

ASS. REC. BY:

REF: CS/ASM18006602/ S qd3b

Special Instructions:

Surveyor: Sebastian

ASSIGNMENT (Office)

From (Person): Yvonne Ang

of ASM

Date/Time: 10/04/2018

Estimated Cost:

Bill to:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJA 58634

Insured:

at Workshop m/s Kah Motor

Tel: 8288 6309

of 6A Mandui Estate

Policy No:

Claim No: S8M00 DH9

Sum Insured:

Excess: \$200.00

Make of Veh:

D.O.A: 07/04/2018

(Client's Record)

CA / ☒ REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12:55pm @ 10/4/18

Person Contacted: Jason

Vehicle-IN ☒ OUT

Date/Time	Action/Instruction (✓) Estimate Pending DL
	SJA 58634 - CS/MSG17008860/R1gh3e2 D.O.A: 26/4/17

13/4/18 @ 2:51 PM revert to Yvonne Ang via Smart Claim

13/4/18 @ 4:12 PM Yvonne Ang informed SJA via Smart Claim

13/4/18 @ 4:47 PM Informed Jason Heng C/A to EX: \$200 by email

07/4/18 @ 2:54 PM confirmed with Jason there final am \$3194.43, 4 days by email.

REF:

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bot. or Market Value:

IDAC Accident Report:

GIA / PR Seen:

Est. Repairs:

Lump Sum:

Consistent? : Yes or No

Consistent? : Yes or No

4 days Res.: Yes or No

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

(Red \$ 1233.82, 28/12)

Date/Time. File Pass to?

Date/Time. File Return to?

Report Format:

Lump Sum / I.B.I: (\$

☐ : Prel. Report☐ : Final Report

Smart Claims

3,94.43

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ Order / Jammed / Leaked / Burnt orBrake: ☒ Order / Jammed / Leaked / Burnt orModi: ☒ NI / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐ : Site Insp (\$  
☐ : Interview (\$  
☐ : Tech. Invs (\$  
☐ : Wash and (\$

Survey Fee:

Transportation.

S - RE - SI

Photos

Others

TOTAL

150

150

RECEIVED 15 MAY 2016




## Service Request Details

Claim

S8M00DH9

Reference

None 

Loss Date

April 7, 2018

Request Date

April 10, 2018

Due Date

April 17, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SJA5863U

Make

HONDA

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Service Address

---

...

---

Primary Contact/Insured

---

LOW SOEK PENG  
6 CHU LIN RD, 669895, Singapore  
98354775

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Claim Handler

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ANG Yvonne  
6568804461  
yvonne.ang@axa.com.sg

Additional Instructions  
EXCESS 200 PENDING DL

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Messages

Invoices

History

Documents

Assessment

Metrics

Notes

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New Message

## Nivitha (LKK Auto)

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**From:** Anikka Lai <anikkalai@honda.com.sg>  
**Sent:** Tuesday, 10 April 2018 8:22 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Jason Heng  
**Subject:** SJA5863U - OD CLAIM  
**Attachments:** 1393\_001.pdf; SAS2388182.pdf

**Categories:** Mateen

Dear Sir / Madam,

Attached pls find the GIA report & estimate of repair cost for your necessary action. Vehicle is landed in our premises, and we are looking forward to your approval of survey and repair.

Thank you.

With Regards

Anikka Lai  
Kah Motor Co. Sdn Bhd  
6A Mandai Estate  
Singapore 729903  
TEL: +65 6841 3838  
DID: +65 6514 5248  
Email: anikkalai@honda.com.sg

**From:** Printer Service  
**Sent:** Monday, 9 April, 2018 6:21 PM  
**To:** Anikka Lai <anikkalai@honda.com.sg>  
**Subject:** Attached Image



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## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 7 May 2018 2:59 PM  
**To:** 'Jason Heng'; Sebastian Yeang (LKK Auto)  
**Cc:** SUR  
**Subject:** RE: Finalization For SJA5863U

Dear Jason,

Confirm final fig \$3,194.43 before excess \$200.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jason Heng [mailto:[jasonheng@honda.com.sg](mailto:jasonheng@honda.com.sg)]  
**Sent:** Thursday, 19 April 2018 8:46 AM  
**To:** Sebastian Yeang (LKK Auto) <[SebastianYeang@lkkauto.com](mailto:SebastianYeang@lkkauto.com)>  
**Cc:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** Finalization For SJA5863U

Dear Sebastian,

We enclosed the total final repair costs for,

Vehicle No.	<b>SJA5863U</b>
Final Repair Costs (exclude GST)	<b>\$2,994.43</b>
Repair Period* (Days)	<b>5 days</b>

**\*Note: Repair period does include Sunday and Public Holiday.**

Please examine the above information carefully. If no discrepancy is reported within 7 days (exclude Sunday and Public Holiday) from the date of this email, the information will be considered as correct. Thereafter, no adjustment will be made.

