

NAME: Calvin REF: _____

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Trip / Vehicle No: _____
 at Work Slip m/s: _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Vch: _____

N/S	O/S

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Balance Market Value: _____
 IDAC Accident Report: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 05 days Res.: Yes or No
 Lun Sum: 20. % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHC 734 Yr Regn: '04 2014
 Type: M.Car / M.Cycle / Bus / Van / Lorry / T/Tr / Prime Mover /
 Truck / Trailer or
 Make: H/L Zx0 C.C. 1685
 Colour: 6/6 A/C: Insu 0 Std / NI / NA
 Sp. Reading: 401588 T/Radio: Insu 0 Std / NI / NA
 Eng/No: _____
 C/No: KMHLD414E4057939
 Gen. Cond: Good / 6 / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/P or
 Tyre Size: F: 205/60R16
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Wet/16
 Front 2 mm Rear 2 mm
 R/Bal. 2 mm R/Bal. 2 mm
 L/Bal. 2 mm L/Bal. 2 mm
 D.O.A. 7/4/8 D.O.I. 9/4/8
 Survey held at CDGE (Loyang)
 Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or
Rear
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>US \$6300 (Total \$16527.42 / 7227)</u> <u>EQ</u>
	<u>45.</u>

Date/Time, File Pass to? ☐ : Preli. Report
☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

Survey Fee: _____

Transportation: _____

S + RS \$ _____

THANK




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ18006814/Dpb3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 13-04-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SDQ 8178G	Veh. Inspected	SJH 2350R	
Policy No.	DMFHQ17-000185	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	13/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	07/04/2018	Inspection Date		
Survey held at	TEAMWORK GARAGE PTE LTD 53 UBI AVENUE 1 #01-24 SINGAPORE 408934.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

COMFORT ENGINEERING

A member of COMFORTDELGRO

Date/Time: 09.04.2018 09:38

Page : 1

Team: ARC Repair TP(CFSO)1

JOB CARD Sales Order:

JC NO305139658

CUSTOMER MR/MS CITYCAB PTE LTD CUSTOMER NO 7010070 ADDRESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 EL (R) 65551188 (P) DISCOUNT CARD NO.	REGN NO: SHC 733H	MILEAGE
	MAKE: HYUNDAI	FUEL E.....1/2.....F
	MODEL I-40	DATE/TIME IN 07.04.2018 14:15
	YR OF MANU. 10.07.2014	TARGET DATE
	CHASSIS CODE KMHLB41UMEU057939	COMPLETION DATE/TIME

Accident Date: 07.04.2018
NATURE: 3P 07.04.2018

JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION
------	------------	-------------

EQ - taxi Rear damage
LKK/

CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHC 733H

Vehicle No.:

SHC 733H

Larry Ng

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 733H

MAKE :

MODEL : HYUNDAI i40

Date: 09.04.2018

Qty	Parts Description / Labour	Type	Unit Price	Amount
	Boot Lid ✓			\$ 1,681.40
	Boot Lid Rubber X			\$ 115.80
	Boot Lid Hinge (LH/RH) ✓		\$178.10	\$ 356.20
	Boot Lid Lock Upper X			\$ 137.90
	Boot Lid Lock Lower X			\$ 31.70
	Boot Lid 'H' Emblem ✓			\$ 27.20
	Boot Lid CRDI Plate ✓			\$ 41.00
	Boot Lid Lamp (LH/RH) X		\$556.80	\$ 1,113.60
	Licence Lamp (LH/RH) X		\$33.95	\$ 67.90
	Boot Lid Absorber X			\$ 65.65
	Boot Lid Trimboard X			\$ 172.70
	Boot Lid Trimboard Clips 11pcs ✓			\$ 11.00
	Bootlid Moulding ✓			\$ 85.00
	Bootlid i40 Emblem ✓			\$ 41.00
	Bootlid Lower Garnish ✓			\$ 398.00
	Rear Bumper ✓			\$ 603.60
	Rear Bumper Reinforcement ✓			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) ✓		\$180.00	\$ 360.00
	Rear Bumper Sponge ✓			\$ 143.40
	Rear Bumper Under Cover ✓			\$ 225.80
	Rear Bumper Reflector Lamp (LH/RH) ✓		\$32.00	\$ 64.00
	Rear Bumper Clips 10 pcs ✓			\$ 22.00
	Tail Lamp (LH/RH) LH? RH- ✓		\$565.60	\$ 1,131.20
	Tail Lamp Quarter Panel (LH/RH) X Mya- ✓		\$97.90	\$ 195.80
	Rear Panel ✓			\$ 592.30
	Rear Panel Garnish ✓			\$ 57.70
	Rear Panel Lower Panel ✓			\$ 495.50
	Spare Tyre Holder X			\$ 28.80
	Tail Lamp Panel Top (LH/RH) X Mya- ✓		\$545.90	\$ 1,091.80
	Spare Tyre Panel X Mya- ✓			\$ 900.50
	Spare Tyre Panel Cushion X			\$ 209.05
	Rear Towing Hook X			\$ 94.60
	Member Assy - Rear Floor Centre X ✓			\$ 170.75
	Panel Assy - Rear Floor Side (LH/RH) X		\$92.40	\$ 184.80
	Rear Floor Chassis Member (LH/RH) X		\$1,280.50	\$ 2,561.00
	Exhaust Pipe Insulator X			\$ 58.55
	Exhaust Silencer (LH/RH) LH X RH ✓		\$954.00	\$ 1,908.00
	Exhaust Pipe Centre ?			\$ 1,150.30
	Exhaust Pipe Hanger X			\$ 58.55
	Rear Fender (LH) X Mya- ✓			\$ 2,020.10
	Rear Fender Inner Panel (LH) X			\$ 1,190.50
	Rear Fender Inner Lining (LH) X			\$ 164.40
	Rear Fender Trim Board (LH) X			\$ 188.75
	Rear Windscreen Moulding X			\$ 60.00

