

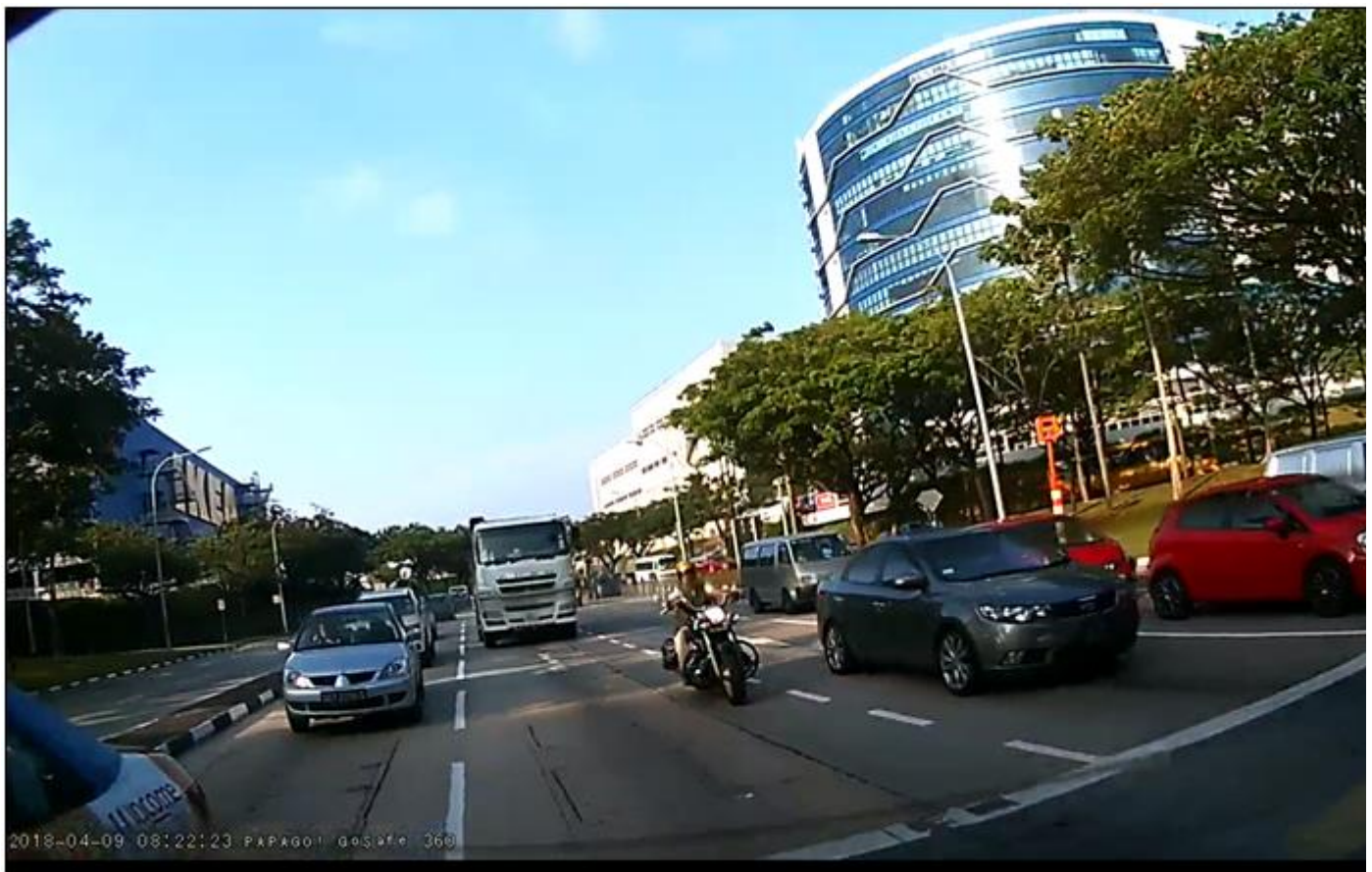
Hsiao Tong (LKKAuto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Thursday, 16 August 2018 3:56 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Request for OI Video Footage> Your Ref: 9971590476SG *Our Ref: CC3/AIG18006589/K1pa3 [ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018]

Hi Hsiao Tong,

Agree with your assessment.

As per OI's rear video, OIV has encroached into TP's lane at 08:22:23.



Kindly proceed to clear insured and settle the claim at best terms.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: 16 August 2018 3:12 PM
To: Ler, Bernard-JQ
Subject: RE: <Request for OI Video Footage> Your Ref: 9971590476SG *Our Ref: CC3/AIG18006589/K1pa3 [ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018]

Hi Bernard,

Attached is a copy of video from third party for your reference.

From third party video, it is likely that our insured driver had encroached into third party's lane while both parties were turning right.

Kindly let us have your instruction/comments after viewing the video.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Thursday, 10 May 2018 9:10 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Request for OI Video Footage> Your Ref: 9971590476SG *Our Ref: CC3/AIG18006589/K1pa3 [ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018]

Hi Hsiao Tong,

Please assist to request for TP video. OI called in to dispute on the claim.

Attachment(s)	
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ

Sent: Thursday, May 03, 2018 2:37 PM

To: 'Hsiao Tong (LKKAUTO)'

Subject: RE: <Request for OI Video Footage> Your Ref: 9971590476SG *Our Ref: CC3/AIG18006589/K1pa3
[ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018]

Hi,

Video has been uploaded in Merimen.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, May 03, 2018 12:58 PM

To: Ler, Bernard-JQ

Subject: <Request for OI Video Footage> Your Ref: 9971590476SG *Our Ref: CC3/AIG18006589/K1pa3 [ACCIDENT
INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018]

Your Ref: **9971590476SG**

Our Ref: CC3/AIG18006589/K1pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLK 6412E(AIG) & SHA 4513K ON 09/04/2018

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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