In addition, I have attached photos of before paint, '?' items and supplementary parts (if any) for your records.

Regards,  
Jason

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Jason Heng  
Kah Motor Body & Paint Centre  
6A Mandai Estate  
Singapore 729903  
DID: 65145248

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 13 April 2018 4:29 PM  
**To:** Jason Heng; SUR  
**Subject:** RE: FW: SJA5863U - OD CLAIM - AXA Claim no. S8M00DH9

Dear Jason,

As instructed by our client AXA Insurance , please proceed to repair the insured vehicle **SJA 5863U (Excess \$200/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jason Heng [<mailto:jasonheng@honda.com.sg>]  
**Sent:** Friday, 13 April 2018 2:18 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: FW: SJA5863U - OD CLAIM - AXA Claim no. S8M00DH9

Dear LKK,

Please see attached copy of driver's NRIC as requested.

Regards,  
Jason

Mandai Body & Paint Centre  
Kah Motor Sdn Bhd  
Mobile: 82886309

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**From:** CST <[cst@axa.com.sg](mailto:cst@axa.com.sg)>  
**Sent:** Thursday, 12 April, 2018 3:07 PM  
**To:** Jason Heng <[jasonheng@honda.com.sg](mailto:jasonheng@honda.com.sg)>  
**Subject:** RE: FW: SJA5863U - OD CLAIM - AXA Claim no. S8M00DH9

Dear Jason,

Thank you for your email.

For Claim no. S8M00DH9, we have already appointed an independent adjuster, LKK AUTO CONSULTANTS PTE LTD, for the below inquiry/request.

With regards,

## ◀ Re:RE: IA OF VEHICLE SJA 5863U UPLOADED

Type

🔔 Question

Message

Please proceed to authorize

Reply





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: S8M00DH9

Date: 13<sup>th</sup> April 2018

Our Ref: CS/ASM18006602/Sqd3

The Motor Claims Department  
AXA Insurance Singapore Pte L td

Attn: Yvonne

Dear Sirs/Mdm

**PRELIMINARY ADVICE OF VEHICLE NO. SJA 5863U .**

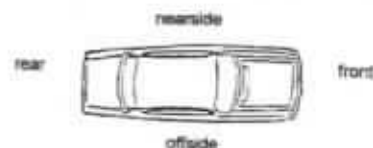
We thank you for the instruction on 10/04/2018 .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 12/04/2018 (4.48pm) at the premises of M/s KAH MOTOR and have the following to report:-

Workshop Estimate Amount	: S\$ <u>4,432.25</u> .
Revised Estimate Amount	: S\$ <u>3,231.29</u> .
"Check" Items Amount	: S\$ <u>120.96</u> .
Total	: S\$ <u>3,352.25</u> .
Market Value	: S\$ <u>50,000.00</u> .
LTA Reimbursement Value	: S\$ <u>40,442.00</u> .
Nett Value	: S\$ <u>9,558.00</u> .

Description of Damage:

The vehicle sustained damages at the n/s front portion.



Comments/ Present Status:

Damages consistent.

Repair cost economical.

Pending for driver's driving license copy from repairer.

Estimated normal period for repairs: 04 working days.

We have not authorised the repairs.

Yours faithfully

Sebastian  
Automobile Assessor

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	1543Z
<b>Vehicle Details</b>	
Vehicle No.:	SJA5863U
Vehicle to be Exported:	No
Intended De-registration Date:	13 Apr 2018
Vehicle Make:	HONDA
Vehicle Model:	JAZZ 1.4A
Primary Colour:	White
Manufacturing Year:	2007
Engine No.:	L13A54003762
Chassis No.:	JHMGD18507S234225
Maximum Power Output:	60.0 kW (80 bhp)
Open Market Value:	\$13,710.00
Original Registration Date:	13 Dec 2007
First Registration Date:	13 Dec 2007
Transfer Count:	0
Actual ARF Paid:	\$15,081.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	30 Nov 2027
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
PQP Paid:	\$41,994.00
COE Rebate Amount:	\$40,442.00
<b>Total Rebate Amount:</b>	<b>\$40,442.00</b>

