

Our Ref : CC18040171/ SHC 673Y /JW(st)

Your Ref :

Date : 17-Apr-18

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

CDGE Taxi Claims Dept

59 Loyang Drive 4th Fl
Singapore 508969

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 189500489Y

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 608286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC 673Y YOUR INSURED GBD 553B
AND OTHER ON 06.04.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No :
SHC 673Y which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist
them in presenting their claims against the party responsible for all applicable matters
arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **GBD 553B**
we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,621.50
2	5 days Loss of Rental @ \$ 113.00 per day	\$ 565.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA / GIA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,193.99

HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :		\$ 3,593.99

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : **GBD 553B**
- c) GIA / Police report/s of : **SHC 673Y**
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scer (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as
soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice
to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 7 May 2018 3:31 PM
To: 'khairul@lsa-logistics.com'
Subject: ACCIDENT INVOLVING GBD 553B(EQ) & SHC 673Y ALONG/AT TAMPINES AVE 3 TO TAMPINES AVE 4 IN FRONT OF SPC ON 06/04/2018
Attachments: SHC673Y VC (TS)(4).avi

07 MAY 2018

M/s LSA Logistics Pte Ltd

Dear Sir/ Mdm

OUR REF : CC3/EQI18006592/K1pa3
YOUR REF : GBD 553B
ACCIDENT INVOLVING GBD 553B(EQ) & SHC 673Y ALONG/AT TAMPINES AVE 3 TO TAMPINES AVE 4 IN FRONT OF SPC ON 06/04/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 673Y against your motor insurance policy.

Based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of SHC 673Y. Kindly refer to the attached video from SHC 673Y for your easy reference. The video shows that third party was driving within his lane, your driver had encroached into third party's lane and collided onto third party taxi. Therefore, we are of the opinion that liability is not in your driver favour. We will proceed to negotiate for an amicable settlement with the Third Party.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 10 days i.e. by **18/05/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****140 SHC673Y , GBD553B****ON 06-Apr-18 20:20****AFTER T JUNCTION OF TAMPINES AVE 3 AND TAMPINES AVE 4**

I / We

GOH TEAH NGE(Hirer) NRIC No.: **S0098353E**

and/or

SITI AMINAH BINTE M...(Relief) NRIC No.: **S1818560A**

Taxi Number

SHC673Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

08-Apr-2018Name of Hirer
Hirer NRIC**GOH TEAH NGE
S0098353E**

Signature :



Address

**320 TAMPINES STREET 33 #09-112
520320**

Contact No.

98307809Name of Relief
Relief NRIC**SITI AMINAH BINTE MOHD YUNOS
S1818560A**

Signature :



Address

Contact No.

98807878

TAX INVOICE

Repeat printout

8010325

EQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE 069110

CONTACT NO: 62239433

VEHICLE NO
SHC 673Y

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
11.02.2014

CHASSIS CODE
KMH1B41UMKU047626

INV. NO/DATE
91367356 12.04.2018

JOB NO.
305139763

ODOMETER READING

JOB TYPE

Description : 3P 06.04.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,450.00
Add GST @ 7.000 %		171.50
Total Invoice amount		2,621.50

Issued by : KATHERINETAN 12.04.2018 11:44:15
Repair type : CFSO/57/57
Payment type/term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) DURING THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC18040171



Date: 12 April 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	06/04/2018 @ 20:20 hrs
ALONG	AFTER T JUNCTION OF TAMPINES AVE 3 AND TAMPINES AVE 4
INVOLVING	GBD553B

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0673Y** (the "Taxi"). The Taxi was hired to **GOH TEAH NGE IC NO S0098353E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$113.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING							MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
		6	5	2	9	8	3	FROM		TO			
1/4/18	S.H	6	5	2	9	8	3	084	1600	0240			
5/4/18	Goh	6	5	3	1	6	9	186	0700	1655			
5/4/18	S.H	6	5	3	4	5	3	084	1655	0215			
6/4/18	Goh	6	5	3	6	7	7	024	0700	1655			
6/4/18	S.H	6	5	3	7	5	5	48	1655	0155			
6/4/18	NBO	6	5	3	9	9	2	237	2200	0518			
7.4.18	NBO	6	5	4	0	2	6	34	0828	1700			
7.4.18	SHC 6734								1430	-			
7.4.18	Accident Report								-	1000			
11.04.18													

Vehicle No.	Incident Date/Time
-------------	--------------------

GBD553B

06 Apr 2018 / 20:20:00

Search Status

Successful

Insurance Company Code

E04

Insurance Company Name

EQ INSURANCE COMPANY LTD

[Previous](#)

OK

SN C6734