Larry Ng

Qty	Parts Description / Labour	Type	Unit Price	Amount
	SUB TOTAL			\$ 20,782.15
	LESS 20%			4,156.43
	DISCOUNTED TOTAL			\$ 16,625.72
	Boot Lid Comfort Logo & Tel No. Sticker ✓			\$ 30.00
	Rear Bumper Reverse Sensor X			\$ 135.70
	Rear Bumper Rubber Mat ✓			\$ 50.00
	Rear Windscreen Sealant X			\$ 46.00
				\$ 261.70

Qty	Parts Description / Labour	Type	Unit Price	Amount
	Labour Charge			\$ 3,000.00 1000
	Panel Beating			\$ 1,600.00 800
	Spray Painting Charge			\$ 100.00 20
	Wiring Charge			\$ 100.00 50
	Tuff Kote			\$ 50.00 -
	Towing Charge			\$ 400.00 X
	Rear Chassis Alignment Charge			\$ 150.00 50
	Remove / Refix Cushion & Upholstery Rear			\$ 120.00 X
	Remove / Refix Rear Windscreen Glass			\$ 120.00 X
	Remove / Refix Reverse Sensor			\$ 150.00 X
	Remove / Refix Fuel Tank			\$ 150.00 50
	Remove / Refix Exhaust Pipe			\$ 150.00 50
	TOTAL LABOUR			\$ 5,940.00
	ESTIMATE TOTAL			\$ 22,827.42

Larry Ng

Kalvin (CLK)

9/4/08 1135hr

5 Dgs.

45

After Repair photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor.

COMFORTDELGRO ENGINEERING

Our Job Ref No . 305139658

Date : 17. Apr. 2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHC 733H

Date of Accident: 07/04/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ SJH2350R
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: \$6,300.00
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 5 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : Larry Ng

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : Kahn

Name : Kahn

Date : 17/4/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 733H

MAKE :

MODEL : HYUNDAI i40

Date: 09.04.2018

Qty	Parts Description / Labour	Type	Unit Price	Amount
	Boot Lid — <i>Ben</i>			\$ 1,681.40
	Boot Lid Rubber X <i>su</i>			\$ 115.80
	Boot Lid Hinge (LH/RH) — <i>Ben</i>		\$178.10	\$ 356.20
	Boot Lid Lock Upper X <i>su</i>			\$ 137.90
	Boot Lid Lock Lower X <i>su</i>			\$ 31.70
	Boot Lid 'H' Emblem — <i>su</i>			\$ 27.20
	Boot Lid CRDI Plate — <i>su</i>			\$ 41.00
	Boot Lid Lamp (LH/RH) X <i>su</i>		\$556.80	\$ 1,113.60
	Licence Lamp (LH/RH) X <i>su</i>		\$33.95	\$ 67.90
	Boot Lid Absorber X <i>su</i>			\$ 65.65
	Boot Lid Trimboard X <i>su</i>			\$ 172.70
	Boot Lid Trimboard Clips 11pcs X <i>su</i>			\$ 11.00
	Bootlid Moulding — <i>cut</i>			\$ 85.00
	Bootlid i40 Emblem — <i>su</i>			\$ 41.00
	Bootlid Lower Garnish — <i>su</i>			\$ 398.00
	Rear Bumper — <i>Rebrand</i>			\$ 603.60
	Rear Bumper Reinforcement — <i>su</i>			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) — <i>Ben</i>		\$180.00	\$ 360.00
	Rear Bumper Sponge — <i>for</i>			\$ 143.40
	Rear Bumper Under Cover — <i>su</i>			\$ 225.00
	Rear Bumper Reflector Lamp (LH/RH) — <i>su</i>		\$32.00	\$ 64.00
	Rear Bumper Clips 10 pcs — <i>su</i>			\$ 22.00
	Tail Lamp (LH/RH) <i>LH X su RH - su</i>		\$565.60	\$ 1,131.20
	Tail Lamp Quarter Panel (LH/RH) X <i>reg</i>		\$97.90	\$ 195.80
	Rear Panel — <i>Ben</i>			\$ 592.30
	Rear Panel Garnish — <i>su</i>			\$ 57.70
	Rear Panel Lower Panel — <i>Ben</i>			\$ 495.50
	Spare Tyre Holder X <i>su</i>			\$ 28.80
	Tail Lamp Panel Top (LH/RH) X <i>reg</i>		\$545.90	\$ 1,091.80
	Spare Tyre Panel X <i>reg</i>			\$ 900.50
	Spare Tyre Panel Cushion X <i>su</i>			\$ 209.05
	Rear Towing Hook X <i>su</i>			\$ 94.60
	Member Assy - Rear Floor Centre X <i>su</i>			\$ 170.75
	Panel Assy - Rear Floor Side (LH/RH) X <i>su</i>		\$92.40	\$ 184.80
	Rear Floor Chassis Member (LH/RH) X <i>su</i>		\$1,280.50	\$ 2,561.00
	Exhaust Pipe Insulator X <i>su</i>			\$ 58.55
	Exhaust Silencer (LH/RH) <i>LH X su RH - Ben</i>		\$954.00	\$ 1,908.00
	Exhaust Pipe Centre <i>3x su</i>			\$ 1,150.30
	Exhaust Pipe Hanger X <i>su</i>			\$ 58.55
	Rear Fender (LH) X <i>reg</i>			\$ 2,020.10
	Rear Fender Inner Panel (LH) X <i>su</i>			\$ 1,190.50
	Rear Fender Inner Lining (LH) X <i>su</i>			\$ 164.40
	Rear Fender Trim Board (LH) X <i>su</i>			\$ 188.75
	Rear Windscreen Moulding X <i>su</i>			\$ 60.00

