

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 10 July 2018 3:02 PM
To: Asher Sng (LKKAUTO); Admin A
Cc: Hwang Shiang Yi; Alfred Toh; KKLau; Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GT259H (OI: SNM18D01870C02/9) and SDR9888D (TP : LKK REF - CC6/CTI18006607/Ueb3) on 06.04.2018

LKK REF - CC6/CTI18006607/Ueb3
CTI REF - SNM18D01870C02/9 (GT259H)

Dear Asher

We refer to your email pertaining to the above matter.

Please proceed to resolve the property claim at \$3,307.45 (all in)

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, July 10, 2018 2:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Alfred Toh

<alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GT259H (OI: SNM18D01870C02/9) and SDR9888D (TP : LKK REF - CC6/CTI18006607/Ueb3) on 06.04.2018

Your ref : SNM18D01870/C02/8

Our ref : CC6/CTI18006607/Ueb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **HUA MENG SPRAY PAINTING WKSP**" at **\$3,307.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 6,892.12	\$ 3,000.00
2. Loss of Rental (3days x \$120)	\$ 360.00	\$ 300.00 (3days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 7,259.57	\$ 3,307.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 11 April 2018 7:43 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GT259H (OI : CTI - TBA) and SDR9888D (TP : LKK REF - CC6/CTI18006607/Ueb3) on 06.04.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SDR 9888D at M/s Hua Meng Spray Painting Workshop.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 10 July 2018 2:40 PM
To: Claims Dept of CTI
Cc: Sharon Han; 'Adeline Chng'; 'Alfred Toh'
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GT259H (OI : CTI - TBA) and SDR9888D (TP : LKK REF - CC6/CTI18006607/Ueb3) on 06.04.2018
Attachments: TP LOD.pdf; LKK Resurvey Photo.pdf; LKK Survey Photo.pdf; LKK Adjustment.pdf; LKK Inspection.pdf

Your ref : SNM18D01870/C02/8
Our ref : CC6/CTI18006607/Ueb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **HUA MENG SPRAY PAINTING WKSP**" at **\$3,307.45 (all-in)**.

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Total	\$ 7,259.57	\$ 3,307.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 11 April 2018 7:43 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>



華 明 噴 漆 廠
HUA MENG SPRAY PAINTING WORKSHOP
AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883
Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680
Reg. No.: 254678/00M



Your Ref : GT 259H

Our Ref : SDR 9888D

Date: 05.06.2028

Attn: Motor Claims Dept

ACCIDENT ON 06.04.2018 INVOLVING VEHICLE SDR 9888 D & GT 259 H ALONG
CP OF CHOA CHU KANG COLUMBARIUM'S CHINESE CEMETRY

With regards to the above, we are writing on behalf of the registered owner of vehicle SDR 9888 D which was involved in the above mentioned accident.

We are informed that the above accident was caused solely by the negligence of your insured vehicle GT 259 H. As a result of the accident, our client's vehicle was damaged and our client had instructed us to submit his claims for loss and expenses, particulars of which are follows:

1) Repair cost	\$	3,000.00
2) Loss of rental-\$120 X 03days	\$	360.00
3) Loss of use for PRS-\$100 X 02 days	\$	200.00
3) LTA search	\$	7.49
Total	\$	3,567.49

We hereby enclosed herewith the following documents for your consideration of the above claim.

a) Final Repair Bill Of SDR 9888 D

c) LTA SEARCH

b) GIA report

d) Owner / Driver NRIC & Driving License

華 明 噴 漆 廠
HUA MENG SPRAY PAINTING WORKSHOP
AUTOBAY@KAKI BUKIT
1, KAKI BUKIT AVE 6 #01-34 SINGAPORE 417883
Tel: 6747 8064 6746 5519 Fax: 6743 4896

Yours faithfully,

HUA MENG SPRAY PAINTING WORKSHOP

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 26 April 2018 12:40 PM
To: 'SEONIC@SINGNET.COM.SG'
Subject: ACCIDENT INVOLVING GT 259H AND SDR 9888D ON 06/04/2018

Our Ref: CC6/CTI18006607/Ueb3

26 APRIL 2018

SERON-AIRE ENGINEERING PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GT 259H AND SDR 9888D ON 06/04/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

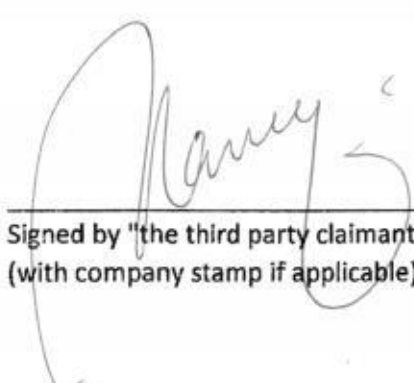
AUTHORISATION TO ACT

I/We, Nancy Ng Ai Soh ("the third party claimant") of
81108 Ghim Moh Road #16-273, S1270008 (address),
owner of SDR9888D (vehicle no.) hereby authorise **HUA MENG SPRAY PAINTING**
WORKSHOP ("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SDR9888D that was damaged pursuant
to the accident which occurred on 06-04-2018 (date) along CP of Choa Chu Kay
Columbarium's Chinese cemetery. (location) involving vehicle no/s Q7 859H ("the accident").

