

INS. CASE OWNER: Bernard | CC 3, ALG 1800 6589, Klapa 3/4 | LKK: 9-4-18
 Surveyor: Ank | DOI: ASSIGNMENT 9-4-18 | Date / Time: 9-4-18
 Registered in Merimen: 10-4-18

Pre-assign / CCU / FTE



Insured Vehicle No.: SLK 6412E
 Name of Insured: Ronald Soh Li Lany
 Insured Tel No.: HP: 97492371
 Excess Sec II :SS D.O.A: 09-04-18
 Is driver the owner? YES / NO
 If NO, Driver Name / Age: _____
 Driver Tel No.: _____ (V/L YES NO)

Claim No.: _____
 Policy No.: _____
 Make / Model: Lanying Ave - P16
 Place of Accident: _____
 OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
 Insured Liability: _____ Final? Yes / No



INSRS: 00601045
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/Time	STAGE	DATE / PIC
12/4	Non-Reporting Ir (1st): Non-Reporting Ir (2nd): Non-Reporting Ir (Final): Notification Ir (if non-pickup): Call OI: After call Ir to OI:	
30/4/18 - 31/4/18	Documentation Check List: Handler Typist	
3/5/18	Notification Ir (if non-pickup): After call Ir to OI: Authorization To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA: Medical Bill: PIR: Mandate/Reject Instruction: LOD: Payment Breakdown Form: Post-Repair Photos: Others:	
16-01-19	TO REASONOUT OUR OPINION AFTER VIEWING BOTH VIDEOS AND ADVISE OUR COMMENT ON LIABILITY BEFORE PROCEED.	
22/3/19	OV cost	
25/3/19	File -> MC to close	

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____
 Repair Cost: \$5 _____ (days) Reduction: _____ % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 22/3/19 Confirm with: ALG Email ☒ Call ☐
 Final Repair Cost: \$5 481.50 (Agreed / Accepted) BOLA S/N No.: NIL
 Loss of Rental (LOR) \$5 98.25 (2 days) x \$98.25
 Loss of Use (LOU) \$5 50.00 (5 days) x 2 days
 Loss of Income (LOI) \$5 50.00 (5 days) x 2 days
 LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]
 GIA/LTA Search \$5 7.49
 Medical \$5 _____
 Disbursement \$5 _____ (e.g. Tow/Independent)
 Legal Cost \$5 _____
 Total \$5 634.29 Global Sum \$5: 630.00
 1) Claim status: Not Rejected/Private Settle
 2) Report Format: 320.00
 3) Survey fee: 320.00

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email ☒ Call ☐
 Payee 1: \$5 630.00 Name 1: Comfast Design Engineering Pte Ltd
 Payee 2: (Strike if N.A.) \$5 _____ Name 2: _____
 Payee 3: (Strike if N.A.) \$5 _____ Name 3: _____




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18006589/K1pa3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 10-04-2018	
Code : AIG			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLK 6412E	Veh. Inspected	SHA 4513K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	10/04/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	09/04/2018	Inspection Date	09/04/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Team: IN ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO305139830

STOMER	REIGN NO. SHA4513K	MILEAGE
/MS COMFORT TRANSPORTATION PTE LTD 7010045	MAKE HYUNDAI	FUEL E 1/2 F
STOMER NO. 383 SIN MING DRIVE DRESS Singapore SINGAPORE 575717 65508755	MODEL SONATA	DATE/TIME IN 09.04.2018 10:25
(R) (P)	YR OF MANU 14.04.2011	TARGET DATE
COUNT CARD NO.	CHASSIS CODE KMHE141VMBA807519	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 09.04.2018
NATURE: 3P 09.04.2018