Qty	Parts Description / Labour	Type	Unit Price	Amount
	SUB TOTAL			\$ 20,782.15
	LESS 20%			4,156.43
	DISCOUNTED TOTAL			\$ 16,625.72
	Boot Lid Comfort Logo & Tel No. Sticker ✓ <i>nc</i>			\$ 30.00
	Rear Bumper Reverse Sensor X <i>nc</i>			\$ 135.70
	Rear Bumper Rubber Mat ✓ <i>nc</i>			\$ 50.00
	Rear Windscreen Sealant X <i>nc</i>			\$ 46.00
				\$ 261.70

Qty	Parts Description / Labour	Type	Unit Price	Amount
	Labour Charge			
	Panel Beating			\$ 3,000.00 1000
	Spray Painting Charge			\$ 1,600.00 800
	Wiring Charge			\$ 100.00 20
	Tuff Kote			\$ 100.00 50
	Towing Charge			\$ 50.00
	Rear Chassis Alignment Charge			\$ 400.00 X <i>nc</i>
	Remove / Refix Cushion & Upholstery Rear			\$ 150.00 50
	Remove / Refix Rear Windscreen Glass			\$ 120.00 X <i>nc</i>
	Remove / Refix Reverse Sensor			\$ 120.00 X <i>nc</i>
	Remove / Refix Fuel Tank			\$ 150.00 X <i>nc</i>
	Remove / Refix Exhaust Pipe			\$ 150.00 50
	TOTAL LABOUR			\$ 5,940.00
	ESTIMATE TOTAL			\$ 22,827.42

Kalvin / CLK
9/4/8 1135hr
5 Apr.
45
After Repair photo

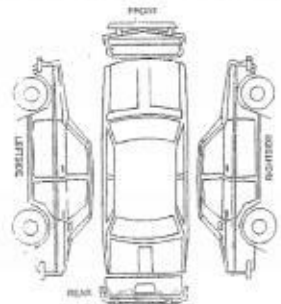
LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part at point of resurvey
- Part to be replaced

Signature: _____ Date: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition			
1. Date: <u>7/4/18</u> Time Received: <u>1525</u>		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer: <u>Mr Choy</u> Contact No.: <u>96246167</u> Vehicle No.: <u>SHC733H</u> Make / Model / Colour: <u>I400</u> Email: _____		4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up	
7. Location: <u>AYE OPP NUT</u>		5. Nature of Service: <input type="checkbox"/> Jumpstart <input type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery	
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others: _____		6. Parts Replaced/Remarks: _____ _____ _____	
10. Odometer Reading: <u>41588</u> Fuel Level: <input type="checkbox"/> F <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> E		8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi	
11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested			
12. Tow Truck / Recovery Van: <input type="checkbox"/> VRS <input type="checkbox"/> QA <input type="checkbox"/> GAO <input type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS Name of Driver: <u>Tan</u> Vehicle No.: <u>YK94095</u> Time Dispatch: <u>1435</u> Time of Arrival: <u>1525</u> Time Completed: <u>1625</u>			
<div style="display: flex; justify-content: space-between;"> <div> # : Cracked / : Scratched </div> <div> X : Dented O : Missing </div> </div>			
<div style="display: flex; justify-content: space-between;"> <div>Signature of Customer</div> <div>Signature of Customer</div> </div>			
Cash Invoice Details (if applicable) 13. Cash Invoice No.: _____			
Customer Acknowledgement a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc. b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses. c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.			
<u>7/4/18</u> Date		<u>1625</u> Time	
Signature of Customer			
14. WORKSHOP _____ Name of Attending Staff/Guard			
_____ Date & Time of Arrival		_____ Signature of Attending Staff/Guard	

