

INS. CASE OWNER

Slavsky

CCP / AXA 1800

6599 TI pbs

LKK:  
IDAC

Surveyor:

Taufik

DOI:

ASSIGNMENT

11/4/18

Date / Time:

10/4/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

SJT 78594

Name of Insured

ZHANG ZHANG

Insured Tel No.

HP:

9269068

Excess Sec II :SS

D.O.A:

6/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

28000B4 / 3/10/15

Policy No.:

GA1808611

Make / Model:

MASSAN

Place of Accident:

WEST LANSY HILMAN

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES NO : TP GIA REPORT: YES NO

Insured Liability:

%

Final ? Yes / No

SKS 1909M



INSRS:

WSP:

Tel:

Liability:

RMKS:

Charm's Customer



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

11/4/18  
MT

SKS 1909M - X

SJT 78594 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

11/4/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / CLA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

12/4/2018

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 1800.00

(3 days)

Reduction:

28

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

13/7/2018

Confirm with:

Sharon Lee

Email ☒ Call ☐

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost: (w/ GST)

SS 1,926.00

Loss of Rental (LOR):

SS

321.00

(3 days)

X \$100.00 X 7% GST

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only ☒ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

(Tick only one)

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$350.00

Total:

SS 2,249.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 2,249.00

Name 1:

Charm's Customer

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

CH 18/7/18

Tanjong

REF:

ATA AYR

P

ASSIGNMENT

From Date: 11/04/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKS 1509M  
at Workshop mis Charn's Customercraft  
of 81k 1010, Bkt Merah lane 3-# 01-105

Insured:

Policy No.

Claims No.

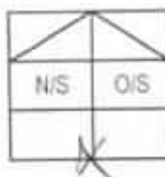
Sum Insured: Excess:

(Client's Record) 3pm - 5pm

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 03 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS <sup>1up</sup>

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKS 1509M Yr Regn: 2015, March

Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mazda 3 cc 1496

Colour: Blue A/C Insured / Std / NI / NA

Sp. Reading: 31595 T/Radio: Insured / Std / NI / NA

Eng/No

C/No: JM6BM424860304/99

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. D.O.I. 11/4/18 1530

Survey held at: Charn's Customercraft

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

4/5 # 18W (Reel \$ 683.20 / 2845).

Date/Time: File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1. S + R + S

2. Photo

3. Other

TOTAL

Report Format :

Lump Sum / I.B.I. : \$

Add Fee: ☐ Site Insp \$

☐ Interview \$

☐ Tech Insp \$

☐ Weekend \$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18006599/pb3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 10-04-2018	
		Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJT 7859U	Veh. Inspected	SKS 1509M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	10/04/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	06/04/2018	Inspection Date	
Survey held at	CHARN'S CUSTOMCRAFT BLK 1010 BUKIT MERAH LANE 3 #01-105 SINGAPORE 159724		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



# CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars  
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
TEL: 62717064, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M

DA/AXA(SJT7859U)  
DOA:06/04/2018@0900

AXA INSURANCE PTE LTD

09/04/2018

ATTN: THE MOTOR CLAIMS DEPT

## THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:  
SKS 1509 M - MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT  
CHASSIS NO: JM6BM42A8G0304199 (2015)

1 pc	Rear boot logo	\$ 75.00	del ✓
1 pc	Rear boot emblem MAZDA 3'	\$ 52.50	del ✓
1 pc	Rear bumper	\$ 998.00	del ✓
1 pc	Rear bumper tow cover LH	\$ 18.50	mis ✓
2 pcs	Rear bumper sensor @ \$180	\$ 360.00	del ✓
1 pc	Rear bumper reinforcement	\$ 537.50	del ✓
		\$ 2,041.50	
	LESS 20%	\$ 408.30	
		\$ 1,633.20	

Remove necessary action: jacking, panel beating, repair and  
straighten rear inner panel, rear end panel, rear boot and rear  
bumper.

\$ 400.00

Putty and respray rear inner panel, rear end panel, rear boot and  
and rear bumper.

\$ 450.00

ADD 7% GST

\$ 173.82

\$ 2,657.02

Note: The above is an estimate only. IF other parts requested  
during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

Auto Consultants hence notify  
Repairer of the following:  
• To resurvey before/after spray painting  
• To display damaged part(s) during resurvey  
• Parts prices are subject to confirmation  
• Third party survey is on a "Without Prejudice" basis  
• No illegal modification(s) is allowed  
• Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged: Repairer

Signature:

Date:

Tanjim 97495749  
WP  
11/4/18 @ 1550  
3 days  
sur@tuhant.com  
Resurvey before paint



## CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars

BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
TEL: 62717064, 62733304 FAX: 62738676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M

DA/AXA(SJT7859U)  
DOA:06/04/2018@0900

AXA INSURANCE PTE LTD

09/04/2018

ATTN: THE MOTOR CLAIMS DEPT

### THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:  
SKS 1509 M - MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT  
CHASSIS NO: JM6BM42A8G0304199 (2015)

1 pc	Rear boot logo	\$ 75.00	net ✓
1 pc	Rear boot emblem' MAZDA 3'	\$ 52.50	net ✓
1 pc	Rear bumper	\$ 998.00	de ✓
1 pc	Rear bumper tow cover LH	\$ 18.50	mi's ✓
2 pcs	Rear bumper sensor @ \$180	\$ 360.00	?
1 pc	Rear bumper reinforcement	\$ 537.50	?
		\$ 2,041.50	
	LESS 20%	\$ 408.30	
		\$ 1,633.20	✓

Remove necessary action: jacking, panel beating, repair and  
straighten rear inner panel, rear end panel, rear boot and rear  
bumper.

\$ 400.00 <sup>300</sup>

Putty and respray rear inner panel, rear end panel, rear boot and  
and rear bumper.

\$ 450.00 <sup>350</sup>

\$ 2,483.20

ADD 7% GST

\$ 173.82

\$ 2,657.02

Note: The above is an estimate only. IF other parts requested  
during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

.....

Tanjim 97495749  
- WP  
11/4/18 @ 1550  
3 days  
Sur @ Tukauto.com  
Resurvey before paint.

## Hsiao Tong (LKKAUTO)

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Friday, 27 April 2018 2:59 PM  
**To:** Charn's Customcraft; Taufikh (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; SUR  
**Subject:** FW: Finalization - SKS 1509 M - MAZDA 3  
**Attachments:** IMG\_2681.JPG; IMG\_2682.JPG; IMG\_2683.JPG; IMG\_2685.JPG; IMG\_2687.JPG; IMG\_2689.JPG; IMG\_2693.JPG; IMG\_2865.JPG; IMG\_2866.JPG; FINALIZATION.pdf

**Importance:** High  
**Sensitivity:** Confidential

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18006599/T1pb3	Taufikh/ Hsiao Tong

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charn's Customcraft [mailto:charns@singnet.com.sg]  
**Sent:** Friday, 27 April 2018 2:04 PM  
**To:** SUR <sur@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Finalization - SKS 1509 M - MAZDA 3  
**Importance:** High  
**Sensitivity:** Confidential

Hi

Kindly find attached for finalization.

Lumpsum @ \$1800 (before GST/Excess)

Please confirm

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

Company Reg No: 25151300M

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	1987D
<b>Vehicle Details</b>	
Vehicle No.:	SKS1509M
Vehicle to be Exported:	Yes
Intended De-registration Date:	30 Apr 2018
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA3 4-DOOR SEDAN 1.5L SP6EAT
Primary Colour:	Blue
Manufacturing Year:	2015
Engine No.:	P520268572
Chassis No.:	JM6BM42A8G0304199
Maximum Power Output:	88.0 kW (118 bhp)
Open Market Value:	\$17,507.00
Original Registration Date:	27 Mar 2015
First Registration Date:	27 Mar 2015
Transfer Count:	0
Actual ARF Paid:	\$7,507.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Mar 2025
PARF Rebate Amount:	\$5,630.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	26 Mar 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$64,700.00
COE Rebate Amount:	\$44,663.00
<b>Total Rebate Amount:</b>	<b>\$50,293.00</b>

The information contained herein is correct as at 09 Apr 2018

OK



## Poh Kin (LKKAUTO)

---

**From:** Charn's Customcraft <charns@singnet.com.sg>  
**Sent:** Wednesday, 17 October 2018 10:14 AM  
**To:** Poh Kin (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: OFFER; Our Ref: CC4/ASM18006599/T1pb3; Your Ref: SKS 1509M  
**Attachments:** 20181017101106.pdf

**Importance:** High

Hi Poh Kin

As requested, kindly find attached for your necessary action.

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

---

**From:** Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]  
**Sent:** Thursday, 28 June, 2018 2:55 PM  
**To:** charns@singnet.com.sg  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** OFFER; Our Ref: CC4/ASM18006599/T1pb3; Your Ref: SKS 1509M  
**Importance:** High

### WITHOUT PREJUDICE

Our Ref: CC4/ASM18006599/T1pb3  
Your Ref: SKS 1509M

Dear Sharon,

### **ROAD TRAFFIC ACCIDENT INVOLVING SJT 7859U AND SKS 1509M ON 06.04.2018**

We refer to the above matter and your letter of demand dated 9<sup>th</sup> May 2018.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement as below:

1. Cost of Repair (1,800.00 +7%GST)	S\$ 1,926.00
2. Loss of Rental (\$100.00 x 3days)+7%GST	S\$ 321.00
3. GIA search fee	S\$ 2.00
	<b>S\$ 2,249.00</b>

Kindly confirm acceptance.

In the meantime, kindly furnish us a copy of your rental agreement and Authorization to Act for our file record.

## Poh Kin (LKKAuto)

**From:** Charn's Customcraft <charns@singnet.com.sg>  
**Sent:** Friday, 13 July 2018 6:44 PM  
**To:** Poh Kin (LKKAuto)  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** RE: OFFER; Our Ref: CC4/ASM18006599/T1pb3; Your Ref: SKS 1509M  
**Attachments:** RENTA AGREEMENT (1).pdf; SIGNED DV.pdf; SIGNED LOA.pdf  
  
**Importance:** High

Hi

As requested, kindly find attached for your necessary action.

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

---

**From:** Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]  
**Sent:** Thursday, 28 June, 2018 2:55 PM  
**To:** charns@singnet.com.sg  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** OFFER; Our Ref: CC4/ASM18006599/T1pb3; Your Ref: SKS 1509M  
**Importance:** High

### WITHOUT PREJUDICE

Our Ref: CC4/ASM18006599/T1pb3  
Your Ref: SKS 1509M

Dear Sharon,

### **ROAD TRAFFIC ACCIDENT INVOLVING SJT 7859U AND SKS 1509M ON 06.04.2018**

We refer to the above matter and your letter of demand dated 9<sup>th</sup> May 2018.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement as below:

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3. GIA search fee	<u>S\$ 2.00</u>
	<b><u>S\$ 2,249.00</u></b>

Kindly confirm acceptance.

## Poh Kin (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Thursday, 28 June 2018 2:55 PM  
**To:** 'charns@singnet.com.sg'  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** OFFER; Our Ref: CC4/ASM18006599/T1pb3; Your Ref: SKS 1509M

**Importance:** High

### WITHOUT PREJUDICE

Our Ref: CC4/ASM18006599/T1pb3  
Your Ref: SKS 1509M

Dear Sharon,

### **ROAD TRAFFIC ACCIDENT INVOLVING SJT 7859U AND SKS 1509M ON 06.04.2018**

We refer to the above matter and your letter of demand dated 9<sup>th</sup> May 2018.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement as below:

1. Cost of Repair (1,800.00 +7%GST)	S\$ 1,926.00
2. Loss of Rental (\$100.00 x 3days)+7%GST	S\$ 321.00
3. GIA search fee	<u>S\$ 2.00</u>
	<b><u>S\$ 2,249.00</u></b>

Kindly confirm acceptance.

In the meantime, kindly furnish us a copy of your rental agreement and Authorization to Act for our file record.

Your prompt reply will be very much appreciate.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**Re:<SEEK MANDATE> - Claim no S8M00DB4; ACCIDENT INVOLVING SJT 7859U (OI) & SKS 1509M (TP) ON 06/04/2018**

Type

 Information

Message

pls proceed

19/6/2018

Reply



**<SEEK MANDATE> - Claim no S8M00DB4; ACCIDENT INVOLVING SJT 7859U (OI) & SKS 1509M (TP) ON 06/04/2018**

Type

 Question

Message

Liability: Insured collided to rear of third party. Front to rear collision. Spoken to insured, agreed to settle and aware NCD (if any) is affected. We seek your approval to offer Third Party repairer "Charn's Customcraft " is as follows: - 1)COR(w/GST): \$1,926.00 + 2) Loss of Rental (3daysx\$100.00)+7% GST: \$321.00 + 3)GIA Search fee: \$2.00 =Total: \$2,249.00. \*\*03days recommendation for repair. \*\*All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 01/06/2018

Reply

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 11 April 2018 12:32 PM  
**To:** Charn's Customcraft  
**Cc:** Admin A; assignments  
**Subject:** RE: TP CASE / SJT 7859 U / SKS 1509 M \*LKK REF: CC4/ASM18006599/pb3

**Sensitivity:** Confidential

Without Prejudice

Hi,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

**\*\*Kindly arrange for survey.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charn's Customcraft [mailto:[charns@singnet.com.sg](mailto:charns@singnet.com.sg)]  
**Sent:** Monday, 9 April 2018 5:43 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
**Subject:** TP CASE / SJT 7859 U / SKS 1509 M  
**Importance:** High  
**Sensitivity:** Confidential

Hi

Our client of vehicle no: SKS 1509 M claiming against AXA's insured: SJT 7859 U.

Please arrange PRI and revert on liability.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

Company Reg No: 25151300M



redefining insurance

CLAIM REF : 58M00DB4  
INSURED : ZHAHE JIANWEI

### DISCHARGE VOUCHER

We/I LIM CHEN LING, NRIC NO. S7821987D hereby agree to accept the sum of dollars two thousand two hundred and forty nine dollars only (S\$ 2249.00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SJT7859U as a result of an accident along WEST COAST HIGHWAY on 06/04/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SKS1509M.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SJT7859U in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SJT7859U.

Dated this 13<sup>th</sup> day of July 2018

Claimant's Signature

[Signature]

NRIC no./ Company Stamp

S7821987D

Occupation/ Business

Address

BLK 456 CLEMENTI AVE 3#17-572 (S) 120456

Telephone No.

91711654

Witness's Name

Lu Chia Ling

Witness's Signature

[Signature]

Witness's NRIC No.

S8413954H



AXA INSURANCE PTE LTD

8 Shenton Way


#26-01, AXA Tower

Singapore 068811

Attn: The Motor Claims Dept

Without Prejudices

**LETTER OF AUTHORITY**

I,  LIM CHEN LING, owner/driver of SKS 1509 M hereby authorize CHARN'S CUSTOMCRAFT to act for me with respect to my claim for repair costs and/or rental and/or loss of use for my vehicle no: SKS 1509 M that was damaged pursuant to the accident which occurred on 06 APRIL 2018 along WEST COAST HIGHWAY involving vehicle no/s: SJT 7859 U.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 (day) of April (month) 2018 (year)



Signature

Name: Lim Chen Ling

NRIC: 5782198710



## CHARN'S CUSTOMCRAFT

*Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars*  
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charna@singnet.com.sg  
Bus. Reg. No. 251513/00M

09 May 2018

AXA Insurance Pte Ltd  
The Motor Claim Dept  
8 Shenton Way  
#27-01, AXA Tower  
Singapore 068811

Without Prejudices

Dear Sir

**ACCIDENT INVOLVING: SKS 1509 M & SJT 7859 U on 06 APRIL 2018 at/along  
WEST COAST HIGHWAY.**

We refer to the above matter.

We are helping the owner of vehicle no: SKS 1509 M to claim against your vehicle no: SJT 7859 U, that the above accident was caused solely by the negligence of the driver of motor vehicle no: SJT 7859 U which was insured by you at the material time. As a result of the said accident, we are claiming as follows:

1. Cost of Repair:	\$1926.00
2. Rental Bill	\$ 481.50
3. GIA Fee	\$ 2.00
<b>TOTAL</b>	<b><u>\$2409.50</u></b>

We forward copies of GIA reports, repair bill, certificate of insurance and driver's license for your attention. Please note that you should send us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter.

Thank You

Warmest Regards,

.....  
Sharon Lee  
Enc.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 APRIL 2018

**ZHANG JIANWEI**  
BLK 715 CLEMENTI WEST ST 2  
#05-91  
SINGAPORE 120715

Dear Sir/ Mdm

**OUR REF : CC4/ASM18006599/T1pb3**  
**YOUR REF : GA181086/1 (SJT 7859U)**  
**ACCIDENT INVOLVING SJT 7859U & SKS 1509M ALONG/AT WEST COAST**  
**HIGHWAY ON 06/04/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CHARN'S CUSTOMCRAFT acting on behalf of the owner of SKS 1509M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc *AXA Insurance Pte Ltd*  
*(Motor Claims Dept)*

**AXA INSURANCE PTE LTD**

8 Shenton Way

#26-01, AXA Tower

Singapore 068811

Attn: The Motor Claims Dept

**Without Prejudices**

**LETTER OF AUTHORITY**

I, LIM CHEN LING, owner/driver of SKS 1509 M hereby authorize CHARN'S CUSTOMCRAFT to act for me with respect to my claim for repair costs and/or rental and/or loss of use for my vehicle no: SKS 1509 M that was damaged pursuant to the accident which occurred on 06 APRIL 2018 along WEST COAST HIGHWAY involving vehicle no/s: SJT 7859 U.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10<sup>th</sup> (day) of April (month) 2018 (year)



④ - Sign name

Signature

Name: Lim Chen Ling

NRIC: 57821981/0



redefining / insurance

CLAIM REF : S8M00DB4  
INSURED : Zhang Jiahui

**DISCHARGE VOUCHER**

We/I LIM CHEN LING, NRIC NO. 57821987D hereby agree to accept the sum of dollars TWO THOUSAND TWO HUNDRED AND FORTY-NINE DOLLARS ONLY (S\$ 2249.00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SJT7859U as a result of an accident along WEST COAST HIGHWAY on 06.04.2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SKS1509M.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SJT7859U in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SJT7859U.

Dated this 17th day of October 2018

Claimant's Signature

[Signature] (X) - sign here

NRIC no./ Company Stamp

: 57821987D

Occupation/ Business

: \_\_\_\_\_

Address

: BLK 456 CLEMENTI AVE 3 #17-572 (S) 120456

Telephone No.

: 91711654

Witness's Name

: Lee Chia Ling

Witness's Signature

: [Signature]

Witness's NRIC No.

: S8413954H



# CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars  
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

## TAX INVOICE

*M/* AXA INSURANCE PTE LTD  
8 SHENTON WAY  
#27-01, AXA TOWER  
SINGAPORE 068811  
ATTN: THE MOTOR CLAIMS DEPT

No. 2018055446  
TERM: .....  
YOUR ORDER No. ....  
OUR D/O No. ....  
DATE: 9/5/2018

QUANTITY	DESCRIPTION	AMOUNT \$ CTS.
----------	-------------	-------------------

Vehicle No.	Make/Model	DOA	Reg. No.
SKS1509M	MAZDA3 4-DOOR SEDAN 1.5L SP.6E	06/04/208@0900	50058

Being Lump Sum repair for the above Vehicle

1,800.00

CHARN'S CUSTOMCRAFT

Subtotal \$1,800.00

GST 7% \$126.00

Total \$1,926.00

## VEHICLE HIRING AGREEMENT

Workshop: *Chin...*

### HIRER'S PARTICULARS

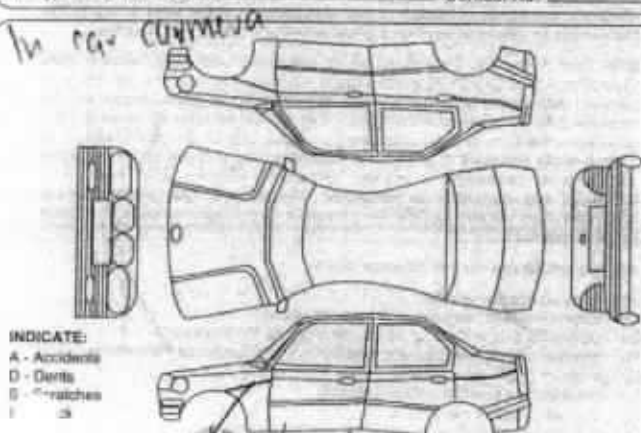
Name (as in I/C): Lim Chen Ling  
 NRIC/Passport No: S7821987D Date of Birth: 30/7/78  
 Address: BLK 456 CLEMENTI AVE 3 Age: 36  
#17-572 sr 120456  
 Name & Address of Employer: \_\_\_\_\_  
 Occupation: Indoor Driving Exp: 18 yrs  
 Driving Licence No: S7821987D Passed Date: 25/2/2000  
 D/L Type: Local/Int'l/Other: Local  
 Tel (C): \_\_\_\_\_ (R) \_\_\_\_\_ HP 97711654

### DRIVER'S PARTICULARS

Name (as in I/C): \_\_\_\_\_  
 NRIC/Passport No: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Age: \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs  
 Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: \_\_\_\_\_  
 D/L Type: Local/Int'l/Other: \_\_\_\_\_ Contact No: \_\_\_\_\_

Hirer's Own Vehicle No: SKS157M Replace Veh No: \_\_\_\_\_  
 Loan Vehicle No: SLODAST VR No: \_\_\_\_\_  
 Make & Model: Hyundai Elantra Auto/Manual Group: Auto  
**CHARGES** \$ cts  
 Daily 3 day @ \$ 150 Per day 450 ✓  
 Weekly/Monthly week @ \$ \_\_\_\_\_ Per week/Monthly \_\_\_\_\_  
 Others \_\_\_\_\_  
 CDW/PAI @ \$ \_\_\_\_\_ Per day/Monthly \_\_\_\_\_  
 Delivery/Collection Svc \_\_\_\_\_  
 GST 7% \$ 31 50  
 OR No: \_\_\_\_\_ (A) SUB-TOTAL 481 50  
 Petrol Level: OUT E 1/4 1/2 3/4 F  
 Sandcharge: IN  
 First \_\_\_\_\_ km FREE per day GST \_\_\_\_\_  
 Excess mileage is chargeable at \_\_\_\_\_ cents per km TOTAL CHARGES \_\_\_\_\_

Security Deposit: \$ \_\_\_\_\_ Bank: \_\_\_\_\_  
 CASH/NETS/VISA/MC/AMEX/CHO No: \_\_\_\_\_  
 Expiry Date: \_\_\_\_\_ Card ID No: \_\_\_\_\_  
 Name as in Card: \_\_\_\_\_  
 NON WAIVER EXCESS (Subject to GST): \$ 2000/3000  
**ACCESSORIES CHECK**  
☐ IU ☐ STD Tools ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre



Hirer's Signature: [Signature] Additional Driver's Signature: \_\_\_\_\_  
**SINGAPORE Use Only**

I read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the Hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement.

Date Out	Time Out	Mileage	Check By	Remarks
<u>23/11/2010</u>	<u>9:10</u>	<u>360M</u>		

Return Of Vehicle: The Hirer Driver is Required to Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
<u>26/4/18</u>				





# TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
LIM CHEN LING BLK 456 CLEMENTI AVENUE 3 #17-572 SINGAPORE 120456

DATE	INVOICE NO.
27-Apr-2018	A 34292

	VHA NO.	DUE DATE	VEH. NO.
	A 34292	27-Apr-2018	SLD 1295 X
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 23 APRIL 2018 TO 26 APRIL 2018 YOUR REF: SKS 1509 M	3	150.00	450.00
GST @ 7%		\$31.50	
TOTAL		\$481.50	

All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reserve.