The information contained herein is correct as at 13 Apr 2018

OK

MV 501C



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**New 5 Years Coe Renewal Honda Stream 1.8A RSZ**



\$2800 Downpayment Monthly  
From \$738 Onwards. Lowest  
3.88%PA 60 Months Cars Financing.  
GV Credit Pte Ltd. Search

**HIN LUNG AUTO**  
Ho Bee Group  
**One Stop Car Hub**  
Finance, Insurance, Workshop  
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**30 years**  
of car auto

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9 vehicles

jazz

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Name	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	jazz	Any	Any	> 10 year(s) old	Any	Any	Any	Available



**Honda Jazz 1.3A (COE till 02/2022)**

\$25,000

\$6,730 /yr

23-Feb-2007

1,339 cc

115,000 km

Hatchback

Available

1 Owner, Clean And Neat Interior, Very Well Maintain, Low Mileage, Supreme Condition, No Repairs Needed, Schedule A Test Drive Today. Viewing Is Strictly By Appointment Only.

Carro

Posted: 13-Apr-2018 Tags: 2007 Honda Jazz, Honda Jazz, Honda, Jazz, Used Honda



**Honda Jazz 1.3A (COE till 05/2022)**

\$28,000

\$6,830 /yr

19-May-2007

1,339 cc

90,743 km

Hatchback

Available

Lady Owner, Clean And Neat Interior, Very Well-Maintain, Lowest Mileage In Market, Supreme Condition, Servicing Just Done, No Repairs Needed, Trade In Welcome, Viewing Straightly By Appointment Only. ...

Posted: 11-Apr-2018 Tags: 2007 Honda Jazz, Honda Jazz, Honda, Jazz, Used Honda



**Honda Jazz 1.3A (COE till 06/2021)**

\$20,800

\$6,470 /yr

19-Jul-2006

1,339 cc

-

Hatchback

Available

Rare Superb Condition Unit! 100% No Repair Needed! 100% Accident Free! Guaranteed No Jerky Gearbox With Warranty! Fully Done Up Under Carriage And Good To Go! High Loan Available Up To 100%! Interest ...

Posted: 10-Apr-2018 Tags: 2006 Honda Jazz, Honda Jazz, Honda, Jazz, Used Honda



**Honda Jazz 1.3A (COE till 05/2022)**

\$25,800

\$6,500 /yr

29-May-2007

1,339 cc

157,000 km

Hatchback

Available

From \$3000 Drive Away! Bank In House Loan Available, "One Year In House Warranty!" With Official Warranty Certificate. Peace Of Mind, Fully Refurbished, Wear And Tear Replaced, New Paintwork, Accident ...

Carway

Posted: 09-Apr-2018 Tags: 2007 Honda Jazz, Honda Jazz, Honda, Jazz, Used Honda

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**Honda Jazz 1.3A (COE till 02/2021)**

\$18,800

\$6,570 /yr

22-Feb-2006

1,339 cc

117,342 km

Hatchback

Available

Quick Sale. Low Mileage, Great Driving Condition, Super Stock, No Modification, High Rebates, Value Buy, Full Factory Option, Easy Financing, \$5k Drive Away. Affordable Low Monthly Repayment. Keen Call...

Posted: 07-Apr-2018 Tags: 2006 Honda Jazz, Honda Jazz, Honda, Jazz, Used Honda



**Honda Jazz 1.3A (COE till 06/2021)**

\$22,000

\$6,840 /yr

11-Jul-2006

1,339 cc

145,480 km

Hatchback

Available

Direct Owner Sale, Prefer Dealing With Non Agents. Transact At LTA. Please Sms If No Replies.

Posted: 31-Mar-2018 Tags: 2006 Honda Jazz, Honda Jazz, Honda, Jazz, Used Honda



**Honda Jazz 1.3A (COE till 09/2022)**

\$28,000

\$6,310 /yr

19-Sep-2007

1,339 cc

-

Hatchback

Available

Low Maintenance. Good Condition, In House Loan Available.