R	?	X	R	?	X	
1,681.40		115.80	1,000.00		2,000.00	
356.20		137.90	800.00		800.00	
27.20		31.70	20.00		80.00	
41.00		1,113.60	50.00		50.00	
85.00		67.90	50.00		400.00	
41.00		65.65	50.00		100.00	
398.00		172.70	50.00		120.00	
603.60		11.00			120.00	
504.35		195.80			150.00	
360.00		28.80			100.00	
143.40		1,091.80	2,020.00	-	3,920.00	5,940.00
225.80		900.50				
64.00		209.05	5,774.44	1,372.72	9,478.56	16,625.72
22.00		94.60	80.00	-	181.70	261.70
565.60	565.60	170.75	2,020.00	-	3,920.00	5,940.00
592.30		184.80	7,874.44	1,372.72	13,580.26	22,827.42
57.70		2,561.00				
495.50		58.55				
954.00	1,150.30	954.00				
		58.55				
		2,020.10				
		1,190.50				
		164.40				
		188.75				
		60.00			22,827.42	
					7,874.44	
7,218.05	1,715.90	11,848.20			1,372.72	
80.00	80.00	80.00				
5,774.44	1,372.72	9,478.56				
30.00		135.70				
50.00		46.00				
80.00	-	181.70				261.70

Mei Kwan (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Friday, 13 April, 2018 2:59 PM
To: Mei Kwan (LKKAUTO)
Cc: Asher Sng (LKKAUTO); Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO); Admin A
Subject: FW: Direct Settlement - Accident Involving SJH2350R (OI : EQI - TBA) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018
Attachments: LKK SURVEY PHOTO.pdf; TP ESTIMATE + TOWING.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf; SJH2350R.PDF

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Mei Kwan

OI report as attached.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the :

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, April 12, 2018 11:20 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJH2350R (OI : EQI - TBA) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/04/2018 18:05
Date Of Accident	07/04/2018 15:00
Exact Location Of Accident	AYE TWDS CHANGI AIRPORT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJH2350R
Insured/Policyholder	
Name Of Registered Owner	ROSET LIMOUSINE SERVICES PTE LTD
Co Reg No	200406722Z
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-89999999

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	LANCER 1.5 MIVEC GLS 4A/T
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMFHQ17-000185
Cover Note Number	

Driver

Name of Driver	MUHAMMAD RIYAAS BIN ALADDIN
NRIC No	S9425491D
Date Of Birth	20/07/1994
Occupation	INDOOR
Date Of Driving Pass	07/11/2012
Driving Experience	5 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98635848
Fax Number	
Contact Number	OFFICE-98635848
Email Address	NOEMAIL

53 Ubi Ave 1
#03-47 Payer Ubi Industrial Park
(S) 468934

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SHC733H

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category TAXI

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name MUHAMMAD RIYAAS BIN ALADDIN

Approximate Age

Injuries Sustain NECK, BACK, LEFT LEG & LEFT HAND

Injured person in which vehicle? SJH2350R

Were seat belts worn? YES

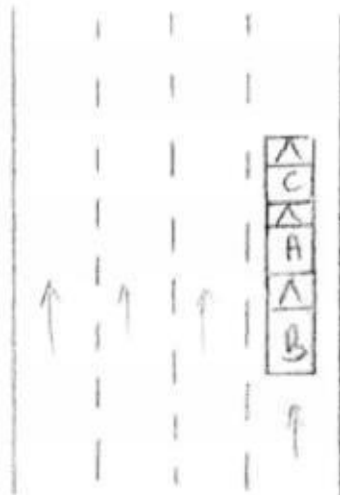
Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

Accident Sketch Plan

SKETCH PLAN



A 334 2250R

B: SDQ 8170 G

C · 3HCl 233H

[Signature]

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to traffic police report no: T/20180407/2151

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Police Report



SINGAPORE
POLICE FORCE



1220180407/2151

Police Station Of Origin
Jurong East N.P.C
92 Boon Lay Way SINGAPORE 609962
Tel No: 1800-8999999

2 of 4

Report No: 1220180407/2151

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	Lee Kang Ming	ID No.	S2597063B
Related Vehicle	SDQ8178G (Car)	Contact No.	82862611
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	MUHAMMAD RIYAAS BIN ALADDIN	ID No.	S9425491D
Related Vehicle	SJH2350R (Car)	Contact No.	98635848
Hospital/Clinic	MOUNT ALVERNIA HOSPITAL	Class of Driving Licence & Expiry Date	Class: 2B,2A,3 Date of Expiry: NIL
Date Treatment	07/04/2018	Date Discharge	07/04/2018
No. of Days granted Medical Leave	05	Degree of Injury	Slight

Brief Details.