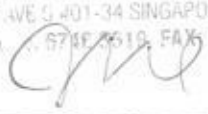
I further authorize the workshop to settle my above mentioned claim in a manner that they deem
fit and the workshop is further authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 07 (day) of 04 (month) 2018 (year)


Signed by "the third party claimant"
(with company stamp if applicable)

華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP
AUTOBAY@KAKI BUKIT
1100 SOUT AVE # 401-34 SINGAPORE 417891
TEL: 6743 4091 FAX: 6743 4091


Signed by "the workshop"
(with company stamp)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1748271700

Claim No : SNM18D01870/C02/8

Claimant : NANCY NG AI SOH

Amount : S\$3,307.45

DOLLARS THREE THOUSAND THREE HUNDRED AND SEVEN AND CENTS
FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SDR 9888D

Insured Vehicle No. : GT 259H

Date of Loss : 06/04/2018

Place of Accident : CP OF CHO A CHU KANG COLUMBARIUM'S CHINESE CEMETRY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SERON-AIRE ENGINEERING PTE LTD

Driver Name : GOH SWEE HUA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,000.00
(3) Loss of Use /Rental/ Earning	S\$	300.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 3,307.45

Claimant Name : NANCY NG AI SOH

NRIC No : S7133220I

Signature : 

Date : 18 July 2018

WITHOUT PREJUDICE
TO OUR CLIENT'S PERSONAL INJURY
CLAIM (PRESENT OR FUTURE) WHICH IS
EXPRESSLY RESERVED

WITHOUT PREJUDICE
TO OUR CLIENT'S PERSONAL INJURY
CLAIM (PRESENT OR FUTURE) WHICH IS
EXPRESSLY RESERVED



華 明 噴 漆 廠
HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref : GT59H

Our Ref : SDR988D

5/6/2018

Date:

VEHICLE NO :SDR 9888 D
MAKE / MODEL :NISSAN QASHQAI
NAME :NANCY NG AI SOH
ADDRESS :BLK 8 GHIM MOH ROAD
#16-273
S 270008

FINAL REPAIR BILL FOR VEHICLE NO:SDR 9888 D

TO SUPPLY AND REPLACE PARTS, LABOUR CHARGES FOR
REPAIRING, KNOCKING, WELDING AND TO RESPRAY PAINTING
(LUMP SUM REPAIR)

\$ 3,000.00

SINGAPORE DOLLARS:THREE HUNDRED ONLY

Invoice

SDR9888D
NANCY NG AI SOH
BLK 8 GHIM MOH ROAD
#16-273
S(270008)

Invoice No : WPLIN0001896
Invoice Date : 10/4/2018
Due Date : 10/4/2018
VHA No : 2325
Referral ID : H010

Description :	Amount
Rental for 3 Day/s @ \$120 per Day	\$360

Vehicle No : SKA 7765 U

Vehicle Description : Toyota Altis 1.6 A

Rental Period : 07/04/2018 to 09/04/2018

Total Amount Payable : \$360

WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: 2325

Invoice No: WPLIN1896

Hirer's Vehicle No:

UEN: 201505115E

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS

Name: (as in I/C) NANCY NG Ai Soh

NRIC / FIN No: S71332201

Address (Res): BLK 8 Ghim Moh Road

216-273-5070008

Name & Address of Employer: _____

Occupation: _____ Driving Exp: _____

Singapore Driving Licence No: _____

Issue Date: _____ Date of Birth: _____

Tel: (O) _____ (R) _____ HP: 97717909

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) _____

NRIC / FIN No: _____

Address (Res): _____

Occupation: _____ Driving Exp: _____

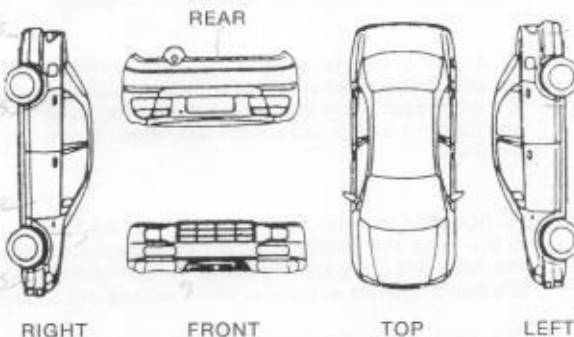
Singapore Driving Licence No: _____

Issue Date: _____ Date of Birth: _____

Tel: (O) _____ (R) _____ H/P: _____

VEHICLE CHECK LIST

INDICATE:
D - DENTS
S - SCRATCHES
A - ACCIDENTS



MISSING / FAULTY ACCESSORIES / PARTS

REMARKS: _____

Vehicle No: SK177654 Replace Veh No: SKR98880

Mileage Out: 191214 Mileage Out: _____

Make & Model: 7. 1.2.5 Auto / Manual

Out : Date 7/4/18 Time: 11:00

HIRE / PERIOD EXPIRY Time: _____

NON-WAIVER EXCESS=\$ 2000

CHARGES

Daily 3 @\$ 120 per day \$360

Weekly @\$ per week

Monthly @\$ per month

Hours @\$ per hour

Extension @\$

Delivery/Collection Service

SUB-TOTAL \$

PETROL LEVEL

Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

- VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE: THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>7/4/18</u>	<u>17:30</u>	<u>191214</u>			

Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Apr 2018 / 12:09:21

Receipt Date/Time : 09 Apr 2018 / 12:09:21

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180409-000931

Previous Receipt No. :

S/N Item Description/

Business Transaction Reference

No.

Amount

Before

GST (\$\$)

GST

Amount

(\$\$)

Amount

After GST

(\$\$)

Result of Insurance Enquiry - GT259H

As at 06 Apr 2018/13:35:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - GT259H

Enquiry Fee

20180409120834824446

7.00

0.49

7.49

Sub-Total

7.00

0.49

7.49

Total Before Rounding

7.00

0.49

7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

20180409120843839

Direct Debit: eNETS Debit
(Internet Banking)

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF