

Shu Pei (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 12 April 2018 9:11 AM
To: Admin-D (LKKAUTO)
Cc: Admin A
Subject: RE: SLL5078M / YN822A TP CLAIM DOA 09.04.2018
Attachments: YN822A.pdf

Dear Nivitha,

Attach OI report. Liability cleared. Proceed with direct settlement.
Thank you.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Tuesday, April 10, 2018 12:16 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>; ASSIGNMENTS@LKKAUTO.COM
Cc: admin-a@lkkauto.com
Subject: RE: SLL5078M / YN822A TP CLAIM DOA 09.04.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Tuesday, 10 April 2018 9:25 AM
To: 'assignments' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: SLL5078M / YN822A TP CLAIM DOA 09.04.2018

Dear all,

Please arrange to attend to the assignment.

Meanwhile, we shall follow up with insured on non reporting.

Regards,

Janet Tan
Senior Executive | Claims



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A handwritten signature in black ink, appearing to be 'Edwin Abcede Caina', is written on the right side of the page.

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From: Edwin Abcede Caina [<mailto:edwin.caina@cyclecarriage.com.sg>]
Sent: Tuesday, April 10, 2018 9:20 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: RE: SLL5078M / YN822A TP CLAIM DOA 09.04.2018

Hi Ms.Janet,

We select LKK to survey our client vehicle.

Thank you ,

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Tuesday, 10 April, 2018 9:15 AM
To: Edwin Abcede Caina
Subject: FW: SLL5078M / YN822A TP CLAIM DOA 09.04.2018

Without Prejudice
Save As To Costs

Dear Edwin

For Pre repair survey request, please email to eqiprs@eqinsurance.com.sg

Our insured has yet to report. We are unable to comment on liability.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan
Senior Executive | Claims



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www.eqinsurance.com.sg



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From: Rose Koh
Sent: Tuesday, April 10, 2018 8:41 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Evon Thoo <evon.thoo@eqinsurance.com.sg>
Subject: FW: SLL5078M / YN822A TP CLAIM DOA 09.04.2018

Hi Janet

Fyna.

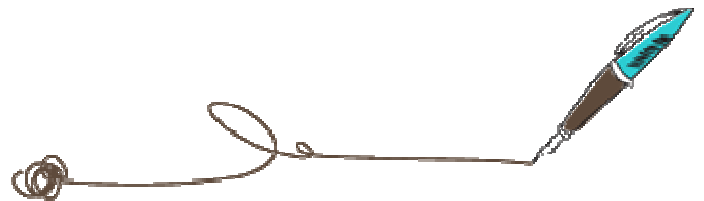
Regards,

Rose Koh
Customer Service



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
tel 65 6223 9433 | fax 65 6224 3903
www.eqinsurance.com.sg



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From: Edwin Abcede Caina [<mailto:edwin.caina@cyclecarriage.com.sg>]
Sent: Monday, April 09, 2018 7:35 PM
To: Marketing
Cc: Andre Chow En De; Coco Lu Ting; Don Bong Kiong Hua; Tay Jian Ye
Subject: RE: SLL5078M / YN822A TP CLAIM DOA 09.04.2018

Motor Claims,

Pls.help us to arrange surveyor tp claim against your insured.

Vehicle is in at our workshop and may we check onto the liability.

We appreciate if you can give us the liability as soon as possible. Thank you

Best Regards,

Edwin Caina
Advisor- Customer Service



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