S/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHA4513K CHIANG

Vehicle No.: SHA4513K

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SHA 4513K

DATE 9/4/2018 14:39

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover ✓			\$ 538.80
	Front Bumper Bracket Top (LH), ²			\$ 22.40
	Front Bumper Protector (LH) <i>X142</i>			\$ 29.20
	<i>Front LH Fender x4 p-2</i> SUB TOTAL			\$ 590.40
	LESS 20%			\$ 118.08
	DISCOUNTED TOTAL			\$ 472.32
	Front Fender Advertisement Logo (LH) ✓			\$ 100.00
				\$ 100.00
	Labour Charge			<i>200</i>
	Panel Beating			\$ 250.00
	Spray Painting Charge-Bumper/Fender			\$ 500.00
	Tuff Kote			\$ 50.00 <i>400</i>
	TOTAL LABOUR			\$ 800.00
	ESTIMATE TOTAL			\$ 1,372.32
<i>Kahin 16/11/14</i> <i>9/4/18 1510 L.</i> <i>2 Dgs</i> <i>4/5</i> <i>After Repair pLH</i>				
LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • To allow for cost of material & labour • Supplemental survey must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305139830
Date : 09/04/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No : SHA4513K
Fax :
09/04/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AIG SLK6412E
 - The finalized amount shall be:
 - Spare Parts after List discount
 - Labour Charges

Total for Part-By-Part Repair Cost

 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less:
Final Lumpsum Repair cost
 - Estimated normal period for repairs: 2 working days.
 - We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
 - Thank you for your assistance.
Signature :
Name : CHIANG
Tel : 62148314
Fax : 65468156
- We confirm the estimates and finalized amount
Signature :
Name :
Date : 10/4/8

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 4513K

DATE 9/4/2018 14:39

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Front Bumper Cover — <i>Refurb</i>			\$ 538.80	
	Front Bumper Bracket Top (LH) <i>Xm</i>			\$ 22.40	
	Front Bumper Protector (LH) <i>Xm</i>			\$ 29.20	
	<i>Front LH Fender x 4000</i>			\$ 590.40	
	SUB TOTAL			\$ 118.08	
	LESS 20%			\$ 472.32	
	DISCOUNTED TOTAL				
	Front Fender Advertisement Logo (LH) — <i>mc</i>			\$ 100.00	Nett
				\$ 100.00	
	Labour Charge			\$ 200	
	Panel Beating			\$ 250.00	
	Spray Painting Charge-Bumper/Fender			\$ 500.00	400
	Tuff Kote			\$ 50.00	Xm
	TOTAL LABOUR			\$ 800.00	
	ESTIMATE TOTAL			\$ 1,372.32	

Kahin 16/11/14

9/4/18 15104.

2 Bys

4/5

After Reps pLL

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary items must be resurveyed and is subject to prior approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 5 December 2018 10:51 AM
To: 'soh.ronald@gmail.com'
Subject: ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ALONG/AT TAMPINES AVE 10 ON 09/04/2018
Attachments: SHA 4513K vs SLK 6412E - TP VIDEO.avi; SHA 4513K vs SLK 6412E - OI VIDEO_REAR.mp4

05 Dec 2018

Mr Ronald Soh Li Loong

Dear Sir/ Mdm

OUR REF : CC3/AIG18006589/K1pa3
YOUR REF : SLK 6412E
ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ALONG/AT TAMPINES AVE 10 ON 09/04/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 4513K against your motor insurance policy.

We have reviewed the matter and based on all available information at hand for the accident, we are of the view that we are unable to absolve liability completely. Kindly refer to the attached video from SHA 4513K for your easy reference. It is likely that your vehicle had encroached into third party's lane while both parties were turning right. Furthermore, from your rear video footage, we observed that your vehicle has encroached into third party's lane at 08:22:23. Therefore, we are of the opinion that liability is not in your favour. We will proceed to negotiate for an amicable settlement with the Third Party.



If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 10 days i.e. by **15/12/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 6 December 2018 4:51 PM
To: 'Ler, Bernard-JQ'
Subject: <Seek Instruction> Your Ref: 9971590476SG *Our Ref: CC3/AIG18006589/K1pa3 [ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018]
Attachments: Email from OI dd 051218.pdf

Hi Bernard,

We refer to the above matter.

Kindly refer to the attached email from OI which is self-explanatory.

We have spoken to insured and forwarded both parties video to him for his viewing. However he still insisted that he was driving within his lane and disagreed on third party claim.

For your further instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Thursday, 16 August 2018 3:56 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Request for OI Video Footage> Your Ref: 9971590476SG *Our Ref: CC3/AIG18006589/K1pa3 [ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018]

Hi Hsiao Tong,

Agree with your assessment.