**biSAFE**

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-052450

Date of Request: 09/04/2018

Your Ref No: Online Purchase

Cham's Customcraft  
Block 1010 Bukit Merah Lane 3  
#01-105  
Singapore 159724

Dear Sir/Madam,

Enquiry Date 09/04/2018  
Enquiry By Sharon Lee Chia Ling  
TP Vehicle No. SJT7859U  
Accident Date 06/04/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJT7859U	AXA Insurance Pte Ltd	29/04/2017-28/04/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-052450

Date of Request: 09/04/2018

Your Ref No: Online Purchase

Charm's Customcraft  
Block 1010 Bukit Merah Lane 3  
#01-105  
Singapore 159724

Dear Sir/Madam,

Enquiry Date: 09/04/2018  
Enquiry By: Sharon Lee Chia Ling  
TP Vehicle No: SJT7859U  
Accident Date: 06/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJT 7859U (Insd veh)	Model:	TPVD MAZDA
	SKS 1509M (TP veh)		3-1.5 4 DOOR SEDAN SP
Date of Accident:	06/04/2018		(A)

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	2,657.02
Final Repair Cost	:	\$	1,926.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	321.00 3 days
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum	:	\$	2,249.00

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability ____100____(%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____(%)	Assessed Liability (*): _____(%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____ _____	

Payment Instruction: Payee's Breakdown		
1)	CHARN'S CUSTOMCRAFT	\$ 2,249.00

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

13/11/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

Service Request Details

Claim	SSM000184
Reference	CC4/ASM18006599/71pb3u2
Loss Date	4 April 2018
Request Date	10 April 2018
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TPP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SKS1509M
Make	TPWD MAZDA
Model	3-1.5 4 DOOR SEDAN SP (A)
Service Address	
...	

Primary Contact/Insured	
ZHANG JIANWEI	
BLK 715, CLEMENTI WEST ST 2, #05-91, 120715, Singapore	
samantha@huredhubbes.com.sg	

Claim Handler	
NG Stacey	
6568804351	
stacey.ng@axa.com.sg	

Additional Instructions











MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (9).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TPP)	13 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 payment breakdown SKS 1507M.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 G/A search.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 June 2018
 Rental tax invoice.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 June 2018
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 June 2018
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 June 2018
 Immediate Advice (with mandatory dated 01.06.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 June 2018
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	23 May 2018
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	12 April 2018
 Preliminary Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	12 April 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPDATED
 EMAIL WITH ESTIMATE AND TP GIA REPORT .msg	Other	Other	SHAH Kuchal	10 April 2018
 SKS1509M GIA REPORT.PDF	Reports & Statement	GIA Report	SHAH Kuchal	10 April 2018
 SJT7859U GIA REPORT.PDF	Reports & Statement	GIA Report	SHAH Kuchal	10 April 2018

### Assessment Details

General & Workshop Details				Vehicle Condition		Taxes & Rates		Parts & Labour		Miscellaneous		Parts			Summary	
EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	REFUR/ BTTING	DISC QUANTY	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE	
	1	1			REAR BOOT LOGO			Necessary	75		20		60	Approve		
	2	1			REAR BOOT EMBLEM MAZDA 3			Necessary	52.5		20		42	Approve		
	3	1			REAR BUMPER			Deformed	998		20		798.4	Approve		
	4	1			REAR BUMPER TOW COVER LH			Damaged	18.5		20		14.8	Approve		
	5	2			REAR BUMPER SENSOR			Damaged	160		20		268	Approve		
	6	1			REAR BUMPER REINFORCEMENT			Bent	537.5		20		430	Approve		
Labour																
EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR RAB	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE							
	1		REMOVE NECESSARY ACTION JACKING PANEL BEATING REPAIR AND STRAIGHTEN REAR INNER PANEL REAR END PANEL REAR BOOT AND REAR BUMPER	300	0	0	Approve									
	2		PUTTY AND RESPRAY REAR INNER PANEL REAR END PANEL REAR BOOT AND REAR BUMPER	350	0	0	Approve									



### Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition		Taxes & Ratio		Parts & Labour		Miscellaneous		Summary	
EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE							
	1	DAYS OF REPAIR-3 DAYS	Approve										

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition	Taxes & Rollo	Parts & Labour	Miscellaneous	Summary	Claim Amount
Claim Amount		\$2,283.20							\$2,283.20
CATEGORY		ESTIMATE		REVISED AMOUNT					
Spare Parts		\$1,633.20		\$1,633.20					
Labour		\$650.00		\$650.00					

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition		Taxes & Rates		Parts & Labour		Miscellaneous		Summary		Claim Amount	
Claim Amount		\$1,800.00												\$1,800.00	
CATEGORY		ESTIMATE				REVISED AMOUNT									
Miscellaneous		\$1,800.00				\$1,800.00									