

## Shu Pei (LKKAUTO)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Thursday, 12 April 2018 5:21 PM  
**To:** 'Janet Tan'  
**Cc:** Admin A; Bevan Lim (LKK Auto)  
**Subject:** RE: SLL5078M / YN822A TP CLAIM DOA 09.04.2018\*\*\*LKK  
REF:CC4/EQI18006585/R1mb3  
**Attachments:** TP ESTIMATE- MARKED.PDF; Preliminary\_Advice.pdf

### WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLL 5078M at M/s Cycle & Carriage KIA Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan [mailto:[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)]  
**Sent:** Thursday, 12 April 2018 9:11 AM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SLL5078M / YN822A TP CLAIM DOA 09.04.2018

Dear Nivitha,

Attach OI report. Liability cleared. Proceed with direct settlement.  
Thank you.

Regards,

**Janet Tan**  
Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Tuesday, April 10, 2018 12:16 PM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

**Subject:** RE: SLL5078M / YN822A TP CLAIM DOA 09.04.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

**Sent:** Tuesday, 10 April 2018 9:25 AM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: SLL5078M / YN822A TP CLAIM DOA 09.04.2018

Dear all,

Please arrange to attend to the assignment.

Meanwhile, we shall follow up with insured on non reporting.

Regards,

**Janet Tan**

Senior Executive | Claims



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**From:** Edwin Abcede Caina [<mailto:edwin.caina@cyclecarriage.com.sg>]

**Sent:** Tuesday, April 10, 2018 9:20 AM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Subject:** RE: SLL5078M / YN822A TP CLAIM DOA 09.04.2018

Hi Ms.Janet,

We select LKK to survey our client vehicle.

Thank you ,

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**From:** Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

**Sent:** Tuesday, 10 April, 2018 9:15 AM

**To:** Edwin Abcede Caina

**Subject:** FW: SLL5078M / YN822A TP CLAIM DOA 09.04.2018

***Without Prejudice***

***Save As To Costs***

Dear Edwin

For Pre repair survey request, please email to [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)

Our insured has yet to report. We are unable to comment on liability.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b>	<b>4) Priority Services</b> Tel: 62934822

Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>Fax: 62963283</b> <b>Contact Person: Sharon</b>
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Rose Koh

**Sent:** Tuesday, April 10, 2018 8:41 AM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

Cc: Evon Thoo <[evon.thoo@eqinsurance.com.sg](mailto:evon.thoo@eqinsurance.com.sg)>

Subject: FW: SLL5078M / YN822A TP CLAIM DOA 09.04.2018

Hi Janet

Fyna.

Regards,

Rose Koh

Customer Service



EQ Insurance Company Limited

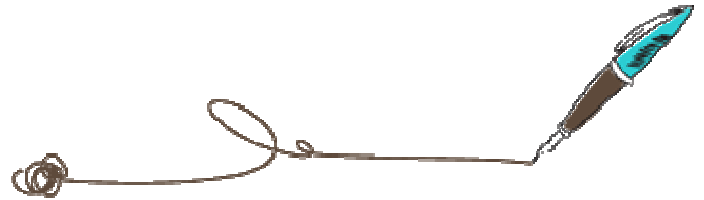
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

tel 65 6223 9433 | fax 65 6224 3903

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**From:** Edwin Abcede Caina [<mailto:edwin.caina@cyclecarriage.com.sg>]

**Sent:** Monday, April 09, 2018 7:35 PM

**To:** Marketing

**Cc:** Andre Chow En De; Coco Lu Ting; Don Bong Kiong Hua; Tay Jian Ye

**Subject:** RE: SLL5078M / YN822A TP CLAIM DOA 09.04.2018

Motor Claims,

Pls.help us to arrange surveyor tp claim against your insured.

Vehicle is in at our workshop and may we check onto the liability.

We appreciate if you can give us the liability as soon as possible. Thank you

Best Regards,

**Edwin Caina**

**Advisor- Customer Service**



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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