

Hsiao Tong (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Saturday, 2 June 2018 1:52 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO); Joy Irene (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SJH2350R (OI : EQI - DM18HO00540/JT) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

Sorry, reference number should be DM18HO00946/JT

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Janet Tan
Sent: Saturday, June 2, 2018 1:51 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>; 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving SJH2350R (OI : EQI - DM18HO00946/JT) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

Dear Hsiao Tong

Proceed with DS.

Regards,

Janet Tan
Senior Executive | Claims



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, June 2, 2018 1:31 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJH2350R (OI : EQI - TBA) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

Hi Janet,

Further to our below email.

Kindly advise if there is any issue or whether we can proceed DS.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 3 May 2018 10:14 AM
To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJH2350R (OI : EQI - TBA) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

Hi Janet,

SDQ 8178G -> SJH 2350R(Insured) -> SHC 733H(Third Party)

We attached herewith a copy of video footage from third party(SHC 733H) as requested.

Kindly advise if there is any issue or whether we can proceed DS.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Friday, 13 April 2018 2:59 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SJH2350R (OI : EQI - TBA) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

Dear Mei Kwan

OI report as attached.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

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did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, April 12, 2018 11:20 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJH2350R (OI : EQI - TBA) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 733H at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)