

ASS. REC. BY

REF CS/QBE18006597/

ds

Date/Time

Surveyor

ASSIGNMENT (Office)

From (Person) Jenny Toh

QBE

Date/Time 10/04/2018 @ 3:19pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGZ 9458J

Insured:

at Workshop in/

SMRT

Tel 6655 5556

of

Go Woodlands Ind. Prk E4

Policy No:

Claim No:

VC011350

Sum Insured

Excess:

\$500.00

Make of Veh:  
(Client's Record)

D.O.A. 04/04/2018

CA / (REV) REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time 3:34pm @ 10/4/18

Person Contacted:

esther

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SGZ 9458J - 001/QBE18000021/Kka3 D.O.A. 23/12/17
13/8/18-	VNI (esther)
28/9/18-	VNI yet (esther)
9/10/18-	VNI yet (esther)
31/10/18-	called w/esp. esther said over do reporting only. Revert through email to Ins. <del>Celine</del> 11/11/2018

**Nivitha (LKK Auto)**

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**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Tuesday, 10 April 2018 3:19 PM  
**To:** assignments  
**Cc:** Jenny Toh  
**Subject:** QBE OD claims for SGZ9458J  
**Attachments:** SGZ9458J ESTIMATE.pdf; SAS2385626.pdf

Our ref: VC011350

Dear Madam

Kindly assist to survey the OD claim

Vehicle No: SGZ9458J  
Date of accident :04/04/2018  
Comprehensive  
Excess\$500.00

Kindly contact Esther as per below contact number.

regards

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets - Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: jenny.toh@qbe.com  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)

-----Original Message-----

**From:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) [mailto:TeyChorKeng@smrt.com.sg]  
**Sent:** Saturday, 7 April, 2018 9:28 AM  
**To:** Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC) <YewChung@smrt.com.sg>; Peh Eng Hock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <PehEngHock@smrt.com.sg>  
**Subject:** QBE OD claims for SGZ9458J

Dear Jenny,

Attached is estimate cost of repair (based on our visual inspection only) for your insured vehicle, SGZ9458J for your perusal.

We will appreciate if you could confirm your agreement on direct settlement with workshop for COR and number of days will be in accordance with your surveyor's recommendation.

Kindly arrange to survey SGZ9458J at 60 Woodlands Industrial Park E4, Singapore 757705.

As the vehicle is currently with owner please let us know in advance so that we can make arrangement with the vehicle owner.

We thank you in advance for your assistance in this matter.

Best Regards,

Esther

(Tel: 6555-5556)

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IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

## Nivitha (LKK Auto)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 31 October 2018 3:06 PM  
**To:** 'Jenny Toh'; assignments  
**Cc:** SUR  
**Subject:** RE: QBE OD claims for SGZ9458J

Dear Sir/Mdm,

Please be informed that according to the repairer, TP owner change to reporting only.

We will close this file at our end without billing.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Tuesday, 10 April 2018 3:37 PM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>; 'assignments' <assignments@lkkauto.com>  
**Cc:** 'SUR' <sur@lkkauto.com>  
**Subject:** RE: QBE OD claims for SGZ9458J

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets - Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: jenny.toh@qbe.com  
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Peh Eng Hock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <PehEngHock@smrt.com.sg>  
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