As per OI's rear video, OIV has encroached into TP's lane at 08:22:23.

Hsiao Tong (LKKAuto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Thursday, 16 August 2018 3:56 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Request for OI Video Footage> Your Ref: 9971590476SG *Our Ref: CC3/AIG18006589/K1pa3 [ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018]

Hi Hsiao Tong,

Agree with your assessment.

As per OI's rear video, OIV has encroached into TP's lane at 08:22:23.



Kindly proceed to clear insured and settle the claim at best terms.

Thank you.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Hsiao Tong (LKKAUTO)

From: Ronald Soh <soh.ronald@gmail.com>
Sent: Wednesday, 5 December 2018 12:36 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ALONG/AT TAMPINES AVE 10 ON 09/04/2018

Hi Hsiao Tong,

Thanks for the email and updates.

I do not agree to statement that it cannot be absolve.

Have any of your colleague gone to the location to look at the area? It's a wide turning radius and I have always drive and turn at the same radius. The video I provided showed the taxi was very near to me.

I'm not able to view the taxi's video. Do you have other format?

Regards,

Ronald
97492371

Sent from my iPhone

On 5 Dec 2018, at 10:51, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

05 Dec 2018

Mr Ronald Soh Li Loong

Dear Sir/ Mdm

OUR REF : CC3/AIG18006589/K1pa3

YOUR REF : SLK 6412E

ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ALONG/AT TAMPINES AVE 10 ON
09/04/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 4513K against your motor insurance policy.

We have reviewed the matter and based on all available information at hand for the accident, we are of the view that we are unable to absolve liability completely. Kindly refer to the attached video from SHA 4513K for your easy reference. It is likely that your vehicle had encroached into third party's lane while both parties were turning right. Furthermore, from your rear video footage, we observed that your vehicle has encroached into third party's lane at 08:22:23. Therefore, we are of the opinion that liability is not in your favour. We will proceed to negotiate for an amicable settlement with the Third Party.

<image001.jpg>

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 10 days i.e. by **15/12/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

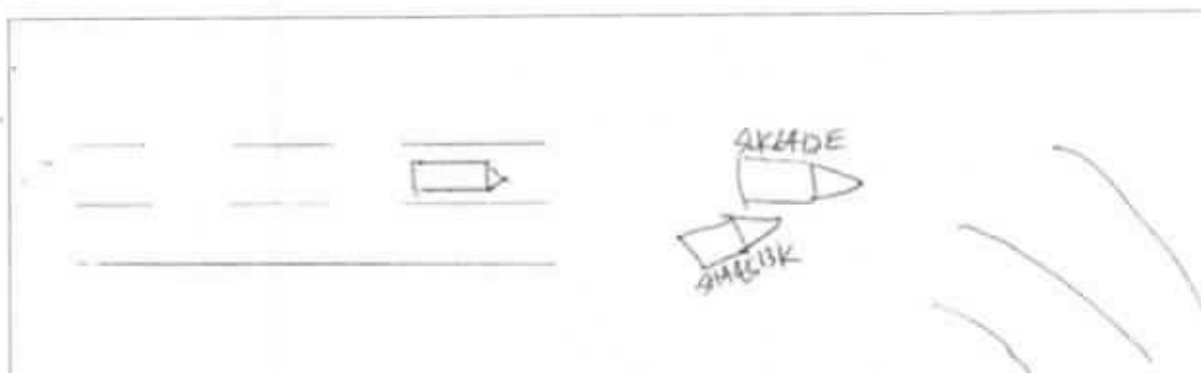
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<SHA 4513K vs SLK 6412E - TP VIDEO.avi>

<SHA 4513K vs SLK 6412E - OI VIDEO_REAR.mp4>



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was at the junction of Tampines Ave 10 waiting to turn into TPE heading towards Singapore ERP at the time of 05:30 am.
Taxi SHRUBK was in lane 1 and had side swipe my car while turning towards TPE. Video showed he was close to my car as we turn. I slowed down when he side swipe me.

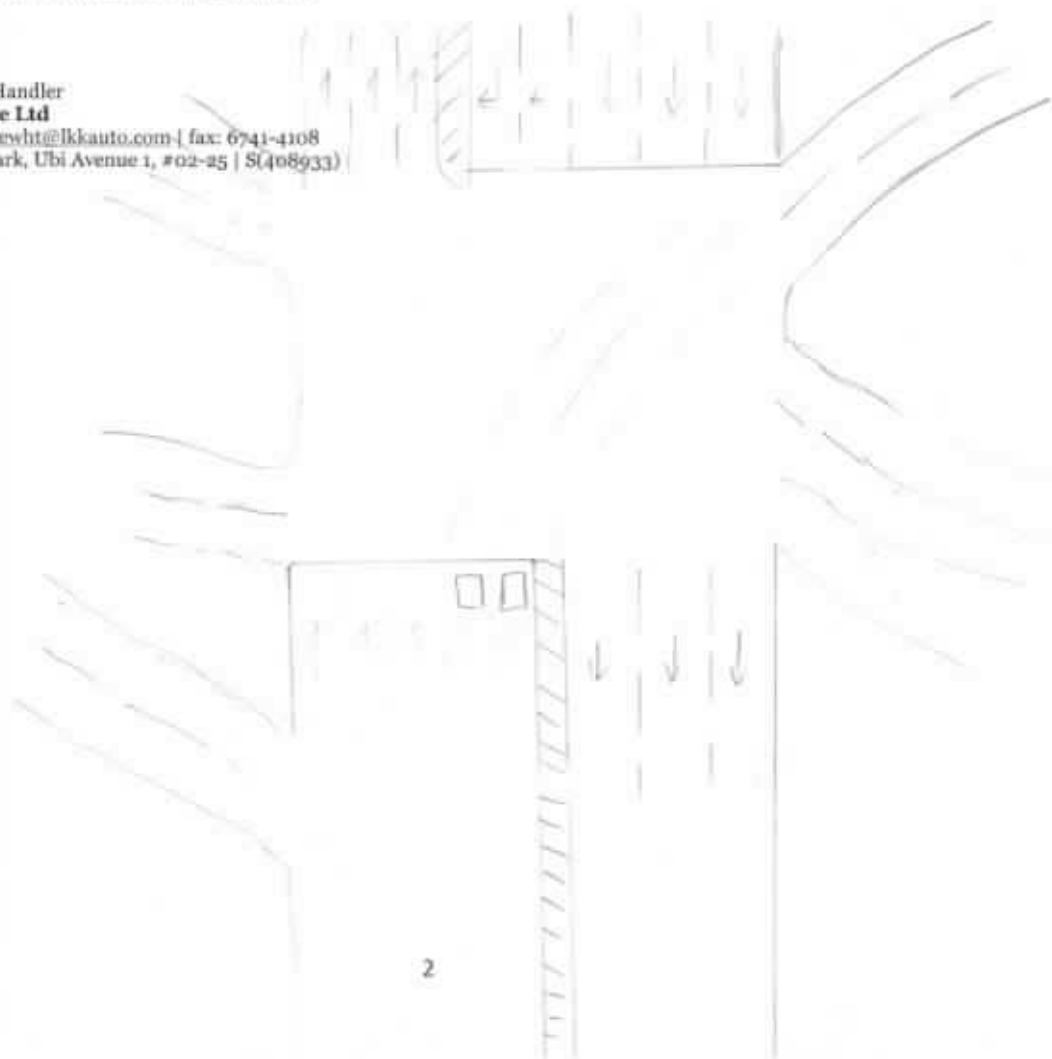
As per AIG instruction, we would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
 Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Hsiao Tong (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Monday, 18 June 2018 9:43 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: <Request for Video Footage> Your Ref: T 0418/ SHA4513K/ CL(st) *Our Ref: CC3/AIG18006589/K1pa3 [ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018]
Attachments: SHA4513K VC (TS).avi

Without Prejudice

Dear Sir/Madam

Attached video footage. Comparing the front taxi's path, apparently your insured had encroached into our taxi's path that caused the accident.

Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

From your insured's statement, he has a video footage that captured the accident. Please forward a copy to us.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off. 6214 8354 | Fax:
6214 1843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>, Jasmine Cai Yuyan <jasminecai@cdge.com.sg>
Date: 16/06/2018 12:00 PM
Subject: <Request for Video Footage> Your Ref: T 0418/ SHA4513K/ CL(st) *Our Ref: CC3/AIG18006589/K1pa3 [ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018]

Your Ref: **T 0418/ SHA4513K/ CL(st)**
Our Ref: CC3/AIG18006589/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured reported that your client encroached into his lane while both parties making a right turn. Attached here with a copy of our insured driver accident report for your easy reference.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: 16 August 2018 3:12 PM

To: Ler, Bernard-JQ

Subject: RE: <Request for OI Video Footage> Your Ref: 9971590476SG *Our Ref: CC3/AIG18006589/K1pa3
[ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018]

Hi Bernard,

Attached is a copy of video from third party for your reference.

From third party video, it is likely that our insured driver had encroached into third party's lane while both parties were turning right.

Kindly let us have your instruction/comments after viewing the video.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Thursday, 10 May 2018 9:10 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: <Request for OI Video Footage> Your Ref: 9971590476SG *Our Ref: CC3/AIG18006589/K1pa3
[ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018]

Hi Hsiao Tong,

Please assist to request for TP video. OI called in to dispute on the claim.

Attachment(s)	
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ

Sent: Thursday, May 03, 2018 2:37 PM

To: 'Hsiao Tong (LKKAUTO)'

Subject: RE: <Request for OI Video Footage> Your Ref: 9971590476SG *Our Ref: CC3/AIG18006589/K1pa3
[ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018]

Hi,

Video has been uploaded in Merimen.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, May 03, 2018 12:58 PM

To: Ler, Bernard-JQ

Subject: <Request for OI Video Footage> Your Ref: 9971590476SG *Our Ref: CC3/AIG18006589/K1pa3 [ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018]

Your Ref: **9971590476SG**

Our Ref: CC3/AIG18006589/K1pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Yishun
501 Yishun Industrial Park A
Singapore 768732

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MCD618046693 Vehicle Registration No: SHA4513K
Name (as shown in NRIC) : GOH TECK LYE NRIC/FIN/Passport No : _____
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : _____ Singapore ()
Contact (Tel) : _____ Mobile No. : _____
Email Address : _____
Date of Accident : 09/04/2018 Time of Accident : 08:30
Place of Accident : TAMPINES AVE 10 (SLIP RD) TWDS TPE
Insurance Company : India International Insurance Pte Ltd

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

— ACCIDENT LOCATION SHOULD READ AS 'TAMPINES AVE 10
AND NOT LOYANG AVE
— RE-ATTACHED SKETCH PLANS

Policyholder / Driver's Signature
Date:

Reporting Centre Personnel's Signature
Name: JANET
NRIC/FIN No.: _____
Date: 09.04.2018

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 13 March 2019 9:20 AM
To: 'aileentan@cdge.com.sg'
Subject: Your Ref: T 0418/ SHA4513K/ CL(st) *Our Ref: CC3/AIG18006589/K1pa3 [ACCIDENT INVOLVING SLK 6412E(AIG) AND SHA 4513K ON 09/04/2018]

Your Ref: **T 0418/ SHA4513K/ CL(st)** Without Prejudice
Our Ref: CC3/AIG18006589/K1pa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLK 6412E(AIG) AND SHA 4513K ON 09/04/2018

We refer to the above matter.

We propose settlement at a global sum of \$630.00(all-in) as both parties were turning.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Thursday, 21 March 2019 11:05 AM
To: Hsiao Tong (LKKAuto)
Subject: [Reminder] [Accept Offer] AIG/LKK Ref: CC3/AIG18006589/K1pa3 CDGE Ref: T 0418/ SHA4513K/ AT >> Acc on 09.04.2018 invlg SHA4513K & SLK6412E [AIG]

WITHOUT PREJUDICE

Ms Chew Hsiao Tong
M/s LKK Auto Consultants Pte Ltd

Our email dated 13 March 2019 refers.
Please arrange to let us have discharge voucher for early execution. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi
Sent: Wednesday, 13 March 2019 09:43
To: Hsiao Tong (LKKAuto)
Subject: [Accept Offer] AIG/LKK Ref: CC3/AIG18006589/K1pa3 CDGE Ref: T 0418/ SHA4513K/ AT >> Acc on 09.04.2018 invlg SHA4513K & SLK6412E [AIG]

WITHOUT PREJUDICE

Ms Chew Hsiao Tong
M/s LKK Auto Consultants Pte Ltd

Your email dated 13 March 2019 refers.

