S\$) Total Parts (S\$) Report was unsubmitted during this print-out.	Total Parts (S\$) 1,687.18		

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING	New	250.00	200.00
2	SPRAY PAINTING CHARGE	New	250.00	200.00
3	WIRING CHARGE	New	50.00	0.00
4	R/REFIX REVERSE SENSOR	New	120.00	20.00
		Gross Labour Cost (S\$)	670.00	420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >