

INS. CASE OWNER

CC 4 / EQ11800 6486, A w/b 3/4

LKK:  
IDAC:

Surveyor: Adrian

DOI: ASSIGNMENT  
15/4/18

Date / Time: 10/4/18  
Registered in Merimen:           

Pre-assign / CCU / FTE



Insured Vehicle No. : SKD 9544  
Name of Insured : TAN MIN HOOI  
Insured Tel No. :            HP: 94790710  
Excess Sec II :SS :            D.O.A : 02/04/18  
Is driver the owner? (YES / NO) : (YES) Nature of Accident :             
If NO, Driver Name / Age :             
Driver Tel No. :            (V/L: YES / NO) : (YES)

Claim No. :             
Policy No. : AMPPIRIT-005710  
Make / Model : TOYOTA  
Place of Accident : BU WESTGATE TOWER GARAGE  
ENTRANCE SLOPE  
OI GIA REPORT: (YES) NO : TP GIA REPORT: (YES) NO  
Insured Liability : % Final ? Yes / No

SLC 768F



INSRS:  
WSP: Premium  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

Date/Time	STAGE	DATE / PIC
<u>11/4/18</u> <u>min</u>	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup):	
<u>11/4/18</u>	Called 02. Mr Tan confirm accident details inform TP claim. agree to settle and award NCD will be affected. letter send out	
	Call OI: <u>&gt; 11/4/18</u>	
	After call ltr to OI: <u>          </u>	
	Email w/Shop liability clear.	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

RECEIVED 14 JUN 2018

<b>PRELIMINARY ADVICE</b>	Date/Time:	Sent By:
<b>FINALIZATION</b>	Date/Time:	Confirm with:
Repair Cost:	\$S ( days) Reduction: %	Confirm by: Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b>	Date/Time: <u>13/6/18</u> Confirm with <u>MASTURA</u>	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% <u>100</u> (Agreed / Assessed) BOLA S/N No.: <u>27</u>	If NO or B 28, Ass. Lia: <u>          </u>
Repair Cost:	\$S <u>3915.13</u>	
Loss of Rental (LOR):	\$S <u>308.00</u> ( <u>3</u> days) x <u>100</u>	
Loss of Use (LOU):	\$S ( \$ x days)	
Loss of Income (LOI):	\$S ( \$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search	\$S <u>5.00</u>	
Medical:	\$S	1) Claim status: Normal/Reject/Private Settle
Disbursement:	\$S (e.g. Tow/Independent)	2) Report Format:
Legal Cost	\$S	3) Survey fee:
<b>Total:</b>	\$S <u>4217.13</u>	<b>Global Sum \$S:</b>
<b>FINAL PAYMENT</b>	Date/Time:	Confirm with:
Payee 1:	\$S <u>4217.13</u>	Name 1: <u>Premium Automobiles Pte Ltd.</u>
Payee 2: (Strike if N.A.)	\$S	Name 2:
Payee 3: (Strike if N.A.)	\$S	Name 3:

REF: EQI

ASSIGNMENT

From: \_\_\_\_\_ Date: 17/04/18

Estimated Cost: \_\_\_\_\_

OD  TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: SLC 0768K

at Workshop m/s Premium Automobile

of 55 Ubi Road 1

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record) 11 am - 12 pm @

Make of Veh: owner waiting

(Policy Condition) mustura

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 3 <sup>1/2</sup> days Res.: Yes or No

Lum Sum: 2.87 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 'up'

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SLC768K Yr Regn: 2016 June

Type:  M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Audi A4 Sedan cc. 1395

Colour: Black A/C Insured / Std / NI / NA

Sp. Reading: 34242 TiRadio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAUZZ2F76G A100553

Gen. Cond:  Good / Fair / Poor / Burnt

Steering:  Inorder / Jammed / Leaked / Burnt or

Brake:  Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40 R18  
R: 245/40 R18

BS / DUN / EXNOVA / GY / FS / LIZA /  MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front	Rear
R/Bal. 06 mm	R/Bal. 06 mm
L/Bal. 06 mm	L/Bal. 06 mm
D.O.A. _____	D.O.I. 17/04/18

Survey held at Premium.

Des. of Damages: Frt /  Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP EQ

21/5/18 Confirm > B. > \$3659.00 with 3 working days

(red - \$2498  
41%)

Date/Time File Pass to?  : Preli. Report

1)  : Final Report

Date/Time File Return to? \_\_\_\_\_

2) \_\_\_\_\_

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation \_\_\_\_\_

1. \_\_\_ S + RS \_\_\_ \$

2. Photo \_\_\_\_\_

3. Other \_\_\_\_\_

4. \_\_\_\_\_

TOTAL \_\_\_\_\_

Add Fee:  Site Insp (\$ \_\_\_\_\_)

Interview (\$ \_\_\_\_\_)

Tech. Invs (\$ \_\_\_\_\_)

Weekend (\$ \_\_\_\_\_)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI18006586/wb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 10-04-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKD 954X	Veh. Inspected	SLC 768K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	10/04/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	07/04/2018	Inspection Date	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/TP/0433/2018/NK  
**Date** : 10-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your Insured SKD 954 X

## EQ Insurance Company Limited

22 Gemmill Lane

Singapore 069257

## Motor Claims Dept

Tel: 6223 9433 - Fax: 6223 4190

**Owner's Name** : Mr. Loo Peng Wah  
**Address** : Blk 607 Senja Road  
#14-08  
Singapore 670607  
**Telephone** : HP +65 93633444  
**Type of Claim** : Third party Claims  
**Policy No.** : 2100470239-01000  
**Vehicle No** : **SLC 768 K**  
**Model Code** : Audi A4 Sedan 1.4 TFSI  
**Model / Year** : Jun-16  
**Engine No** : CVN010841  
**Chassis No** : WAUZZZF46GA100553  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 07-Apr-18  
**Place of Accident** : Entrance Into Westgate Shopping Mall

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLC 768 K

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor assy. Check function.	S/N	\$ 360.00 /	/
2	To dismantle and renew rear bumper assy. Reorganise rear crash management components. Reinstall all parts removed.		\$ 900.00 <del>600</del> /	/
3	To respray rear bumper		\$ 800.00 <del>600</del> /	/
4	To carry out diagnostic check.	S/N	\$ 192.00 /	/
<b>TOTAL LABOUR CHARGES</b>			<b>: \$ 2,252.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLC 768 K

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Del</i>	\$ 1,907.00	— 1907.00
2	SECURING STRIPS <i>nee</i>	\$ 191.00	X
3	REAR BUMPER SPOILER <i>nee</i>	\$ 216.00	X
4	REAR REINFORCEMENT <i>nee</i>	\$ 786.00	X
5	REAR BUMPER SENSOR REAR INNER/OUTER <i>nee</i>	2 \$ 421.00	X
6	SEAL RING <i>nee</i>	4 \$ 14.00	X
7	REAR LIGHT REFLECTOR REAR LH / RH <i>nee</i>	2 \$ 70.00	X
8	SUNDRIES <i>Not Rec.</i>	\$ 300.00	X
<b>TOTAL SPARE PARTS CHARGES</b>		<b>\$ 3,905.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 2,252.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 6,157.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** : Adrian King.  
**Surveyed Date** : 17/04/18.  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** : Not Authorised, 03 Days.

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

### Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/TP/0433/2018/NK  
**Date** : 10-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your Insured SKD 954 X

### EQ Insurance Company Limited

22 Gemmill Lane  
Singapore 069257

### Motor Claims Dept

Tel: 6223 9433 - Fax: 6223 4190

Hi Adrian

3 days - ok - jb - 21 May 18

**Owner's Name** : Mr. Loo Peng Wah  
**Address** : Blk 607 Senja Road  
#14-08  
Singapore 670607  
**Telephone** : HP +65 93633444  
**Type of Claim** : Third party Claims  
**Policy No.** : 2100470239-01000  
**Vehicle No** : **SLC 768 K**  
**Model Code** : Audi A4 Sedan 1.4 TFSI  
**Model / Year** : Jun-16  
**Engine No** : CVN010841  
**Chassis No** : WAUZZZF46GA100553





**Email Disclaimer**

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7606913A



Name  
LOO PENG WAH

Race  
CHINESE  
Date of Birth 05-03-1976 Sex M  
Country of Birth  
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S7606913A

Name  
LOO PENG WAH

Birth Date: 05 Mar 1976  
Issue Date: 14 Nov 2009



NRIC No. S7606913A



Blood Group: O+ Date of Issue: 11-09-1997

APT BLK 007 SENJA ROAD #14-05  
SINGAPORE 670807  
NRIC No. S7606913A Date: 11-09-2009

2880010

YOU ARE PERMITTED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 2: A. All Cars and Motor Tractors the weight of 20 Jan 1997  
B. Total laden mass not exceed 2500 kilograms



License No: S7606913A



HOTLINE TEL: (65) 6419 3000  
FAX: (65) 6415-3723

# CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1999  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR	OWN DAMAGE EXCESS	S\$600.00 (1)
CERTIFICATE NO. 2100470239/01000	WINDSCREEN EXCESS	S\$100.00
	<small>(The policy will be effective from 1st November 2002)</small>	
	INSURER WITH COE/PARF	Market Value
	ELECTRONIC	Yes
1) VEHICLE REGISTRATION NO.		
2) NAME OF INSURED		
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT		1st Nov 2002
4) DATE OF EXPIRY OF INSURANCE		31st Oct 2018
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE SUBJECT TO AGE CONDITION 21 years old and above		
a) The Insured b) Any other person who is driving on the licensed order or with his permission A Young and/or Inexperienced Driver (YIDN) (RACE) (DOB) (GENDER) (PASSPORT NO) (MARRIAGE STATUS) Policy Excess, applies to You and any Authorized Driver (named or assumed) if he/she is not an Authorized Driver is below the age of 23 and/or has less than 2 years driving experience.		
Provided that the person driving the Motor Vehicle is complying with the applicable traffic laws or regulations to drive the Motor Vehicle or has been so authorised in writing by the relevant authority in that behalf from driving the Motor Vehicle.		
6) LIMITATION AS TO USE	Use only for social, domestic and pleasure purposes and for the driver's business. The Policy does not cover use for hire or reward, business, pleasure, racing, professional, reliability trial speed-testing, the carriage of goods other than for the reconstruction and/or reconstruction or use for any purpose in connection with the Motor Vehicle.	
APPROVED REPORTING CENTRES / APPROVED REPAIRERS CENTRES 1. Audi Customer Service Centre - 55 The Road #11-01, Kovan APPROVED REPORTING CENTRES / APPROVED REPAIRERS CENTRES (WORKING WITH REPAIRS) 2. ComfortDelgro Logic - 200 Bras Basah Rd, Tel: 607714913, DPS Hub & Pk 3. Ezy Car - 1000 Upper Cross Street, Tel: 6733 3333, Ezy Car 4. Ethos - 30 Bukit Batok Cres, Tel: 6754 7713, Ethos, Tel: 6754 7713 5. Euro Car Rental - 100 Upper Cross Street, Tel: 6733 3333, Euro Car Rental 6. Kan Fook Sing Motor - #11 Delfi Lane, Tel: 6733 3333, Kan Fook Sing Motor 7. Loo Joo Lim Car Rental - 100 Upper Cross Street, Tel: 6733 3333, Loo Joo Lim Car Rental 8. Nova Automotive - 1008 Bukit Merah Lane 1, Tel: 6741 5336, Nova Automotive 9. Singapore Car Rental - 100 Upper Cross Street, Tel: 6733 3333, Singapore Car Rental 10. SME Motor - 11 Kallang Road, Tel: 6741 5336, SME Motor		
ISSUED BY	AIG Asia Pacific Insurance Pte. Ltd. / Audi Customer Service Centre	
NAMED DRIVER	A	
HIRE PURCHASE COMPANY / EMPLOYER'S LEAN	DINO BAYU LTD	
*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia).		

I / We hereby Certify that the policy is issued in compliance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and the Rules thereunder.

Issued At Singapore 23 Nov 2002

AIG Pacific Insurance Pte. Ltd.

504125-201  
PREMIUM LEASING LTD  
281 ALEXANDRA RD  
AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

SSCKSA

# Premium Automobiles

**EQ Insurance Company Ltd**  
5 Maxwell Road,  
#17-00, Tower Block, MND Complex  
Singapore 069110  
**Attn: Motor Claims Dept**  
**Yr Ref: CC4/EQ118006586/wb3**

Norah Khai  
6768 9928  
6841 1183  
claims@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0433/2018/MAS

12 June 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

1 total pages

**RE: INSURANCE CLAIM FOR SLC 768 K, Audi A4 SEDAN 1.4 TFSI**

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above mentioned vehicle, no. **SLC 768 K**, claimant, **Mr. Loo Peng Wah**, please find the related document as per attached.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85012582 - \$3,915.13
2. A copy of Discharge Voucher duly signed by client
3. A copy of Authorisation Letter duly signed by client
4. Rental bill – S\$300.00 (\$100.00 x 3 days)
5. A copy of GIA search fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9925.

Regards

This is a computer generated document. No signature is required.

Norah Khai  
Claims Manager

Encls

EQ Ins – SLC 768 K



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ118006586/wb3

13 April 2018

**Tai Min Hooi**  
192 Westwood Ave  
#05-25  
Singapore 648151

Dear Sir/Madam,

**ACCIDENT INVOLVING SKD 954X AND SLC 768K ON 07/04/2018**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*  
*(Motor Claims Dept)*

Your Ref: SKD 954 X

PA/TP/0433/2018/KS

4<sup>TH</sup> May 2018

Mr. Loo Peng Wah  
Blk 607 Senja Road  
#14-08  
Singapore 670607

**EQ Insurance Company Ltd**  
5 Maxwell Road  
#17-00 Tower Block MND Complex  
Singapore 069110  
**Attn: Motor Claims Dept**  
**Motor Claims Dept**

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SLC 768 K/ SKD 954 X ALONG  
ENTRANCE INTO WESTGATE SHOPPING MALL ON 07<sup>TH</sup> APRIL  
2018.**

I am the registered owner of SLC 768 K.

I confirm that I will be claiming for Loss of Use/Rental Charges/Repair Cost and hereby authorize your company to settle the Loss of Usage/Rental Charges and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be appreciated.

Yours faithfully,



Mr. Loo Peng Wah.

Copy to Norah Khai, Premium Automobiles Pte Ltd



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6386 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408699  
Telephone 6386 2223

Customer Service  
Service Appointment  
24-hour Breakdown Service  
Email customer.care@premiumauto.com.sg  
6386 2223  
9828 1233

INVOICE

Company Reg. No. 199302271W  
GST Reg. No. 199302271W

Page 1 12:04

EQ INSURANCE COMPANY LTD MOTOR CLAIM DEPT 5 MAXWELL ROAD, #17-00, TOWER BLOCK, MND COMPLEX, SINGAPORE 069110 069110	Invoice: 85012582 Date: 02/06/2018 Order: SLD0768K Term: 30	Account: E0008 (T 0) EQ INSURANCE COMPANY LTD MOTOR CLAIM DEPT 5 MAXWELL ROAD, #17-00, TOWER BLOCK, MND COMPLEX, SINGAPORE 069110
--	--	---

Regn No.: SLD0768K (V 30254) Regn Date: 28/05/2016 Mileage: 34910 WIP No.: 61671

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF46GA100553 Engine: CWN 010841 Dept: U

USB No.:

You have been assisted by :- UB-Jisyeo (SR)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR ASSY. CHECK FUNCTION.	350.00	1.00	350.00
S	BODYWORK	TO DISMANTLE AND RENEW REAR BUMPER ASSY. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS RENEWED.	600.00	1.00	600.00
S	BODYWORK	TO REPAIR REAR BUMPER	600.00	1.00	600.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECKS	192.00	1.00	192.00
V	A8W507067A GRU	COVER	1.00	1907.00	1,907.00

Parts 1,907.00  
Labour 0.00  
Sublet 1,752.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 3,659.00

7% GST 256.13

Grand Total 3,915.13



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer

**RENTAL AGREEMENT**

201805-0018

Hirer's Name <b>MR LOO PENG WAH</b>	Date of Birth <b>05.03.1976</b>	Passport/ Nric No. <b>ST606913A</b>	Nationality <b>Singapore</b>
Address <b>BLK 607 SENJA ROAD #14-08</b>	Occupation	Driving Licence No	Date of Expiry
Postal Code <b>6710607</b>	Contact No	Mobile Phone No. <b>93633444</b>	
Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Address	Occupation	Driving Licence No	Date of Expiry
	Postal Code	Contact No	Mobile Phone No.

**CHECK OUT**

Date <b>02.05.2018</b>	Time <b>0915</b>	Mileage KM	Remarks
Date <b>4.5.18</b>	Time	Mileage KM	Remarks

**CHECK IN**

**IMPORTANT NOTES:-**

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fees & tolls/roadworks.
- Extension: One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection, except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be levied for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS cannot perform any work in the vehicle during the allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100	300
DISCOUNT				
TOTAL				300
EXTENSION				VI07489
				201805-0030
K5/Audi				
Ref # SLC768K				
CHARGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of this rental agreement and accept it as stated above.  
I/We declare that all information given on this form is true and accurate.

*[Signature]*  
Hirer's Signature

*[Signature]*  
for CHAN'S & SONS ENTERPRISE

VEHICLE NO.	<b>SK27164</b>	REG
FROM	<b>02.05.2018</b>	RE TURN



**CHAN'S & SONS ENTERPRISE**

363 Sembawang Road  
 Singapore 758379  
 Tel: 67532536 Fax: 67567565  
 GST Reg No: 51-938900-M

**chan's**  
 www.chans.com.sg

**TAX INVOICE**

**LOO PENG WAH**  
 BLK 607 #14-08  
 SENJA ROAD  
 SINGAPORE 670607

ATTN : LOO PENG WAH

INVOICE : **AR1805-0104**  
 DATE : 04/05/2018  
 TERMS : C.O.D  
 STAFF ID : AMIRA  
 AGREEMENT NO. : HA201805-0018

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No	: SKZ1942H	280.37
Make / Model	:	
Rental Dates	: Rental Billing From 02/05/2018 To 04/05/2018 (Inclusive)	
Period	: 3 days	
Rental Rate	: S\$ 100.00 Per Day (Including GST)	
Reference No	: SLC788K	

**AMOUNT : S\$**  
**THREE HUNDRED DOLLARS ONLY**

NON-TAXABLE VALUE : 0.00  
 TAXABLE VALUE : 280.37  
 GST 7% : 19.63  
**TOTAL S\$ : 300.00**

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only:

Payment Date :	F / Amt
CR / CC :	
CG / CC JBT :	

# CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

Hirer:

LOO PENG WAH

## OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
Official Receipt No : 201805-0000	
Account of : LOO PENG WAH	
Date Issued : 04/05/2018	
Vehicle Reg No. : SKZ1942H	
Rental Dates : 02/05/2018	
Amount Received : S\$ 300.00	
Payment Type: : VISA V127459	S\$ 300.00
Payment for Invoice : ARTAS 0171	
Comments :	
<b>TOTAL AMOUNT RECEIVED</b>	<b>S\$ 300.00</b>

\* This is a computer generated document. No signature is required.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**  
**RECORDS MANAGEMENT CENTRE**  
 6 Raffles Quay #18-00, Singapore 048500  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-052662

Date of Request: 09/04/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd  
 55 Ubi Road 1  
 Singapore 408699

Dear Sir/Madam,

Enquiry Date: 09/04/2018  
 Enquiry By: Lim Kee Siang  
 TP Vehicle No.: SKD954X  
 Accident Date: 07/04/2018

#### Enquiry Result

TP Vehicle No.	Insurer	Year of Insurance	Insurer Tel. No.
SKD954X	EQ Insurance Company Ltd	07/04/2018 - 08/04/2018	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 50 Collyer Quay #18-05, Singapore 049310  
 Phone: 65 6334 2018 to 65 6334 2020  
 Opened: 9:00am to 6:00pm (Mon to Fri) and 10:00am to 5:00pm (Sat)  
 GST Registration No: 0100471720

## TAX INVOICE

Our Ref No: GR-18-052662

Date of Request: 09/04/2018

Your Ref No:

Online Purchase

 Premium Automobiles Pte Ltd  
 55 Ubi Road 1  
 Singapore 408699

Dear Sir/Madam,

 Enquiry Date 09/04/2018  
 Enquiry By Lim Kee Siang  
 TP Vehicle No. SKD954X  
 Accident Date 07/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
<b>Total Amount Due (GST inclusive)</b>	<b>2.00</b>

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO  Cash  Cheque



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 18/06/2018

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SKD 954X (Insd Veh)	Your Ref. No. : DMPPHQ17-005216
	SLC 768K (TP Veh)	Our Ref. No. : CC4/EQ18006586/Awb3q2
Date of Accident	7/4/2018	

Liability	100%	
Final Repair Cost	: \$ 3,915.13	
Loss of Use	: \$	days
Rental (If any)	: \$ 300.00	3 days
Others:	: \$ 2.00	
	: \$	
	4,217.13	
Final Settlement Sum	: \$ 4,217.13	
Remarks	:	

<b>Payment Instruction: Payee's Breakdown</b>		
1)	PREMIUM AUTOMOBILES PTE LTD	: \$ 4,217.13
		: \$

JOANNE LEE  
LKK Auto Consultants Pte Ltd



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI18006586/Awb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 18-06-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKD 954X	Veh. Inspected	SLC 768K
Policy No.	DMPPHQ17-005216	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	JOEL GOH	Assign Date	10/04/2018
2. Vehicle Particulars & Condition			
Make & Model	AUDI A4 SEDAN	c.c	1395
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WAUZZZF46GA100553	Colour	BLACK
Odometer	34242	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	245/40 R18	MICHELIN	6 mm
L/H Front Tyre	245/40 R18	MICHELIN	6 mm
R/H Rear Tyre	245/40 R18	MICHELIN	6 mm
L/H Rear Tyre	245/40 R18	MICHELIN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	07/04/2018	Inspection Date	17/04/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLC 768K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (SN)	DEFORMED	1,907.00	1,907.00
1	SECURING STRIPS (SN)	NOT NECESSARY	191.00	-
1	REAR BUMPER SPOILER (SN)	NOT NECESSARY	216.00	-
1	REAR REINFORCEMENT (SN)	NOT NECESSARY	786.00	-
2	REAR BUMPER SENSOR REAR INNER /OUTER (SN)	NOT NECESSARY	421.00	-
4	SEAL RING (SN)	NOT NECESSARY	14.00	-
2	REAR LIGHT REFLECTOR REAR LH/RH (SN)	NOT NECESSARY	70.00	-
1	SUNDRIES (SN)	NOT NECESSARY	300.00	-
			3,905.00	1,907.00
<b>LABOUR</b>				
TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR ASSY .CHECK FUNCTION.			360.00	360.00
TO DISMANTLE AND RENEW REAR BUMPER ASSY .REORGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED .			900.00	600.00
TO RESPRAY REAR BUMPER .			800.00	600.00
TO CARRY OUT DIAGNOSTIC CHECK .			192.00	192.00
			2,252.00	1,752.00
<b>GRAND TOTAL</b>			<b>6,157.00</b>	<b>3,659.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>3,659.00</b>

Report Ref No. CC4/EQ118006586/Awb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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