Strictly without admission of liability and solely for quick amicable settlement, we accept your global offer of **S\$630.00.**

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

Kindly arrange to let us have discharge voucher for early execution. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 13 March 2019 09:19

To: Aileen Tan Lee Noi

Subject: Your Ref: T 0418/ SHA4513K/ CL(st) *Our Ref: CC3/AIG18006589/K1pa3 [ACCIDENT INVOLVING SLK 6412E(AIG) AND SHA 4513K ON 09/04/2018]

Your Ref: **T 0418/ SHA4513K/ CL(st)**
Our Ref: CC3/AIG18006589/K1pa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLK 6412E(AIG) AND SHA 4513K ON 09/04/2018

We refer to the above matter.

We propose settlement at a global sum of \$630.00(all-in) as both parties were turning.

Please confirm acceptance.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 16 January 2019 5:23 PM
To: 'Ronald Soh'
Subject: RE: ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ALONG/AT TAMPINES AVE 10 ON 09/04/2018
Attachments: SHA 4513K vs SLK 6412E - OI VIDEO_FRONT.mp4; SHA 4513K vs SLK 6412E - TP VIDEO.MP4

Hi Mr Ronald,

Yes. We have viewed the accident scene and understand the circumstances of accident, the junction is wide for vehicle turning but generally accidents are caused mainly due to the road users.

We have repeatedly viewed the video from both sides and have the following observations to comments: -

- Based on your video: we noticed that your vehicle had made a sharp turn immediately after the stop line and kept too close to taxi's path. Your vehicle should keep more to the left as the turning radius is wide and follows the travelling route of front yellow taxi, the accident is avoidable.
- Based on Third party's video: The taxi is seen keeping to the right most lane before turning right, while proceeding within its lane, your vehicle appeared from the left and turned too close towards taxi's lane.

If you insisted that we should not offer settlement to the third party, kindly let us know within the next 14days i.e. by 30/01/2019 and we will seek further instruction from AIG.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 6 December 2018 4:48 PM
To: Ronald Soh <soh.ronald@gmail.com>
Subject: RE: ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ALONG/AT TAMPINES AVE 10 ON 09/04/2018

Hi Mr Soh,

Attached is a copy of video footage(mp4 format).

We will review the matter and get back to you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ronald Soh <soh.ronald@gmail.com>

Sent: Wednesday, 5 December 2018 12:36 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ALONG/AT TAMPINES AVE 10 ON 09/04/2018

Hi Hsiao Tong,

Thanks for the email and updates.

I do not agree to statement that it cannot be absolve.

Have any of your colleague gone to the location to look at the area? It's a wide turning radius and I have always drive and turn at the same radius. The video I provided showed the taxi was very near to me.

I'm not able to view the taxi's video. Do you have other format?

Regards,

Ronald

97492371

Sent from my iPhone

On 5 Dec 2018, at 10:51, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

05 Dec 2018

Mr Ronald Soh Li Loong

Dear Sir/ Mdm

OUR REF : CC3/AIG18006589/K1pa3

YOUR REF : SLK 6412E

**ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ALONG/AT TAMPINES AVE 10 ON
09/04/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 4513K against your motor insurance policy.

We have reviewed the matter and based on all available information at hand for the accident, we are of the view that we are unable to absolve liability completely. Kindly refer to the attached video from SHA 4513K for your easy reference. It is likely that your vehicle had encroached into third party's lane while both parties were turning right. Furthermore, from your rear video footage, we observed that your vehicle has encroached into third party's lane at 08:22:23. Therefore, we are of the opinion that liability is not in your favour. We will proceed to negotiate for an amicable settlement with the Third Party.

<image001.jpg>

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 10 days i.e. by **15/12/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<SHA 4513K vs SLK 6412E - TP VIDEO.avi>

<SHA 4513K vs SLK 6412E - OI VIDEO_REAR.mp4>

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHA4513K , SLK641E
LOYANG AVE (SLIPE RD) TWDS TPE.****ON 09-Apr-18 08:30**

I / We

GOH TECK LYE(Hirer) NRIC No.: **S13122361**

and/or

(Relief) NRIC No.:

Taxi Number

SHA4513K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

09-Apr-2018

Name of Hirer

GOH TECK LYE

Hirer NRIC

S13122361

Signature :



Address

**540 HOUGANG AVENUE 8 #11-1233
530540**

Contact No.

92213493

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$630.00 (Global Sum) for vehicle no. SHA 4513K that was damaged pursuant to the accident which occurred on 09/04/2018 (date) along LOYANG AVE (SLIP ROAD) TWDS TPE (location) involving vehicle no/s SLK 6412E.

This is pursuant to the inspection conducted on 09/04/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 4513K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 4513K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of March (month) 2018 (year)



Auk

Signed by appointed surveyor


AILEEN TAN
Manager, Claims

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
58 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Our Ref: CT18040191

Date: 11 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 09/04/2018 @ 08:30 hrs
ALONG LOYANG AVE (SLIP RD) TWDS TPE
INVOLVING SLK6412E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4513K** (the "Taxi"). The Taxi was hired to **GOH TECK LYE IC NO S1312236I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLK6412E	09 Apr 2018 / 08:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express













CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Apr 2018 Edit Reg		09 Apr 2018 00:00 Edit Adj Rpt	S\$900.00 Edit Estimates	S\$900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Ronald Soh Li Loong, ID: S7128026H								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHA4513K	Date of Loss:	09/04/2018 08:00 - :59 [83 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9971590476SG	Policy/Cover Note No.:	2100498971 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLK6412E	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 19/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (11/04/2018): TP GIA REPORT AIG_SG (11/04/2018): NO OI GIA REPORT 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA4513K (9971590476SG)
 [SLK6412E]
 TP
 COMFORT TRANSPORTATION PTE LTD
 Apr 9 2018 8:20AM
 [Ronald Soh Li Loong]
 ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	16/08/18 15:09	SHA 4513K vs SLK 6412E - TP VIDEO												1	Load AVI					
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail	Print				
1	03/05/18 14:36	Video - Accident From: SC - Reg. No: SLK6412E, Claimant: RONALD SOH LI LOONG												1	Load AVI					
2	03/05/18 14:36	Video - Accident From: SC - Reg. No: SLK6412E, Claimant: RONALD SOH LI LOONG												1	Load MP4					
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	(Draft)	Third Party Express Settlement - Payment Breakdown												1	Edit					
Assessment Reports															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail	Print				
1	30/04/18 14:12	Accident Statement From: SC - Reg. No: SLK6412E, Claimant: RONALD SOH LI LOONG												1	Load HTM					
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	10/04/18 16:51	General View												1	Load JPG	<input checked="" type="checkbox"/>				
2	10/04/18 16:51	General View												1	Load JPG	<input checked="" type="checkbox"/>				
3	10/04/18 16:51	General View												1	Load JPG	<input checked="" type="checkbox"/>				
4	10/04/18 16:51	General View												1	Load JPG	<input checked="" type="checkbox"/>				
5	10/04/18 16:51	General View												1	Load JPG	<input checked="" type="checkbox"/>				
6	10/04/18 16:51	General View												1	Load JPG	<input checked="" type="checkbox"/>				
7	10/04/18 16:51	General View												1	Load JPG	<input checked="" type="checkbox"/>				
8	10/04/18 16:51	General View												1	Load JPG	<input checked="" type="checkbox"/>				
9	10/04/18 16:51	General View												1	Load JPG	<input checked="" type="checkbox"/>				
10	10/04/18 16:51	General View												1	Load JPG	<input checked="" type="checkbox"/>				
11	10/04/18 16:51	General View												1	Load JPG	<input checked="" type="checkbox"/>				
12	10/04/18 16:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
13	10/04/18 16:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
14	10/04/18 16:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
15	10/04/18 16:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
16	10/04/18 16:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
17	10/04/18 16:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
18	10/04/18 16:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
19	10/04/18 16:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
20	10/04/18 16:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
21	10/04/18 16:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
22	10/04/18 16:52	General View												1	Load JPG	<input checked="" type="checkbox"/>				
23	11/04/18 08:11	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
24	11/04/18 08:11	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
25	11/04/18 08:11	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/04/18 08:13	Non reporting letter	 Load PDF	
2	17/04/18 23:48	TP ESTIMATE - MARKED	 Load PDF	
3	17/04/18 23:48	TP GIA REPORT	 Load PDF	
4	26/03/19 14:21	WORKSHOP INVOICE	 Load PDF	
5	26/03/19 14:21	AUTHORISATION TO ACT FORM	 Load PDF	
6	26/03/19 14:21	Release Voucher	 Load PDF	
7	26/03/19 14:21	RENTAL RECEIPT	 Load PDF	
8	26/03/19 14:21	RENTAL MILEAGE	 Load PDF	
9	26/03/19 14:21	LTA SEARCH	 Load PDF	
10	26/03/19 14:21	LETTER TO OI	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLK6412E (Insd veh)	Model:	HYUNDAI SONATA NF 2.0
	SHA4513K (TP veh)		CRDI AT ABS 2WD 4DR
Date of Accident:	09/04/2018		TURBO (A)

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	1,468.38
Final Repair Cost	:	\$	630.00
Loss of Use	:	\$	2.00 days at \$50.00 per day
Rental (if any)	:	\$	2 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	630.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____

NIL

BOLA Liability: _____ 50 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 630.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

26 Mar
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18006589/K1PA3Q2

Date: 26/03/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100498971
Claimant Vehicle No : SHA4513K **Insured Vehicle No :** SLK6412E
 Date of Loss: 09/04/2018 Nature of Claim: TP Claim No: 9971590476SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHA4513K**
 Make & Model: HYUNDAI SONATA NF, 2.0 CRDI AT ABS 2WD 4DR TURBO (A) Engine No: HIDDEN
 Reg. Date: 14/04/2011 (Man. Year: 2011) Chassis No: KMHET41VMBA807519
 Colour: Blue Odometer: 511935 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Maxxis 7 mm Rear Left Side: Maxxis 7 mm
 Front Right Side: Maxxis 7 mm Rear Right Side: Maxxis 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	572.32	531.04	41.28	7.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	800.00	600.00	200.00	25.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,372.32	1,131.04	241.28	17.58
Approved Total (Overridden) (S\$)		900.00		
(S\$)	1,372.32	900.00	472.32	34.42
+ GST 7.00/7.00% (S\$)	96.06	63.00	33.06	34.42
Nett Amount (S\$)	1,468.38	963.00	505.38	34.42
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$98.25/day) (S\$)		196.50		
(S\$)		1,259.50		
Liabe Amount (50.00%) (S\$)		629.75		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		637.24		
Global Sum Settlement (S\$)		630.00		

INSPECTION

Date of Assignment: 09/04/2018
Date Inspected: 09/04/2018 Inspected At: ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969
Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Deformed	538.80 FL	*538.80 FL
2	1		*FRONT BUMPER BRACKET TOP (LH)	Serviceable	22.40 FL	*- FL
3	1		*FRONT BUMPER PROTECTOR (LH)	Repair	29.20 FL	*- FL
4	1		*FRONT LH FENDER (NPA)	Repair	0.00 FL	*- FL
5	1		*FRONT FENDER ADVERTISEMENT LOGO (LH)	Necessary	100.00 FS	*100.00 FS
					Sub Total (S\$)	690.40 638.80
					- List Item Discount on L Items 20.00/20.00% (S\$)	118.08 107.76
					Total Parts (S\$)	572.32 531.04

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	250.00	200.00
2	SPRAY PAINTING CHARGE-BUMPER /FENDER	New	500.00	400.00
3	TUFF KOTE	New	50.00	0.00
Gross Labour Cost (S\$)			800.00	600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >