

Shu Pei (LKKAUTO)

From: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>
Sent: Thursday, 12 April 2018 10:31 AM
To: Shu Pei (LKKAUTO)
Cc: Motor Claim - III
Subject: RE: Accident involving motor vehicle nos. SKF5138S & SHB7891T along 71 Verde Crescent, Accident date: 07/04/2018

Dear Shu Pei,

Please kindly close the case on your side as I think the taxi should be under AXA as it's from Transcab.

Sorry for the blunder.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Thursday, 12 April, 2018 10:29 AM
To: Eric Lee Ming Hui
Subject: RE: Accident involving motor vehicle nos. SKF5138S & SHB7891T along 71 Verde Crescent, Accident date: 07/04/2018

Dear Eric,

Kindly verify and provide to us LTA search which insurer your client claim against.

Thank you

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, 12 April 2018 9:50 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>

Subject: RE: Accident involving motor vehicle nos. SKF5138S & SHB7891T along 71 Verde Crescent, Accident date: 07/04/2018

Importance: High

Dear Sirs,

Please do not conduct the survey as SHB7891T is not insured under us.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: 09 April, 2018 5:55 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; assignments@lkkauto.com

Cc: Zuhaidah Samsuri <aida@iii.com.sg>; admin-a@lkkauto.com

Subject: RE: Accident involving motor vehicle nos. SKF5138S & SHB7891T along 71 Verde Crescent, Accident date: 07/04/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Monday, 9 April 2018 5:27 PM

To: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>; 'sur@lkkauto.com'

<sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: Accident involving motor vehicle nos. SKF5138S & SHB7891T along 71 Verde Crescent, Accident date: 07/04/2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKF5138S and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: 09 April, 2018 4:56 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: Accident involving motor vehicle nos. SKF5138S & SHB7891T along
71 Verde Crescent, Accident date: 07/04/2018

Dear Officer,

Please proceed with LKK.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Monday, 9 April, 2018 4:47 PM
To: Eric Lee Ming Hui
Subject: RE: Accident involving motor vehicle nos. SKF5138S & SHB7891T along
71 Verde Crescent, Accident date: 07/04/2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- * LKK Auto Consultants Pte Ltd
- * Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: 09 April, 2018 4:44 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Accident involving motor vehicle nos. SKF5138S & SHB7891T along 71 Verde Crescent, Accident date: 07/04/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have been instructed by him/her (motor vehicle number SKF5138S), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SHB7891T) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at Eric.Lee@cyclecarriage.com.sg

Thank You.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

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