Posted: 31-Mar-2018 Tags: 2007 Honda Jazz, Honda Jazz, Honda, Jazz, Used Honda

[Compare](#)



**Honda Jazz 1.3A (COE till 11/2022)**

**\$27,000**

**\$5,820 /yr**

**06-Dec-2007**

**1,339 cc**

**Hatchback**

**Available**

**Baby Blue Jazz Is Up For Sale. Accident Free. Low Maintenance. Excellent Condition. All Wear And Tear Parts Replaced, Absorber, Engine Mounting, Brake Pump, Bearing And New Battery. Servicing Just Done...**

**EXPIRED ADVERT**

Posted: 27 May 2018

Tags: 2007 Honda Jazz, Honda Jazz, Honda, Jazz, Used Honda



**Honda Jazz 1.3A (COE till 05/2022)**

**\$26,800**

**\$5,530 /yr**

**22-May-2007**

**1,339 cc**

**174,877 km**

**Hatchback**

**Available**

**Pink Jazz Is Up For Sale. Compact Car For Small Families. Great Performance. Hurry, Call Me Now.**

**EXPIRED ADVERT**

Posted: 22 May 2018

Tags: 2007 Honda Jazz, Honda Jazz, Honda, Jazz, Used Honda

Save this search criteria, to get email alerts whenever a match is found.

Make:

Model:

Price:

Depreciation:

Reg Date:

Eng Cap:

Mileage:

Veh Type:

Status:

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	09/04/2018 18:08
Date Of Accident	07/04/2018 18:10
Exact Location Of Accident	CP @ JLN SEH CHUAN
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJA5863U
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LOW SOEK PENG
NRIC No	S0111543Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98354775
Alternative Phone No	OFFICE-98354775

### Vehicle Particulars

Manufacturer	HONDA
Model	JAZZ-1.5 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VPA/P0600776
Cover Note Number	

### Driver

Name of Driver	LI YING, IDA
NRIC No	S7938861J
Date Of Birth	29/12/1979
Occupation	INDOOR
Date Of Driving Pass	05/08/2004
Driving Experience	13 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91693169
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address -

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured CHILDREN

Vehicle Registration Number of Driver's Own Vehicle -

Vehicle -

Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident COLLIDED INTO PARKED VEHICLE

Weather Conditions RAINING

Road Surface WET

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

AS ATTACHED ANNEX D&E

#### Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKR7813A

Vehicle Make/Model/Colour PORSCHE / BLACK

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Vehicle No

SSA 5863U

**SKETCH PLAN**

Annex B

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
 (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date &amp; Time



Sketch Plan

Driver's Signature (If driver is not the policyholder) / Date &amp; Time

Witnessed by Reporting Centre Personnel

As Attached

Please continue to Annex C

Vehicle No <u>SJA5863U</u>	Annex E	
Describe Circumstances of the Accident		
<p style="font-size: 1.2em;">As Attached</p>		
<b>Declaration</b>  We declare the foregoing particulars are true in every respect.		
<div style="text-align: center;">           Policyholder's Signature / Date &amp; Time       </div>	<div style="text-align: center;"> <p style="font-size: 1.1em;">Driver Out of Town</p>         Driver's Signature (if driver is not the policyholder) / Date &amp; Time       </div>	<div style="text-align: center;">           Witnessed by Reporting Centre Personnel       </div>



### Accident Report

I was at the Jalan Seh Chuan public carpark at around 6:10pm on Saturday 7<sup>th</sup> of April, 2018 driving a white Honda Jazz (SJA5863U). I was turning left out of my carpark lot that was perpendicular to the Chun Tin Road side. A black Porsche (car plate 5KR7813) was parked on the same side as me, one lot about from me. I had turned out and was parallel with Chun Tin Road, perpendicular to the Porsche. I had not been fast enough to straighten my car after I turned out of the parking lot, and as I was driving too closely to the parking line, and the black Porsche was jutting out slightly from the lot, I scraped the front right side of the black Porsche (which was on my left). This resulted in some paint scratches on the top of the front right bumper of the black Porsche as well as a minor dent at the bottom of the front right bumper.

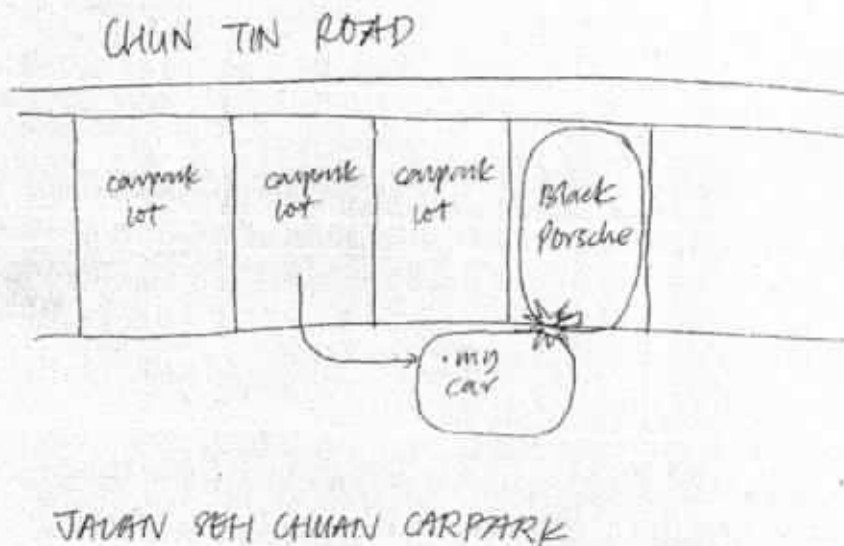
Following the accident, I got out of my car and took photos of the damage that was done to the black Porsche. As the car owner was nowhere in sight, I wrote a note, leaving my phone number for the driver to contact me, and left it on his windscreen (photo below). Seeing that he had an in-vehicle camera unit, I also made sure to motion to the camera that I had left a note on his windscreen. I have attached photos of the damage done to both cars, as well as my own.

