

## Shu Pei (LKKAUTO)

---

**From:** Francis Ng <francis.ng@eqinsurance.com.sg>  
**Sent:** Thursday, 12 April 2018 9:16 AM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Admin A; Bevan Lim (LKK Auto)  
**Subject:** RE: Pre-Repair Inspection for SLP1530D // Accident on 07/04/2018 @ 13:40HR at along Tanjong Katong Road, before Bus-stop 82099 involving Vehicle Number SLP1530D & PC5714K  
**Attachments:** PC5714K 07.04.2018.PDF

Dear Shu Pei,

Our insured's report is attached.

Regards,  
**Francis Ng**  
Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
www.eqinsurance.com.sg



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Wednesday, April 11, 2018 7:52 PM  
**To:** Francis Ng <francis.ng@eqinsurance.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>  
**Subject:** RE: Pre-Repair Inspection for SLP1530D // Accident on 07/04/2018 @ 13:40HR at along Tanjong Katong Road, before Bus-stop 82099 involving Vehicle Number SLP1530D & PC5714K

### WITHOUT PREJUDICE

Dear Francis,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLP 1530D at M/s Zoom Autowerks Pte Ltd.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 5792.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 10 April 2018 9:12 AM

**To:** 'Francis Ng' <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Pre-Repair Inspection for SLP1530D // Accident on 07/04/2018 @ 13:40HR at along Tanjong Katong Road, before Bus-stop 82099 involving Vehicle Number SLP1530D & PC5714K

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]

**Sent:** Monday, 9 April 2018 6:00 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: Pre-Repair Inspection for SLP1530D // Accident on 07/04/2018 @ 13:40HR at along Tanjong Katong Road, before Bus-stop 82099 involving Vehicle Number SLP1530D & PC5714K

Dear Sirs,

Please arrange PRS as requested by the workshop below.

Please note that our insured has not reported yet.

Regards,

**Francis Ng**

Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

**Sent:** Monday, April 9, 2018 5:41 PM

**To:** Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>

**Subject:** Re: Pre-Repair Inspection for SLP1530D // Accident on 07/04/2018 @ 13:40HR at along Tanjong Katong Road, before Bus-stop 82099 involving Vehicle Number SLP1530D & PC5714K

Hi Francis,

Please arrange LKK, thank you.

On Mon, Apr 9, 2018, 17:39 Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)> wrote:

Dear Elin,

**Without Prejudice**

We refer to your email below.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors.

If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

|                                                                                                                                                                                   |                                                                                                                                  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|
| <b>1) AJAX Inspection Services Pte Ltd</b><br><br>Tel: 6255 0808<br><br>Fax: 6849 9155                                                                                            | <b>2) Automobile Inspection Services Pte Ltd</b><br><br>Tel: 6286 0155<br><br>Fax: 6284 1539<br><br>Contact Person: Sophia       |
| <b>3) LBS Automotive Appraisal Pte Ltd</b><br><br><b>L.B.S. Auto Consultants Pte Ltd</b><br><br>Tel: 6281 6690 / 62832866<br><br>Fax: 6281 8748<br><br>Contact Person: Amy/ Grace | <b>4) Priority Services</b><br><br><b>Tel: 62934822</b><br><br><b>Fax: 62963283</b><br><br><b>Contact Person: Hui Lian</b>       |
| <b>5) RT Appraisal Pte Ltd</b><br><br>Tel: 67486076<br><br>Fax: 67480361<br><br>Contact Person: Ricky Teng                                                                        | <b>6) LKK Auto Consultants Pte Ltd</b><br><br>Tel: 6256-3561<br><br>Fax: 6741-4108                                               |
| <b>7) Kelvin Automotive Appraising Services</b><br><br>Tel: 81825263<br><br>Fax: 67461148<br><br>Contact Person: Kelvin                                                           | <b>8) Automotive Appraiser &amp; Surveying Services</b><br><br>Tel: 96623655<br><br>Fax: 67655662<br><br>Contact Person: Mr Chee |
| <b>9) JP Knights Pte Ltd</b><br><br>Tel: 63450068<br><br>Fax: 63445328                                                                                                            |                                                                                                                                  |

|                          |  |
|--------------------------|--|
| Contact Person: Edna Lee |  |
|--------------------------|--|

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,  
**Francis Ng**  
Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Joel Goh  
**Sent:** Monday, April 9, 2018 9:06 AM  
**To:** Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>  
**Subject:** FW: Pre-Repair Inspection for SLP1530D // Accident on 07/04/2018 @ 13:40HR at along Tanjong Katong Road, before Bus-stop 82099 involving Vehicle Number SLP1530D & PC5714K

Dear Francis

Please assist

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

**Sent:** Sunday, April 8, 2018 6:20 PM

**To:** Elaine Cheong

**Subject:** Pre-Repair Inspection for SLP 1530 D // Accident on 07/04/2018 @ 13:40HR at along Tanjong Katong Road, before Bus-stop 82099 involving Vehicle Number SLP 1530 D & PC 5714 K

Dear Sir/Madam,

We are instructed by Seng Siu Loong to notify you of a road traffic accident on 07/04/2018 at about 13:40HR at along Tanjong Katong Road, before Bus-stop 82099 involving our client's vehicle registration number SLP 1530 D and vehicle registration number SPC 5714 K driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

**Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178**

**08.**

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

832 Sims Avenue, Eunosville

#12-884, Singapore 400832

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

---

Total Control Panel

[Login](#)

To: [elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg) [Remove](#) this sender from my allow list

From: [zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

*You received this message because the sender is on your allow list.*