

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 18 July 2018 8:18 AM
To: 'Jasmine Lok Kheng Kwei'
Cc: assignments; SUR
Subject: RE: Our ref: M555024 TP vehicle: SLU7429Z DOA: 07/04/2018

Dear Jasmine,

Our surveyor have review and re-negotiated with repairer and managed to convince them to accept reduced Lump Sum repair cost of \$3,900/-.

Please advise if this is acceptable.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 5 July 2018 8:36 AM
To: 'Jasmine Lok Kheng Kwei' <jasmine_lok@sg.msigsig-asia.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Our ref: M555024 TP vehicle: SLU7429Z DOA: 07/04/2018

Dear Jasmine,

Kindly be inform the repairer's boss not in town, unable to verify until 3rd week of this month.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Friday, 29 June 2018 2:13 PM
To: 'Jasmine Lok Kheng Kwei' <jasmine_lok@sg.msigsig-asia.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Our ref: M555024 TP vehicle: SLU7429Z DOA: 07/04/2018

Dear Jasmine,

We will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasmine Lok Kheng Kwei [mailto:jasmine_lok@sg.msig-asia.com]

Sent: Friday, 29 June 2018 2:11 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Our ref: M555024 TP vehicle: SLU7429Z DOA: 07/04/2018

Dear Veron,

We refer to our conversation just now.

Please assist as follows:-

- 1) Rear Exhaust – Please show photos as pic no 21/22 shows that it is no bent. Can remove this item?
- 2) Set Rear Bumper Body Kit – Please assist to negotiate lower price.

Thank you.

Have a nice day ahead.

Jasmine Lok

Executive, Claims Services (Motor)

Direct line +65 6594 2550 | Direct fax +65 6225 7402 | jasmine_lok@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us



A member of **MS&AD** INSURANCE GROUP

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.