On 7/4/2018 at about 1500hrs, I was driving my black Mitsubishi Lancer(Reg no. SJH2350R) and travelling on the 1st lane along AYE towards Changi, after Buona Vista exit. At that time, the traffic was slow moving. At that time, there was a yellow Comfort Cab(Reg no. SHC733H) in front of my vehicle.

As the taxi in front of me had stopped his vehicle, I stopped my vehicle as well. At that time, I looked at my rear view mirror and saw 01 grey Mercedes vehicle(Reg no. SDQ8178G) behind driving a very fast speed. I noticed that the Mercedes did not try to brake his vehicle which causes it to hit onto the rear of my vehicle. Due to the impact, my vehicle had moved forward and hit onto the yellow Comfort Cab in front of my vehicle.

After the accident, we stepped out of our vehicle to exchange our particulars. EMAS was also at scene to tow all of our vehicles away. I then went to Mount Alvernia Hospital for medical check up and was given 05 days MC. Due to the accident, I sustained abrasion and soreness on my left arm. I also felt sore on my neck area. I had also sustained minor rupture of tissue on my left shin area.

Police Report



SINGAPORE
POLICE FORCE

Police Station Of Origin:
Jurong East N.P.C
92 Boon Lay Way SINGAPORE 609062
Tel No: 1800-8999999



T/20180407/2151

4 of 4

Report No: T/20180407/2151

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

D/

Sgt 1 HARVEY LAU WEI REN

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:

TP / AEIT /

SSI 2 SITIMARSITA BINTE BOHARI

Contact No: 65476219

Authentic
NP163

SN 34

Signature Of Informant:

Date/Time:
07/04/2018 22:51

Classification Of Case:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 3 May 2018 9:19 AM
To: 'Jim Wong See Pah'
Subject: <Request for Video Footage> Your Ref: CC18040169/ SHC 733H/ JW(st) *Our Ref: CC3/EQ18006591/K1pa3 [ACCIDENT INVOLVING SJH 2350R(EQ) /SHC 733H/ OTHERS ON 07/04/2018]
Attachments: POLICE REPORT_SJH 2350R.pdf

Your Ref: **CC18040169/ SHC 733H/ JW(st)**
Our Ref: CC3/EQ18006591/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SJH 2350R(EQ) /SHC 733H/ OTHERS ON 07/04/2018

We refer to the above matter.

As per EQ instruction, we would like to request a copy of **video footage** as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Thursday, 3 May 2018 10:01 AM
Cc: Hsiao Tong (LKKAUTO)
Subject: Re: <Request for Video Footage> Your Ref: CC18040169/ SHC 733H/ JW(st) *Our Ref: CC3/EQI18006591/K1pa3 [ACCIDENT INVOLVING SJH 2350R(EQ) /SHC 733H/ OTHERS ON 07/04/2018]
Attachments: SHC733H VC (TS)(2).avi

Final stage.

Best Regards
Jim Wong
Claims Department / ComfortDelgro Engineering Pte Ltd
Off: 62148374 / Fax: 62141843

From: Jim Wong See Pah/cdge/delgronotes
To: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
Date: 03/05/2018 09:59 AM
Subject: Re: <Request for Video Footage> Your Ref: CC18040169/ SHC 733H/ JW(st) *Our Ref: CC3/EQI18006591/K1pa3 [ACCIDENT INVOLVING SJH 2350R(EQ) /SHC 733H/ OTHERS ON 07/04/2018]

Dear Ms Chew

Please find the attached video footage.

Thank you.

Best Regards
Jim Wong
Claims Department / ComfortDelgro Engineering Pte Ltd
Off: 62148374 / Fax: 62141843
[attachment "SHC733H VC (TS)(1).avi" deleted by Jim Wong See Pah/cdge/delgronotes]

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Date: 03/05/2018 09:19 AM
Subject: <Request for Video Footage> Your Ref: CC18040169/ SHC 733H/ JW(st) *Our Ref: CC3/EQI18006591/K1pa3 [ACCIDENT INVOLVING SJH 2350R(EQ) /SHC 733H/ OTHERS ON 07/04/2018]

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 3 May 2018 10:14 AM
To: 'Janet Tan'
Cc: Asher Sng (LKKAUTO); Joy Irene (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving SJH2350R (OI : EQI - TBA) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018
Attachments: SHC733H VC (TS)(1).avi; SHC733H VC (TS)(2).avi

Hi Janet,

SDQ 8178G -> SJH 2350R(Insured) -> SHC 733H(Third Party)

We attached herewith a copy of video footage from third party(SHC 733H) as requested.

Kindly advise if there is any issue or whether we can proceed DS.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]
Sent: Friday, 13 April 2018 2:59 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving SJH2350R (OI : EQI - TBA) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

Dear Mei Kwan

OI report as attached.

Regards,

Janet Tan

Senior Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, April 12, 2018 11:20 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJH2350R (OI : EQI - TBA) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 733H at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Saturday, 2 June 2018 1:52 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Asher Sng (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SJH2350R (OI : EQI - DM18HO00540/JT) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

Sorry, reference number should be DM18HO00946/JT

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Janet Tan
Sent: Saturday, June 2, 2018 1:51 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving SJH2350R (OI : EQI - DM18HO00946/JT) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

Dear Hsiao Tong

Proceed with DS.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, June 2, 2018 1:31 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJH2350R (OI : EQI - TBA) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

Hi Janet,

Further to our below email.

Kindly advise if there is any issue or whether we can proceed DS.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 3 May 2018 10:14 AM
To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJH2350R (OI : EQI - TBA) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

Hi Janet,

SDQ 8178G -> SJH 2350R(Insured) -> SHC 733H(Third Party)

We attached herewith a copy of video footage from third party(SHC 733H) as requested.

Kindly advise if there is any issue or whether we can proceed DS.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Friday, 13 April 2018 2:59 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SJH2350R (OI : EQI - TBA) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

Dear Mei Kwan

OI report as attached.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, April 12, 2018 11:20 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJH2350R (OI : EQI - TBA) AND SHC733H (TP : LKK REF - CC3/EQI18006591/K1pa3) on 07/04/2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 733H at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

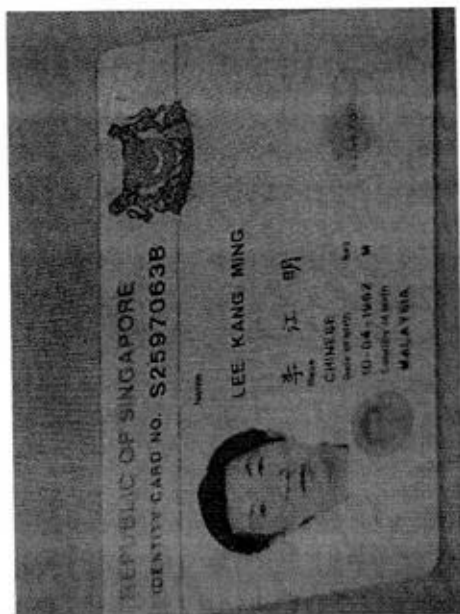
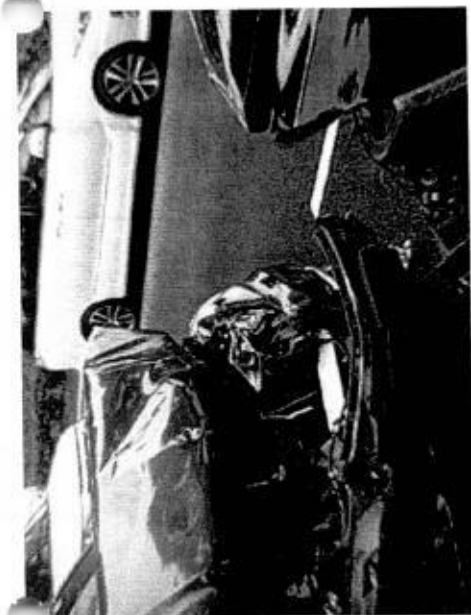
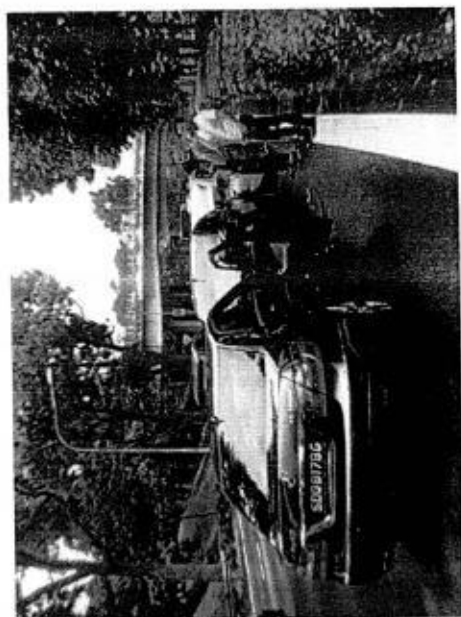
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 8 June 2018 12:31 PM
To: 'Jim Wong See Pah'
Subject: RE: <Request for Video Footage> Your Ref: CC18040169/ SHC 733H/ JW(st) *Our Ref: CC3/EQ18006591/K1pa3 [ACCIDENT INVOLVING SJH 2350R(EQ) /SHC 733H/ OTHERS ON 07/04/2018]

Without Prejudice

Hi Jim,

We refer to the above matter.

We propose settlement at a global sum of **\$7,570.00(all-in)**.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah [mailto:jimwong@cdge.com.sg]
Sent: Thursday, 3 May 2018 10:01 AM
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: <Request for Video Footage> Your Ref: CC18040169/ SHC 733H/ JW(st) *Our Ref: CC3/EQ18006591/K1pa3 [ACCIDENT INVOLVING SJH 2350R(EQ) /SHC 733H/ OTHERS ON 07/04/2018]

Final stage.

Best Regards

Jim Wong

Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

Hsiao Tong (LKKAuto)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Friday, 8 June 2018 2:28 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Request for Video Footage> Your Ref: CC18040169/ SHC 733H/ JW(st) *Our Ref: CC3/EQ18006591/K1pa3 [ACCIDENT INVOLVING SJH 2350R(EQ) /SHC 733H/ OTHERS ON 07/04/2018]

Dear Chew

Please process settlement in sum \$ 7570.00 for resolving our property damage claim amicably.

Thank you.

Best Regards

Jim Wong

Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Date: 08/06/2018 12:31 PM
Subject: RE: <Request for Video Footage> Your Ref: CC18040169/ SHC 733H/ JW(st) *Our Ref: CC3/EQ18006591/K1pa3 [ACCIDENT INVOLVING SJH 2350R(EQ) /SHC 733H/ OTHERS ON 07/04/2018]

Without Prejudice

Hi Jim,

We refer to the above matter.

We propose settlement at a global sum of **\$7,570.00(all-in)**.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah [mailto:jimwong@cdge.com.sg]

Sent: Thursday, 3 May 2018 10:01 AM

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: <Request for Video Footage> Your Ref: CC18040169/ SHC 733H/ JW(st) *Our Ref: CC3/EQ18006591/K1pa3 [ACCIDENT INVOLVING SJH 2350R(EQ) /SHC 733H/ OTHERS ON 07/04/2018]

Final stage.

Best Regards

Jim Wong

Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

From: Jim Wong See Pah/cdge/delgronotes

To: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

Date: 03/05/2018 09:59 AM

Subject: Re: <Request for Video Footage> Your Ref: CC18040169/ SHC 733H/ JW(st) *Our Ref: CC3/EQ18006591/K1pa3 [ACCIDENT INVOLVING SJH 2350R(EQ) /SHC 733H/ OTHERS ON 07/04/2018]

Dear Ms Chew

Please find the attached video footage.

Thank you.

Best Regards

Jim Wong

Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

[attachment "SHC733H VC (TS)(1).avi" deleted by Jim Wong See Pah/cdge/delgronotes]

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Date: 03/05/2018 09:19 AM

Subject: <Request for Video Footage> Your Ref: CC18040169/ SHC 733H/ JW(st) *Our Ref: CC3/EQ18006591/K1pa3 [ACCIDENT INVOLVING SJH 2350R(EQ) /SHC 733H/ OTHERS ON 07/04/2018]

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 18/06/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJH 2350R (Insd Veh)	Your Ref. No. : DM18HO00946/JT
	SHC 733H (TP Veh)	Our Ref. No. : CC3/EQI18006591/K1pa3s2
Date of Accident	7/4/2018	

Liability	100%	
Final Repair Cost	: \$ 6,741.00	(W/GST)
Loss of Income	: \$ 250.00	5 days
Rental (If any)	: \$ 575.00	5 days
Others:	: \$ 7.49	
	: \$	
	7,573.49	
Final Settlement Sum	: \$ 7,570.00	(GLOBAL SUM)
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 7,570.00
		: \$

NUR SHAQILAH

LKK Auto Consultants Pte Ltd




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC3/EQ18006591/K1pa3s2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 18-06-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJH 2350R	Veh. Inspected	SHC 733H	
Policy No.	DMFHQ17-000185	Coverage (\$)	0.00	
Claim No.	DM18HO00946/JT	Excess (\$)	0.00	
Assign From		Assign Date	09/04/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	KMHLB41UMEU057939	Colour	YELLOW	
Odometer	401588	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60R16	WEST LAKE	7 mm	
L/H Front Tyre	205/60R16	WEST LAKE	7 mm	
R/H Rear Tyre	205/60R16	WEST LAKE	7 mm	
L/H Rear Tyre	205/60R16	WEST LAKE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	07/04/2018	Inspection Date	09/04/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 733H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BOOT LID	BENT	1,681.40	1,681.40
1	BOOT LID RUBBER	SERVICEABLE	115.80	-
2	BOOT LID HINGE (LH/RH) @ \$178.10	BENT	356.20	356.20
1	BOOT LID LOCK UPPER	SERVICEABLE	137.90	-
1	BOOT LID LOCK LOWER	SERVICEABLE	31.70	-
1	BOOT LID 'H' EMBLEM	NECESSARY	27.20	27.20
1	BOOT LID CRDI PLATE	NECESSARY	41.00	41.00
2	BOOT LID LAMP (LH/RH) @ \$556.80	SERVICEABLE	1,113.60	-
2	LICENCE LAMP (LH/RH) @ \$33.95	SERVICEABLE	67.90	-
1	BOOT LID ABSORBER	SERVICEABLE	65.65	-
1	BOOT LID TRIMBOARD	SERVICEABLE	172.70	-
11	BOOT LID TRIMBOARD CLIPS	NOT NECESSARY	11.00	-
1	BOOTLID MOULDING	CUT	85.00	85.00
1	BOOTLID I40 EMBLEM	NECESSARY	41.00	41.00
1	BOOTLID LOWER GARNISH	CRACKED	398.00	398.00
1	REAR BUMPER	DEFORMED	603.60	603.60
1	REAR BUMPER REINFORCEMENT	CRACKED	504.35	504.35
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @ \$180.00	BENT	360.00	360.00
1	REAR BUMPER SPONGE	TORN	143.40	143.40
1	REAR BUMPER UNDER COVER	CRACKED	225.80	225.00
2	REAR BUMPER REFLECTOR LAMP (LH/RH) @ \$32.00	CRACKED	64.00	64.00
10	REAR BUMPER CLIPS	NECESSARY	22.00	22.00
2	TAIL LAMP (LH/RH) @ \$565.60	N/S SERVICEABLE / O/S CRACKED	1,131.20	565.60
2	TAIL LAMP QUARTER PANEL (LH/RH) @ \$97.90	TO REPAIR SEE LABOUR	195.80	-
1	REAR PANEL	DENTED	592.30	592.30
1	REAR PANEL GARNISH	CRACKED	57.70	57.70
1	REAR PANEL LOWER PANEL	DENTED	495.50	495.50
1	SPARE TYRE HOLDER	SERVICEABLE	28.80	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	TAIL LAMP PANEL TOP (LH/RH) @ \$545.90	TO REPAIR SEE LABOUR	1,091.80	-
1	SPARE TYRE PANEL	TO REPAIR SEE LABOUR	900.50	-
1	SPARE TYRE PANEL CUSHION	SERVICEABLE	209.05	-
1	REAR TOWING HOOK	SERVICEABLE	94.60	-
1	MEMBER ASSY - REAR FLOOR CENTRE	SERVICEABLE	170.75	-
2	PANEL ASSY - REAR FLOOR SIDE (LH/RH) @ \$92.40	SERVICEABLE	184.80	-
2	REAR FLOOR CHASSIS MEMBER (LH/RH) @ \$1280.50	SERVICEABLE	2,561.00	-
1	EXHAUST PIPE INSULATOR	SERVICEABLE	58.55	-
2	EXHAUST SILENCER (LH/RH) @ \$954.00	N/S SERVICEABLE / O/S BENT	1,908.00	954.00
1	EXHAUST PIPE CENTRE	SERVICEABLE	1,150.30	-
1	EXHAUST PIPE HANGER	SERVICEABLE	58.55	-
1	REAR FENDER (LH)	TO REPAIR SEE LABOUR	2,020.10	-
1	REAR FENDER INNER PANEL (LH)	SERVICEABLE	1,190.50	-
1	REAR FENDER INNER LINING (LH)	SERVICEABLE	164.40	-
1	REAR FENDER TRIM BOARD (LH)	SERVICEABLE	188.75	-
1	REAR WINDSCREEN MOULDING	NOT NECESSARY	60.00	-
	LESS 20% DISCOUNT		-4,156.43	-1,443.45
			16,625.72	5,773.80
	<u>SPECIAL NETT ITEMS</u>			
1	BOOT LID COMFORT LOGO & TEL NO. STICKER (SN)	NECESSARY	30.00	30.00
1	REAR BUMPER REVERSE SENSOR (SN)	NOT NECESSARY	135.70	-
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
1	REAR WINDSCREEN SEALANT (SN)	NOT NECESSARY	46.00	-
			261.70	80.00
	<u>LABOUR</u>			
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF TAIL LAMP QUARTER PANEL (LH/RH), TAIL LAMP PANEL TOP (LH/RH), SPARE TYRE PANEL AND REAR FENDER (LH).		3,000.00	1,000.00
	SPRAY PAINTING CHARGE.		1,600.00	800.00
	WIRING CHARGE.		100.00	20.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TUFF KOTE.		100.00	50.00
	TOWING CHARGE.		50.00	50.00
	REAR CHASSIS ALIGNMENT CHARGE.	NOT NECESSARY	400.00	-
	REMOVE / REFIX CUSHION & UPHOLSTERY REAR.		150.00	50.00
	REMOVE / REFIX REAR WINDSCREEN GLASS.	NOT NECESSARY	120.00	-
	REMOVE / REFIX REVERSE SENSOR.	NOT NECESSARY	120.00	-
	REMOVE / REFIX FUEL TANK.	NOT NECESSARY	150.00	-
	REMOVE / REFIX EXHAUST PIPE.		150.00	50.00
			5,940.00	2,020.00
GRAND TOTAL			22,827.42	7,873.80
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				6,300.00

Report Ref No. CC3/EQ18006591/K1pa3s2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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