Reported by:

*[Signature]*

Li Ying, Ida (IC: S79388611)

April 7<sup>th</sup>, 2018





**KAH MOTOR CO. SDN. BHD.**  
(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

## QUOTATION

GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

Customer : AXA INSURANCE S'PORE PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811  
Registration No : SJA5863U  
Chassis No : JHMGD18507S234225  
Model : JAZZ 1.4 AUTO  
Owner's Name : LOW SOEK PENG  
Ins Policy No. : VPA/P0600776  
Date of Accident : 7/4/2018

Document No. : SQT18001464 Page 1  
Date : 9. Apr 2018  
Customer No. : WA006  
Svc Advisor : JASON HENG  
Engine No : L13A54003762  
Date | Time : 9. Apr 2018 5:53:08 PM  
Surveyor Name :  
Survey Date :  
Authorisation Date :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
	OWN DAMAGE CLAIMS-J/NO: POLICY/CLAIMS NO: VPA/P0600776 OWNER: LOW SOEK PENG ACC DATE: 7/4/18 SURVEYED BY: DATE: AUTHORIZED ON : REF NO :						
04711-SAA-Z00ZZ	FACEFR.BUMPER ✓ Defects	530.501	587.20	35	344.83	381.68	408.40
71193-SAA-003	SPACERR FR BPR SIDE ✓ NEK	1	10.50	35	6.82	0.48	7.30
71198-SAA-003	SPACERL FR BPR SIDE ✓ NEK	1	10.50	35	6.82	0.48	7.30
91503-SZ5-003	CLIPBUMPER FACE ✓ NEK	2	3.90	35	5.07	0.35	5.42
91503-SZ3-003	CLIP ABUMPER ✓ NEK	10	3.90	35	25.35	1.77	27.12
74151-SAA-Z01	FENDERL.FR INNER ✓ NEK	1	78.60	35	51.09	3.58	54.67
91503-SZ3-003	CLIP ABUMPER ✓ NEK	4	3.90	35	10.14	0.71	10.85
91501-S04-003	CLIPINNER FENDER ✓ NEK	6	3.90	35	15.21	1.06	16.27
74111-SAA-J00	SHIELDFR.SPLASH ✓ NEK	1	78.60	35	51.09	3.58	54.67
60261-SAA-G10ZZ	PANELL.FR.FENDER ✓ OT	1	399.10	35	259.41	18.16	277.57
71190-SAA-000	BEAM LFR BUMPER	1	28.90	35	18.78	1.31	20.09
33151-SAA-Q52	HEADLIGHT UNIT L ✓ NEK	1	524.30	35	340.79	23.86	364.65
	Sum Item				1172.25	82.06	1,254.31
BOSUN	SUNDRIES	1	100.00		100.00	7.00	107.00
BML01I	INSPECT FR LIGHTING MECHANISMS & FOCUS	1	160.00		160.00	11.20	171.20
BKFE11R	REMOVE & RENEW FR L FENDER. 560/day	1	2000.00		2000.00	140.00	2140.00
BP02R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (2P) 650/panel	1	1000.00		1000.00	70.00	1070.00
	Sum Labor				3260.00	228.20	3,488.20

Survey By



**KAH MOTOR CO. SDN. BHD.**  
(A Member of the Oriental Holdings Berhad)  
Service and Body Repair  
Tel: +65 6841 3838 Website: www.honda.com.sg  
For 24-hours Roadside Assistance, Call 98203838

## QUOTATION

GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

**Customer** : AXA INSURANCE S'PORE PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811  
**Registration No** : SJA5863U  
**Chassis No** : JHMGD18507S234225  
**Model** : JAZZ 1.4 AUTO  
**Owner's Name** : LOW SOEK PENG  
**Ins Policy No.** : VPA/P0600776  
**Date of Accident** : 7/4/2018

**Document No.** : SQT18001464 **Page** 2  
**Date** : 9. Apr 2018  
**Customer No.** : WA006  
**Svc Advisor** : JASON HENG  
**Engine No** : L13A54003762  
**Date | Time** : 9. Apr 2018 5:53:08 PM  
**Surveyor Name** :  
**Survey Date** :  
**Authorisation Date** :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
Date & Time					Total Amount	4,432.25	310.26 4,742.51
Excess					Total (Inclusive of GST)		<u>4,742.51</u>
Status							
Signature							

Sebastian.  
12/4/18.  
- Part by part repair.  
- Question Mark Item  
Photo.  
- Photo Before Paint.  
90036121  
sebastianyang@lkkauto.com

4 days

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Printed on 9/4/2018 6:04:16 PM

This is a computer generated invoice. No signature is required

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s)



# SERVICE PRE-INVOICE

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5460

GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

Customer: WA006 / AXA INSURANCE  
Chassis No: JHMGD18507S234225  
License No: SJA5863U  
Mileage: 93842  
Engine No: L13A54003762

Document No: SVO18021408  
Printed By: JASONHENG  
Order Date: 13. April 2018  
Order Time: 5:05:01 PM  
Service Advisor: JASON HENG

ITEM	DESCRIPTION	QTY	UNIT	DISC %	AMOUNT	7% GST Amount Includ	
						Amount	GST
	OWN DAMAGE CLAIMS-J/NO: 10424						
	POLICY/CLAIMS NO: VPA/P0600776						
	OWNER: LOW SOEK PENG						
	ACC DATE: 7/4/18						
	SURVEYED BY: SEBASTIAN						
	DATE: 12/4/18						
	AUTHORIZED ON : 13/4/18						
	REF NO :						
54206	EXTERNAL LABOUR SALES - INS. EXCESS	1	-200.00		-200.00	-14.00	-214.00
	<b>SUM EXCESS:</b>				<b>-200.00</b>	<b>-14.00</b>	<b>-214.00</b>
71101-SAE-305MA	FRONT BUMPER	1	530.50	✓ 35	344.82	24.14	368.96
71193-SAA-003	SPACERR FR BPR SIDE	1	10.50	✓ 35	6.82	0.48	7.30
71198-SAA-003	SPACERL FR BPR SIDE	1	10.50	✓ 35	6.82	0.48	7.30
91503-SZ5-003	CLIPBUMPER FACE	2	3.90	✓ 35	5.07	0.35	5.42
91503-SZ3-003	CLIP ABUMPER	10	3.90	✓ 35	25.35	1.77	27.12
91503-SZ3-003	CLIP ABUMPER	4	3.90	✓ 35	10.14	0.71	10.85
91501-S04-003	CLIPINNER FENDER	6	3.90	✓ 35	15.21	1.06	16.27
60261-SAA-G10ZZ	PANELL.FR.FENDER	1	399.10	✓ 35	259.41	18.16	277.57
33151-SAA-Q52	HEADLIGHT UNIT L	1	524.30	✓ 35	340.79	23.86	364.65
	<b>SUM PARTS:</b>				<b>1,014.43</b>	<b>71.01</b>	<b>1,085.44</b>
BOSUN		1	40.00	✓	40.00	2.80	42.80
	SUNDRIES						
BML01I		1	120.00	✓	120.00	8.40	128.40
	INSPECT FR LIGHTING MECHANISMS & FOCUS						
	HEADLIGHTS.(N)						
BKFE11R		1	1,120.00	✓	1,120.00	78.40	1,198.40
	REMOVE & RENEW FR L FENDER.						
BP02R		1	900.00	✓	900.00	63.00	963.00
	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(2P)						
	<b>SUM LABOUR:</b>				<b>2,180.00</b>	<b>152.60</b>	<b>2,332.60</b>
	<b>TOTAL SGD</b>				<b>2,994.43</b>	<b>209.61</b>	<b>3,204.04</b>
<b>Total Payable (SGD)</b>							<b>3,204.04</b>

GST Amount is calculated from individual line(s)

**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Holdings Berhad)

6A Mandal Estate, 729903 SINGAPORE

Mandal Parts Centre

Phone No. : +65 6841 3838 Fax No. :

LOW SOEK PENG

C/O AXA INSURANCE S'PORE PTE LTD

MOTOR CLAIMS DEPT

8 SHENTON WAY

#27-01 AXA TOWER

068811 SINGAPORE

**Service Tax Invoice**

GST Reg No. M200650223

Company Ref. No. S60FC1380G

Customer No. : WA006

Invoice No. : SINV-BM18000452  
Invoice Date : 09/05/18  
Order No. : SVO18021408  
Reference :  
Job Card No. : 10424  
Date/Time Received : 09/04/18 / 5:53:08 PM  
Licence No. : SJA5863U  
Model : JAZZ 1.4 AUTO  
Car Chassis No. : JHMGD18507S234225  
Car Engine No. : L13A54003762  
Mileage : 93842  
Service Advisor : JASON HENG 1792  
Served By : JASONHENG  
Page : 1

No.		Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount	Incl GST
		OWN DAMAGE CLAIMS-J/NO: 10424 POLICY/CLAIMS NO: VPA/P0600776 OWNER: LOW SOEK PENG ACC DATE: 7/4/18 SURVEYED BY: SEBASTIAN DATE: 12/4/18 AUTHORIZED ON : 13/4/18 REF NO :							
BOSUN	0701	SUNDRIES	1	Hours	40.00		40.00	2.80	42.80
BML01I	0671	INSPECT FR LIGHTING MECHANISMS & FOCUS HEADLIGHTS.(N)	1	Hours	120.00		120.00	8.40	128.40
BKFE11R	0671	REMOVE & RENEW FR L FENDER.	1	Hours	1,120.00		1,120.00	78.40	1,198.40
BP02R	1610	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(2P)	1	Hours	900.00		900.00	63.00	963.00
71101-SAE-305MA		FRONT BUMPER	1	Each	530.50	35	344.82	24.14	368.96
71193-SAA-003		SPACERR FR BPR SIDE	1	Each	10.50	35	6.82	0.48	7.30
71198-SAA-003		SPACERL FR BPR SIDE	1	Each	10.50	35	6.82	0.48	7.30
91503-SZ5-003		CLIPBUMPER FACE	2	Each	3.90	35	5.07	0.35	5.42
91503-SZ3-003		CLIP ABUMPER	10	Each	3.90	35	25.35	1.77	27.12
91503-SZ3-003		CLIP ABUMPER	4	Each	3.90	35	10.14	0.71	10.85
91501-S04-003		CLIPINNER FENDER	6	Each	3.90	35	15.21	1.06	16.27
60261-SAA-G10ZZ		PANELL.FR.FENDER	1	Each	399.10	35	259.41	18.16	277.57
33151-SAA-Q52		HEADLIGHT UNIT L	1	Each	524.30	35	340.79	23.86	364.65
54206		EXTERNAL LABOUR SALES - INS. EXCESS	1		-200.00		-200.00	-14.00	-214.00
Sum Labor							2,180.00	152.60	2,332.60
Sum Item							1,014.43	71.01	1,085.44
Sum Other							-200.00	-14.00	-214.00

Total SGD 2,994.43 209.61 3,204.04

Total Payable (SGD) 3,204.04

Printed by JASONHENG on 09 May 2018 at 1:51:22 PM

This is a computer generated invoice. No signature is required.

Please review your bill and advise us of any errors or omissions.

Kah Motor reserves the right to deliver a subsequent bill for any charge omitted.

GST Amount is calculated from individual line(s)

Please give us your feedback by scanning the QR Code using mobile device.





# KAH MOTOR CO. SDN. BHD.

(A Member of Oriental Holdings Berhad)

Tel : +65 6841 3838

www.honda.com.sg

15 Ubi Road 4  
Singapore 408610  
Fax : +65 6748 0770

6A Mandai Estate  
Singapore 729903  
Fax : +65 6362 5015

## SATISFACTION NOTE

I / We LOW SOEK PENG  
Hereby certified that repairs to Car SJA5863U have been carried out to my/our entire satisfaction  
and I / we agree that the discharge of the repair account from KAH MOTOR CO. SDN. BHD.  
for S\$ 3,204.04 by AXA INSURANCE S'PORE PTE LTD shall be in full  
discharge of all claims under Policy No. VPA - P0600976 in respect of damage to this car resulting  
from an accident which occurred on or about the 7 day of April 2018

Date: 18/4/18

Signature: 

## Jason Heng

---

**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Monday, 7 May, 2018 2:59 PM  
**To:** Jason Heng; Sebastian Yeang (LKK Auto)  
**Cc:** SUR  
**Subject:** RE: Finalization For SJA5863U

Dear Jason,

Confirm final fig \$3,194.43 before excess \$200.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jason Heng [mailto:[jasonheng@honda.com.sg](mailto:jasonheng@honda.com.sg)]  
**Sent:** Thursday, 19 April 2018 8:46 AM  
**To:** Sebastian Yeang (LKK Auto) <[SebastianYeang@lkkauto.com](mailto:SebastianYeang@lkkauto.com)>  
**Cc:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** Finalization For SJA5863U

Dear Sebastian,

We enclosed the total final repair costs for,

Vehicle No.	<b>SJA5863U</b>
Final Repair Costs (exclude GST)	<b>\$2,994.43</b>
Repair Period* (Days)	<b>5 days</b>

**\*Note: Repair period does include Sunday and Public Holiday.**

Please examine the above information carefully. If no discrepancy is reported within 7 days (exclude Sunday and Public Holiday) from the date of this email, the information will be considered as correct. Thereafter, no adjustment will be made.

In addition, I have attached photos of before paint, '?' items and supplementary parts (if any) for your records.

Regards,  
Jason

---

---

Jason Heng  
Kah Motor Body & Paint Centre  
6A Mandai Estate  
Singapore 729903  
DID: 65145248

## Jason Heng

---

**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Friday, 13 April, 2018 4:29 PM  
**To:** Jason Heng; SUR  
**Subject:** RE: FW: SJA5863U - OD CLAIM - AXA Claim no. S8M00DH9

Dear Jason,

As instructed by our client AXA Insurance , please proceed to repair the insured vehicle **SJA 5863U (Excess \$200/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jason Heng [mailto:[jasonheng@honda.com.sg](mailto:jasonheng@honda.com.sg)]  
**Sent:** Friday, 13 April 2018 2:18 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: FW: SJA5863U - OD CLAIM - AXA Claim no. S8M00DH9

Dear LKK,

Please see attached copy of driver's NRIC as requested.

Regards,  
Jason

Mandai Body & Paint Centre  
Kah Motor Sdn Bhd  
Mobile: 82886309

---

**From:** CST <[cst@axa.com.sg](mailto:cst@axa.com.sg)>  
**Sent:** Thursday, 12 April, 2018 3:07 PM  
**To:** Jason Heng <[jasonheng@honda.com.sg](mailto:jasonheng@honda.com.sg)>  
**Subject:** RE: FW: SJA5863U - OD CLAIM - AXA Claim no. S8M00DH9

Dear Jason,

Thank you for your email.

For Claim no. S8M00DH9, we have already appointed an independent adjuster, LKK AUTO CONSULTANTS PTE LTD, for the below inquiry/request.

With regards,



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S0111543Z



LOW SOEK PENG



刘淑平

Race  
CHINESE

Date of Birth  
02-04-1953

Sex  
F

Country of Birth  
SINGAPORE



2433030



MEMBER S0111543Z



Place of Birth  
H+

Date of Issue  
29-09-1994

Address  
6 CHU LIN ROAD  
SINGAPORE 2306



# CERTIFICATE OF INSURANCE

■ Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) ■ Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 ■ Road Transport Act, 1987 (Malaysia) ■ Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO. : VPA/P0600776 Account No. : 03365  
Coverage : Comprehensive  
Sum Insured : Market Value At The Time Of Loss  
Name of Policy Holder : LOW SOEK PENG  
Vehicle Registration No. : SJA5863U  
Period of Insurance : From 13/12/2017 To 12/12/2018 (Both Dates Inclusive)

## PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE\*

- (a) The Policyholder  
The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner  
(b) Any other person who is driving on the Policyholder's order or with his permission  
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

## LIMITATIONS AS TO USE\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business  
The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

Basic Own Damage Excess : SGD 400.00

## ADDITIONAL EXCESS APPLICABLE FOR ANY AUTHORISED DRIVERS

Age of Driver	Driving Experience Less than 1 year	Driving Experience More than 1 year
Below 22	Own Damage Excess + S\$4,000	Own Damage Excess + S\$4,000
22 to below 27	Own Damage Excess + S\$4,000	Own Damage Excess + S\$2,500
27 to below 70	Own Damage Excess + S\$2,500	Own Damage Excess
70 and above	Own Damage Excess + S\$2,500	Own Damage Excess + S\$2,500

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

### N.B :

Your authorised workshop is Kah Motor Co Sdn Bhd.

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - WINNER01 on 23/11/2017

### IMPORTANT :

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 169).  
The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.